



Victorian  
Agency for  
**Health  
Information**

# **Mental health, alcohol and other drug treatment services in Victoria**

November 2022



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## Foreword

The Victorian Government is committed to implementing all recommendations outlined in the Royal Commission's Final report into the Mental Health System.

It is important to understand the current context for Victorians and the impacts on their mental health to inform how we can respond and support all Victorians experiencing mental illness or psychological distress, including their carers, families and supporters and members of the workforce.

The following report presents information about a range of different services. We acknowledge that some consumers, carers and community members may find this data distressing. You may want to consider how and when you read this report.

If you find content in this report distressing, or if you or a loved one need support, the following support services are available:

- If you are not in immediate danger but you need help, call **NURSE-ON-CALL** on **1300 60 60 24**.
- For crisis support, contact **Lifeline** on **13 11 14**.
- For phone-based support contact **Beyond Blue** on **1300 224 636**.
- If you are looking for a mental health service, visit **betterhealth.vic.gov.au**.
- **For situations that are harmful or life-threatening, contact emergency services immediately on Triple Zero (000).**

## About the report

This report has been prepared by the Victorian Agency for Health Information (VAHI) to provide the Victorian community with regular information on system activity regarding publicly-funded mental health (MH) and alcohol and other drug (AoD) treatment services in Victoria.

The data in this report contains information about emergency department (ED), ambulance, triage, community-based and bed-based mental health services, as well as Victoria's publicly-funded AoD treatment services. The report details service activity across adult, older persons, child youth and adolescent (CAMHS/CYMHS) populations. It provides moving averages of activity measures over the most recent four week period, with comparisons against the same period for 2019–2021 to highlight changes over time.

The transparency of health service activity data to members of the Victorian community delivers on the commitment of the Victorian Government to providing publicly available information.

Data presented in this report complements other publicly available data on the performance of Victorian mental health services available via the Department of Health website - [Mental health performance reports](#).

For further information, or to provide feedback on this report, please email [vahi@vahi.vic.gov.au](mailto:vahi@vahi.vic.gov.au).

## About the data

This report includes the latest available 4-week moving averages, as well as comparisons with the same period in 2019 (SP2019), 2020 (SP2020) and 2021 (SP2021), where available. Recent data is interim and may be subject to change as services correct and update their submissions.

Data used to calculate the measures in this report were sourced from the following collections.

- Ambulance Victoria data
- Client Management Interface / Operational Data Store (CMI/ODS)\*
- Mental Health Triage Minimum Dataset
- Victorian Alcohol and Drug Collection (VADC)
- Victorian Emergency Minimum Dataset (VEMD)

Data extracted from the VEMD and presented in this report exclude type of visit code '19' (COVID-19 assessment clinic), and triage category '6' (dead on arrival).

For technical specifications of measures presented in this report, please email [vahi@vahi.vic.gov.au](mailto:vahi@vahi.vic.gov.au).

## About VAHI

VAHI is a division of the Department of Health, dedicated to delivering trusted information to inform better decisions that improve the health and wellbeing of Victorians. VAHI contributes to the Department's ambitious system reform agenda in many ways:

- Analysing and sharing information across the Victorian health system to ensure services have an accurate picture of their quality and safety.
- Monitoring and reporting on public and private services that impact on health, wellbeing, quality and safety to stimulate and inform improvements, increase transparency and accountability, and inform the community.
- Collecting and analysing information about the health status of Victorians to inform policy development and planning, and to give a complete picture of health in Victoria.

For more information about VAHI, visit [vahi.vic.gov.au](http://vahi.vic.gov.au).

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## Interpreting charts in this report

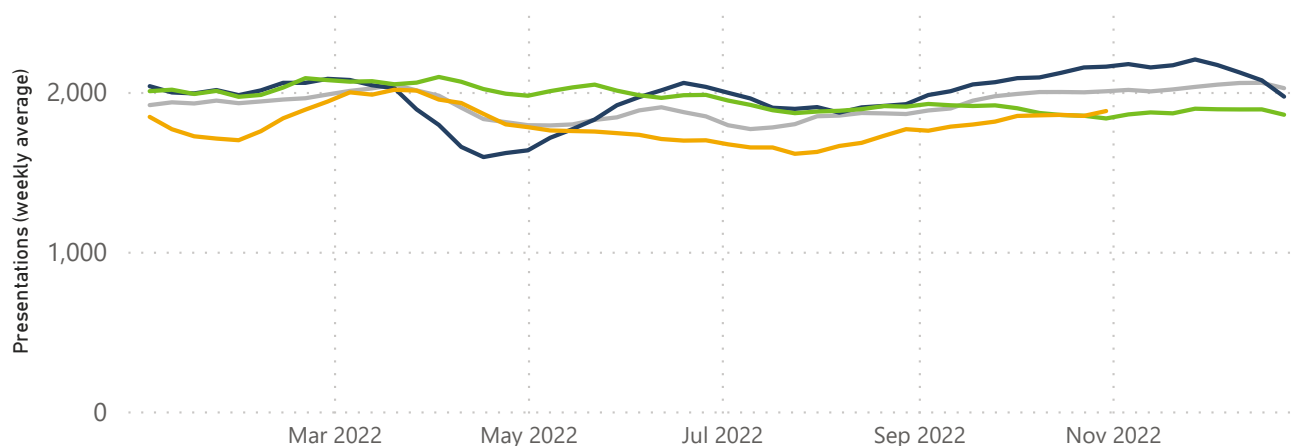


## Emergency department presentations

### Number of mental health-related ED presentations

Measure presents the moving average number of emergency department presentations per week. Reported by departure date.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



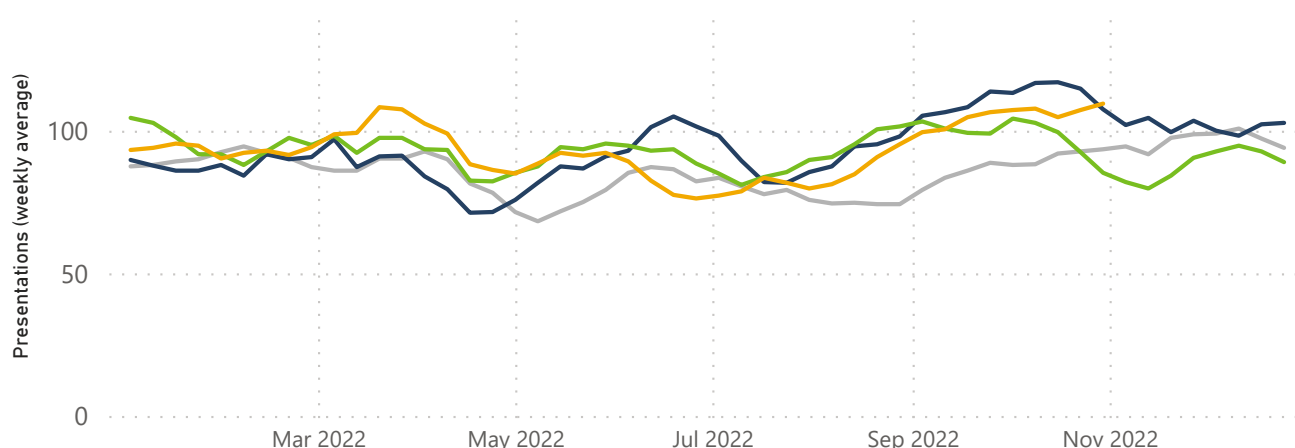
Latest 4-week average (per week): 1,881  
(Sun 30 Oct 2022)

SP2019: 2,004  
SP2020: 2,158  
SP2021: 1,834  
Data source: VEMD. Date extracted: 14 Nov 2022.

### Number of mental health-related ED presentations, Aboriginal and Torres Strait Islander people

Measure presents the moving average number of mental health-related ED presentations per week where the patient identified as Aboriginal and/or Torres Strait Islander. Reported by departure date.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 109.5  
(Sun 30 Oct 2022)

SP2019: 93.5  
SP2020: 107.5  
SP2021: 85.3  
Data source: VEMD. Date extracted: 14 Nov 2022.

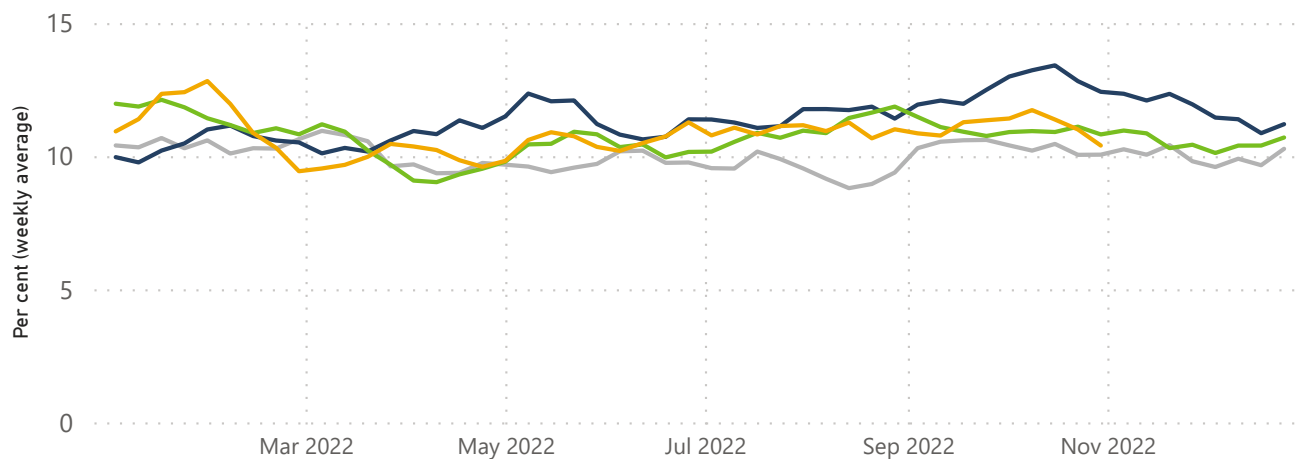


## Emergency department presentations

### Percentage of mental health-related ED presentations where the patient re-presented to the same campus within 48 hours

Measure presents the moving average percentage of mental health-related emergency department presentations per week where the patient re-presented to the same campus within 48 hours.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 10.4  
(Sun 30 Oct 2022)

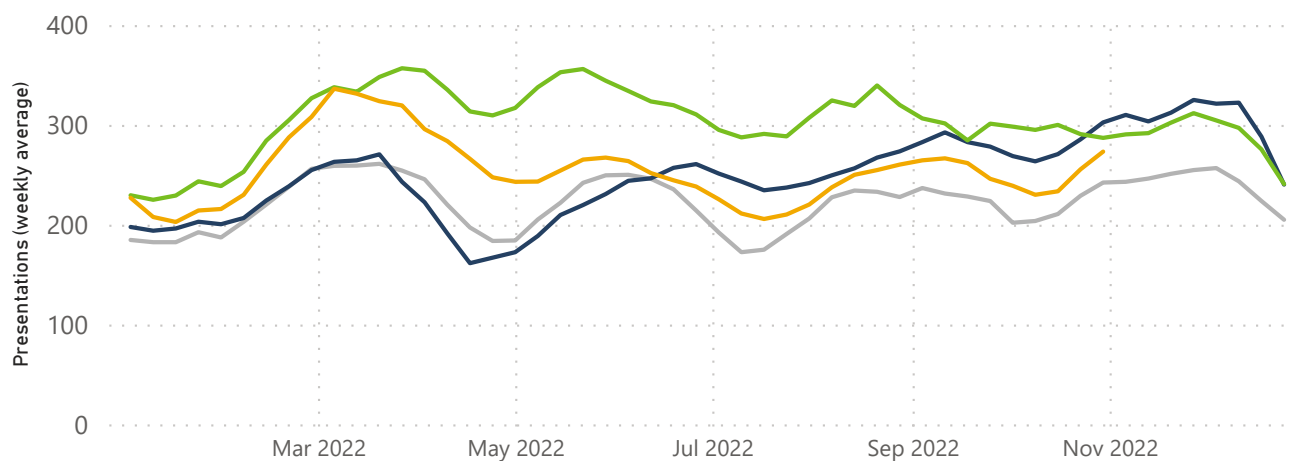
SP2019: 10.1 Change: 0.3  
SP2020: 12.4 Change: -2.0  
SP2021: 10.8 Change: -0.4  
Data source: VEMD. Date extracted: 14 Nov 2022.

## Emergency department presentations

### Number of mental health-related ED presentations, ages 0-17 years

Measure presents the moving average number of mental health-related ED presentations per week where the patient was aged under 18 years. Reported by departure date.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 273  
(Sun 30 Oct 2022)

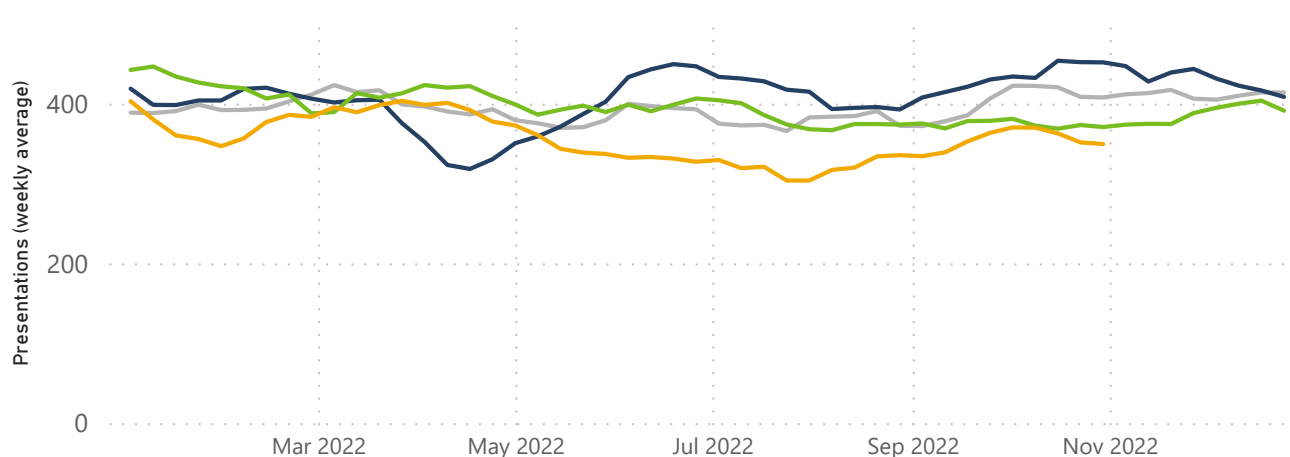
SP2019: 242  
SP2020: 303  
SP2021: 287

Data source: VEMD. Date extracted: 14 Nov 2022.

### Number of mental health-related ED presentations, ages 18-25 years

Measure presents the moving average number of mental health-related ED presentations per week where the patient was aged 18 – 25 years. Reported by departure date.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 350  
(Sun 30 Oct 2022)

SP2019: 408  
SP2020: 452  
SP2021: 371

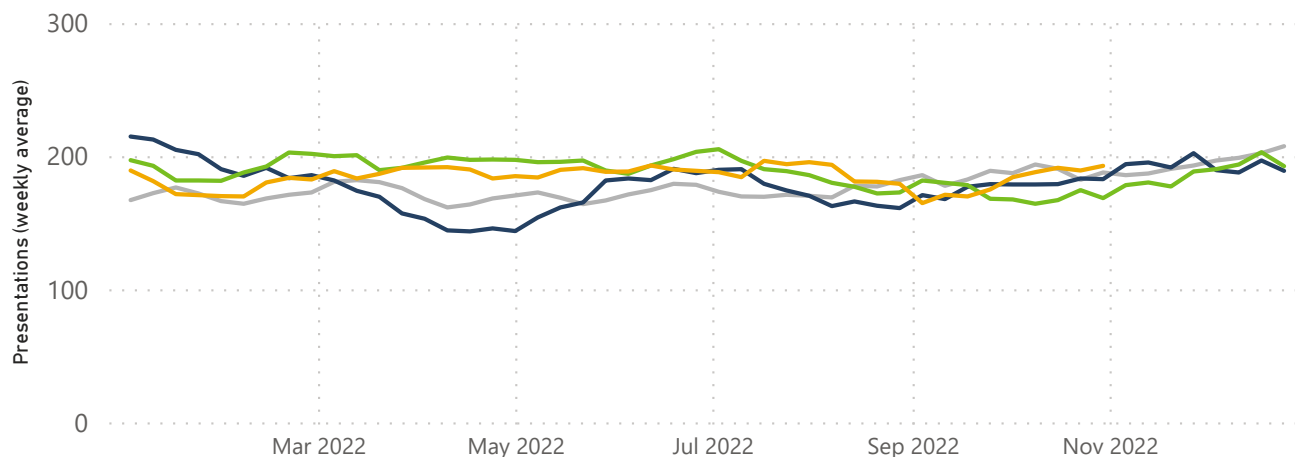
Data source: VEMD. Date extracted: 14 Nov 2022.

## Emergency department presentations

### Number of mental health-related ED presentations, ages 65+ years

Measure presents the moving average number of mental health-related ED presentations per week where the patient was aged 65 years and over. Reported by departure date.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 193  
(Sun 30 Oct 2022)

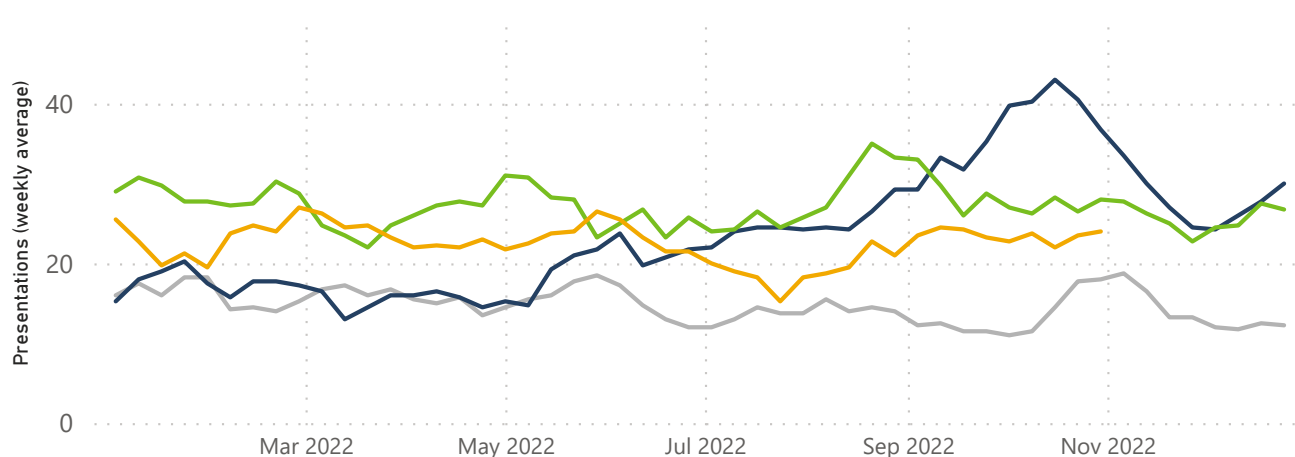
SP2019: 188	Change: 5
SP2020: 183	Change: 10
SP2021: 169	Change: 24

Data source: VEMD. Date extracted: 14 Nov 2022.

### Number of eating disorder-related ED presentations, all ages

Measure presents the moving average number of eating disorder-related ED presentations per week. An eating disorder-related ED presentation includes those with a primary or other diagnosis of ICD-10AM F500-F509. Reported by departure date.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 24.0  
(Sun 30 Oct 2022)

SP2019: 18.0	Change: 6.0
SP2020: 36.8	Change: -12.8
SP2021: 28.0	Change: -4.0

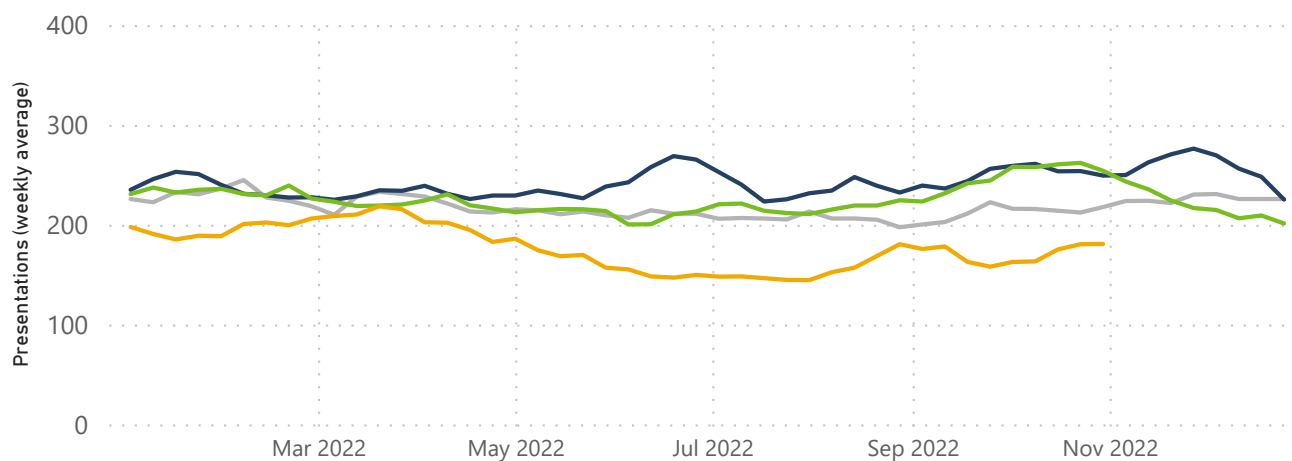
Data source: VEMD. Date extracted: 14 Nov 2022.

## Emergency department presentations

### Number of anxiety disorder-related ED presentations, all ages

Measure presents the moving average number of anxiety disorder-related ED presentations per week. Measure includes those with a primary or other diagnosis of ICD-10AM F418, F419, F445 or F449. Reported by departure date.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



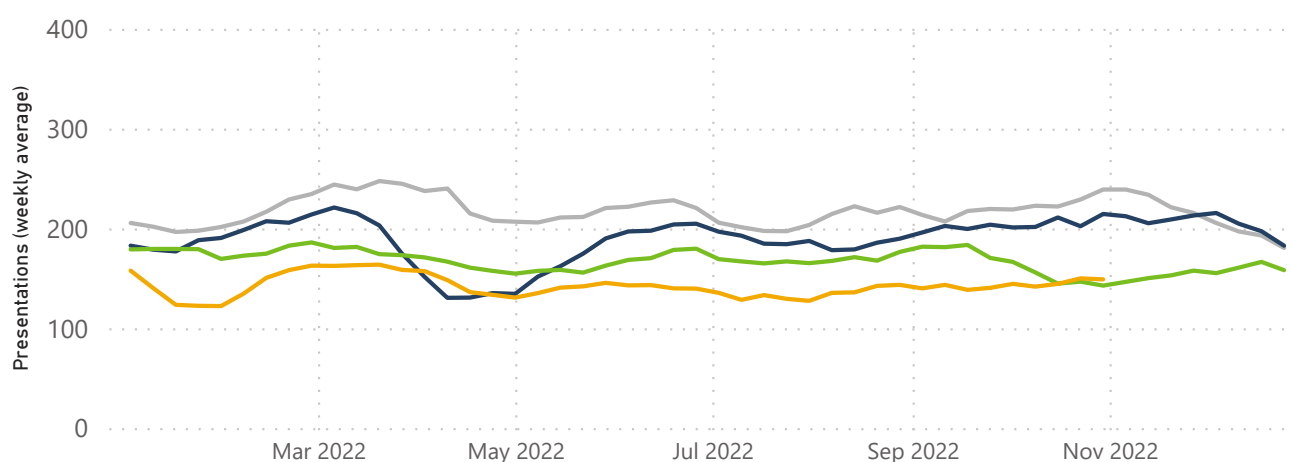
Latest 4-week average (per week): 181  
(Sun 30 Oct 2022)

SP2019: 218 Change: -37  
SP2020: 249 Change: -68  
SP2021: 254 Change: -73  
Data source: VEMD. Date extracted: 14 Nov 2022.

### Number of mood disorder-related ED presentations, all ages

Measure presents the moving average number of mood disorder-related ED presentations per week. Measure includes those with a primary or other diagnosis of ICD-10AM F30-F39. Reported by departure date.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 149  
(Sun 30 Oct 2022)

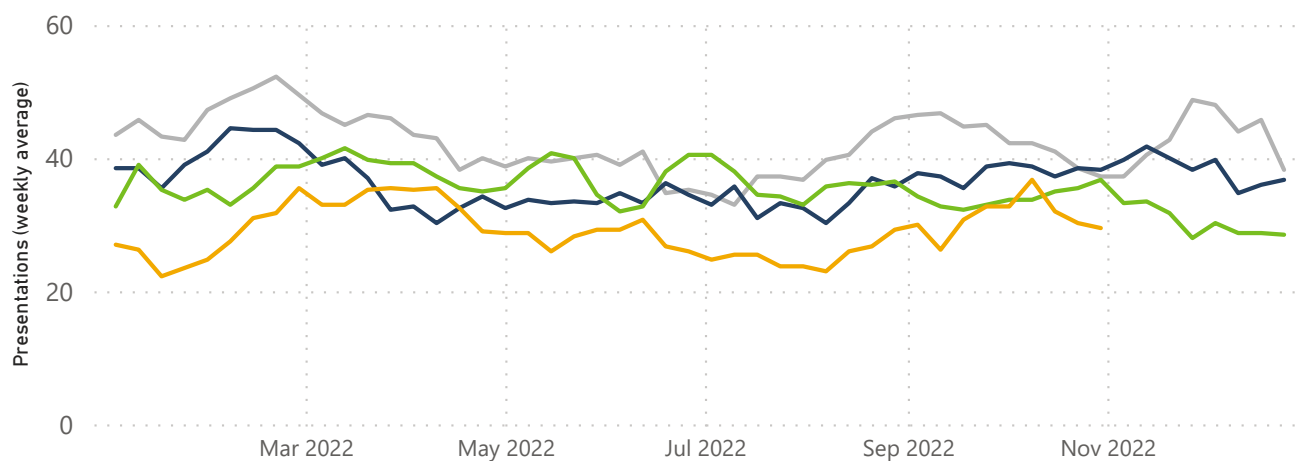
SP2019: 239 Change: -90  
SP2020: 215 Change: -66  
SP2021: 143 Change: 6  
Data source: VEMD. Date extracted: 14 Nov 2022.

## Emergency department presentations

### Number of stress and adjustment disorder-related ED presentations, all ages

Measure presents the moving average number of stress and adjustment disorder-related ED presentations per week. Measure includes those with a primary or other diagnosis of ICD-10AM F431-F439. Reported by departure date.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 29.5  
(Sun 30 Oct 2022)

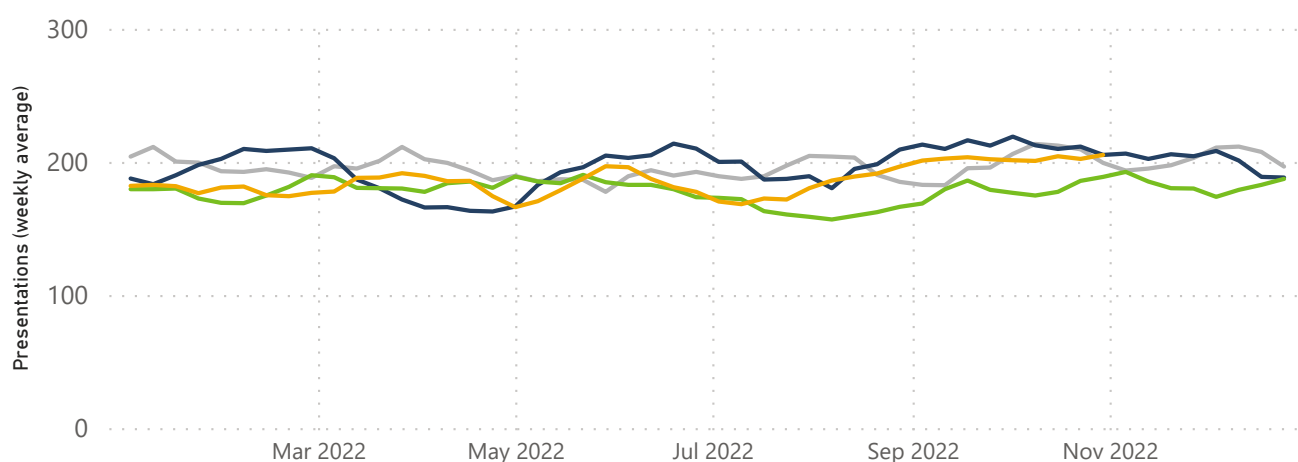
SP2019: 37.3  
SP2020: 38.3  
SP2021: 36.8

Data source: VEMD. Date extracted: 14 Nov 2022.

