



Victorian
Agency for
**Health
Information**

Mental health, alcohol and other drug treatment services in Victoria

January 2024



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Foreword

The Victorian Government is committed to implementing all recommendations outlined in the Royal Commission's Final report into the Mental Health System.

It is important to understand the current context for Victorians and the impacts on their mental health to inform how we can respond and support all Victorians experiencing mental illness or psychological distress, including their carers, families and supporters and members of the workforce.

The following report presents information about a range of different services. We acknowledge that some consumers, carers and community members may find this data distressing. You may want to consider how and when you read this report.

If you find content in this report distressing, or if you or a loved one need support, the following support services are available:

- If you are not in immediate danger but you need help, call **NURSE-ON-CALL** on **1300 60 60 24**.
- For crisis support, contact **Lifeline** on **13 11 14**.
- For phone-based support contact **Beyond Blue** on **1300 224 636**.
- If you are looking for a mental health service, visit **betterhealth.vic.gov.au**.
- **For situations that are harmful or life-threatening, contact emergency services immediately on Triple Zero (000).**

About the report

This report has been prepared by the Victorian Agency for Health Information (VAHI) to provide the Victorian community with regular information on system activity regarding publicly-funded mental health (MH) and alcohol and other drug (AoD) treatment services in Victoria.

The data in this report contains information about emergency department (ED), ambulance, triage, community-based and bed-based mental health services, as well as Victoria's publicly-funded AoD treatment services. The report details service activity across adult, older persons, child youth and adolescent (CAMHS/CYMHS) populations. It provides moving averages of activity measures over the most recent four week period, with comparisons against the same period over the preceding four years to highlight changes over time.

The transparency of health service activity data to members of the Victorian community delivers on the commitment of the Victorian Government to providing publicly available information.

Data presented in this report complements other publicly available data on the performance of Victorian mental health services available via the Department of Health website - [Mental health performance reports](#).

For further information, or to provide feedback on this report, please email vahi@vahi.vic.gov.au.

About the data

This report includes the latest available 4-week moving averages, as well as comparisons with the same period over the preceding four years. Recent data is interim and may be subject to change as services correct and update their submissions.

Data used to calculate the measures in this report were sourced from the following collections.

- Ambulance Victoria data
- Client Management Interface / Operational Data Store (CMI/ODS)*
- Mental Health Triage Minimum Dataset
- Victorian Alcohol and Drug Collection (VADC)
- Victorian Emergency Minimum Dataset (VEMD)

Data extracted from the VEMD and presented in this report exclude type of visit code '19' (COVID-19 assessment clinic), triage category '6' (dead on arrival) and virtual presentations. The method for calculating mental health-related presentations to emergency departments expanded from 1 July 2023 to include departures to mental health community support services.

For technical specifications of measures presented in this report, please email vahi@vahi.vic.gov.au.

About VAHI

VAHI is a division of the Department of Health, dedicated to delivering trusted information to inform better decisions that improve the health and wellbeing of Victorians. VAHI contributes to the Department's ambitious system reform agenda in many ways:

- Analysing and sharing information across the Victorian health system to ensure services have an accurate picture of their quality and safety.
- Monitoring and reporting on public and private services that impact on health, wellbeing, quality and safety to stimulate and inform improvements, increase transparency and accountability, and inform the community.
- Collecting and analysing information about the health status of Victorians to inform policy development and planning, and to give a complete picture of health in Victoria.

For more information about VAHI, visit vahi.vic.gov.au.

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What's changed?