### Number of schizophrenia, paranoia and acute psychotic disorder-related ED presentations, all ages

Measure presents the moving average number of schizophrenia, paranoia and acute psychotic disorder-related ED presentations per week. Measure includes those with a primary or other diagnosis of ICD-10AM F20-F29. Reported by departure date.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 205  
(Sun 30 Oct 2022)

SP2019: 199  
SP2020: 205  
SP2021: 189

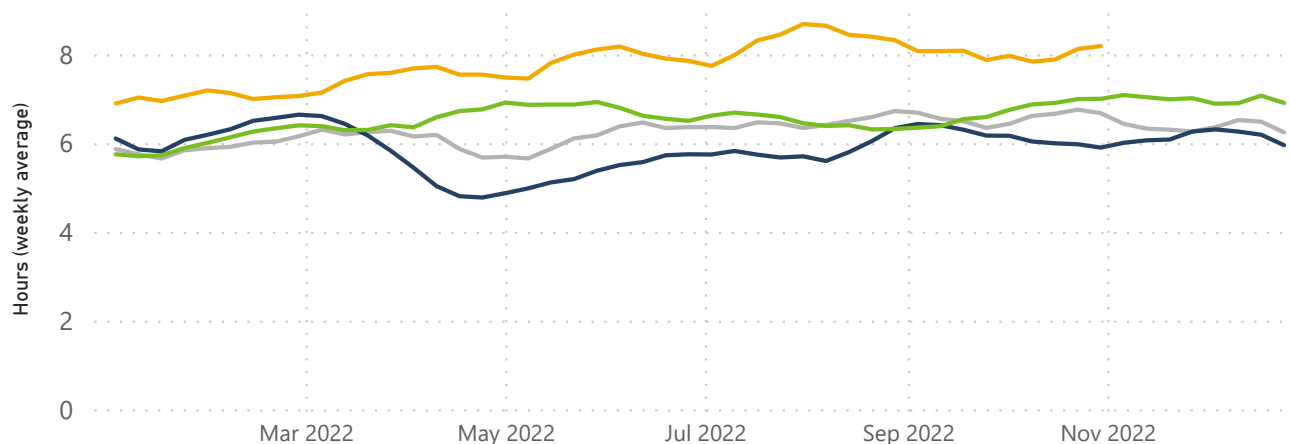
Data source: VEMD. Date extracted: 14 Nov 2022.

## Emergency department presentations

### Average length of stay (hours) of mental health-related ED presentations

Measure presents the moving average length of stay (in hours) per week for mental health-related ED presentations. Reported by departure date.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 8.2  
(Sun 30 Oct 2022)

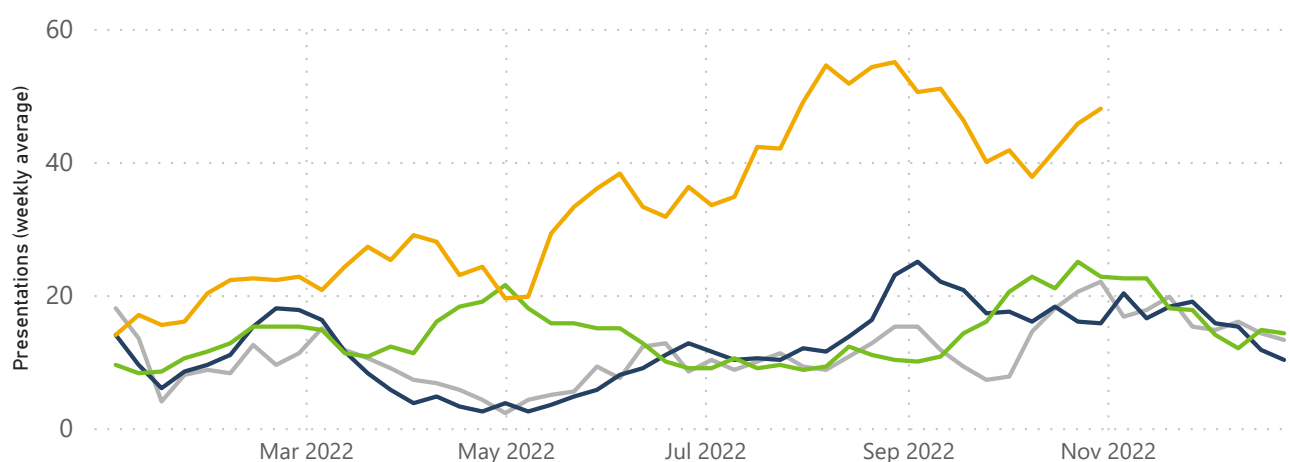
SP2019: 6.7  
SP2020: 5.9  
SP2021: 7.0

Data source: VEMD. Date extracted: 14 Nov 2022.

### Number of mental health-related ED presentations exceeding a 24-hour length of stay

Measure presents the moving average number of mental health-related ED presentations per week with a length of stay exceeding 24 hours. Reported by departure date.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 48.0  
(Sun 30 Oct 2022)

SP2019: 22.0  
SP2020: 15.8  
SP2021: 22.8

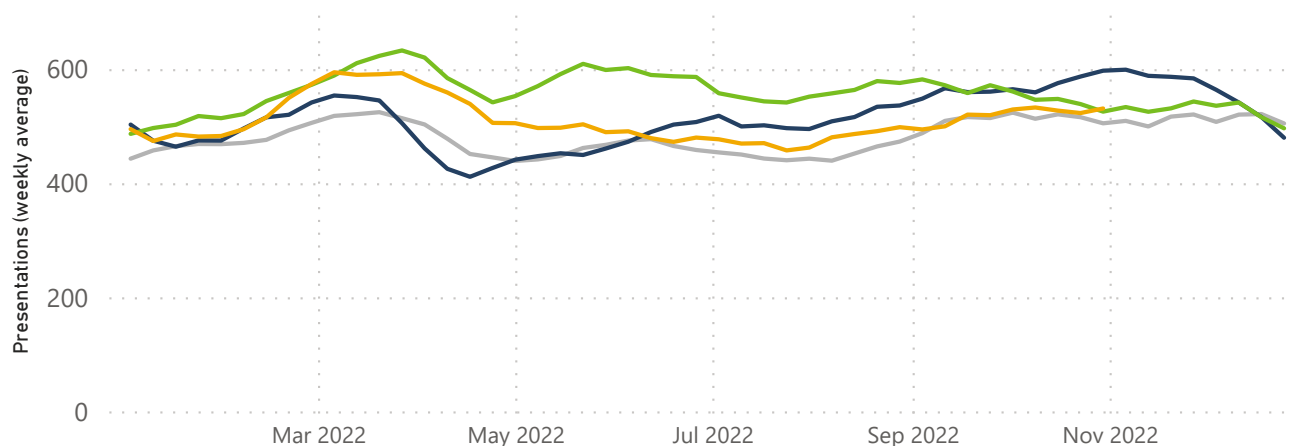
Data source: VEMD. Date extracted: 14 Nov 2022.

## Emergency department presentations

### Number of intentional self-harm and suicidal ideation ED presentations, all ages

Measure presents the moving average number of emergency department presentations per week with recorded intentional self-harm and/or suicidal ideation. Reported by departure date.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 531  
(Sun 30 Oct 2022)

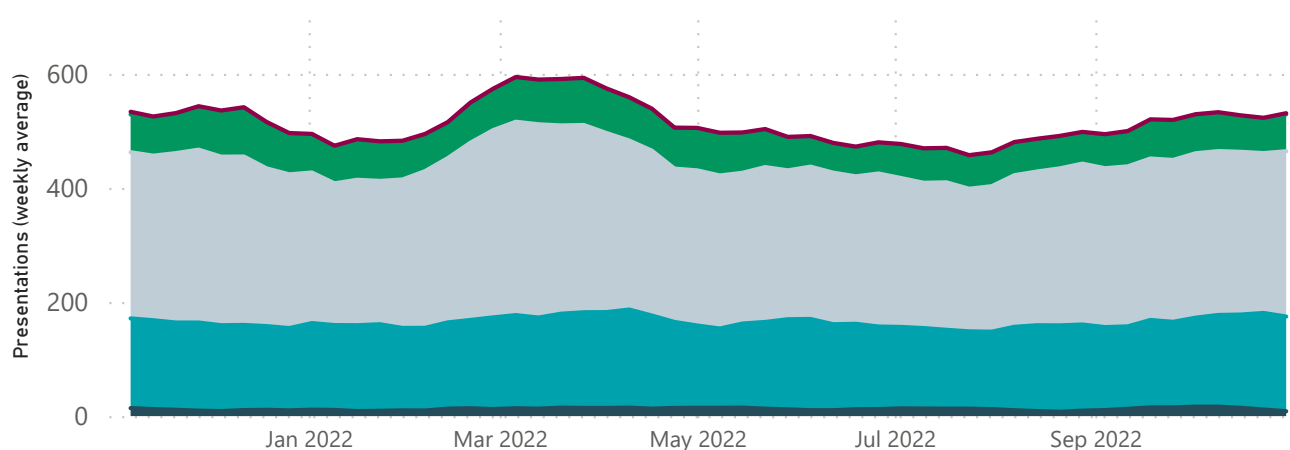
SP2019: 505	Change: 26
SP2020: 597	Change: -66
SP2021: 526	Change: 5

Data source: VEMD. Date extracted: 14 Nov 2022.

### Number of intentional self-harm and suicidal ideation ED presentations, by triage category

Measure presents the moving average number of intentional self-harm and suicidal ideation ED presentations per week over the previous 12 months by triage categories: 1. Resuscitation, 2. Emergency, 3. Urgent, 4. Semi-urgent, 5. Non-urgent. Reported by departure date.

● 1 ● 2 ● 3 ● 4 ● 5



Latest 4-week average (per week): 531  
(Sun 30 Oct 2022)

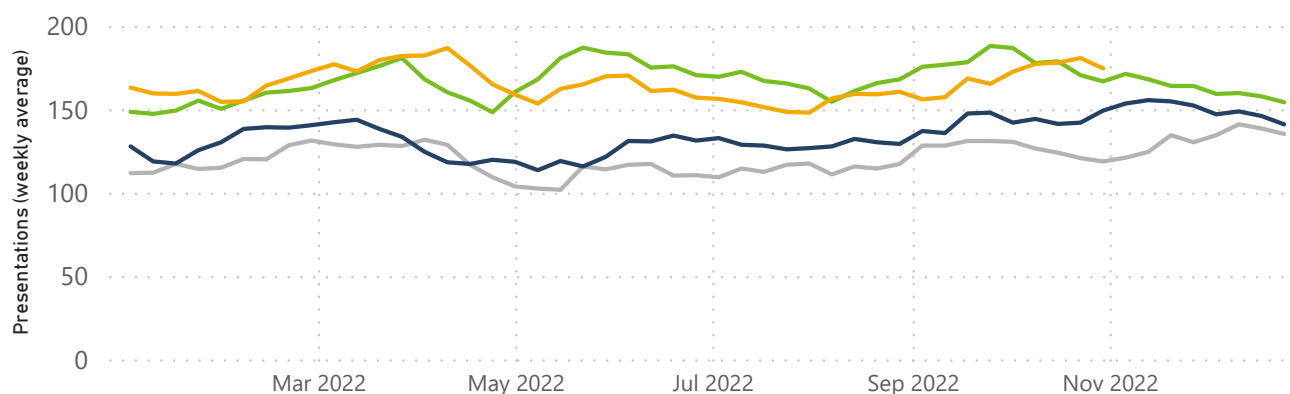
Data source: VEMD. Date extracted: 14 Nov 2022.

## Emergency department presentations

### Number of intentional self-harm and suicidal ideation ED presentations, triage categories '1' and '2'

Measure presents the moving average number of intentional self-harm and suicidal ideation ED presentations per week by triage categories: 1. Resuscitation, 2. Emergency. Reported by departure date.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 175  
(Sun 30 Oct 2022)

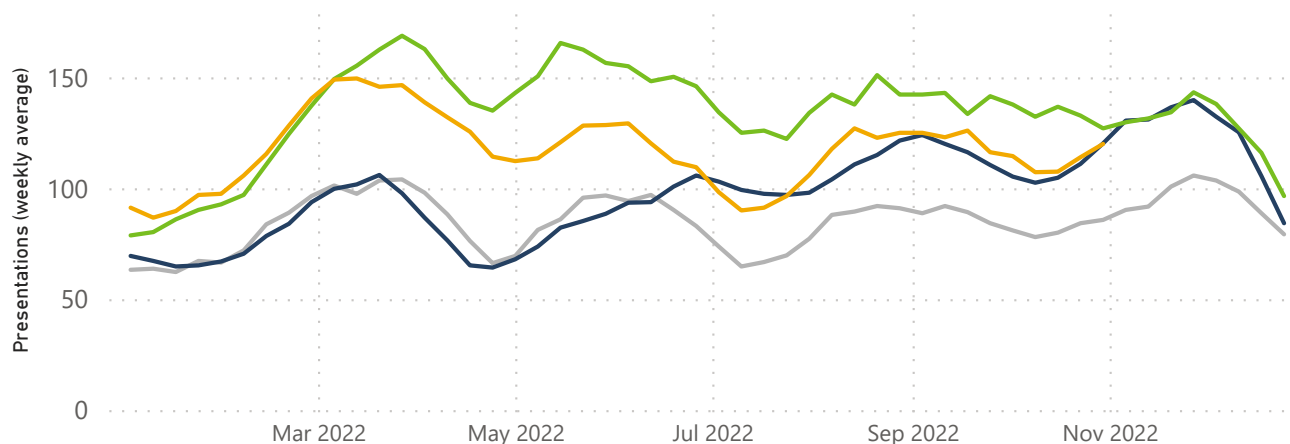
SP2019: 119	Change: 56
SP2020: 149	Change: 26
SP2021: 167	Change: 8

Data source: VEMD. Date extracted: 14 Nov 2022.

### Number of intentional self-harm and suicidal ideation ED presentations, ages 0-17 years

Measure presents the moving average number of emergency department presentations per week with recorded intentional self-harm and/or suicidal ideation where the patient was aged under 18 years. Reported by departure date.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 120.0  
(Sun 30 Oct 2022)

SP2019: 85.8	Change: 34.2
SP2020: 120.3	Change: -0.3
SP2021: 127.0	Change: -7.0

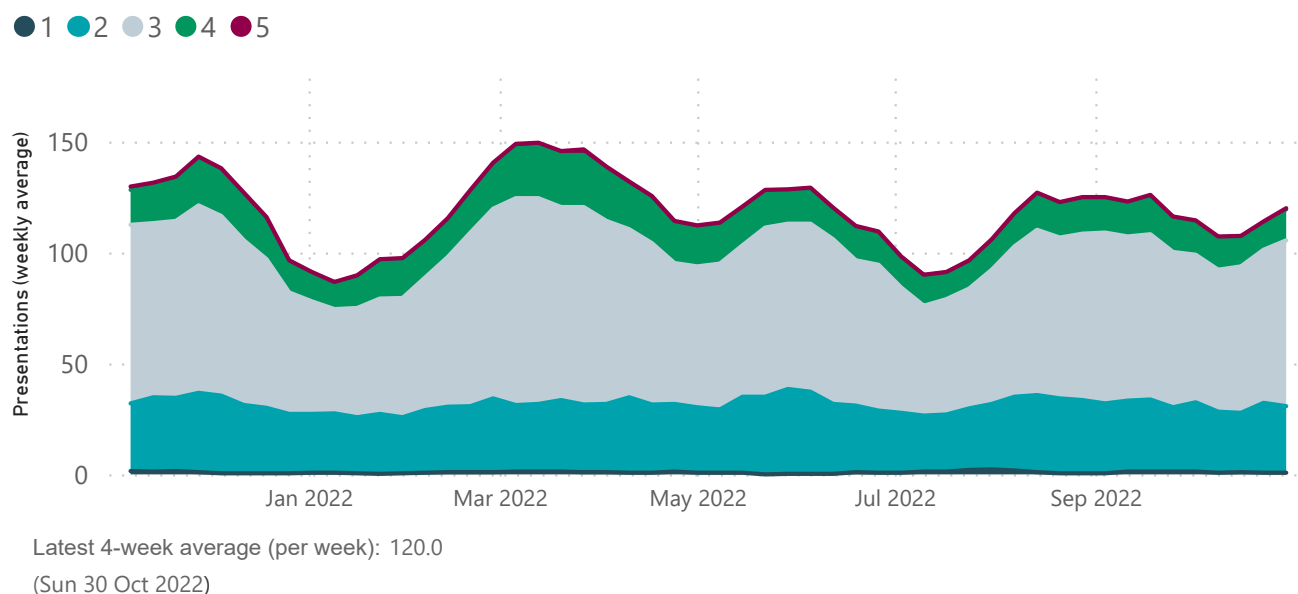
Data source: VEMD. Date extracted: 14 Nov 2022.



## Emergency department presentations

### Number of intentional self-harm and suicidal ideation ED presentations, ages 0-17 years, by triage category

Measure presents the moving average number of intentional self-harm and suicidal ideation ED presentations per week over the previous 12 months where the patient was aged under 18 years, by triage categories: 1. Resuscitation, 2. Emergency, 3. Urgent, 4. Semi-urgent, 5. Non-urgent. Reported by departure date.

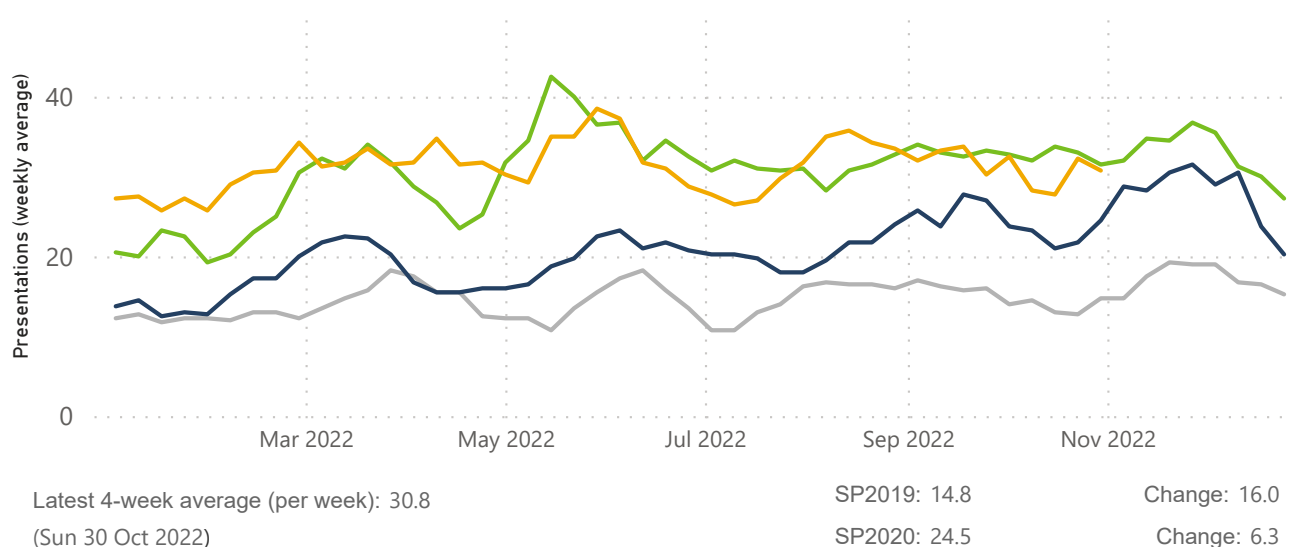


Data source: VEMD. Date extracted: 14 Nov 2022.

### Number of intentional self-harm and suicidal ideation ED presentations, ages 0-17 years, triage categories '1' and '2'

Measure presents the moving average number of intentional self-harm and suicidal ideation ED presentations per week where the patient was aged under 18 years, by triage categories: 1. Resuscitation, 2. Emergency. Reported by departure date.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



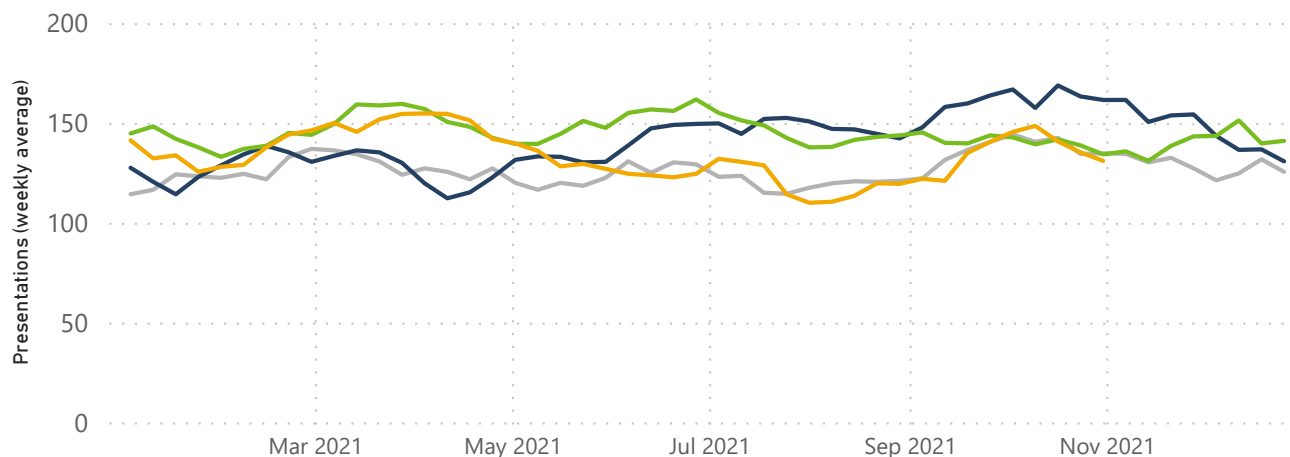
Data source: VEMD. Date extracted: 14 Nov 2022.

## Emergency department presentations

### Number of intentional self-harm and suicidal ideation ED presentations, ages 18-25 years

Measure presents the moving average number of intentional self-harm and suicidal ideation ED presentations per week where the patient was aged 18 – 25 years. Reported by departure date.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 131  
(Sun 30 Oct 2022)

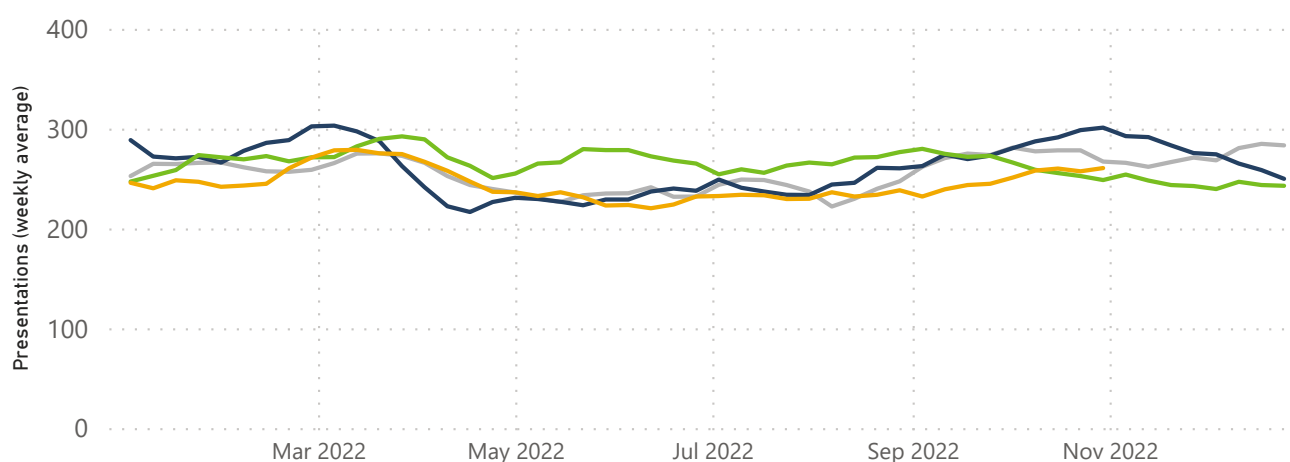
SP2019: 135  
SP2020: 162  
SP2021: 134

Data source: VEMD. Date extracted: 14 Nov 2022.

### Number of intentional self-harm and suicidal ideation ED presentations, ages 26-64 years

Measure presents the moving average number of intentional self-harm and suicidal ideation ED presentations per week where the patient was aged 26 – 64 years. Reported by departure date.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 261  
(Sun 30 Oct 2022)

SP2019: 267  
SP2020: 301  
SP2021: 249

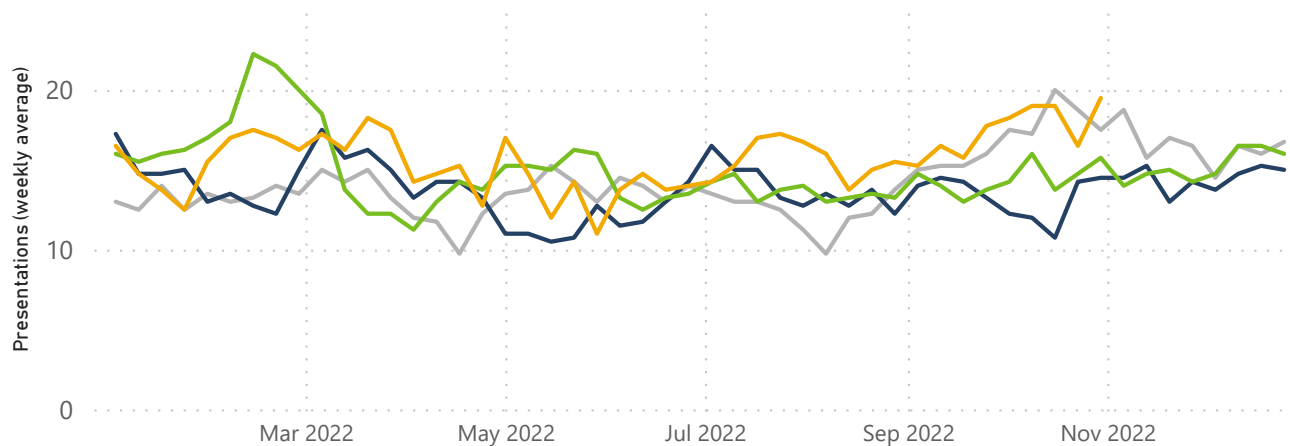
Data source: VEMD. Date extracted: 14 Nov 2022.

## Emergency department presentations

### Number of intentional self-harm and suicidal ideation ED presentations, ages 65+ years

Measure presents the moving average number of intentional self-harm and suicidal ideation ED presentations per week where the patient was aged 65 years and over. Reported by departure date.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 19.5  
(Sun 30 Oct 2022)

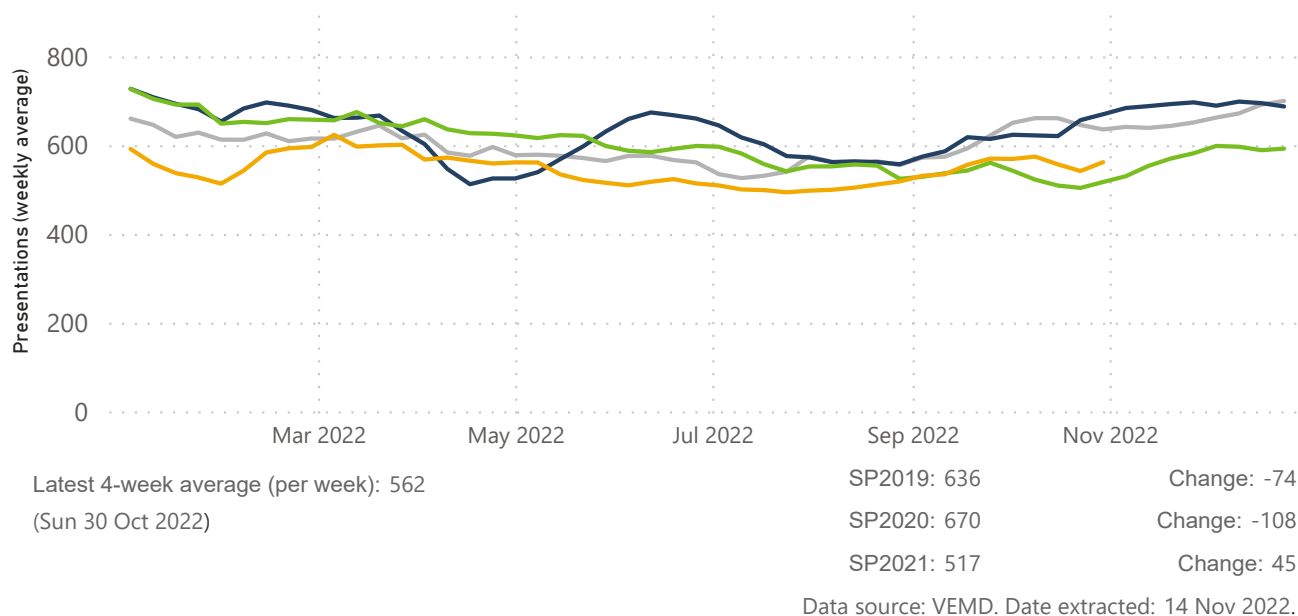
SP2019: 17.5 Change: 2.0  
SP2020: 14.5 Change: 5.0  
SP2021: 15.8 Change: 3.7  
Data source: VEMD. Date extracted: 14 Nov 2022.

## Emergency department presentations

### Number of alcohol and other drug-related ED presentations

Measure presents the moving average number of ED presentations per week with an acute AoD-related primary or other diagnosis, or where the patient was referred to an AoD service on departure (including counselling, residential withdrawal, rehabilitation and supported accommodation). Reported by departure date.

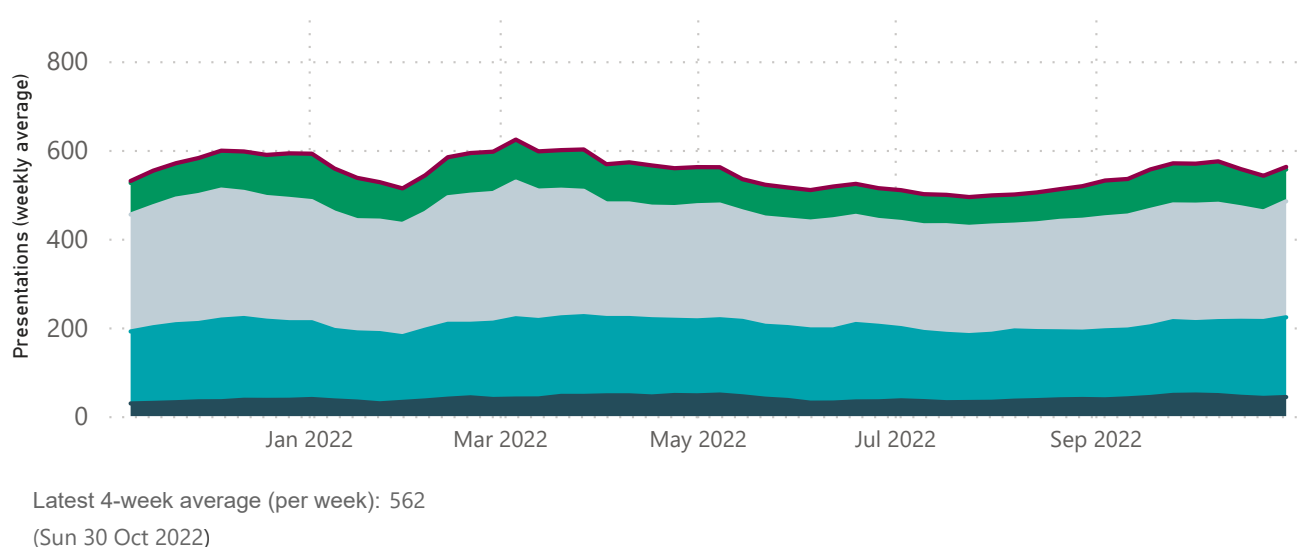
4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



### Number of alcohol and other drug-related ED presentations, by triage category

Measure presents the moving average number of acute AoD-related ED presentations per week over the previous 12 months by triage categories: 1. Resuscitation, 2. Emergency, 3. Urgent, 4. Semi-urgent, 5. Non-urgent. Reported by departure date.

● 1 ● 2 ● 3 ● 4 ● 5



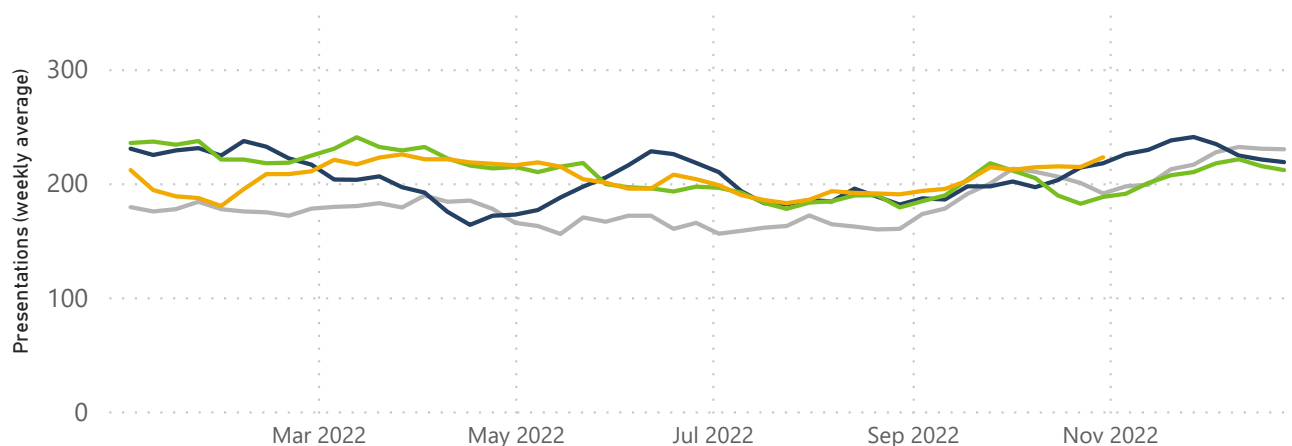
## Emergency department presentations

### Number of alcohol and other drug-related ED presentations, triage categories '1' and '2'

Measure presents the moving average number of acute AoD-related ED presentations per week by triage categories:

1. Resuscitation, 2. Emergency. Reported by departure date.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 223  
(Sun 30 Oct 2022)

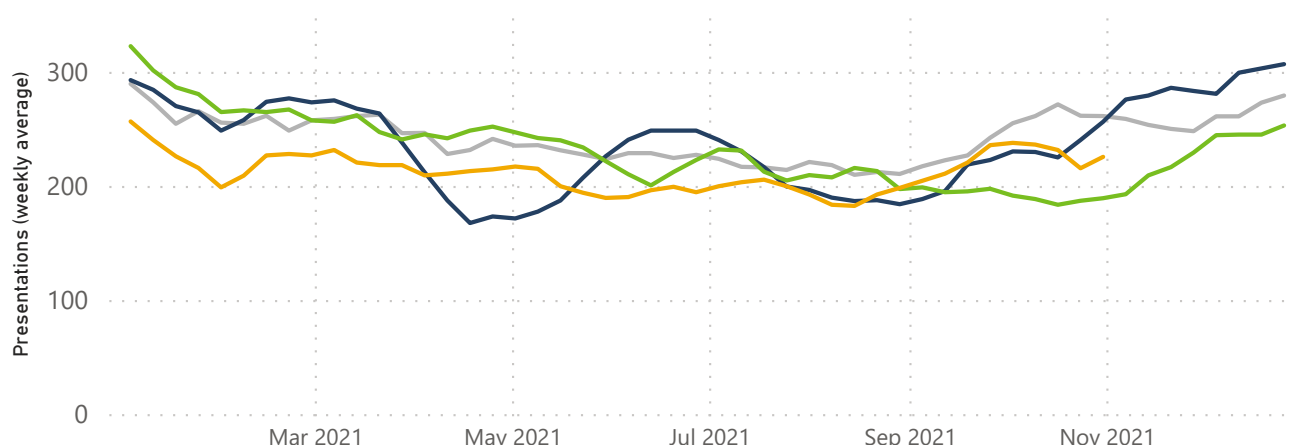
SP2019: 191	Change: 32
SP2020: 218	Change: 5
SP2021: 188	Change: 35

Data source: VEMD. Date extracted: 14 Nov 2022.

### Number of alcohol-related ED presentations

Measure presents the moving average number of ED presentations per week with a primary or other diagnosis reflecting an acute condition or manifestation of alcohol use or dependence. Reported by departure date.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 226  
(Sun 30 Oct 2022)

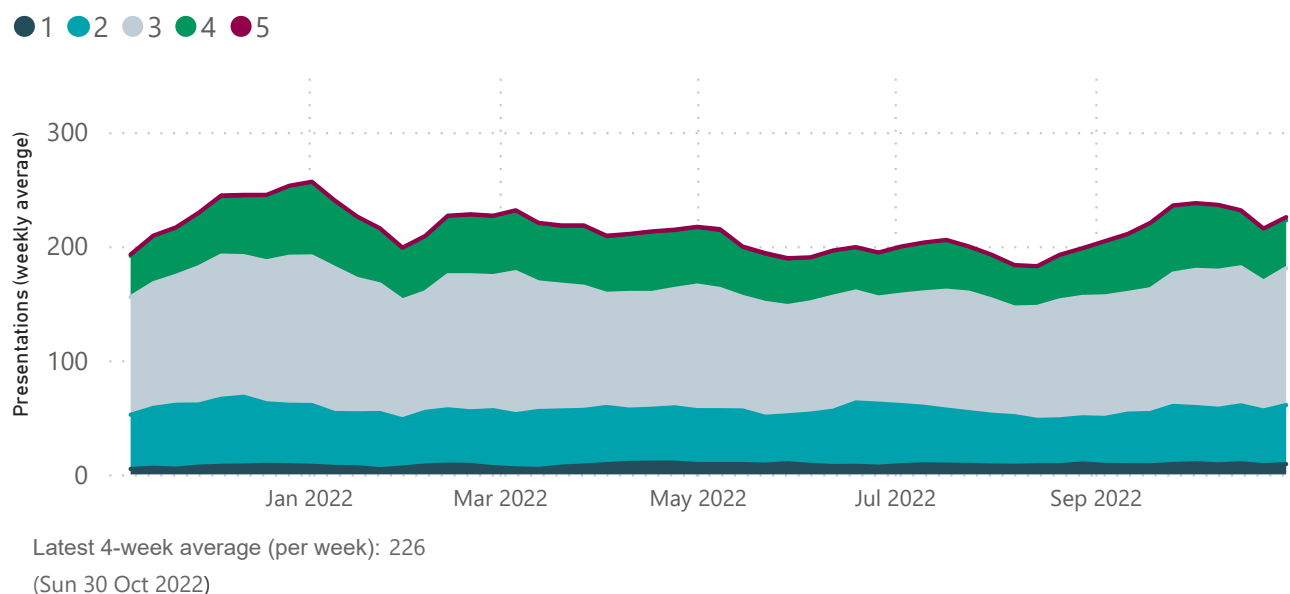
SP2019: 261	Change: -35
SP2020: 256	Change: -30
SP2021: 189	Change: 37

Data source: VEMD. Date extracted: 14 Nov 2022.

## Emergency department presentations

### Number of alcohol-related ED presentations, by triage category

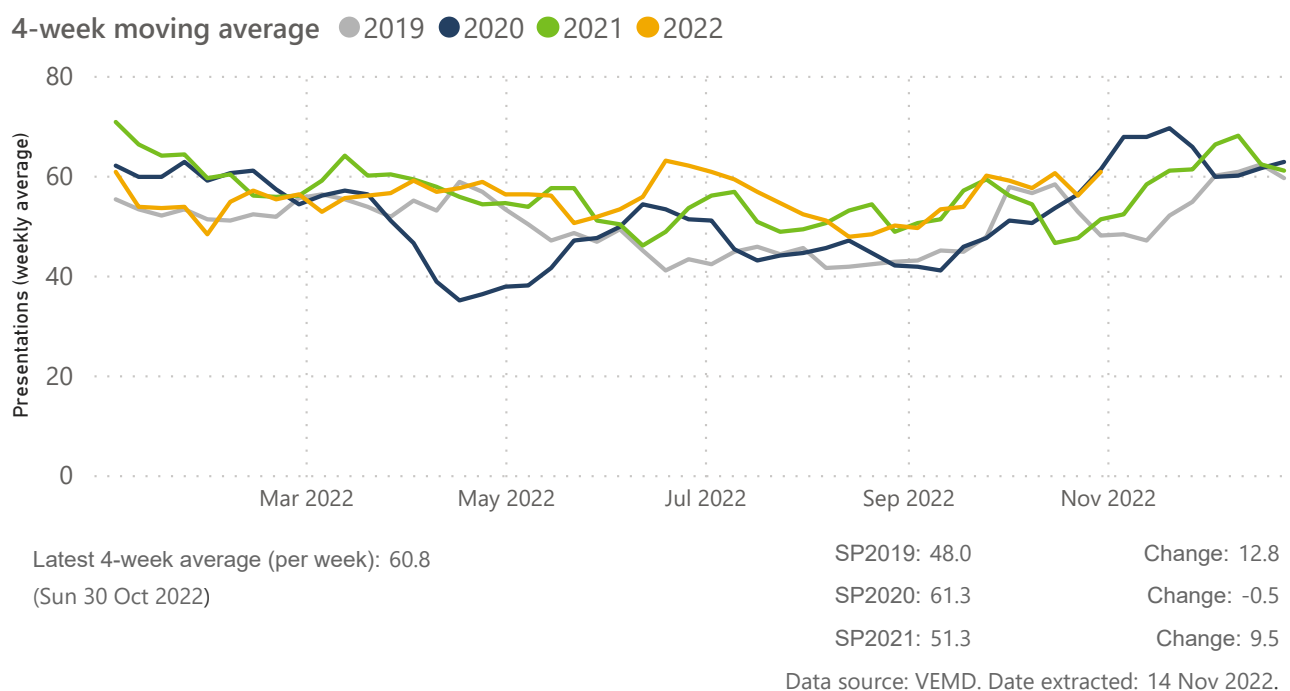
Measure presents the moving average number of ED presentations per week over the previous 12 months with an acute condition or manifestation of alcohol use or dependence, by triage categories: 1. Resuscitation, 2. Emergency, 3. Urgent, 4. Semi-urgent, 5. Non-urgent. Reported by departure date.



Data source: VEMD. Date extracted: 14 Nov 2022.

### Number of alcohol-related ED presentations, triage categories '1' and '2'

Measure presents the moving average number of ED presentations per week with an acute condition or manifestation of alcohol use or dependence, by triage categories: 1. Resuscitation, 2. Emergency. Reported by departure date.

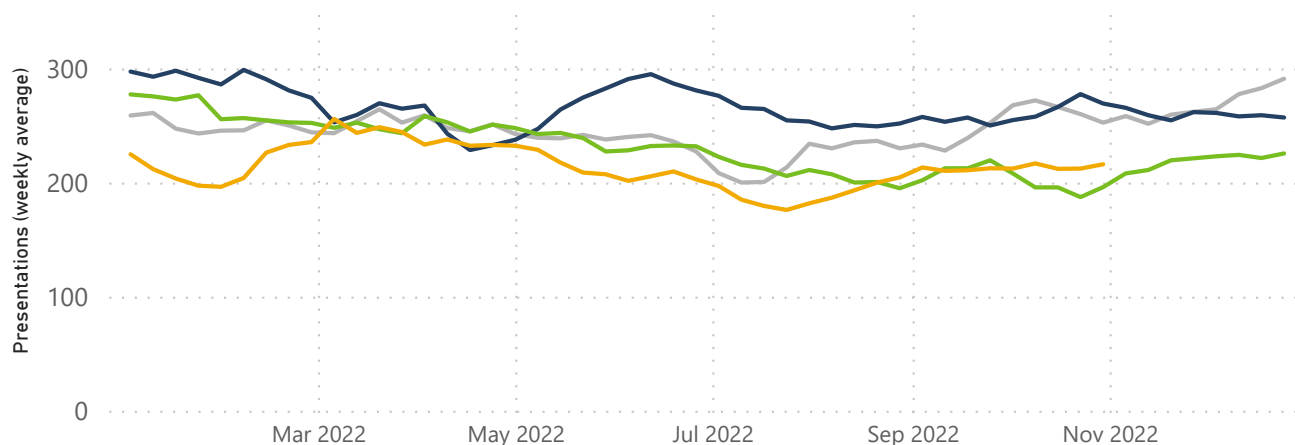


## Emergency department presentations

### Number of drugs of dependence and illicit drug-related ED presentations

Measure presents the moving average number of ED presentations per week with a primary or other diagnosis reflecting an acute condition or manifestation of use or dependence of an illicit substance, or drugs with a recognised potential for misuse, abuse and dependence. Reported by departure date.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 216  
(Sun 30 Oct 2022)

SP2019: 253 Change: -37

SP2020: 269 Change: -53

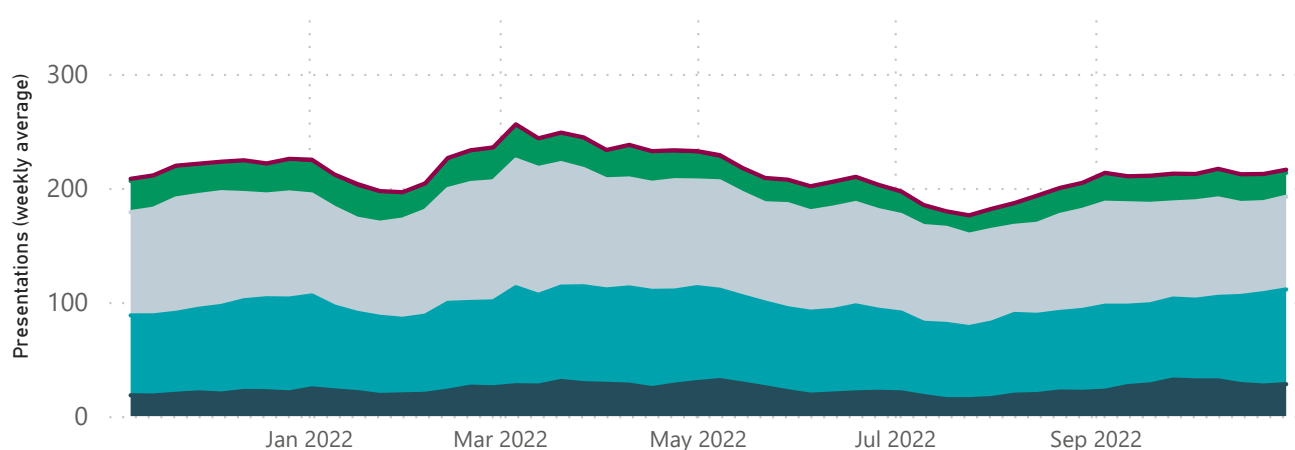
SP2021: 196 Change: 20

Data source: VEMD. Date extracted: 14 Nov 2022.

### Number of drugs of dependence and illicit drug-related ED presentations, by triage category

Measure presents the moving average number of ED presentations per week over the previous 12 months with a primary or other diagnosis reflecting an acute condition or manifestation of use or dependence of an illicit substance, or drugs with a recognised potential for misuse, abuse and dependence. Reported by triage categories: 1. Resuscitation, 2. Emergency, 3. Urgent, 4. Semi-urgent, 5. Non-urgent. Reported by departure date.

● 1 ● 2 ● 3 ● 4 ● 5



Latest 4-week average (per week): 216  
(Sun 30 Oct 2022)

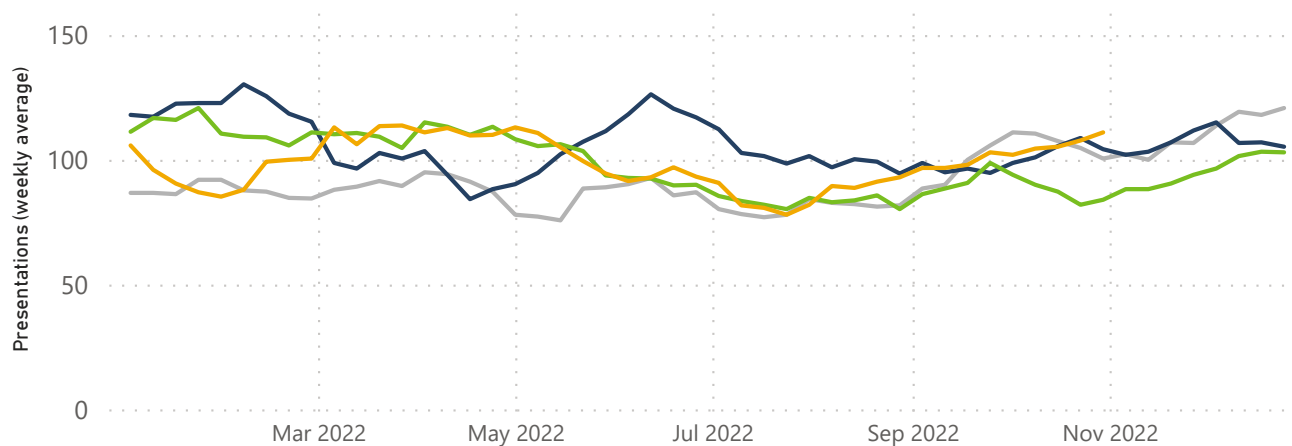
Data source: VEMD. Date extracted: 14 Nov 2022.

## Emergency department presentations

### Number of drugs of dependence and illicit drug-related ED presentations, triage categories '1' and '2'

Measure presents the moving average number of ED presentations per week with a primary or other diagnosis reflecting an acute condition or manifestation of use or dependence of an illicit substance, or drugs with a recognised potential for misuse, abuse and dependence by triage categories: 1. Resuscitation, 2. Emergency. Reported by departure date.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 111.0  
(Sun 30 Oct 2022)

SP2019: 100.5 Change: 10.5  
SP2020: 104.3 Change: 6.7  
SP2021: 84.0 Change: 27.0  
Data source: VEMD. Date extracted: 14 Nov 2022.

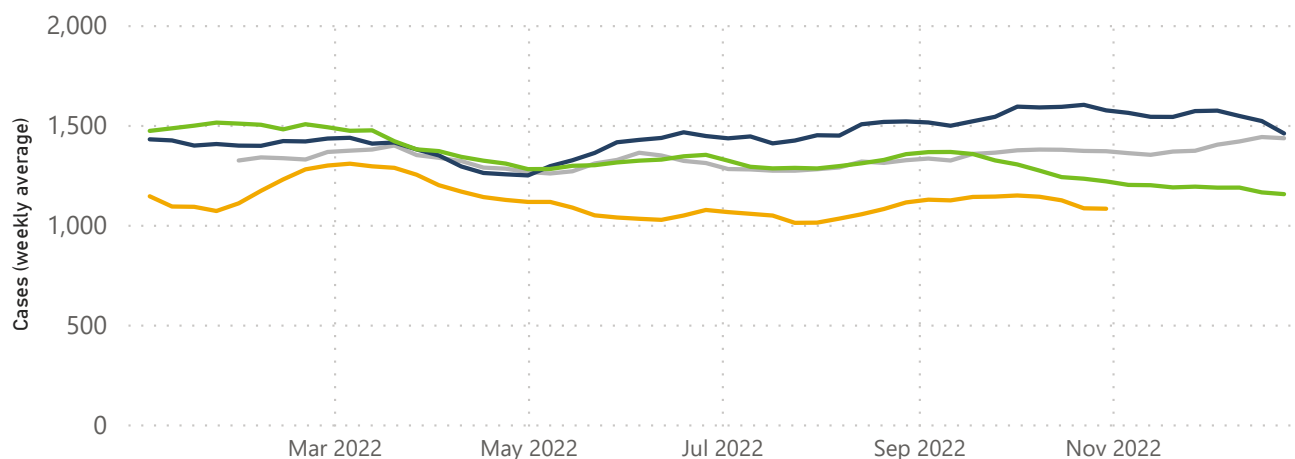


## Ambulance Victoria

### Number of mental health-related ambulance cases

Measure presents the moving average number of ambulance cases per week where the clinical information captured within the patient care record indicated the case was mental health related. 'Ambulance cases' refer to emergency and non-emergency occasions where Ambulance Victoria has attended to a patient at a scene and filled out a patient care record.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 1,080  
(Sun 30 Oct 2022)

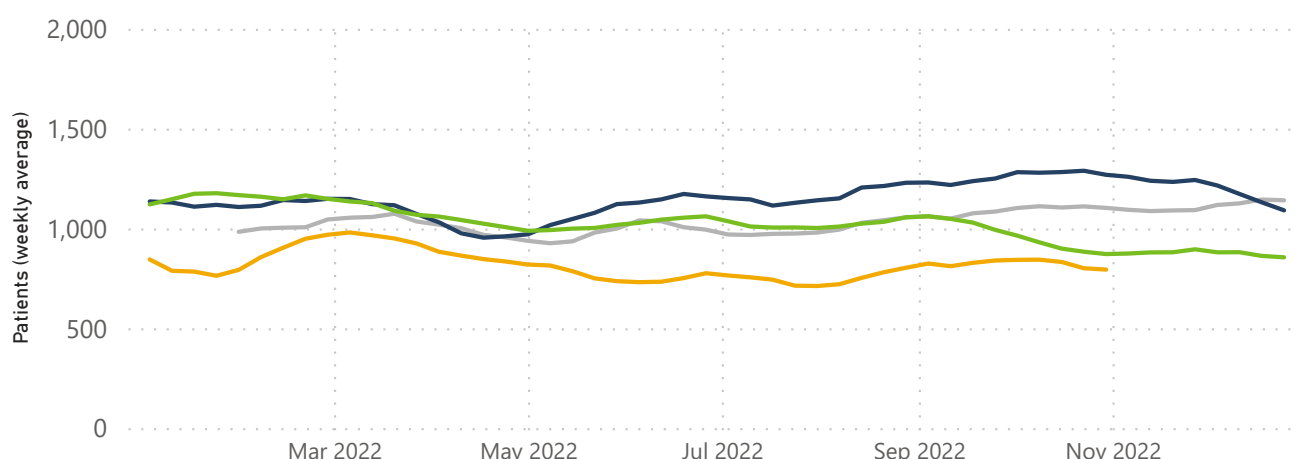
SP2019: 1,368  
SP2020: 1,573  
SP2021: 1,217

Data source: AV. Date extracted: 15 Nov 2022.

### Number of ambulance patients transported to ED which were MH-related

Measure presents the moving average number of ambulance patients per week transported to a hospital ED where the clinical information captured within the patient care record indicated the case was mental health related. A hospital ED is defined as one of the 40 healthcare providers with the greatest number of ambulance arrivals in Victoria.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 794  
(Sun 30 Oct 2022)

SP2019: 1,103  
SP2020: 1,269  
SP2021: 872

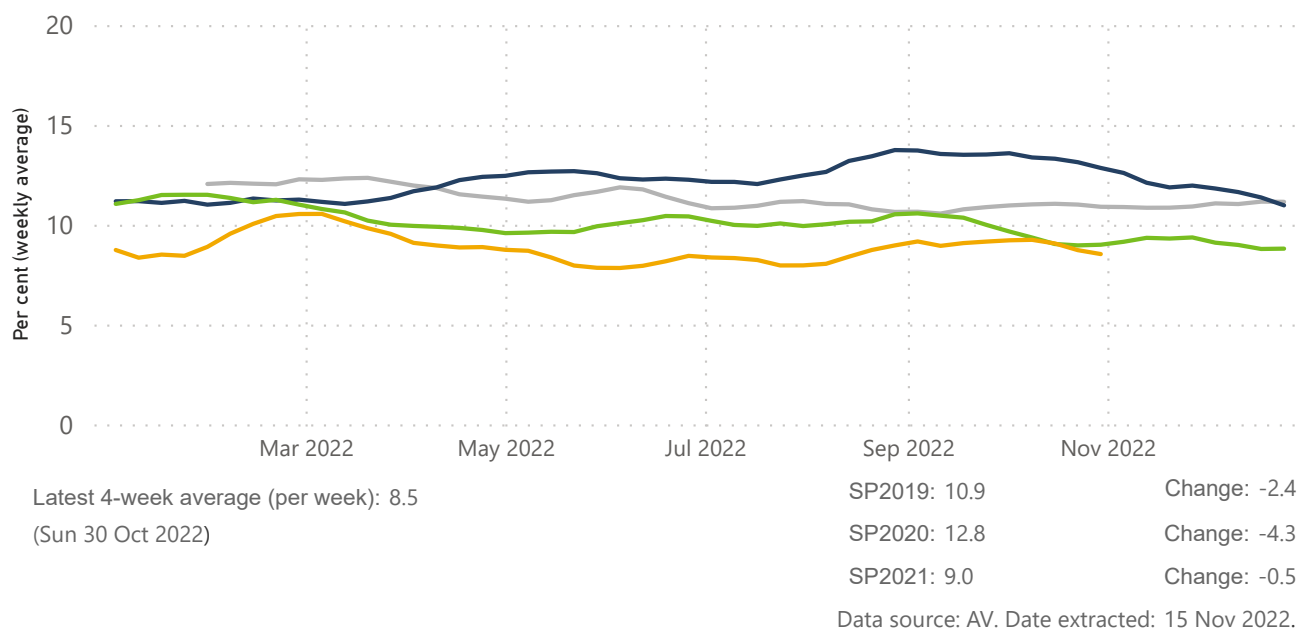
Data source: AV. Date extracted: 15 Nov 2022.

## Ambulance Victoria

### Percentage of ambulance patients transported to ED which were MH-related

Measure presents the moving average percentage of total ambulance patients per week transported to a hospital ED for mental health related reasons. A hospital ED is defined as one of the 40 healthcare providers with the greatest number of ambulance arrivals in Victoria.