	Latest	Previous	Change		Pg.
Emergency department presentations					
Number of mental health-related ED presentations	2,083	1,823	260	↗	10
Number of mental health-related ED presentations, Aboriginal and Torres Strait Islander people	125.0	108.0	17.0	↗	10
Percentage of mental health-related ED presentations where the patient re-presented to the same campus within 48 hours	11.7	10.3	1.4	↗	11
Number of mental health-related ED presentations, ages 0-17 years	229	266	-37	↘	12
Number of mental health-related ED presentations, ages 18-25 years	342	331	11	↗	12
Number of mental health-related ED presentations, ages 65+ years	238	182	56	↗	13
Number of eating disorder-related ED presentations, all ages	27.5	26.3	1.2	↗	13
Number of anxiety disorder-related ED presentations, all ages	105	175	-70	↘	14
Number of mood disorder-related ED presentations, all ages	123	141	-18	↘	14
Number of stress and adjustment disorder-related ED presentations, all ages	36.3	34.0	2.3	↗	15
Number of schizophrenia, paranoia and acute psychotic disorder-related ED presentations, all ages	238	172	66	↗	15
Average length of stay (hours) of mental health-related ED presentations	7.6	7.8	-0.2	↘	16
Number of mental health-related ED presentations exceeding a 24-hour length of stay	50.5	42.5	8.0	↗	16
Number of intentional self-harm and suicidal ideation ED presentations, all ages	525	512	13	↗	17
Number of intentional self-harm and suicidal ideation ED presentations, triage categories '1' and '2'	177	166	11	↗	18
Number of intentional self-harm and suicidal ideation ED presentations, ages 0-17 years	98.5	126.3	-27.8	↘	18
Number of intentional self-harm and suicidal ideation ED presentations, ages 0-17 years, triage categories '1' and '2'	27.3	37.3	-10.0	↘	19
Number of intentional self-harm and suicidal ideation ED presentations, ages 18-25 years	118	123	-5	↘	20
Number of intentional self-harm and suicidal ideation ED presentations, ages 26-64 years	291	251	40	↗	20
Number of intentional self-harm and suicidal ideation ED presentations, ages 65+ years	18.3	11.8	6.5	↗	21
Number of alcohol and other drug-related ED presentations	593	554	39	↗	22
Number of alcohol and other drug-related ED presentations, triage categories '1' and '2'	230	215	15	↗	23

What's changed?

	Latest	Previous	Change		Pg.
Emergency department presentations					
Number of alcohol-related ED presentations	256	231	25	↗	23
Number of alcohol-related ED presentations, triage categories '1' and '2'	66.8	62.3	4.5	↗	24
Number of drugs of dependence and illicit drug-related ED presentations	216	216		→	25
Number of drugs of dependence and illicit drug-related ED presentations, triage categories '1' and '2'	110.5	107.0	3.5	↗	26
Ambulance Victoria					
Number of mental health-related ambulance cases	1,414	990	424	↗	27
Number of ambulance patients transported to ED which were MH-related	925	700	225	↗	27
Percentage of ambulance patients transported to ED which were MH-related	9.9	7.6	2.3	↗	28
Number of AoD-related ambulance cases	498	431	67	↗	28
Number of ambulance patients transported to ED which were AoD-related	349	318	31	↗	29
Percentage of ambulance patients transported to ED which were AoD-related	3.7	3.4	0.3	↗	29
Mental health triage services					
Number of mental health triage episodes	3,584	3,814	-230	↘	30
Percentage of mental health triage episodes where the service recipient is a parent, family, carer or other	24.6	26.2	-1.6	↘	30
Number of mental health triage episodes (CAMHS/CYMHS)	396	492	-96	↘	31
Number of mental health triage episodes, triage codes 'A' and 'B'	315	322	-7	↘	31
Number of mental health triage episodes, triage codes 'A' and 'B' (CAMHS/CYMHS)	27.8	40.5	-12.7	↘	32
Consumers accessing clinical mental health care					
Number of 'active' mental health consumers*	48,916	46,796	2,120	↗	33
Number of 'new' mental health consumers*	613	656	-43	↘	33
Number of 'new' CAMHS/CYMHS mental health consumers*	114.3	121.5	-7.2	↘	34
Number of consumers receiving assessment and treatment in their own environment by adult CATT, ACIS or MHaP response services via direct face-to-face or videoconference contact*	348	335	13	↗	34
Bed-based clinical mental health care					
Number of admissions to an acute mental health inpatient unit – all settings	543	465	78	↗	35
Number of admissions to a CAMHS acute inpatient unit	32.0	29.5	2.5	↗	35
Number of admissions to an aged acute inpatient unit	49.3	45.0	4.3	↗	36