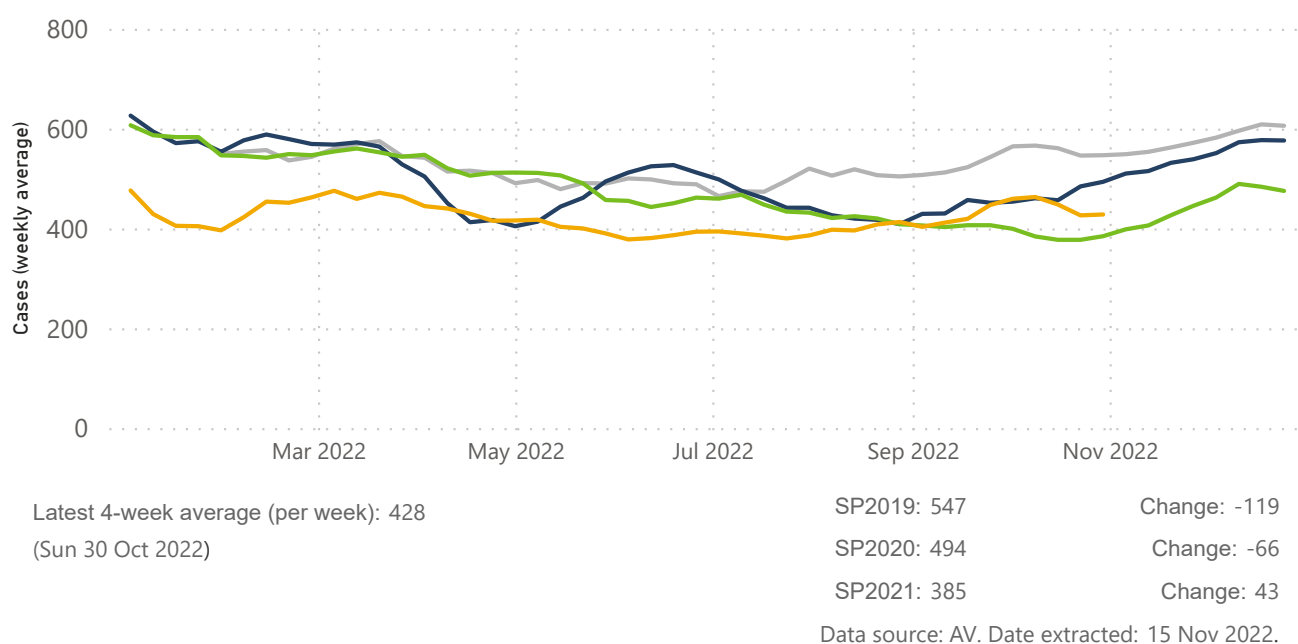
4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



### Number of AoD-related ambulance cases

Measure presents the moving average number of ambulance cases per week where a drug and/or alcohol category was recorded as the final primary assessment by a treating paramedic. 'Ambulance cases' refer to emergency and non-emergency occasions where Ambulance Victoria has attended to a patient at a scene and filled out a patient care record.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022

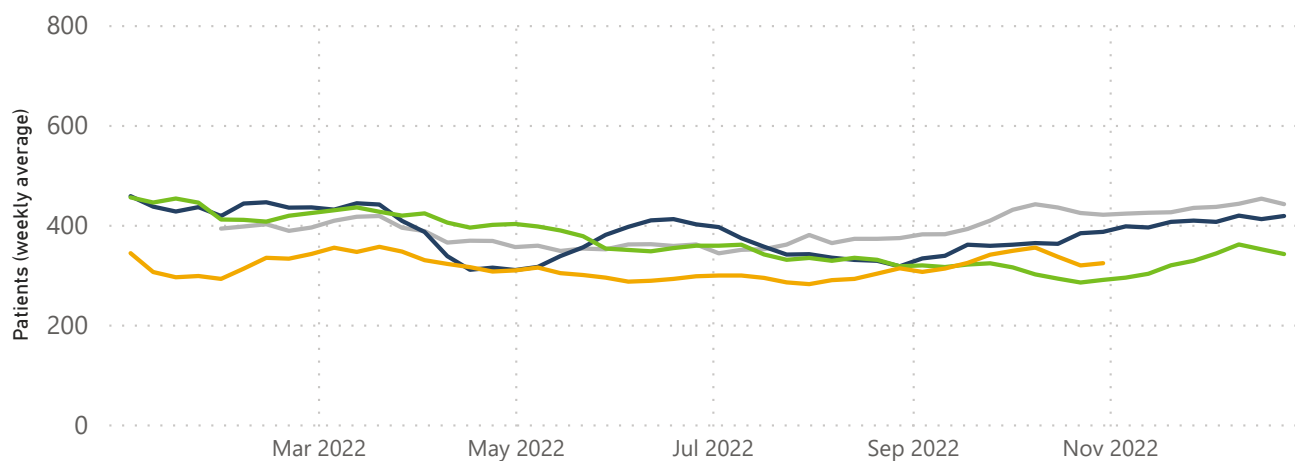


## Ambulance Victoria

### Number of ambulance patients transported to ED which were AoD-related

Measure presents the moving average number of ambulance patients per week transported to a hospital emergency department where a drug and/or alcohol category was recorded as the final primary assessment by a treating paramedic. A hospital emergency department is defined as one of the 40 healthcare providers with the greatest number of ambulance arrivals in Victoria.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 323  
(Sun 30 Oct 2022)

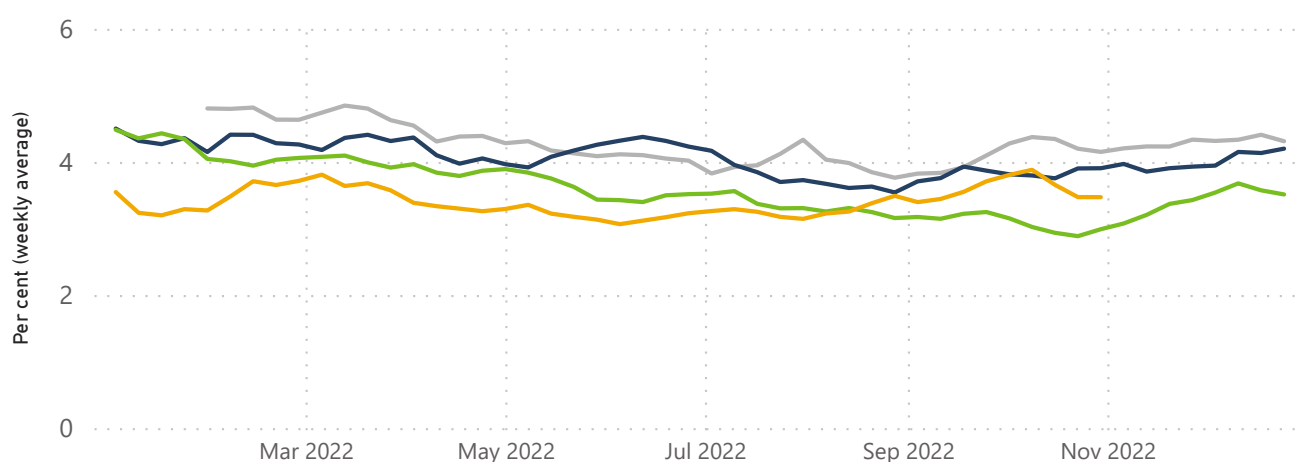
SP2019: 420 Change: -97  
SP2020: 386 Change: -63  
SP2021: 290 Change: 33

Data source: AV. Date extracted: 15 Nov 2022.

### Percentage of ambulance patients transported to ED which were AoD-related

Measure presents the moving average percentage of total ambulance patients per week transported to a hospital ED for AoD-related reasons. A hospital ED is defined as one of the 40 healthcare providers with the greatest number of ambulance arrivals in Victoria.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 3.5  
(Sun 30 Oct 2022)

SP2019: 4.2 Change: -0.7  
SP2020: 3.9 Change: -0.4  
SP2021: 3.0 Change: 0.5

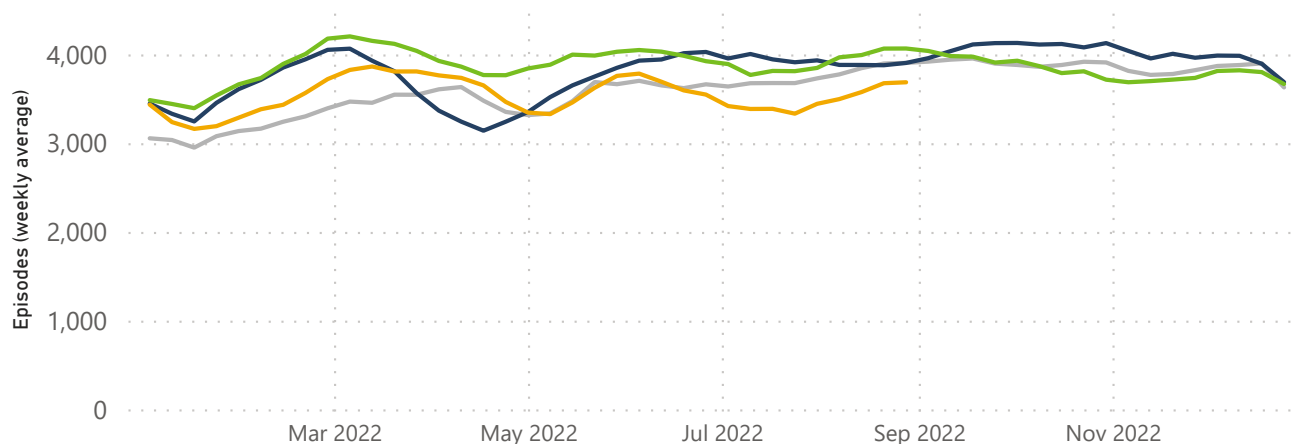
Data source: AV. Date extracted: 15 Nov 2022.

## Mental health triage services

### Number of mental health triage episodes

Measure presents the moving average number of mental health triage contacts per week resulting in a triage scale being assigned. Refer to *Triage scale – mental health service guidelines* for detailed information on the mental health triage process and triage codes.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 3,687  
(Sun 28 Aug 2022)

SP2019: 3,905 Change: -218

SP2020: 3,905 Change: -218

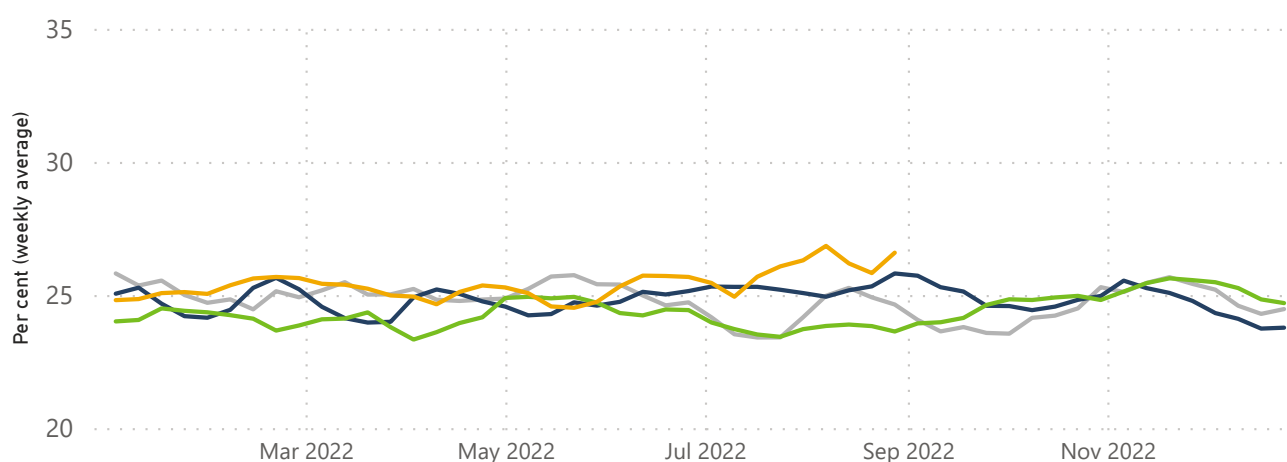
SP2021: 4,067 Change: -380

Data source: TMDS. Date extracted: 14 Nov 2022.

### Percentage of mental health triage episodes where the service recipient is a parent, family, carer or other

Measure presents the percentage of mental health triage contacts per week where the service recipient is a parent, family member, carer or other recipient. Refer to *Triage scale – mental health service guidelines* for detailed information on the mental health triage process and triage codes.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 26.6  
(Sun 28 Aug 2022)

SP2019: 24.6 Change: 2.0

SP2020: 25.8 Change: 0.8

SP2021: 23.6 Change: 3.0

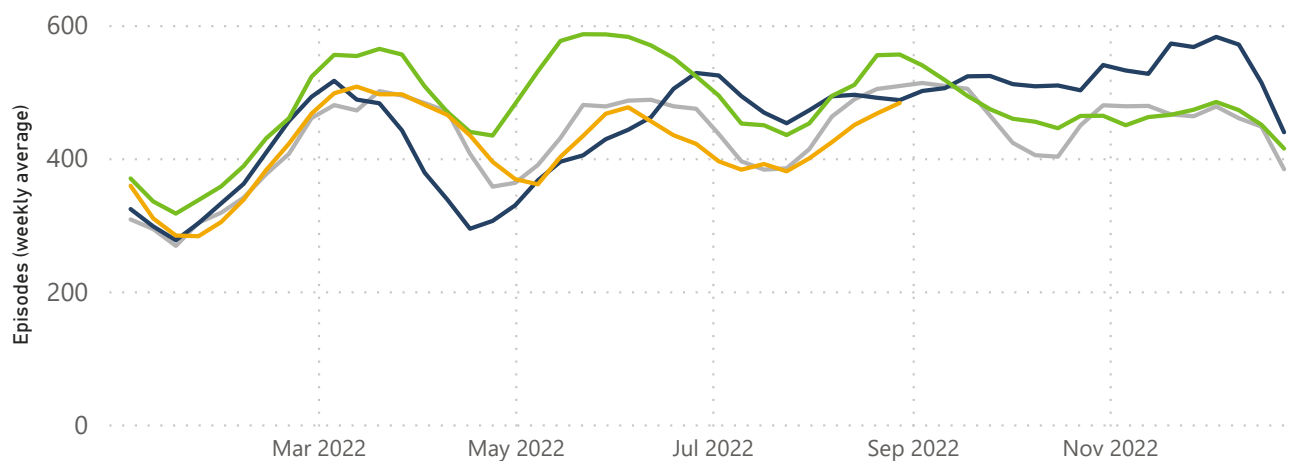
Data source: TMDS. Date extracted: 14 Nov 2022.

## Mental health triage services

### Number of mental health triage episodes (CAMHS/CYMHS)

Measure presents the moving average number of mental health triage contacts per week resulting in a triage scale being assigned with an assigned child and youth (CAMHS/CYMHS) program type at intake. Refer to *Triage scale – mental health service guidelines* for detailed information on the mental health triage process and triage codes.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 483  
(Sun 28 Aug 2022)

SP2019: 509	Change: -26
SP2020: 487	Change: -4
SP2021: 556	Change: -73

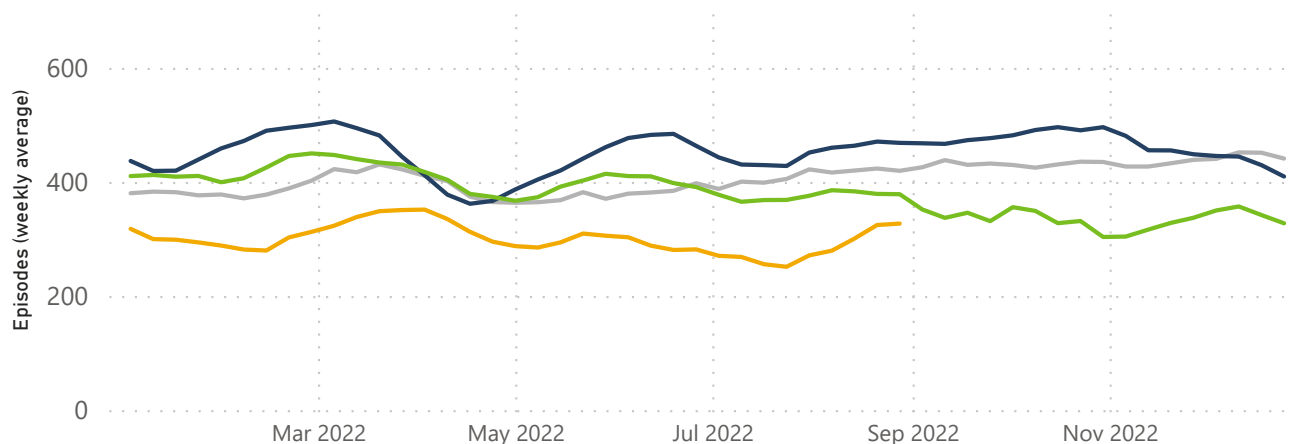
Data source: TMDS. Date extracted: 14 Nov 2022.

### Number of mental health triage episodes, triage codes 'A' and 'B'

Measure presents the moving average number of mental health triage contacts per week with an assigned triage code: A.

Emergency services response, B. Crisis mental health response. Refer to *Triage scale – mental health service guidelines* for detailed information on the mental health triage process and triage codes.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 327  
(Sun 28 Aug 2022)

SP2019: 420	Change: -93
SP2020: 469	Change: -142
SP2021: 379	Change: -52

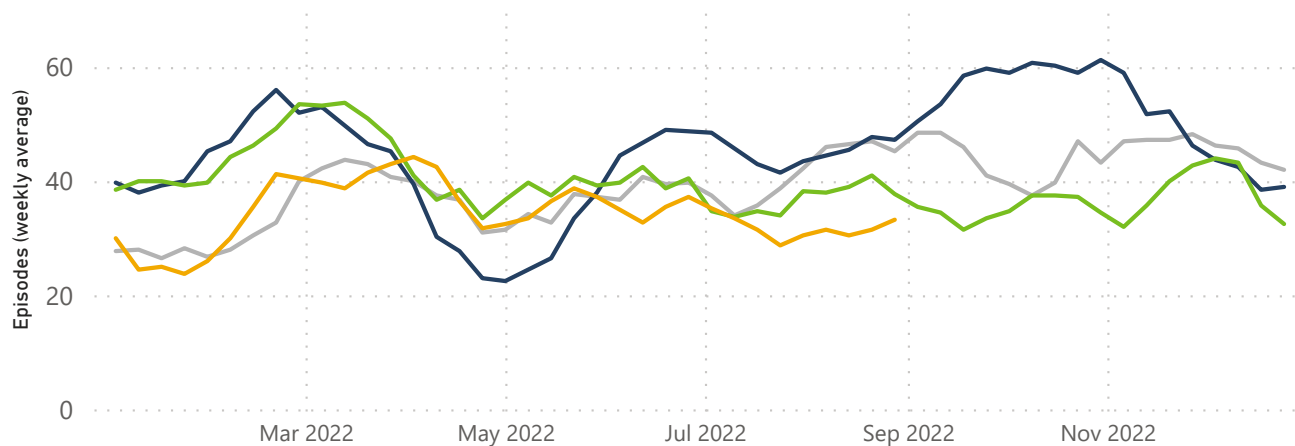
Data source: TMDS. Date extracted: 14 Nov 2022.

## Mental health triage services

### Number of mental health triage episodes, triage codes 'A' and 'B' (CAMHS/CYMHS)

Measure presents the moving average number of mental health triage contacts per week with a CAMHS/CYMHS program type at intake, and with an assigned triage code: A. Emergency services response, B. Crisis mental health response. Refer to *Triage scale – mental health service guidelines* for detailed information on the mental health triage process and triage codes.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 33.3  
(Sun 28 Aug 2022)

SP2019: 45.3 Change: -12.0

SP2020: 47.3 Change: -14.0

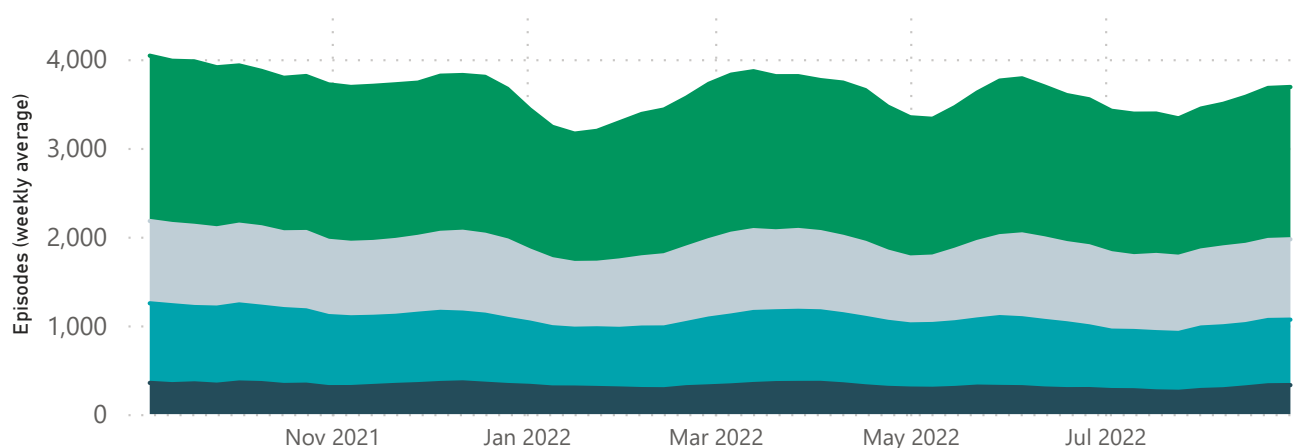
SP2021: 37.8 Change: -4.5

Data source: TMDS. Date extracted: 14 Nov 2022.

### Number of mental health triage episodes, by triage code

Measure reports the moving average number of mental health triage contacts resulting in a triage scale being assigned, by mental health triage codes: A. Emergency services response, B. Crisis mental health response, C. Urgent mental health response, D. Semi-urgent mental health response, E. Non-urgent mental health response, F. Referral to contact a service provider, G. Advice only or more info needed.

● A & B ● C & D ● E ● F & G



Latest 4-week average (per week): 3,687  
(Sun 28 Aug 2022)

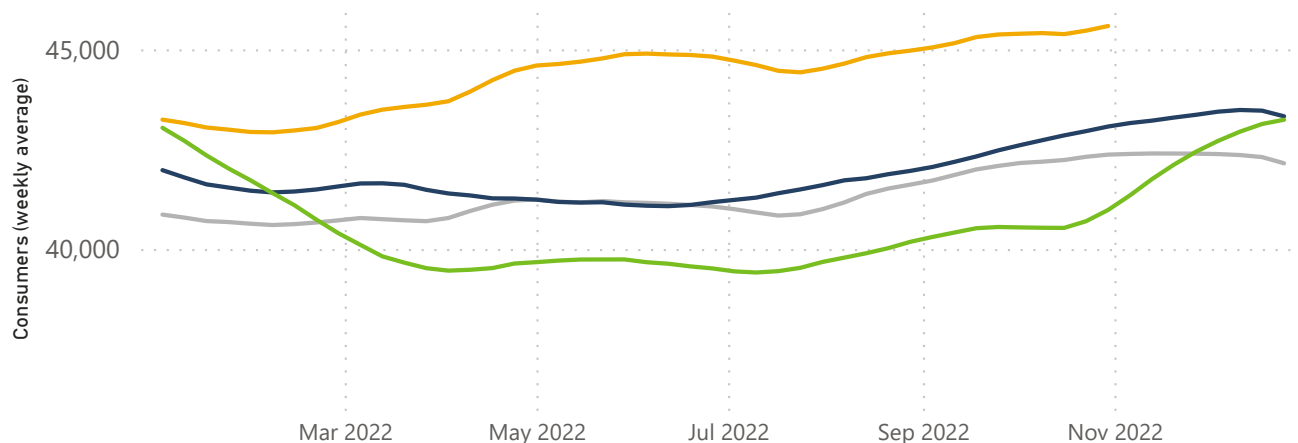
Data source: TMDS. Date extracted: 14 Nov 2022.

## Clinical mental health care

### Number of 'active' mental health consumers\*

Measure presents the moving average number of consumers per week in an open acute/subacute inpatient or residential episode, or those with a recorded ambulatory contact within the preceding 90 days.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



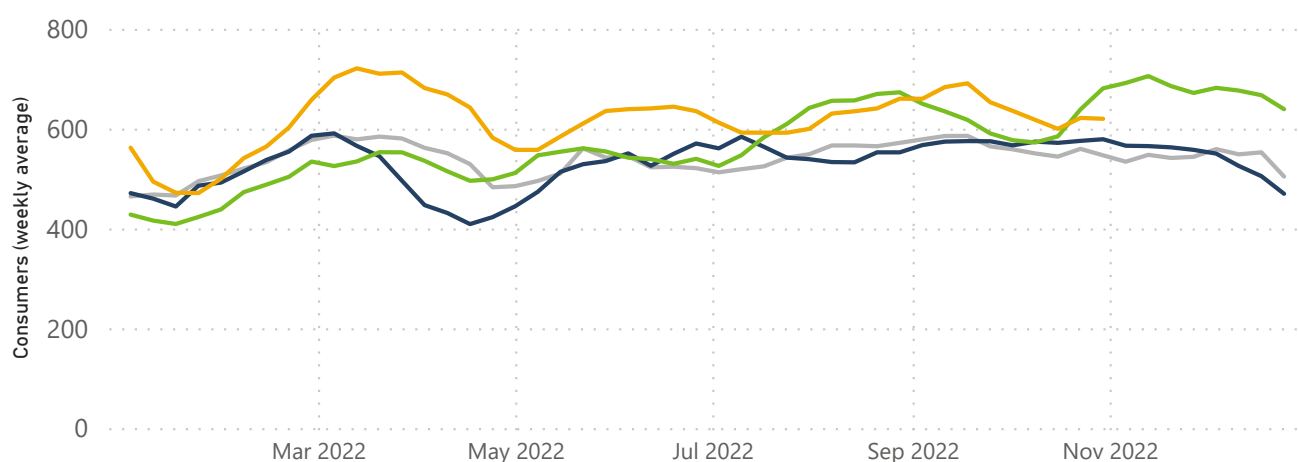
Latest 4-week average (per week): 45,585  
(Sun 30 Oct 2022)

SP2019: 42,364 Change: 3,221  
SP2020: 43,067 Change: 2,518  
SP2021: 40,978 Change: 4,607  
Data source: CMI/ODS. Date extracted: 11 Nov 2022.

### Number of 'new' mental health consumers\*

Measure presents the moving average number of consumers per week in an open acute/subacute inpatient or residential episode, or those with a recorded ambulatory contact within the preceding 90 days, who have not previously accessed clinical mental health services in the last five years.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 620  
(Sun 30 Oct 2022)

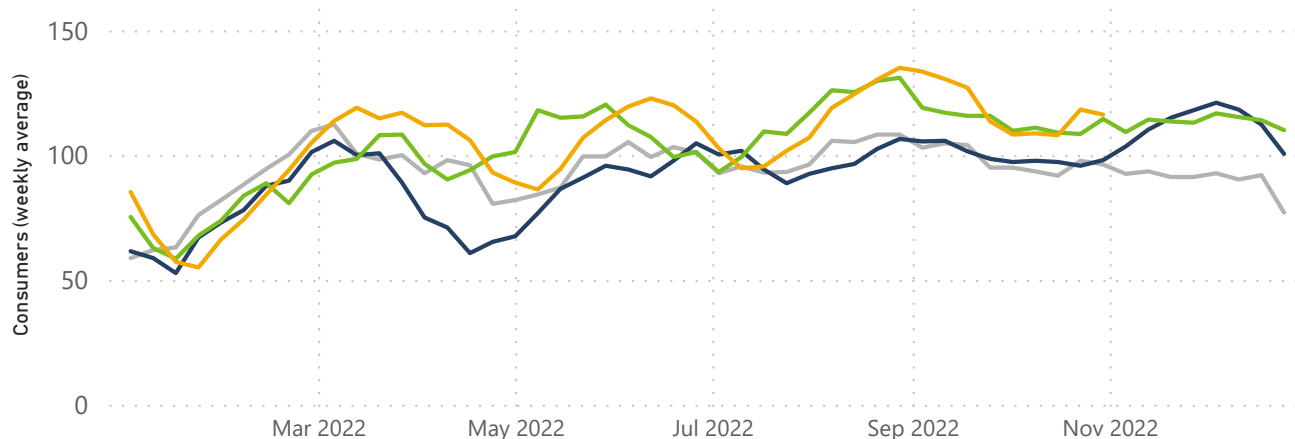
SP2019: 547 Change: 73  
SP2020: 579 Change: 41  
SP2021: 681 Change: -61  
Data source: CMI/ODS. Date extracted: 11 Nov 2022.

## Clinical mental health care

### Number of 'new' CAMHS/CYMHS mental health consumers\*

Measure presents the moving average number of consumers per week in an open CAMHS/CYMHS acute/subacute inpatient or residential episode, or those with a recorded ambulatory contact within the preceding 90 days, who have not have not previously accessed clinical mental health services in the last five years.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



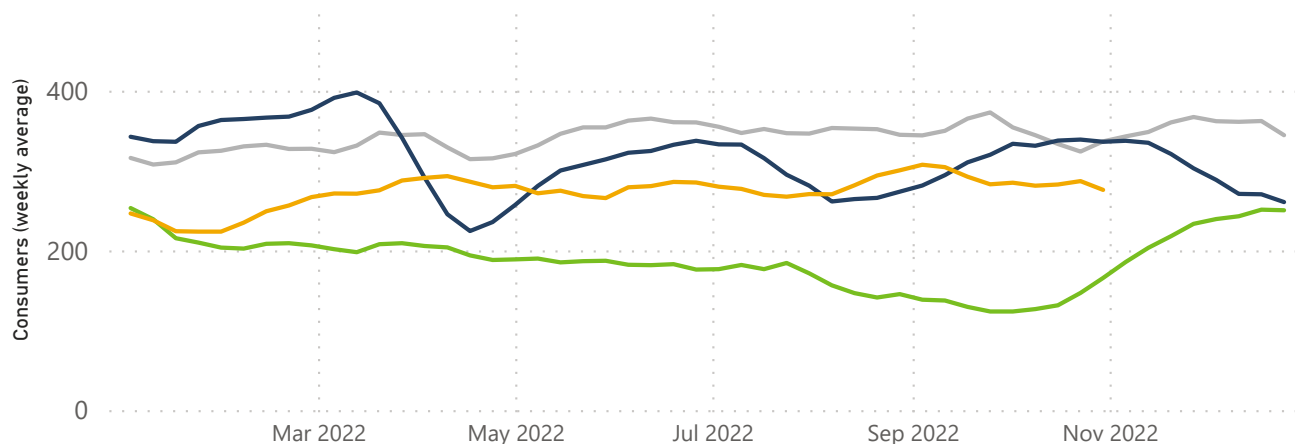
Latest 4-week average (per week): 116.3  
(Sun 30 Oct 2022)

SP2019: 96.3 Change: 20.0  
SP2020: 98.0 Change: 18.3  
SP2021: 114.5 Change: 1.8  
Data source: CMI/ODS. Date extracted: 11 Nov 2022.

### Number of consumers receiving assessment and treatment in their own environment by adult CATT, ACIS or MHaP response services via direct face-to-face or videoconference contact\*

Measure presents the moving average number of consumers per week receiving direct (face-to-face) or videoconference contacts from an adult Crisis and Assessment Team (CATT), an adult Acute Community Intervention Service (ACIS) response team or a Mental Health and Police Response (MHaP) response.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 276  
(Sun 30 Oct 2022)

SP2019: 337 Change: -61  
SP2020: 336 Change: -60  
SP2021: 166 Change: 110  
Data source: CMI/ODS. Date extracted: 11 Nov 2022.

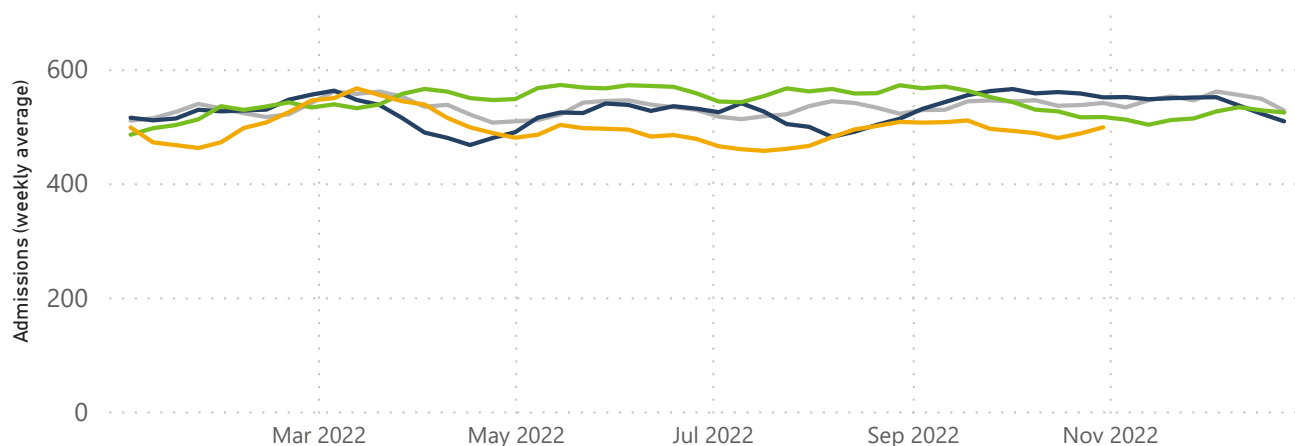


## Clinical mental health care

### Number of admissions to an acute mental health inpatient unit – all settings

Measure presents the moving average number of admissions per week to all acute inpatient units, including within adult, older persons, child and adolescent, forensic mental health and specialist settings. At an individual unit level, this measure is based on the originating inpatient unit. Consumers may be subsequently transferred to other units at the same campus during the same admitted episode. Includes same day stays.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 498  
(Sun 30 Oct 2022)

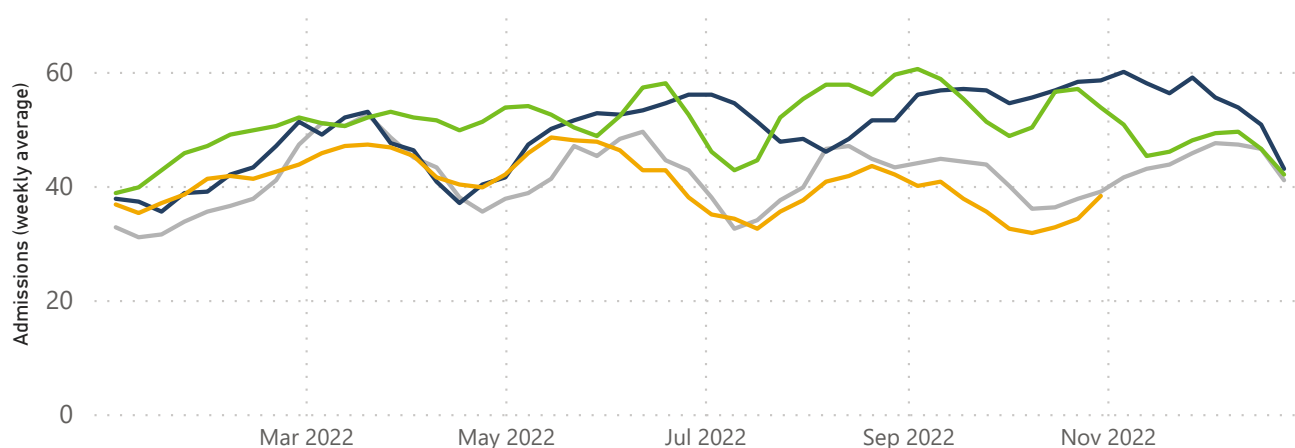
SP2019: 541	Change: -43
SP2020: 551	Change: -53
SP2021: 516	Change: -18

Data source: CMI/ODS. Date extracted: 11 Nov 2022.

### Number of admissions to a CAMHS acute inpatient unit

Measure presents the moving average number of admissions per week to the following acute inpatient units: 1. Statewide child acute units, 2. Adolescent acute units, 3. Specialist adolescent acute beds in regional Victoria. At an individual unit level, this measure is based on the originating inpatient unit. Consumers may be subsequently transferred to other units at the same campus during the same admitted episode. Includes same day stays.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 38.3  
(Sun 30 Oct 2022)

SP2019: 39.0	Change: -0.7
SP2020: 58.5	Change: -20.2
SP2021: 53.8	Change: -15.5

Data source: CMI/ODS. Date extracted: 11 Nov 2022.

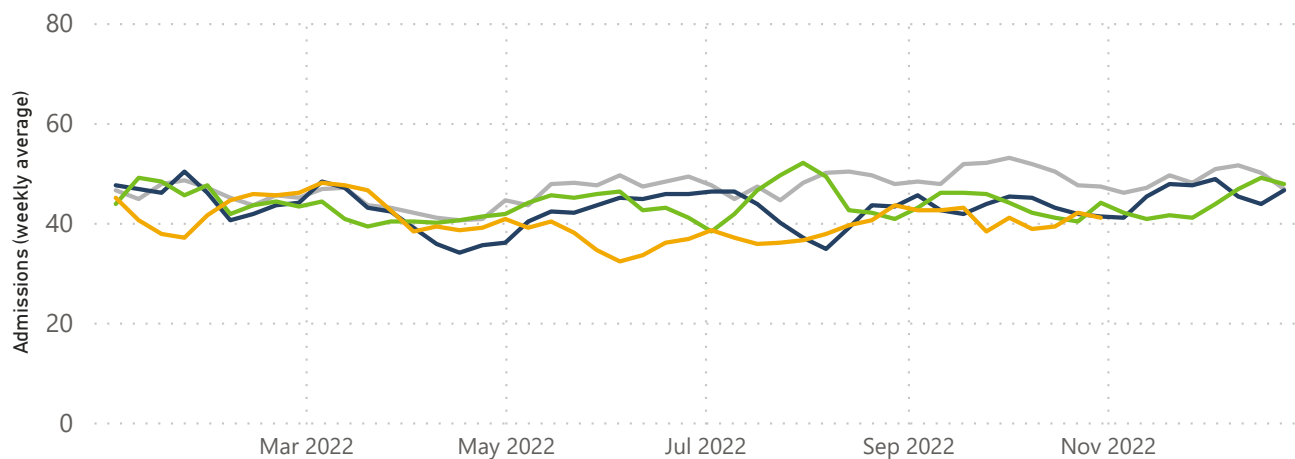
## Clinical mental health care

### Number of admissions to an aged acute inpatient unit

Measure presents the moving average number of admissions per week to an aged acute inpatient unit.

At an individual unit level, this measure is based on the originating inpatient unit. Consumers may be subsequently transferred to other units at the same campus during the same admitted episode. Includes same day stays.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 41.0  
(Sun 30 Oct 2022)

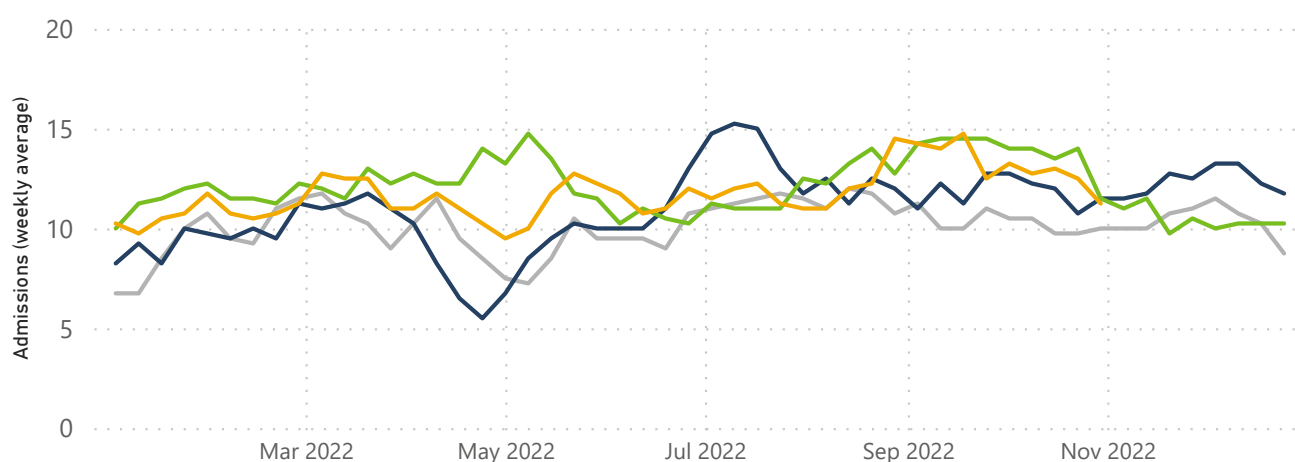
SP2019: 47.3	Change: -6.3
SP2020: 41.3	Change: -0.3
SP2021: 44.0	Change: -3.0

Data source: CMI/ODS. Date extracted: 11 Nov 2022.

### Number of admissions to a youth prevention and recovery care (PARC) unit

Measure presents the moving average number of admissions per week to a youth PARC unit. Includes same day stays.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 11.3  
(Sun 30 Oct 2022)

SP2019: 10.0	Change: 1.3
SP2020: 11.5	Change: -0.2
SP2021: 11.5	Change: -0.2

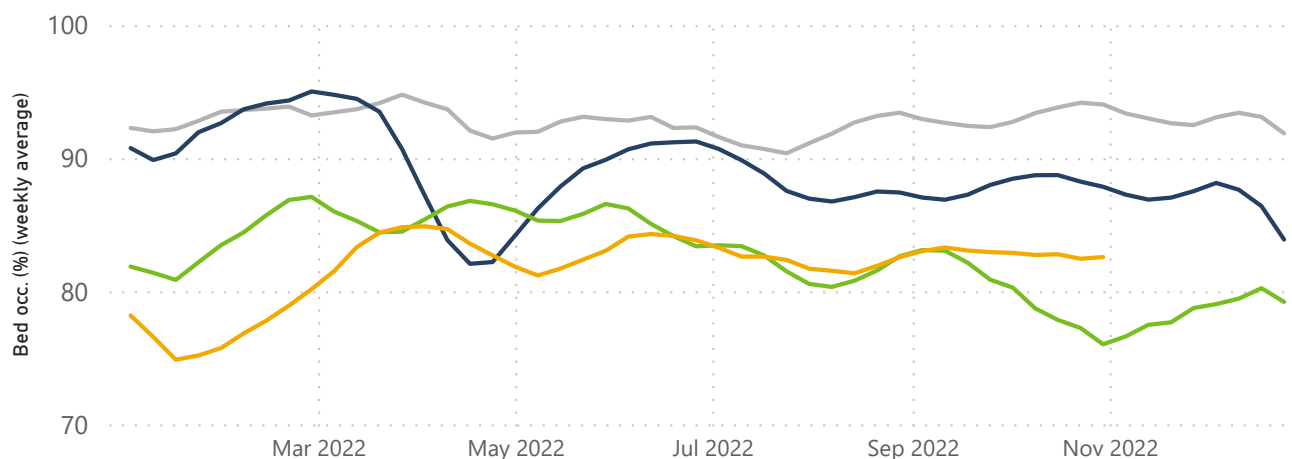
Data source: CMI/ODS. Date extracted: 11 Nov 2022.

## Clinical mental health care

### Bed occupancy, excluding leave – adult acute

Measure presents the moving average bed occupancy rate per week within adult acute inpatient units, excluding leave. Includes the Orygen inpatient unit at Footscray.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 82.6  
(Sun 30 Oct 2022)

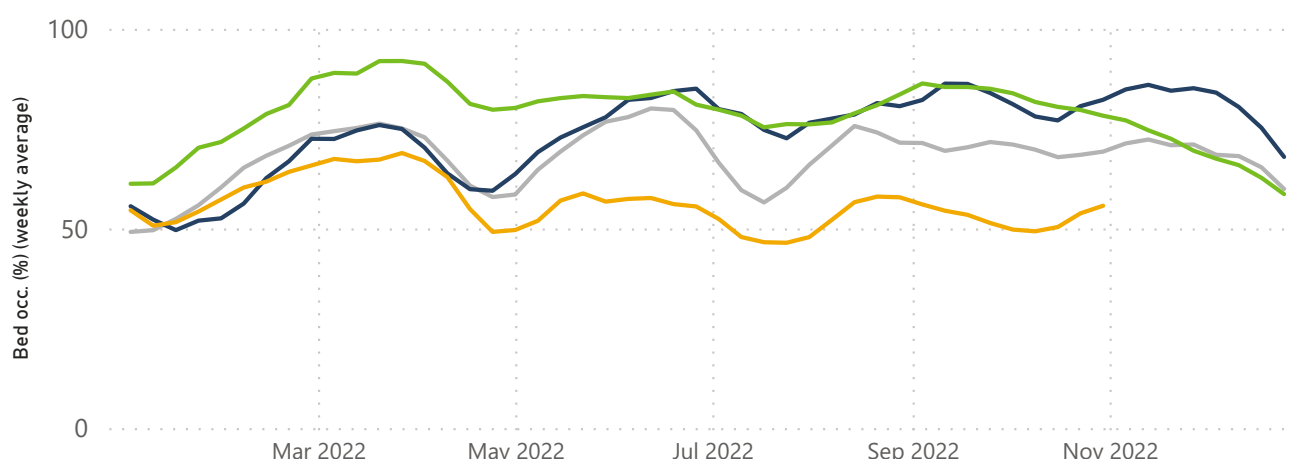
SP2019: 94.0	Change: -11.4
SP2020: 87.9	Change: -5.3
SP2021: 76.0	Change: 6.6

Data source: CMI/ODS. Date extracted: 11 Nov 2022.

### Bed occupancy, excluding leave – adolescent acute

Measure presents the moving average bed occupancy rate per week within the adolescent acute inpatient units, excluding leave. Excludes specialist adolescent acute beds in regional Victoria.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 55.7  
(Sun 30 Oct 2022)

SP2019: 69.2	Change: -13.5
SP2020: 82.2	Change: -26.5
SP2021: 78.2	Change: -22.5

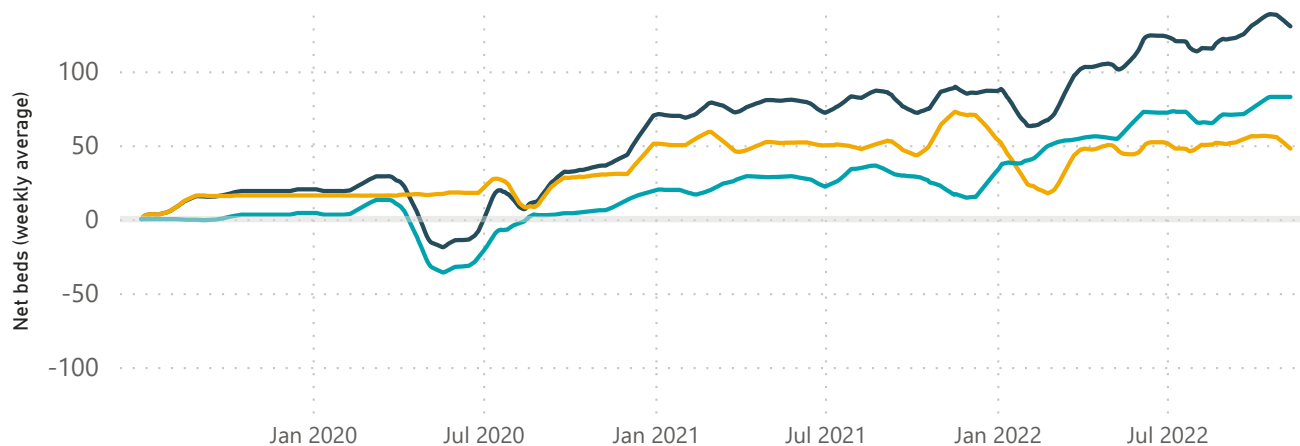
Data source: CMI/ODS. Date extracted: 11 Nov 2022.

## Clinical mental health care

### Net operational bed capacity

Measure presents the 4-week moving average number of net operational beds within acute, subacute and residential settings since 1 July 2019. Adult acute beds include the Orygen inpatient unit at Footscray.

4-week moving average ● Net (total) ● Net (adult acute) ● Net (other)



Latest 4-week average (per week): 136.2  
(Sun 30 Oct 2022)

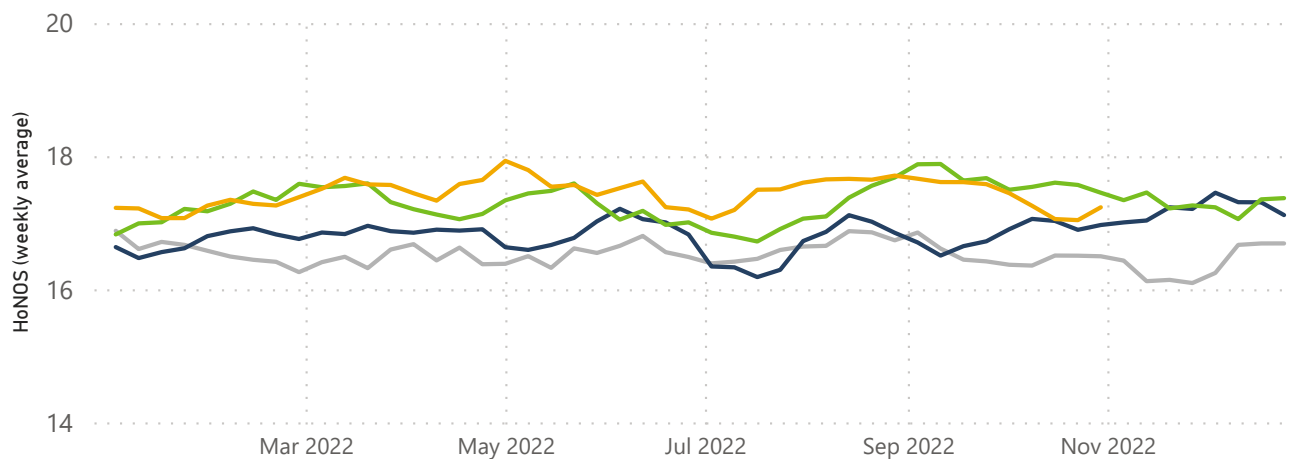
Data source: CMI/ODS. Date extracted: 11 Nov 2022.

## Clinical mental health care

### Average clinician-reported outcomes (HoNOS) at admission to an inpatient unit – adult acute\*

Measure presents the moving average total HoNOS score per week collected at inpatient episode start, excluding invalid HoNOS scores (more than two times rated as '9'). Includes Orygen. HoNOS is required to be collected at admission, however not all result in a recorded valid HoNOS score. Interpret with caution.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



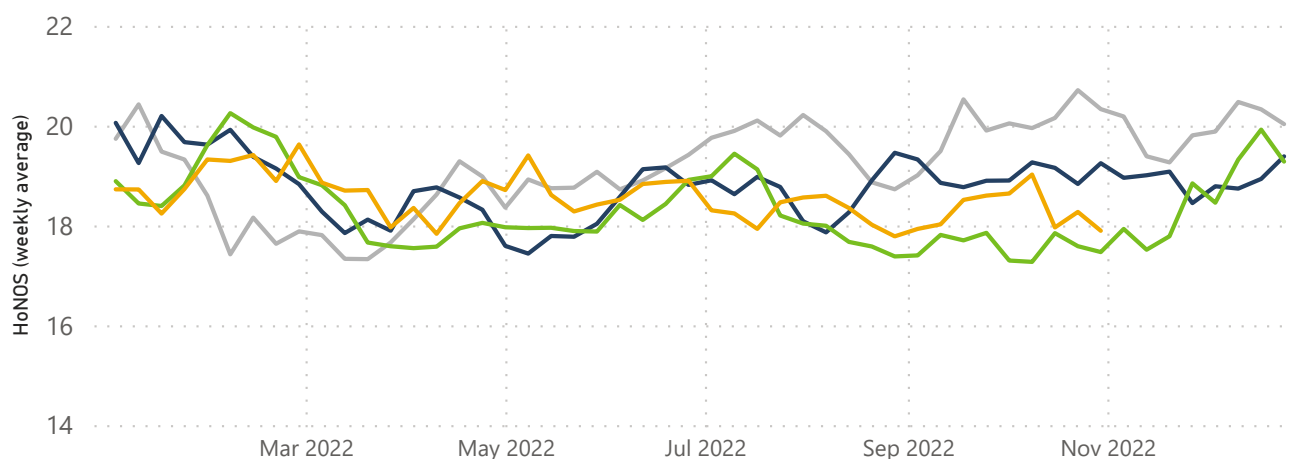
Latest 4-week average (per week): 17.2  
(Sun 30 Oct 2022)

Data source: CMI/ODS. Date extracted: 11 Nov 2022.

### Average clinician-reported outcomes (HoNOS) at admission to an inpatient unit – adolescent acute\*

Measure presents the moving average total HoNOS score per week collected at inpatient episode start, excluding invalid HoNOS scores (more than two times rated as '9') within adolescent acute units. Excludes specialist adolescent acute beds in regional Victoria. HoNOS is required to be collected at admission, however not all result in a recorded valid HoNOS score. Interpret with caution.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 17.9  
(Sun 30 Oct 2022)

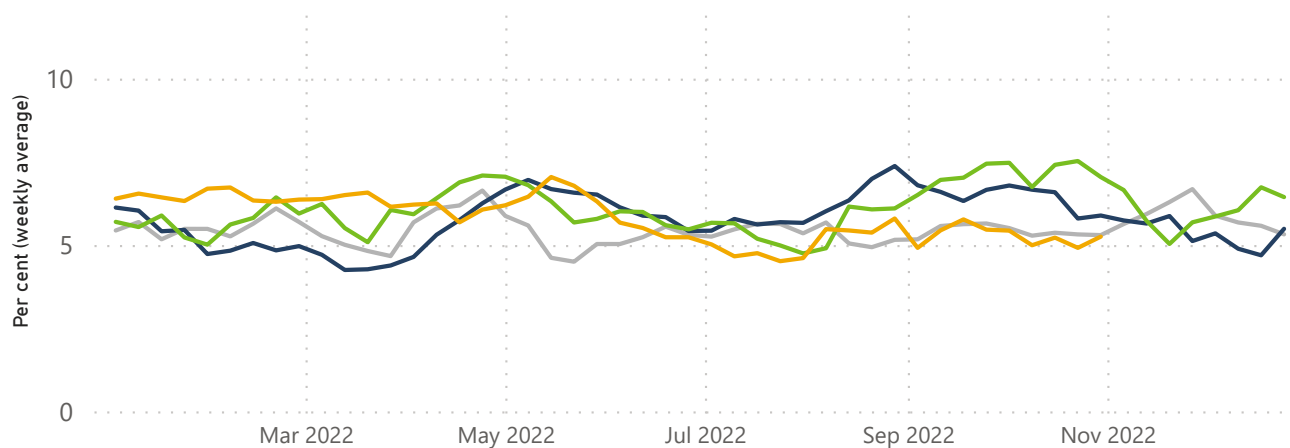
Data source: CMI/ODS. Date extracted: 11 Nov 2022.

## Clinical mental health care

### Percentage of separations from an inpatient unit re-admitted within seven days – adult acute

Measure reports the moving average percentage of separations per week from an adult acute inpatient unit re-admitted to any inpatient unit within seven days. Separation date lagged by seven days. Includes separations from the Orygen inpatient unit at Footscray. Excludes separations where the consumer was transferred to another inpatient unit, same day stays, and overnight ECT admissions where ECT occurred on the day of separation.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 5.3  
(Sun 30 Oct 2022)

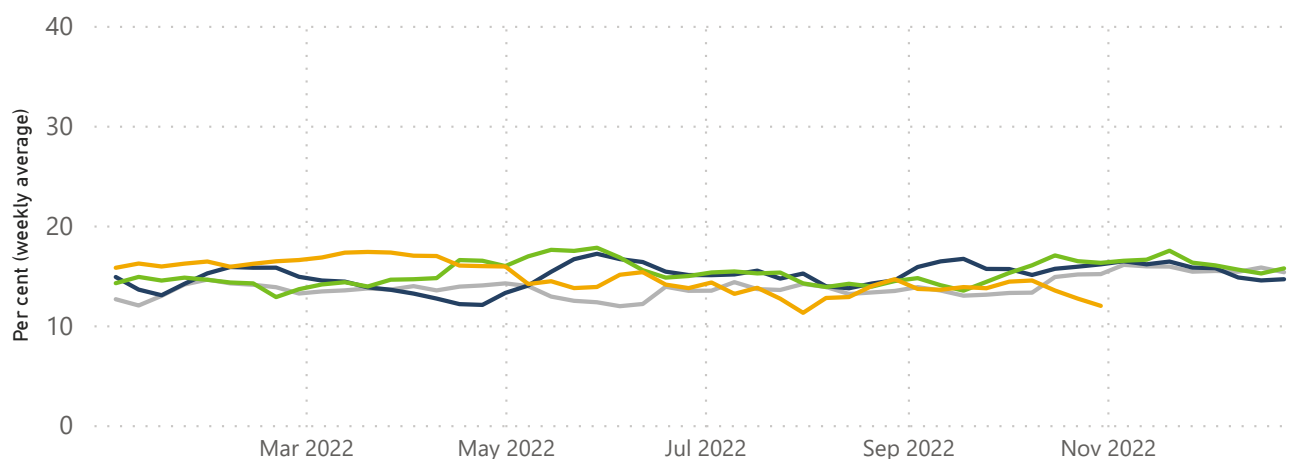
SP2019: 5.3	Change: 0.0
SP2020: 5.9	Change: -0.6
SP2021: 7.0	Change: -1.7

Data source: CMI/ODS. Date extracted: 11 Nov 2022.

### Percentage of separations from an inpatient unit re-admitted within 28 days – adult acute

Measure reports the moving average percentage of separations per week from an adult acute inpatient unit re-admitted to any inpatient unit within 28 days. Separation date lagged by one month. Includes separations from the Orygen inpatient unit at Footscray. Excludes separations where the consumer was transferred to another inpatient unit, same day stays, and overnight ECT admissions where ECT occurred on the day of separation.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 11.9  
(Sun 30 Oct 2022)

SP2019: 15.1	Change: -3.2
SP2020: 16.1	Change: -4.2
SP2021: 16.3	Change: -4.4

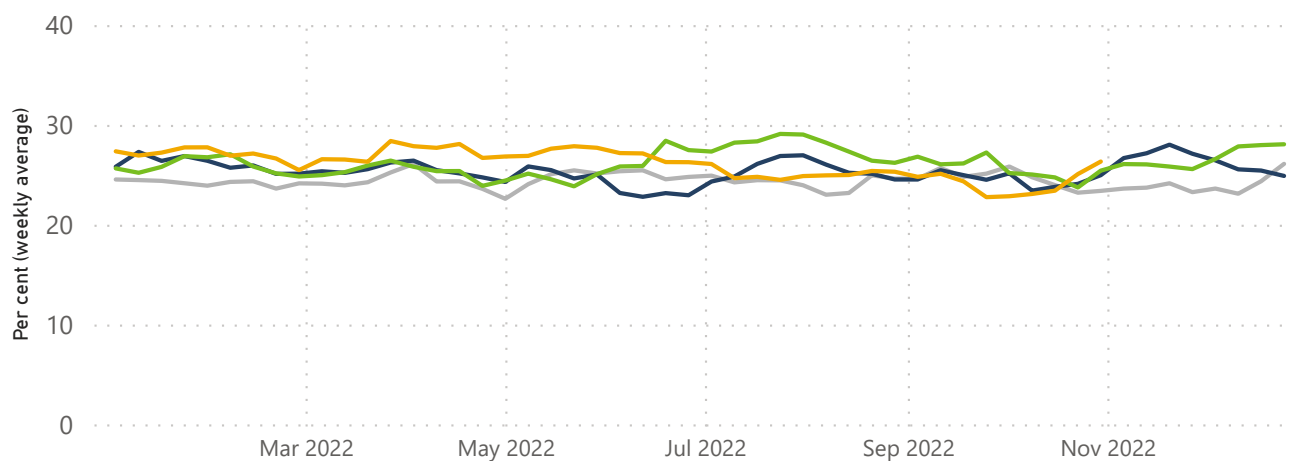
Data source: CMI/ODS. Date extracted: 11 Nov 2022.