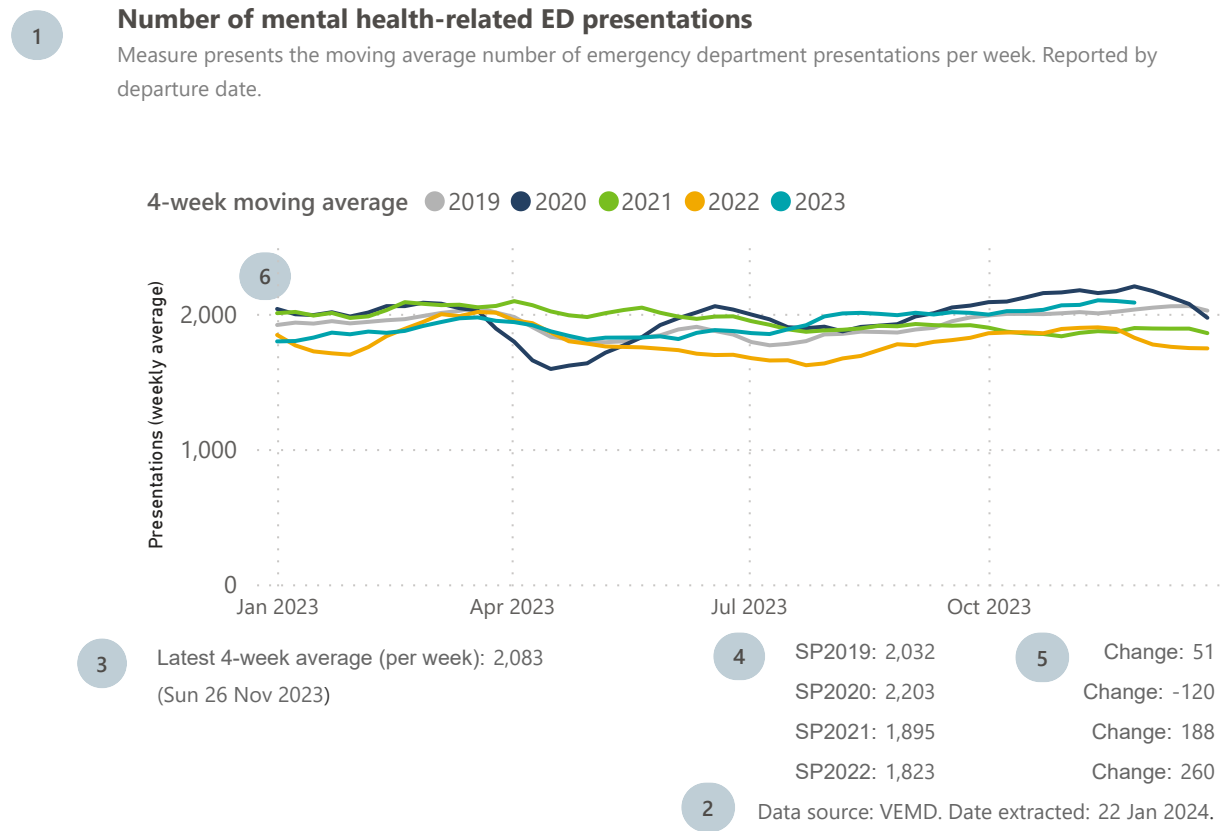
What's changed?

	Latest	Previous	Change		Pg.
Bed-based clinical mental health care					
Number of admissions to a youth prevention and recovery care (PARC) unit	11.5	10.8	0.7 ↗		36
Bed occupancy, excluding leave – adult acute	80.4	75.9	4.5 ↗		37
Bed occupancy, excluding leave – adolescent acute	56.2	51.4	4.8 ↗		37
Average clinician-reported outcomes (HoNOS) at admission to an inpatient unit – adult acute*	17.7	17.8	-0.1 ↘		39
Average clinician-reported outcomes (HoNOS) at admission to an inpatient unit – adolescent acute*	19.0	18.8	0.2 ↗		39
Percentage of separations from an inpatient unit re-admitted within seven days – adult acute	5.9	5.2	0.7 ↗		40
Percentage of separations from an inpatient unit re-admitted within 28 days – adult acute	14.6	13.5	1.1 ↗		40
Percentage of separations from an inpatient unit re-admitted within 91 days – adult acute	23.7	22.6	1.1 ↗		41
Percentage of separations from an inpatient unit re-admitted within seven days – CAMHS acute	6.4	6.1	0.3 ↗		41
Percentage of separations from an inpatient unit re-admitted within 28 days – CAMHS acute	20.9	15.5	5.4 ↗		42
Percentage of separations from an inpatient unit re-admitted within 91 days – CAMHS acute	31.1	31.9	-0.8 ↘		42
Percentage of separations from an inpatient unit re-admitted within seven days – aged acute	5.6	2.3	3.3 ↗		43
Percentage of separations from an inpatient unit re-admitted within 28 days – aged acute	7.3	11.0	-3.7 ↘		43
Percentage of separations from an inpatient unit re-admitted within 91 days – aged acute	15.3	12.5	2.8 ↗		44
Community-based clinical mental health care					
Number of ambulatory service contacts*	60,649	55,251	5,398 ↗		45
Number of ambulatory service hours*	37,143	32,899	4,244 ↗		45
Number of ambulatory service contacts - adult*	44,431	40,234	4,197 ↗		46
Number of ambulatory service hours - adult*	26,422	23,253	3,169 ↗		46
Number of ambulatory service contacts - aged*	5,276	5,096	180 ↗		47
Number of ambulatory service hours - aged*	2,988	2,778	210 ↗		47
Number of ambulatory service contacts - CAMHS/CYMHS*	8,656	8,004	652 ↗		48
Number of ambulatory service hours - CAMHS/CYMHS*	6,135	5,521	614 ↗		48

What's changed?