## Clinical mental health care

### Percentage of separations from an inpatient unit re-admitted within 91 days – adult acute

Measure reports the moving average percentage of separations per week from an adult acute inpatient unit re-admitted to any inpatient unit within 91 days. Separation date lagged by 13 weeks. Includes separations from the Orygen inpatient unit at Footscray. Excludes separations where the consumer was transferred to another inpatient unit, same day stays, and overnight ECT admissions where ECT occurred on the day of separation.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 26.3  
(Sun 30 Oct 2022)

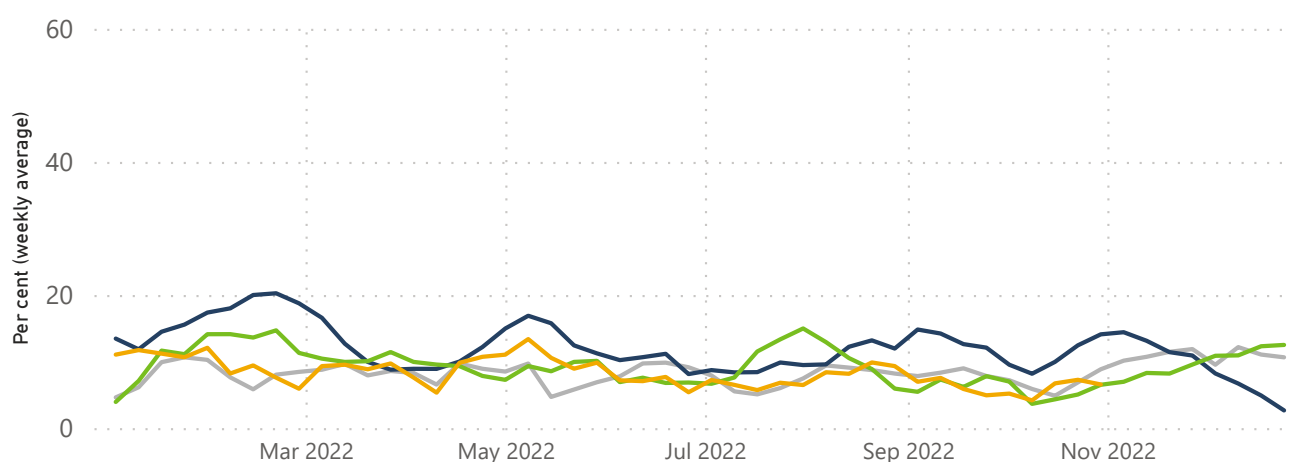
SP2019: 23.4	Change: 2.9
SP2020: 25.0	Change: 1.3
SP2021: 25.4	Change: 0.9

Data source: CMI/ODS. Date extracted: 11 Nov 2022.

### Percentage of separations from an inpatient unit re-admitted within seven days – CAMHS acute

Measure reports the moving average percentage of separations per week from a CAMHS acute inpatient unit re-admitted to any inpatient unit within seven days. Separation date lagged by seven days. Includes separations from adolescent acute, statewide child acute and specialist adolescent acute beds in regional Victoria. Excludes separations where the consumer was transferred to another inpatient unit, same day stays, and overnight ECT admissions where ECT occurred on the day of separation.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 6.6  
(Sun 30 Oct 2022)

SP2019: 8.8	Change: -2.2
SP2020: 14.1	Change: -7.5
SP2021: 6.5	Change: 0.1

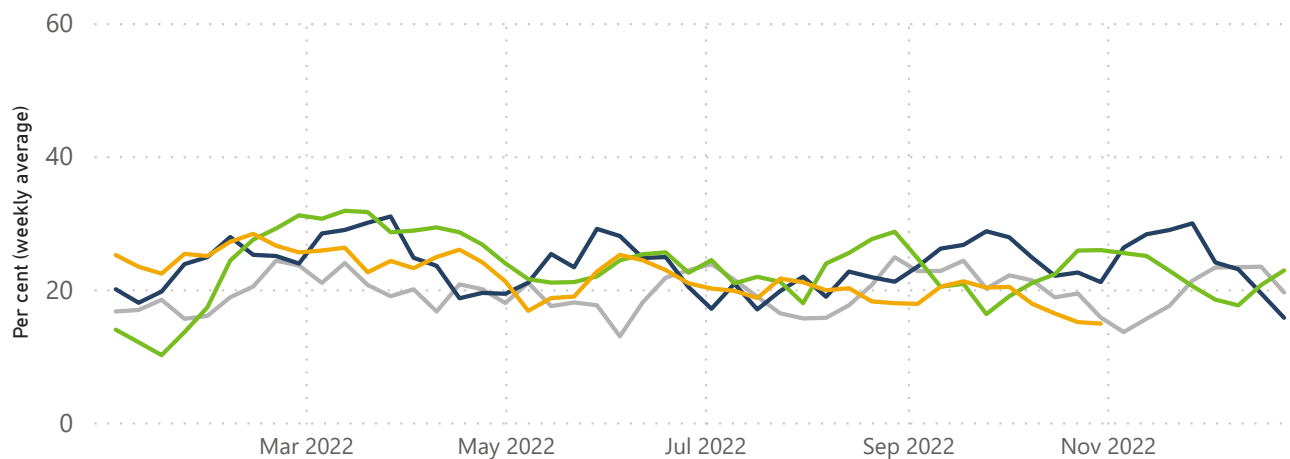
Data source: CMI/ODS. Date extracted: 11 Nov 2022.

## Clinical mental health care

### Percentage of separations from an inpatient unit re-admitted within 28 days – CAMHS acute

Measure reports the moving average percentage of separations per week from a CAMHS acute inpatient unit re-admitted to any inpatient unit within 28 days. Separation date lagged by one month. Includes separations from adolescent acute, statewide child acute and specialist adolescent acute beds in regional Victoria. Excludes separations where the consumer was transferred to another inpatient unit, same day stays, and overnight ECT admissions where ECT occurred on the day of separation.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 14.8  
(Sun 30 Oct 2022)

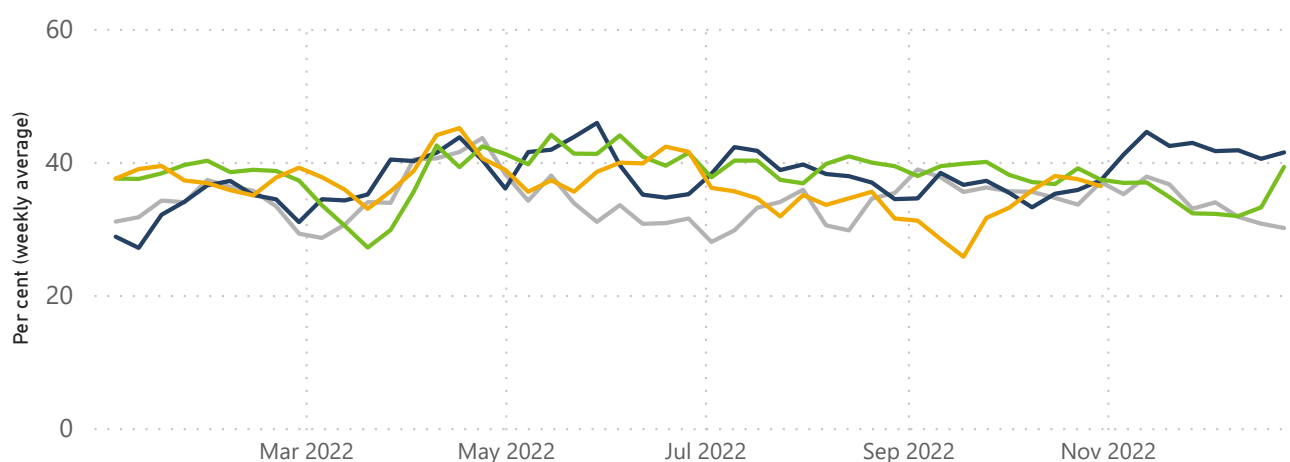
SP2019: 15.8 Change: -1.0  
SP2020: 21.1 Change: -6.3  
SP2021: 25.9 Change: -11.1

Data source: CMI/ODS. Date extracted: 11 Nov 2022.

### Percentage of separations from an inpatient unit re-admitted within 91 days – CAMHS acute

Measure reports the moving average percentage of separations per week from a CAMHS acute inpatient unit re-admitted to any inpatient unit within 91 days. Separation date lagged by 13 weeks. Includes separations from adolescent acute, statewide child acute and specialist adolescent acute beds in regional Victoria. Excludes separations where the consumer was transferred to another inpatient unit, same day stays, and overnight ECT admissions where ECT occurred on the day of separation.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 36.4  
(Sun 30 Oct 2022)

SP2019: 37.0 Change: -0.6  
SP2020: 37.2 Change: -0.8  
SP2021: 37.3 Change: -0.9

Data source: CMI/ODS. Date extracted: 11 Nov 2022.

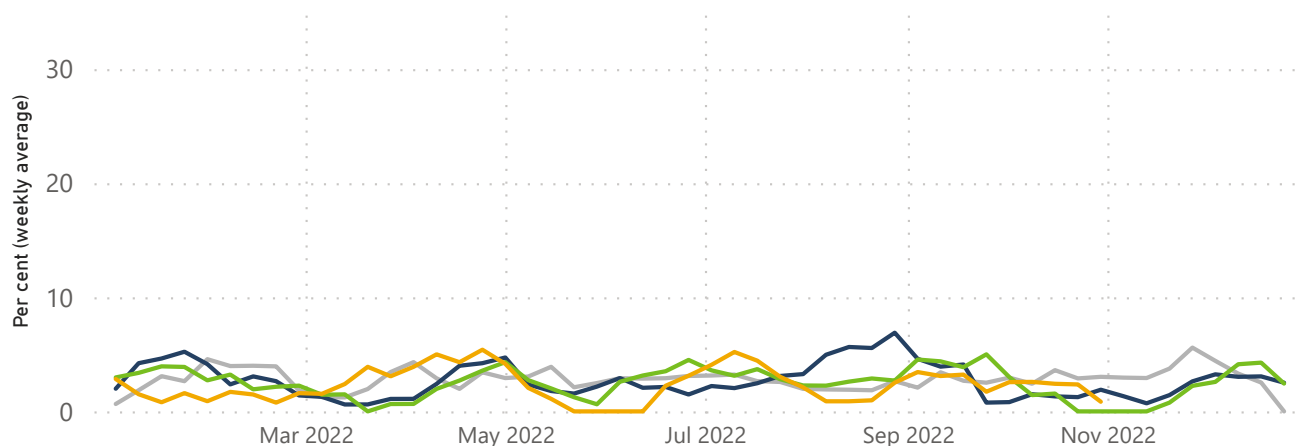


## Clinical mental health care

### Percentage of separations from an inpatient unit re-admitted within seven days – aged acute

Measure reports the moving average percentage of separations per week from an aged acute inpatient unit re-admitted to any inpatient unit within seven days. Separation date lagged by seven days. Excludes separations where the consumer was transferred to another inpatient unit, same day stays, and overnight ECT admissions where ECT occurred on the day of separation.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



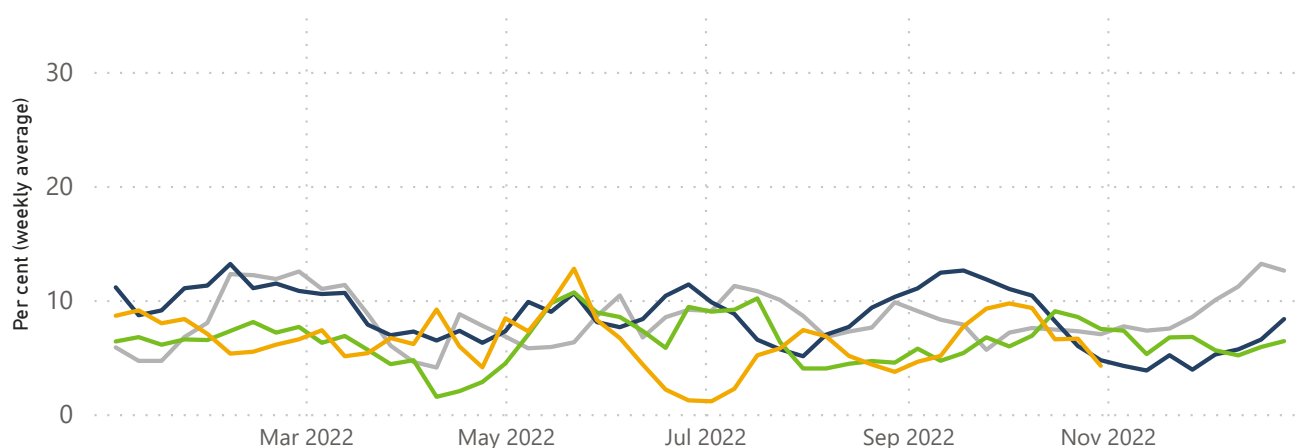
Latest 4-week average (per week): 0.8  
(Sun 30 Oct 2022)

SP2019: 3.0 Change: -2.2  
SP2020: 1.9 Change: -1.1  
SP2021: 0.0 Change: 0.8  
Data source: CMI/ODS. Date extracted: 11 Nov 2022.

### Percentage of separations from an inpatient unit re-admitted within 28 days – aged acute

Measure reports the moving average percentage of separations per week from an aged acute inpatient unit re-admitted to any inpatient unit within 91 days. Separation date lagged by 13 weeks. Excludes separations where the consumer was transferred to another inpatient unit, same day stays, and overnight ECT admissions where ECT occurred on the day of separation.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 4.2  
(Sun 30 Oct 2022)

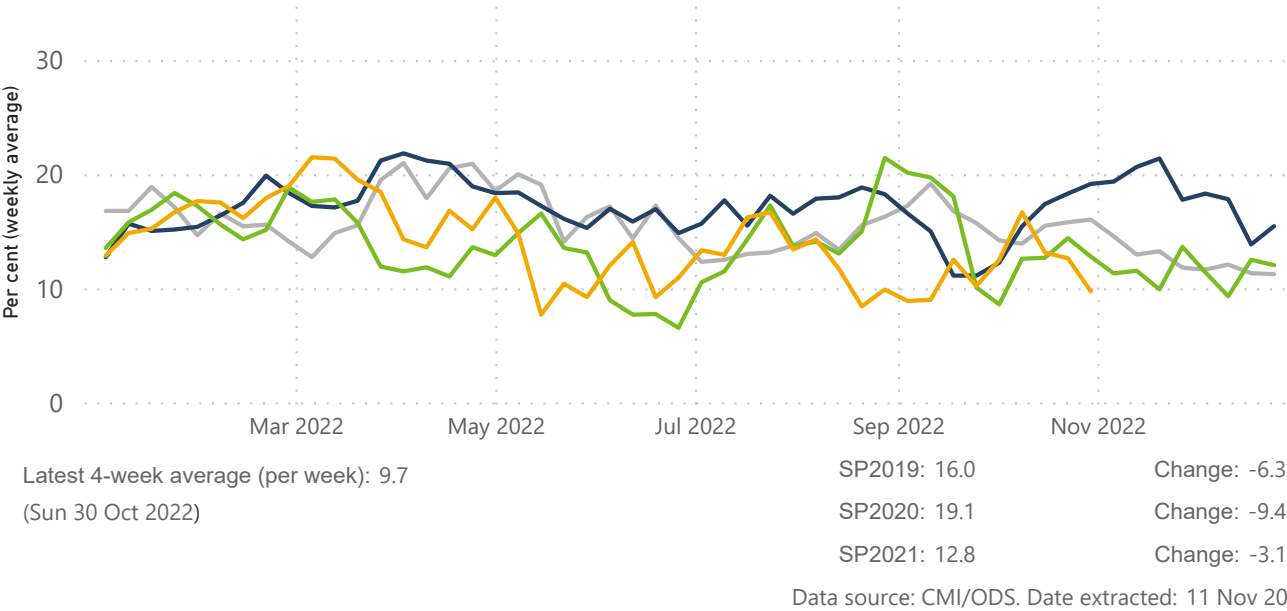
SP2019: 7.0 Change: -2.8  
SP2020: 4.7 Change: -0.5  
SP2021: 7.5 Change: -3.3  
Data source: CMI/ODS. Date extracted: 11 Nov 2022.

## Clinical mental health care

### Percentage of separations from an inpatient unit re-admitted within 91 days – aged acute

Measure reports the moving average percentage of separations per week from an aged acute inpatient unit re-admitted to any inpatient unit within 91 days. Separation date lagged by 13 weeks. Excludes separations where the consumer was transferred to another inpatient unit, same day stays, and overnight ECT admissions where ECT occurred on the day of separation.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



## Clinical mental health care

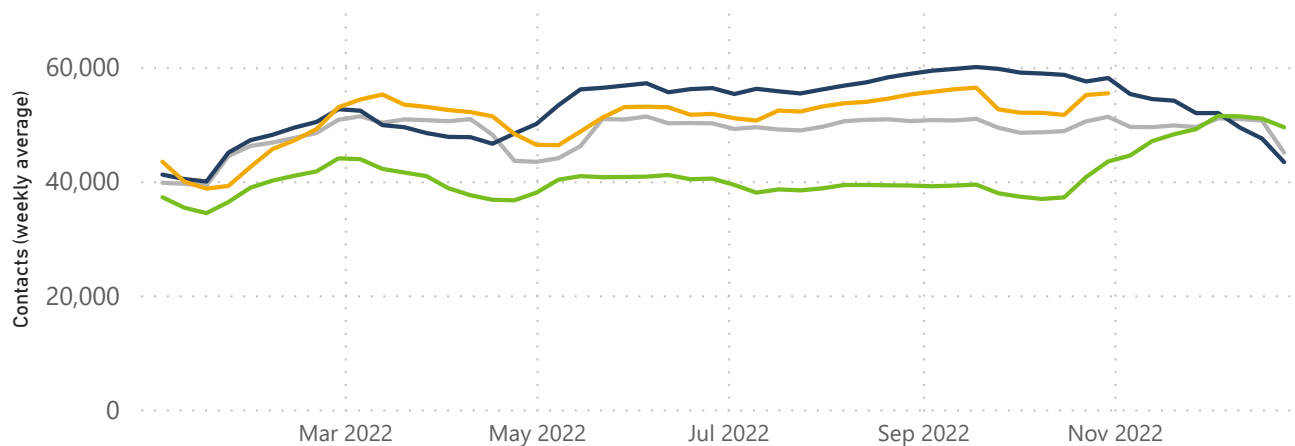
### Number of ambulatory service contacts\*

Measure presents the moving average number of ambulatory service contacts per week for the following contact types:

A: Registered consumer contact, B: Un-registered consumer contact, C: Community contact, E: Case contact.

Service contacts are defined as contacts adjusted for group session contacts.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 55,421  
(Sun 30 Oct 2022)

SP2019: 51,300

Change: 4,121

SP2020: 58,087

Change: -2,666

SP2021: 43,461

Change: 11,960

Data source: CMI/ODS. Date extracted: 11 Nov 2022.

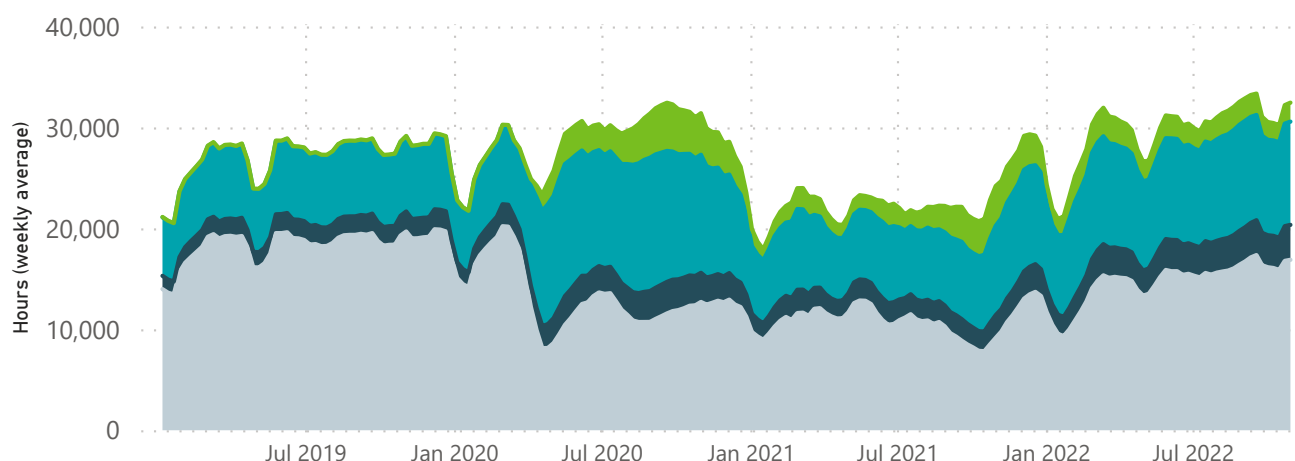
### Number of ambulatory service hours, by modality\*

Measure presents the moving average number of ambulatory service hours per week for the following contact types (by modality):

A: Registered consumer contact, B: Un-registered consumer contact, C: Community contact, E: Case contact.

Service hours are adjusted for group session contacts.

● Service hours - direct ● Service hours - other ● Service hours - telephone ● Service hours - video



Latest 4-week average (per week): 32,456  
(Sun 30 Oct 2022)

SP2019: 29,160

Change: 3,296

SP2020: 31,412

Change: 1,044

SP2021: 24,196

Change: 8,260

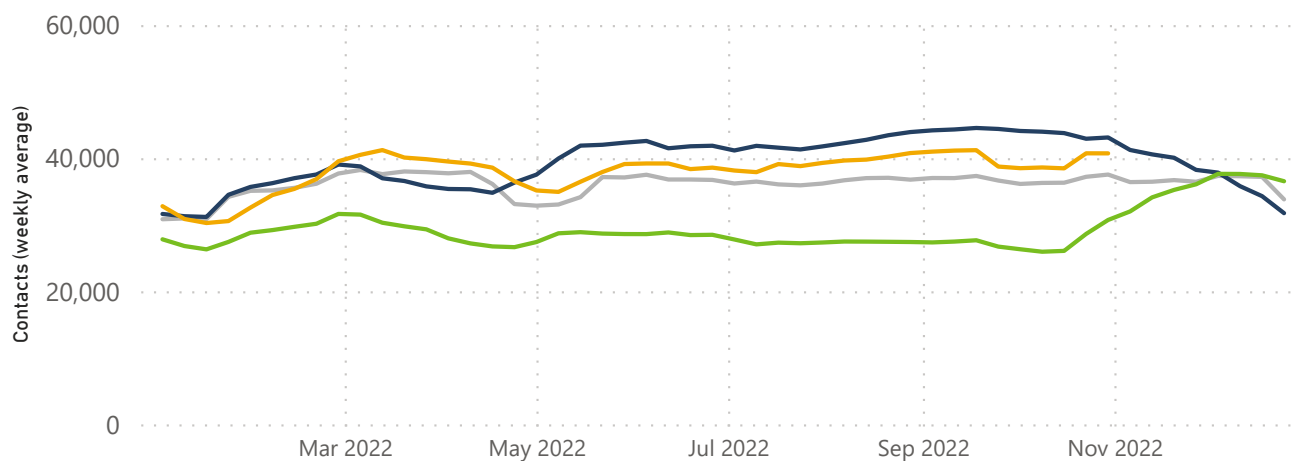
Data source: CMI/ODS. Date extracted: 11 Nov 2022.

## Clinical mental health care

### Number of ambulatory service contacts - adult\*

Measure presents the moving average number of ambulatory service contacts per week by adult ambulatory mental health services for the following contact types: A: Registered consumer contact, B: Un-registered consumer contact, C: Community contact, E: Case contact. Service contacts are defined as contacts adjusted for group session contacts.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 40,725  
(Sun 30 Oct 2022)

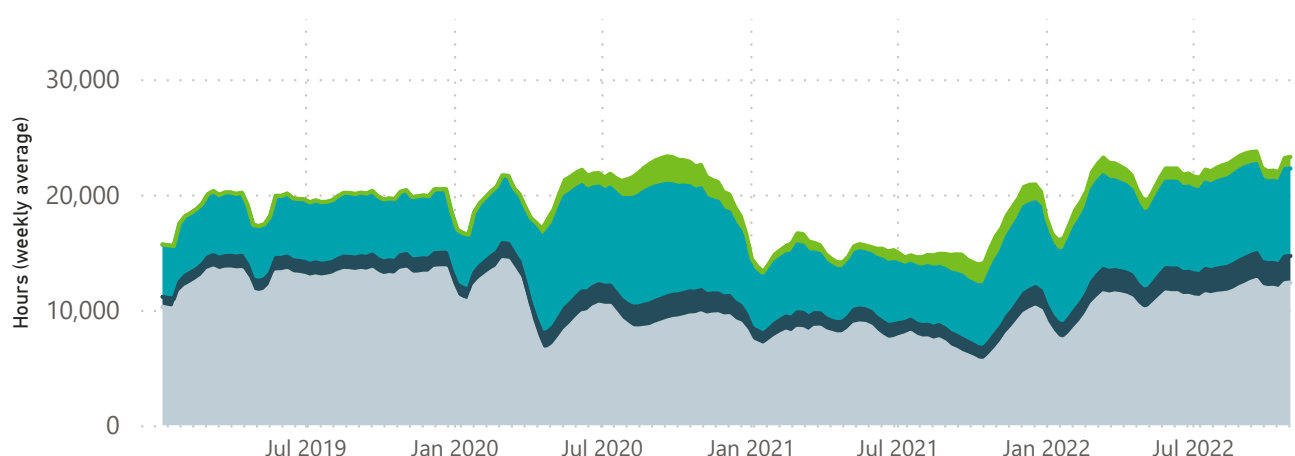
SP2019: 37,538	Change: 3,187
SP2020: 43,114	Change: -2,389
SP2021: 30,718	Change: 10,007

Data source: CMI/ODS. Date extracted: 11 Nov 2022.

### Number of ambulatory service hours, by modality - adult\*

Measure presents the moving average number of ambulatory service hours per week by adult ambulatory mental health services for the following contact types (by modality): A: Registered consumer contact, B: Un-registered consumer contact, C: Community contact, E: Case contact. Service hours are adjusted for group session contacts.

● Service hours - direct ● Service hours - other ● Service hours - telephone ● Service hours - video



Latest 4-week average (per week): 23,261  
(Sun 30 Oct 2022)

SP2019: 20,383	Change: 2,878
SP2020: 22,565	Change: 696
SP2021: 16,362	Change: 6,899

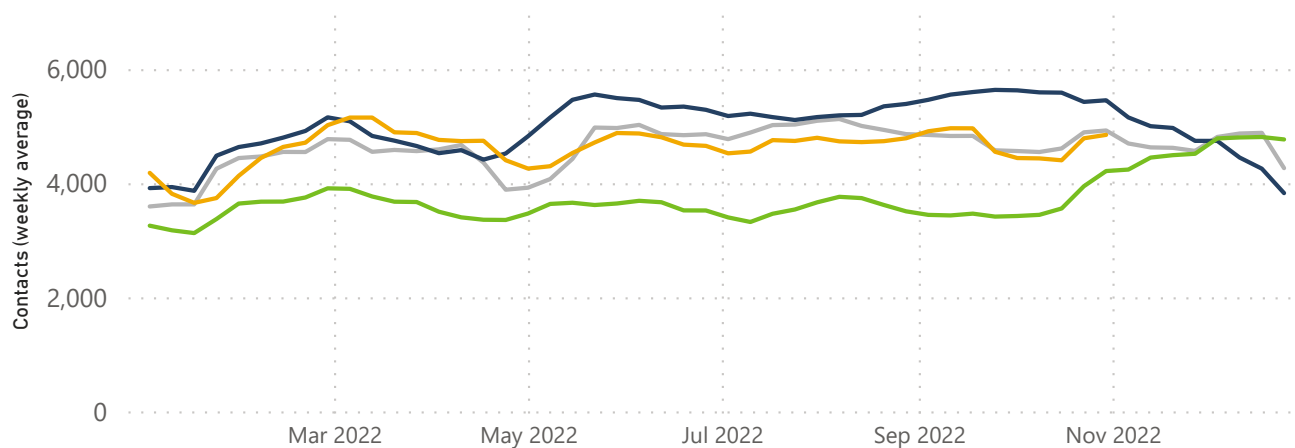
Data source: CMI/ODS. Date extracted: 11 Nov 2022.

## Clinical mental health care

### Number of ambulatory service contacts - aged\*

Measure presents the moving average number of ambulatory service contacts per week by aged ambulatory mental health services for the following contact types: A: Registered consumer contact, B: Un-registered consumer contact, C: Community contact, E: Case contact. Service contacts are defined as contacts adjusted for group session contacts.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 4,848  
(Sun 30 Oct 2022)

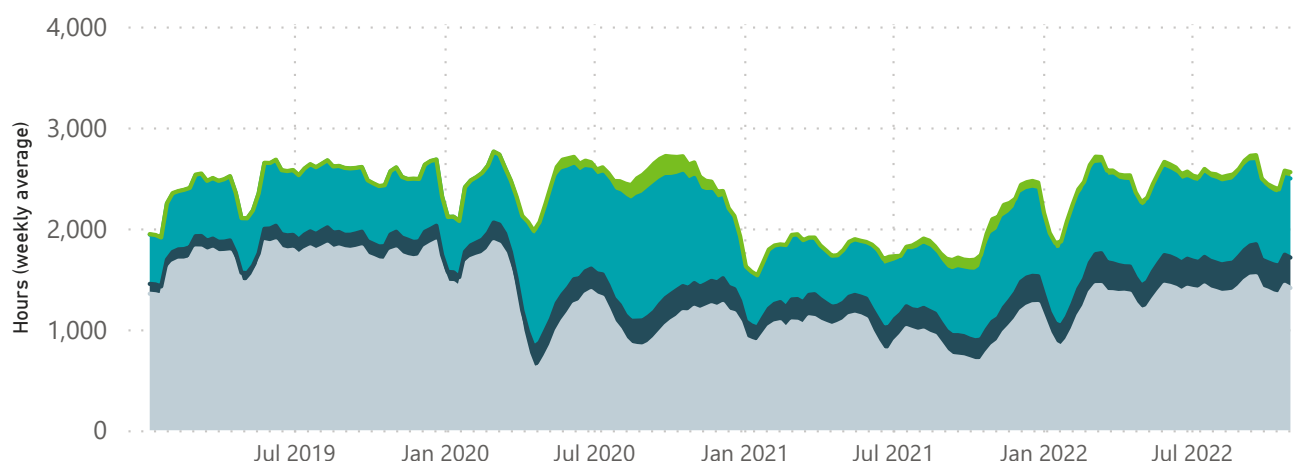
SP2019: 4,925	Change: -77
SP2020: 5,454	Change: -606
SP2021: 4,213	Change: 635

Data source: CMI/ODS. Date extracted: 11 Nov 2022.

### Number of ambulatory service hours, by modality - aged\*

Measure presents the moving average number of ambulatory service hours per week by aged ambulatory mental health services for the following contact types (by modality): A: Registered consumer contact, B: Un-registered consumer contact, C: Community contact, E: Case contact. Service hours are adjusted for group session contacts.

● Service hours - direct ● Service hours - other ● Service hours - telephone ● Service hours - video



Latest 4-week average (per week): 2,557  
(Sun 30 Oct 2022)

SP2019: 2,605	Change: -48
SP2020: 2,654	Change: -97
SP2021: 2,091	Change: 466

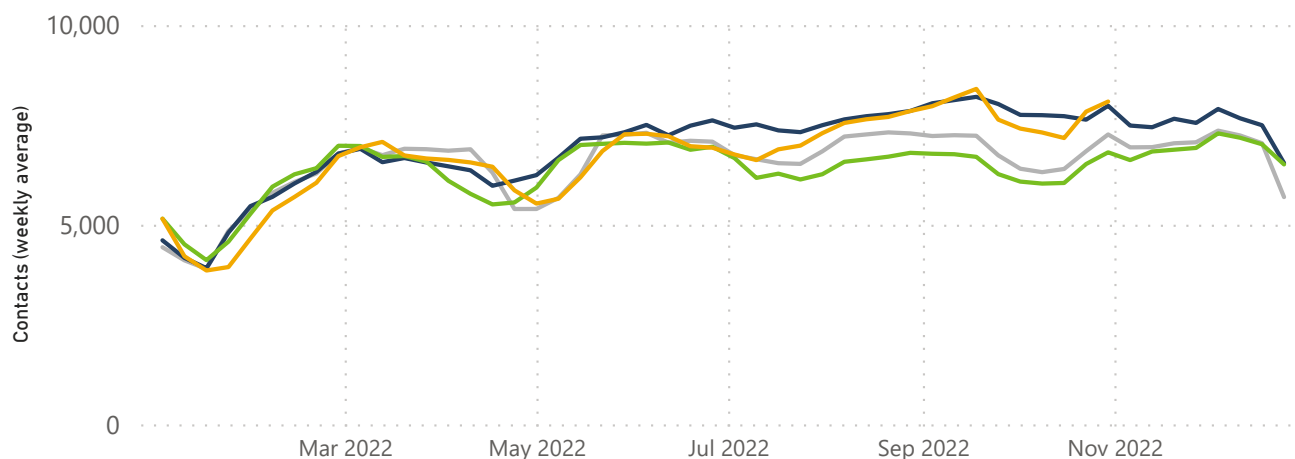
Data source: CMI/ODS. Date extracted: 11 Nov 2022.

## Clinical mental health care

### Number of ambulatory service contacts - CAMHS/CYMHS\*

Measure presents the moving average number of ambulatory service contacts per week by CAMHS/CYMHS ambulatory mental health services for the following contact types: A: Registered consumer contact, B: Un-registered consumer contact, C: Community contact, E: Case contact. Service contacts are defined as contacts adjusted for group session contacts.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 8,085  
(Sun 30 Oct 2022)

SP2019: 7,261

Change: 824

SP2020: 7,979

Change: 106

SP2021: 6,813

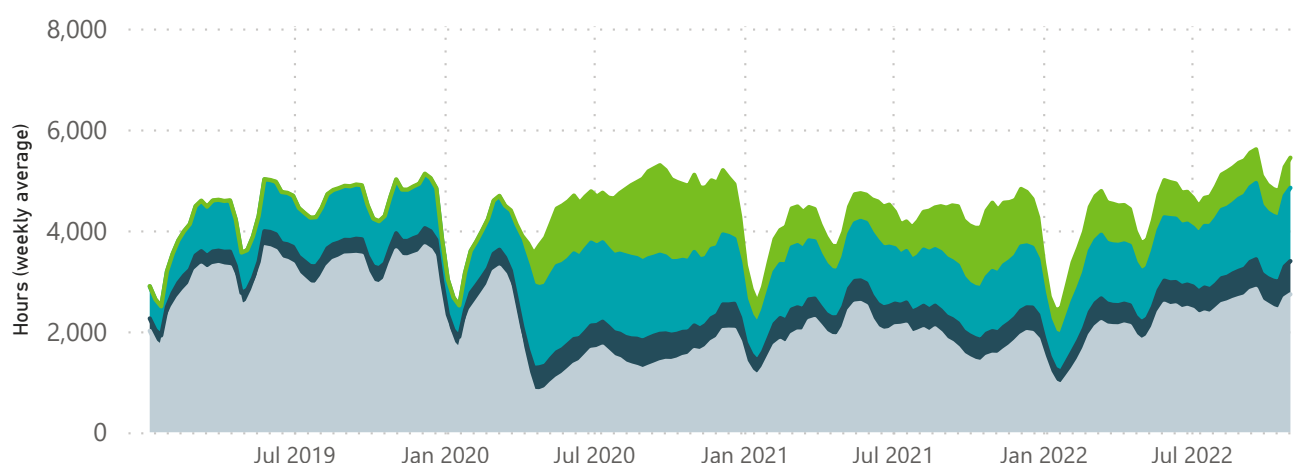
Change: 1,272

Data source: CMI/ODS. Date extracted: 11 Nov 2022.

### Number of ambulatory service hours, by modality - CAMHS/CYMHS\*

Measure presents the moving average number of ambulatory service hours per week by CAMHS/CYMHS ambulatory mental health services for the following contact types (by modality): A: Registered consumer contact, B: Un-registered consumer contact, C: Community contact, E: Case contact. Service hours are adjusted for group session contacts.

● Service hours - direct ● Service hours - other ● Service hours - telephone ● Service hours - video



Latest 4-week average (per week): 5,441  
(Sun 30 Oct 2022)

SP2019: 5,012

Change: 429

SP2020: 5,102

Change: 339

SP2021: 4,548

Change: 893

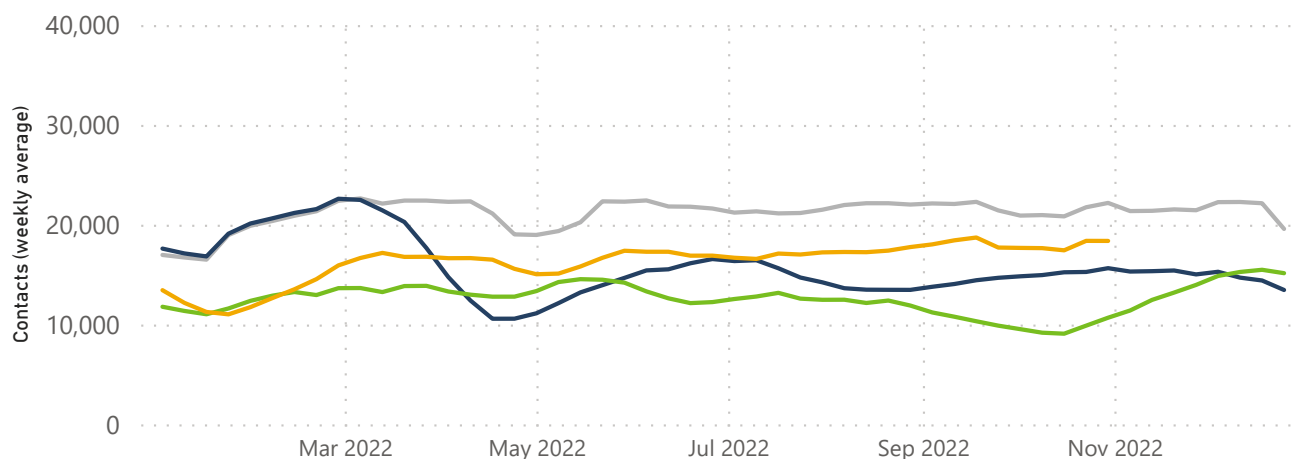
Data source: CMI/ODS. Date extracted: 11 Nov 2022.

## Clinical mental health care

### Number of direct (face-to-face) ambulatory service contacts\*

Measure presents the moving average number of ambulatory service contacts per week for the following contact types (with a direct face-to-face contact): A: Registered consumer contact, B: Un-registered consumer contact, C: Community contact, E: Case contact. Service contacts are defined as contacts adjusted for group session contacts.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



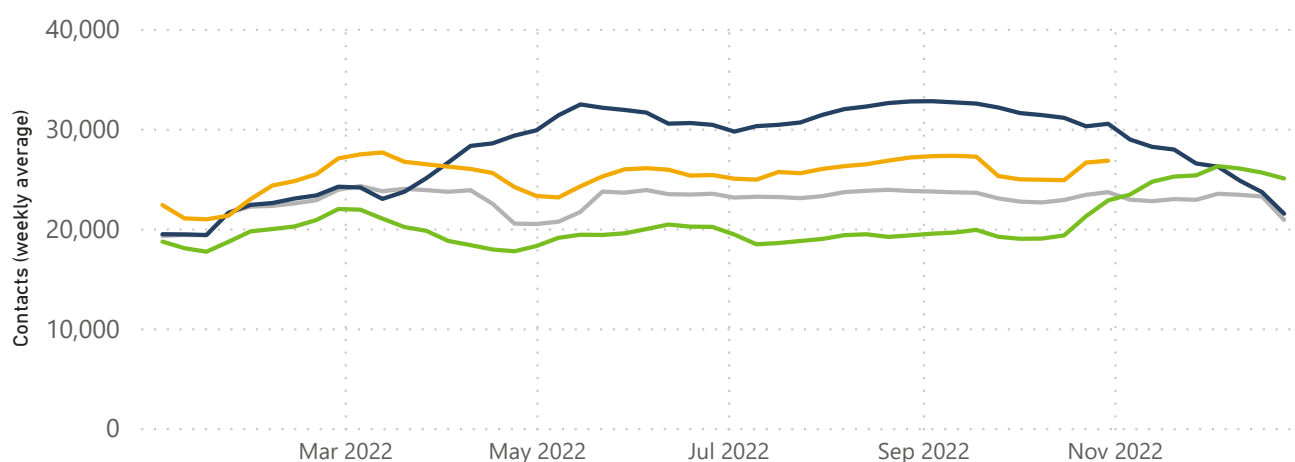
Latest 4-week average (per week): 18,378  
(Sun 30 Oct 2022)

SP2019: 22,185 Change: -3,807  
SP2020: 15,649 Change: 2,729  
SP2021: 10,687 Change: 7,691  
Data source: CMI/ODS. Date extracted: 11 Nov 2022.

### Number of ambulatory service contacts by telephone\*

Measure presents the moving average number of ambulatory service contacts per week for the following contact types (with a telephone contact): A: Registered consumer contact, B: Un-registered consumer contact, C: Community contact, E: Case contact. Service contacts are defined as contacts adjusted for group session contacts.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 26,788  
(Sun 30 Oct 2022)

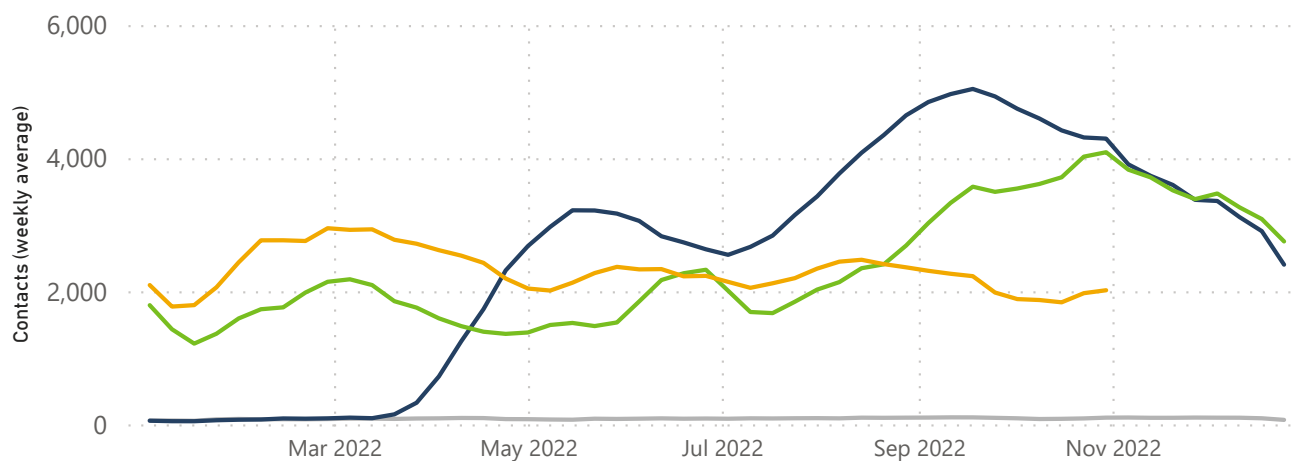
SP2019: 23,636 Change: 3,152  
SP2020: 30,485 Change: -3,697  
SP2021: 22,810 Change: 3,978  
Data source: CMI/ODS. Date extracted: 11 Nov 2022.

## Clinical mental health care

### Number of ambulatory service contacts by videoconference / teleconference\*

Measure presents the moving average number of ambulatory service contacts per week for the following contact types (with a videoconference / teleconference contact): A: Registered consumer contact, B: Un-registered consumer contact, C: Community contact, E: Case contact. Service contacts are defined as contacts adjusted for group session contacts.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 2,016  
(Sun 30 Oct 2022)

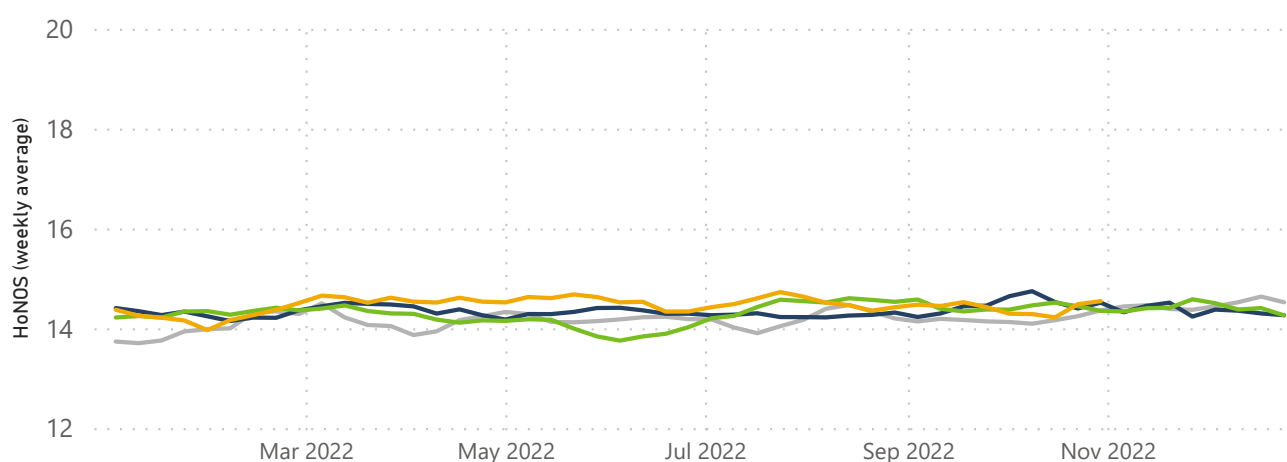
SP2019: 102	Change: 1,914
SP2020: 4,294	Change: -2,278
SP2021: 4,089	Change: -2,073

Data source: CMI/ODS. Date extracted: 11 Nov 2022.

### Average clinician-reported outcomes (HoNOS) at community case start – adult\*

Measure presents the moving average total HoNOS score per week collected at an adult community case commencement, excluding invalid scores (more than two times rated as '9'). Includes Orygen. HoNOS reports symptom severity using 12 scales scored from '0' (no problem or issue identified) to '4' (severe problem). Dates used in measure calculation are based on HoNOS completion date. HoNOS is required to be collected at community case start, however not all result in a recorded valid HoNOS score.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 14.3  
(Sun 30 Oct 2022)

SP2019: 13.7	Change: 0.6
SP2020: 14.0	Change: 0.3
SP2021: 14.0	Change: 0.3

Data source: CMI/ODS. Date extracted: 11 Nov 2022.

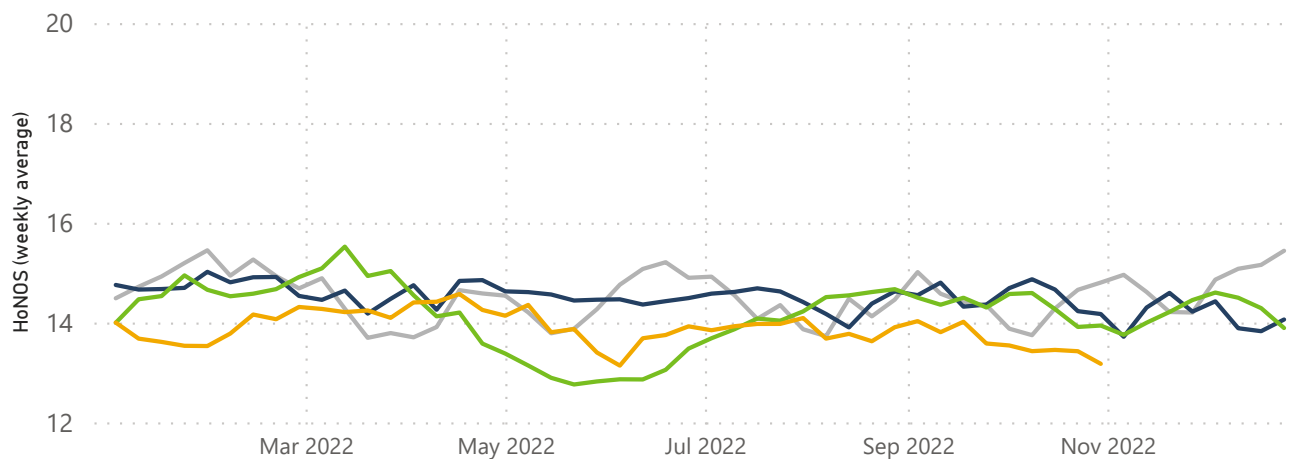


## Clinical mental health care

### Average clinician-reported outcomes (HoNOS) at community case start – aged\*

Measure presents the moving average total HoNOS score per week collected at an aged community case commencement, excluding invalid scores (more than two times rated as '9'). HoNOS is required to be collected at community case start, however not all result in a recorded valid HoNOS score. Interpret with caution.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 13.2  
(Sun 30 Oct 2022)

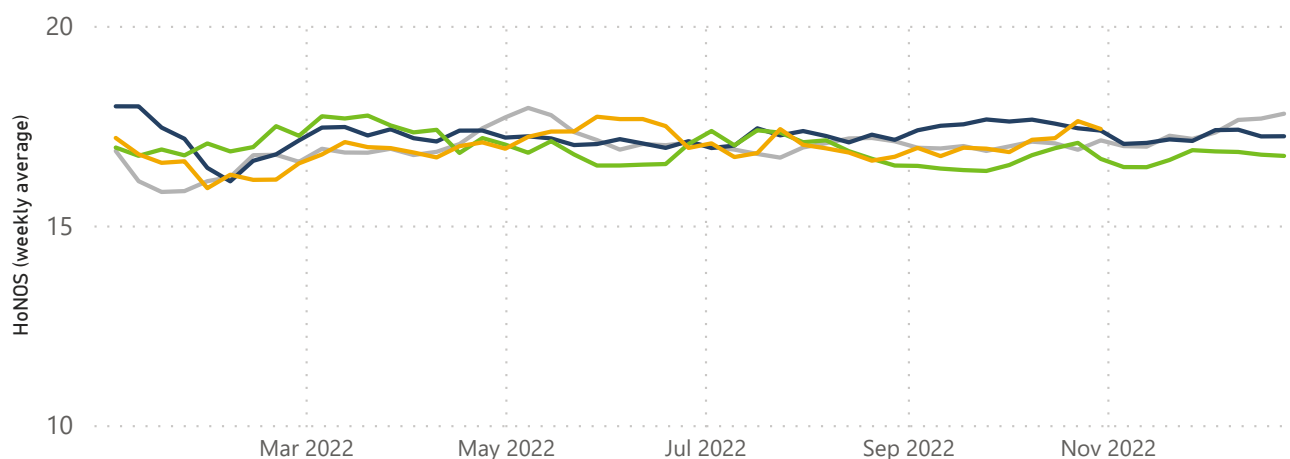
SP2019: 14.8  
SP2020: 14.2  
SP2021: 13.9

Data source: CMI/ODS. Date extracted: 11 Nov 2022.

### Average clinician-reported outcomes (HoNOS) at community case start – CAMHS/CYMHS\*

Measure presents the moving average total HoNOS score per week collected at a CAMHS/CYMHS community case commencement, excluding invalid scores (more than two times rated as '9'). HoNOS is required to be collected at community case start, however not all result in a recorded valid HoNOS score. Interpret with caution.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 17.4  
(Sun 30 Oct 2022)

SP2019: 17.1  
SP2020: 17.4  
SP2021: 16.7

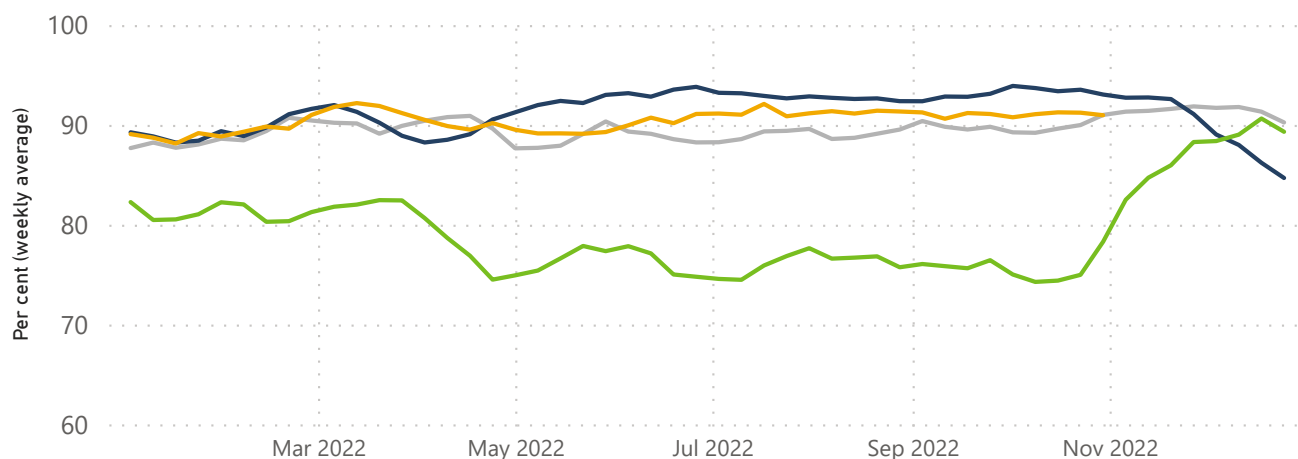
Data source: CMI/ODS. Date extracted: 11 Nov 2022.

## Clinical mental health care

### Percentage of separations from an inpatient unit where the consumer received an ambulatory service contact within 7 days – adult acute\*

Measure presents the moving average percentage of separations per week from an adult acute inpatient unit where the consumer received an ambulatory service contact within seven days. Separation date lagged by seven days. Includes separations from the Orygen inpatient unit at Footscray.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 91.0  
(Sun 30 Oct 2022)

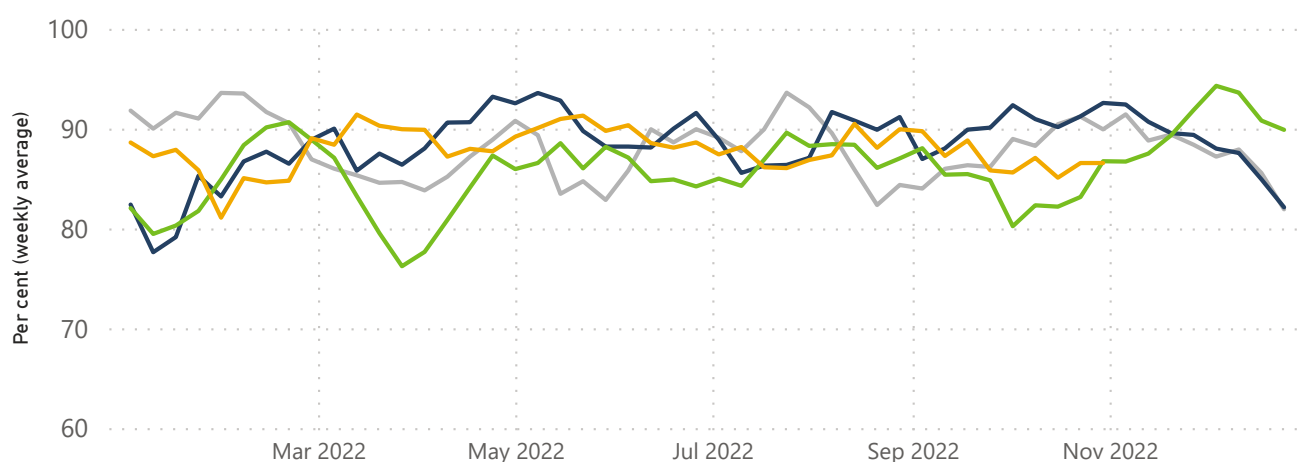
SP2019: 91.0	Change: 0.0
SP2020: 93.0	Change: -2.0
SP2021: 78.3	Change: 12.7

Data source: CMI/ODS. Date extracted: 11 Nov 2022.

### Percentage of separations from an inpatient unit where the consumer received an ambulatory service contact within 7 days – CAMHS acute\*

Measure presents the moving average percentage of separations per week from a CAMHS acute inpatient unit where the consumer received an ambulatory service contact within seven days. Separation date lagged by seven days. Includes separations from adolescent acute, statewide child acute and specialist adolescent acute beds in regional Victoria.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 86.6  
(Sun 30 Oct 2022)

SP2019: 89.9	Change: -3.3
SP2020: 92.6	Change: -6.0
SP2021: 86.7	Change: -0.1

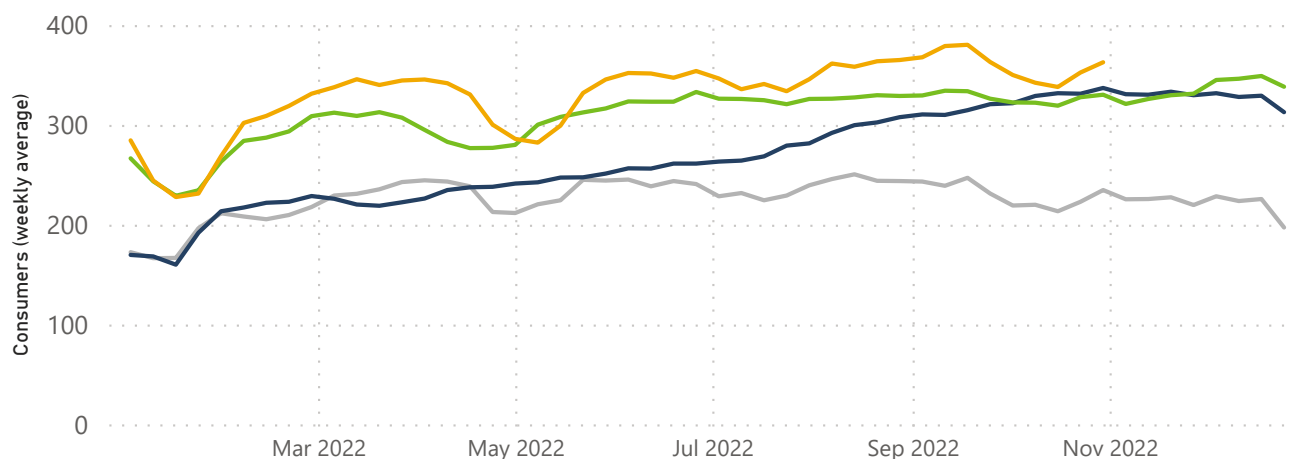
Data source: CMI/ODS. Date extracted: 11 Nov 2022.

## Clinical mental health care

### Number of consumers receiving a contact from a CAMHS/CYMHS ambulatory service – eating disorders\*†

Measure reports the moving average number of consumers per week receiving an ambulatory service contact from a CAMHS/CYMHS eating disorder program, or where a consumer had a reported eating disorder diagnosis. Includes the following contact types: A: Registered consumer contact, E: Case contact. Service contacts are defined as contacts adjusted for group session contacts.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 363  
(Sun 30 Oct 2022)

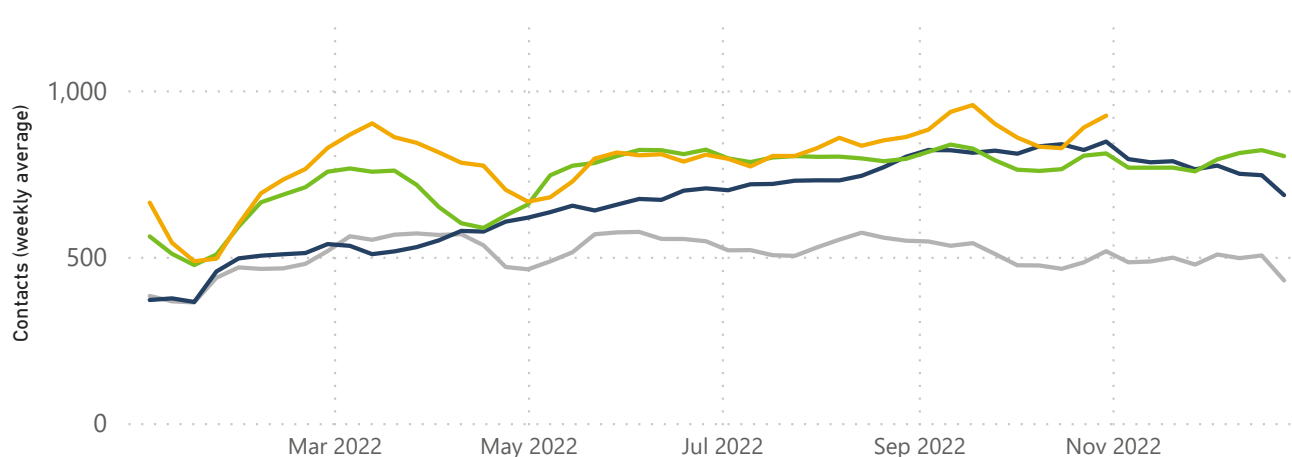
SP2019: 235  
SP2020: 337  
SP2021: 330

Data source: CMI/ODS. Date extracted: 11 Nov 2022.

### Number of CAMHS/CYMHS ambulatory service contacts – eating disorders\*†

Measure reports the moving average number of ambulatory service contacts per week from a CAMHS/CYMHS eating disorder program, or where a consumer had a reported eating disorder diagnosis. Includes the following contact types: A: Registered consumer contact, E: Case contact. Service contacts are defined as contacts adjusted for group session contacts.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 924  
(Sun 30 Oct 2022)

SP2019: 517  
SP2020: 846  
SP2021: 811

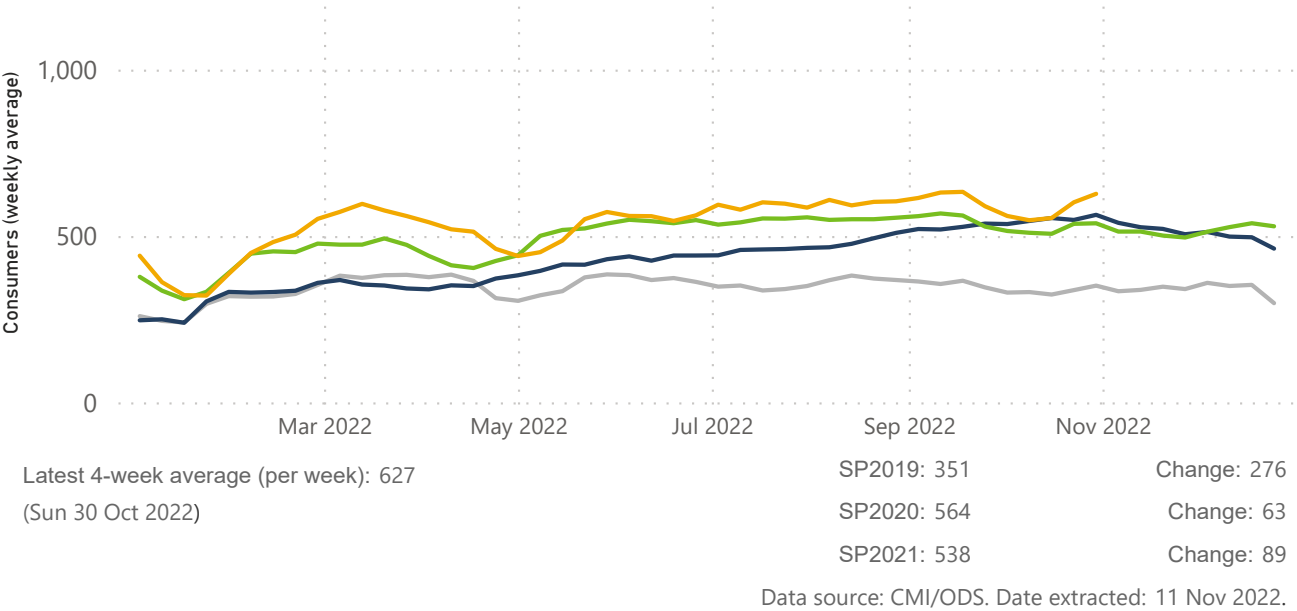
Data source: CMI/ODS. Date extracted: 11 Nov 2022.

## Clinical mental health care

### Number of CAMHS/CYMHS ambulatory service contact hours – eating disorders\*†

Measure reports the moving average number of ambulatory service contact hours per week from a CAMHS/CYMHS eating disorder program, or where a consumer had a reported eating disorder diagnosis. Includes the following contact types: A: Registered consumer contact , E: Case contact. Service hours adjusted for group session contacts.

4-week moving average    ● 2019    ● 2020    ● 2021    ● 2022

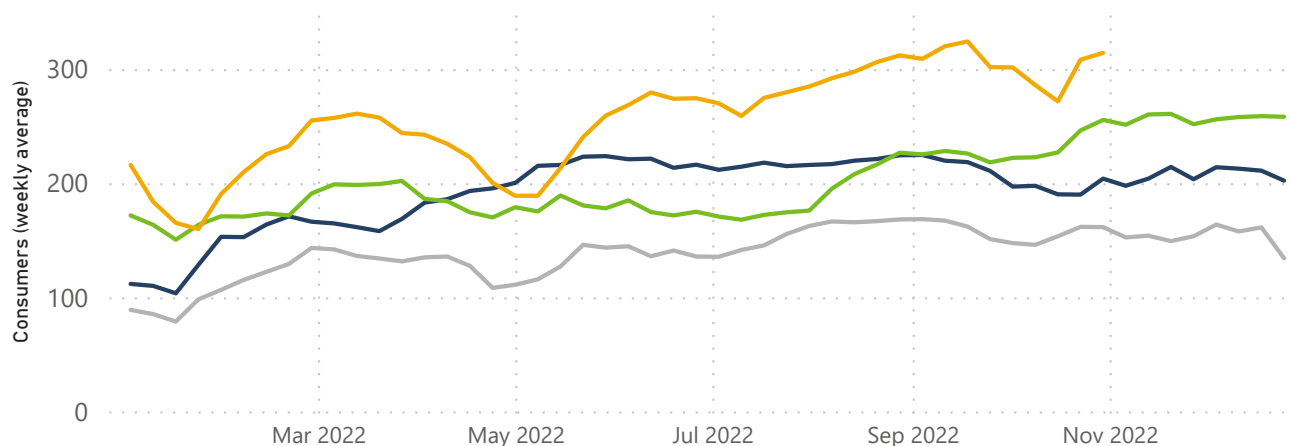


## Clinical mental health care

### Number of consumers receiving a contact from a funded perinatal emotional health program (PEHP)\*

Measure reports the moving average number of consumers per week receiving an ambulatory service contact from a funded perinatal emotional health program. Includes the following contact types: A: Registered consumer contact, E: Case contact. Service contacts are defined as contacts adjusted for group session contacts.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 314  
(Sun 30 Oct 2022)

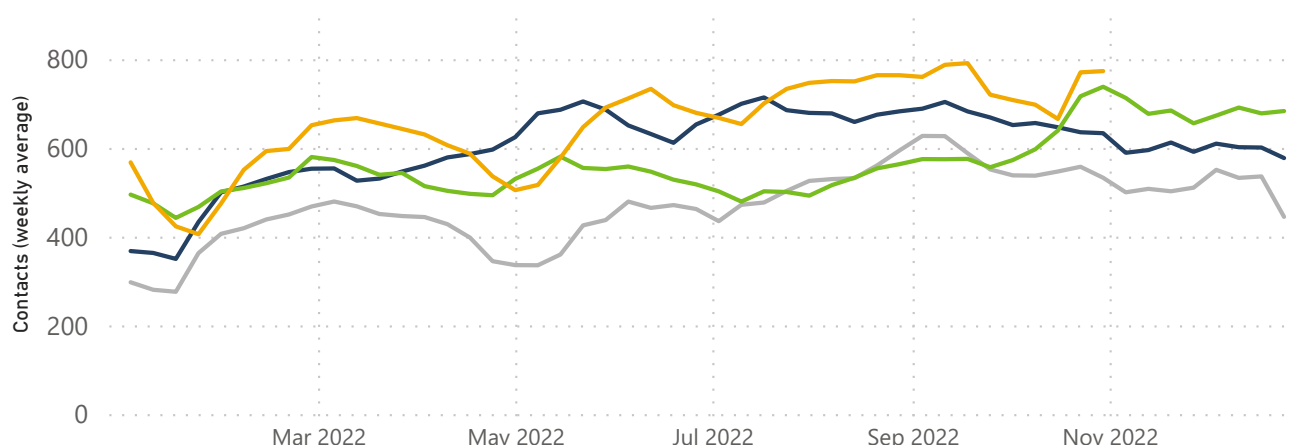
SP2019: 162 Change: 152  
SP2020: 204 Change: 110  
SP2021: 256 Change: 58

Data source: CMI/ODS. Date extracted: 11 Nov 2022.

### Number of ambulatory service contacts – PEHP\*

Measure reports the moving average number of ambulatory service contacts per week from a funded perinatal emotional health program. Includes the following contact types: A: Registered consumer contact, B: Un-registered consumer contact, C: Community contact, E: Case contact. Service contacts are defined as contacts adjusted for group session contacts.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 773  
(Sun 30 Oct 2022)

SP2019: 533 Change: 240  
SP2020: 633 Change: 140  
SP2021: 738 Change: 35

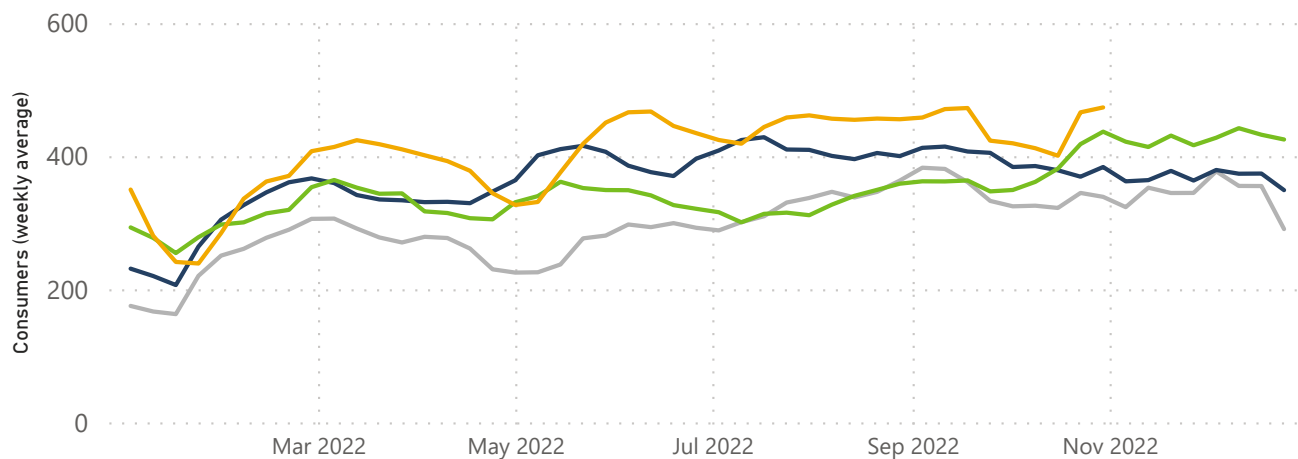
Data source: CMI/ODS. Date extracted: 11 Nov 2022.

## Clinical mental health care

### Number of ambulatory service contact hours – PEHP\*

Measure reports the moving average number of ambulatory service contact hours per week from a funded perinatal emotional health program. Includes the following contact types: A: Registered consumer contact, B: Un-registered consumer contact, C: Community contact, E: Case contact. Service hours are adjusted for group session contacts.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 473  
(Sun 30 Oct 2022)

SP2019: 339  
SP2020: 384  
SP2021: 437

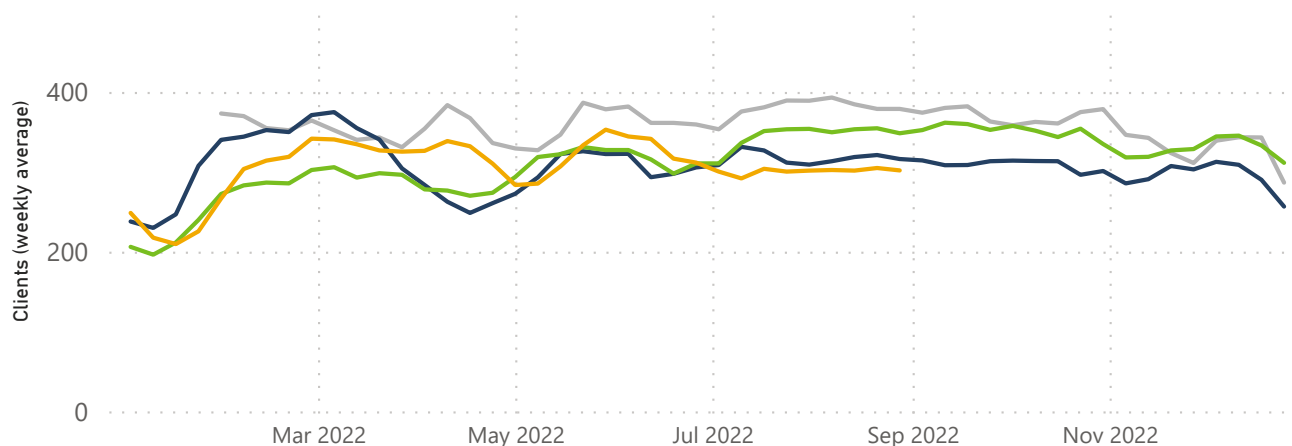
Data source: CMI/ODS. Date extracted: 11 Nov 2022.

## Alcohol and other drug treatment services

### Number of new clients accessing alcohol and other drug treatment services\*

Measure presents the moving average number of active clients per week accessing AoD treatment services who had not accessed AoD treatment services within the last five years. This measure is sourced from the Victorian Alcohol and Drug Collection (VADC) which was established during 2018-19. Data quality and completeness issues have been observed during its establishment. Interpret with caution.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 302  
(Sun 28 Aug 2022)

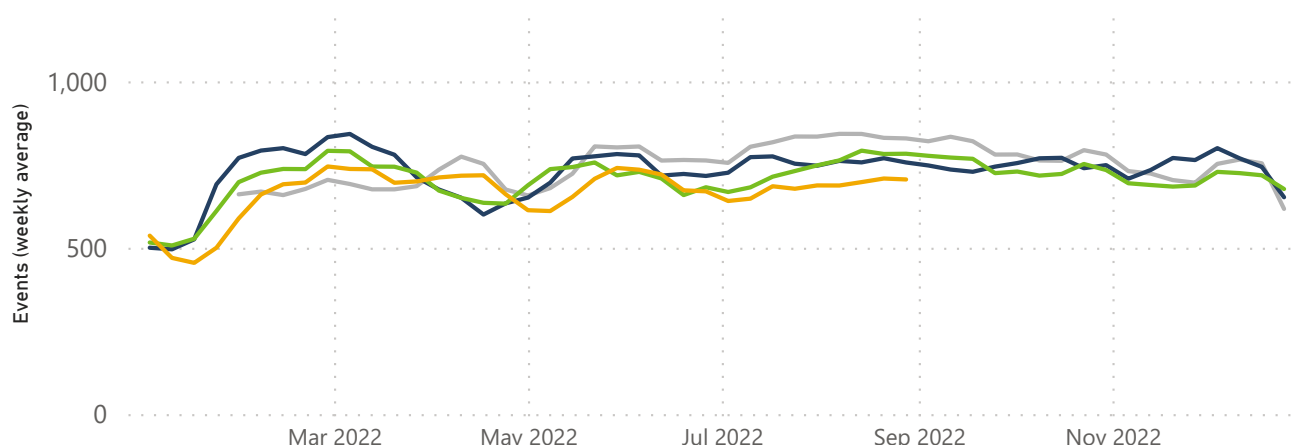
SP2019: 379 Change: -77  
SP2020: 316 Change: -14  
SP2021: 348 Change: -46

Data source: VADC. Date extracted: 14 Nov 2022.

### Number of commenced intake and comprehensive assessment events\*

Measure presents the moving average number of commenced intake and comprehensive assessment events per week. Intake and assessment events are used to determine whether a client seeking help for drug use requires treatment and which treatment type they should receive. This measure is sourced from the Victorian Alcohol and Drug Collection (VADC) which was established during 2018-19. Data quality and completeness issues have been observed during its establishment. Interpret with caution.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 705  
(Sun 28 Aug 2022)

SP2019: 829 Change: -124  
SP2020: 756 Change: -51  
SP2021: 783 Change: -78

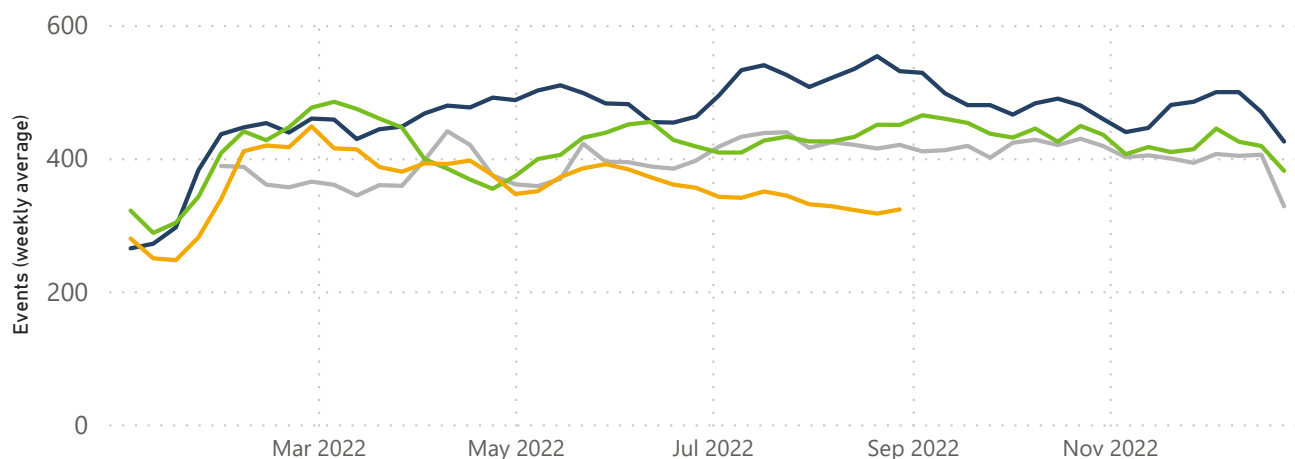
Data source: VADC. Date extracted: 14 Nov 2022.

## Alcohol and other drug treatment services

### Number of commenced AoD community counselling events\*

Measure presents the moving average number of commenced counselling events per week. Counselling is the primary community-based AoD treatment option. This measure is sourced from the Victorian Alcohol and Drug Collection (VADC) which was established during 2018-19. Data quality and completeness issues have been observed during its establishment. Interpret with caution.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 323  
(Sun 28 Aug 2022)

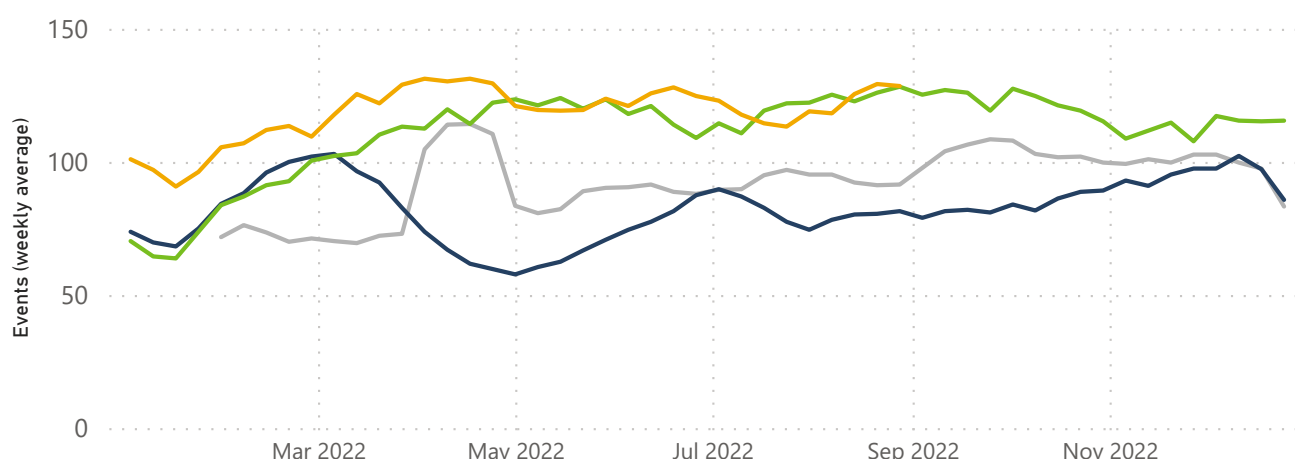
SP2019: 420 Change: -97  
SP2020: 531 Change: -208  
SP2021: 450 Change: -127

Data source: VADC. Date extracted: 14 Nov 2022.

### Number of commenced residential withdrawal treatment events\*

Measure presents the moving average number of commenced residential withdrawal treatment events per week. Residential withdrawal treatment supports complex clients to safely withdraw from substance dependence in a medically supervised setting. This measure is sourced from the Victorian Alcohol and Drug Collection (VADC) which was established during 2018-19. Data quality and completeness issues have been observed during its establishment. Interpret with caution.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 128.5  
(Sun 28 Aug 2022)

SP2019: 91.5 Change: 37.0  
SP2020: 81.5 Change: 47.0  
SP2021: 128.3 Change: 0.2

Data source: VADC. Date extracted: 14 Nov 2022.

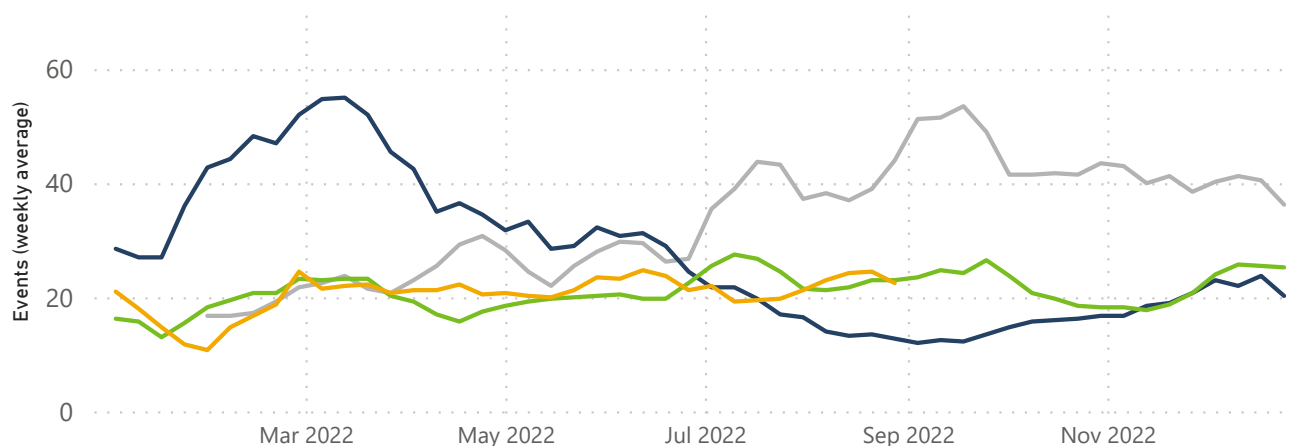


## Alcohol and other drug treatment services

### Number of commenced residential rehabilitation treatment events\*

Measure presents the moving average number of commenced residential rehabilitation treatment events per week. This measure is sourced from the Victorian Alcohol and Drug Collection (VADC) which was established during 2018-19. Data quality and completeness issues have been observed during its establishment. Interpret with caution.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 22.5  
(Sun 28 Aug 2022)

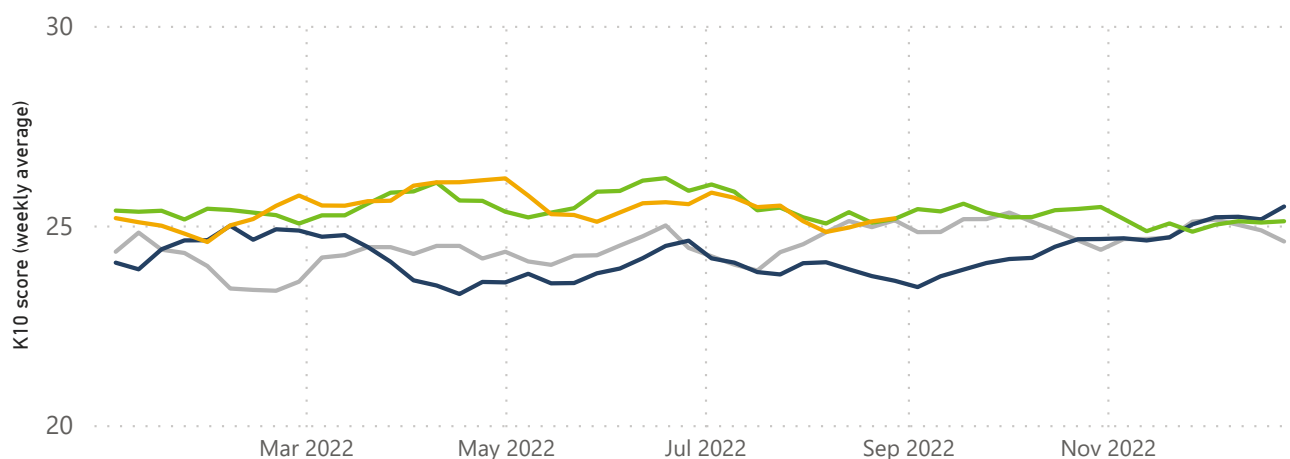
SP2019: 44.0	Change: -21.5
SP2020: 12.8	Change: 9.7
SP2021: 23.0	Change: -0.5

Data source: VADC. Date extracted: 14 Nov 2022.

### Average Kessler Psychological Distress Scale (K10) scores at assessment\*

Measure presents the moving average K10 scores per week at assessment. The K10 scale is a client-reported outcome measurement scale which measures psychological distress based on 10 questions about anxiety and depressive symptoms experienced in the last four weeks. Higher scores are indicative of greater psychological distress at the time of seeking treatment for AoD use.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022



Latest 4-week average (per week): 25.2  
(Sun 28 Aug 2022)

SP2019: 25.1	Change: 0.1
SP2020: 23.6	Change: 1.6
SP2021: 25.2	Change: 0.0

Data source: VADC. Date extracted: 14 Nov 2022.

## Notes and annotations

\* Data between November 2020 and November 2021 may have been affected by protected industrial activity, impacting the collection of non-clinical and administrative data and recording of ambulatory mental health service activity and consumer outcome measures. Affected data reported during this period should be interpreted with caution.

† An ambulatory contact is flagged as being eating disorder-related where either:

1. an eating disorder diagnosis is entered in the community at the treating campus and a contact is reported by that same campus in the period from the date of diagnosis to:
  - a. one year post diagnosis date, or
  - b. the date at which a new diagnosis is entered in the community by the campus that is not eating disorder-related (whichever occurs first); or
2. the contact is reported against an eating disorder-specific program type.