	Latest	Previous	Change		Pg.
Community-based clinical mental health care					
Number of direct (face-to-face) ambulatory service contacts*	22,167	18,498	3,669	↗	49
Number of ambulatory service contacts by telephone*	26,288	25,951	337	↗	49
Number of ambulatory service contacts by videoconference / teleconference*	2,014	2,052	-38	↘	50
Average clinician-reported outcomes (HoNOS) at community case start – adult*	14.8	14.3	0.5	↗	50
Average clinician-reported outcomes (HoNOS) at community case start – aged*	12.6	13.3	-0.7	↘	51
Average clinician-reported outcomes (HoNOS) at community case start – CAMHS/CYMHS*	16.3	16.6	-0.3	↘	51
Percentage of separations from an inpatient unit where the consumer received an ambulatory service contact within 7 days – adult acute*	91.4	92.1	-0.7	↘	52
Percentage of separations from an inpatient unit where the consumer received an ambulatory service contact within 7 days – CAMHS acute*	90.5	92.4	-1.9	↘	52
Number of consumers receiving a contact from a CAMHS/CYMHS ambulatory service – eating disorders*†	335	347	-12	↘	53
Number of CAMHS/CYMHS ambulatory service contacts – eating disorders*†	829	820	9	↗	53
Number of CAMHS/CYMHS ambulatory service contact hours – eating disorders*†	596	582	14	↗	54
Number of consumers receiving a contact from a funded perinatal emotional health program (PEHP)*	417	299	118	↗	55
Number of ambulatory service contacts – PEHP*	1,054	772	282	↗	55
Number of ambulatory service contact hours – PEHP*	658	494	164	↗	56
Alcohol and other drug treatment services					
Number of new clients accessing alcohol and other drug treatment services*	290	334	-44	↘	57
Number of commenced intake and comprehensive assessment events*	684	705	-21	↘	57
Number of commenced AoD community counselling events*	313	424	-111	↘	58
Number of commenced residential withdrawal treatment events*	80.8	131.5	-50.7	↘	58
Number of commenced residential rehabilitation treatment events*	23.8	30.3	-6.5	↘	59
Average Kessler Psychological Distress Scale (K10) scores at assessment*	26.0	25.4	0.6	↗	59

Interpreting charts in this report



- 1

Measure name, description, inclusions and exclusions.
- 2

Data source collection and date extracted from the source collection. Health services may update data regularly. For this reason, there may be differences in reported data between previous and future reports as data are not static.
- 3

Latest 4-week average as at the date specified.
- 4

Average over the same 4-week period during prior years.
- 5

Change in reported/observed numbers between the latest 4-week average and the same 4-week periods over the prior four years.
- 6

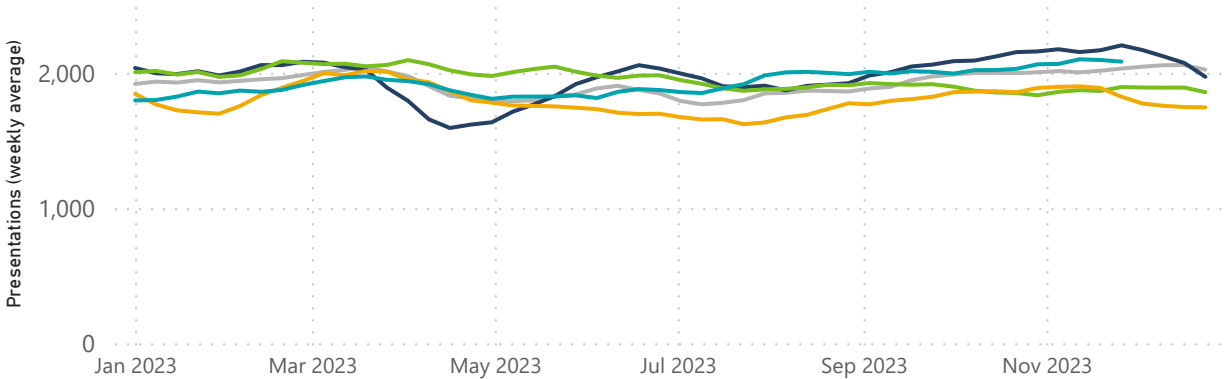
Data presented in each chart are expressed as a '4-week moving average'. These are based on the calculated average of each week's reported/observed numbers across a 4-week period. Presenting data as a moving average can smooth out short-term fluctuations in order to more clearly present longer-term patterns.

Emergency department presentations

Number of mental health-related ED presentations

Measure presents the moving average number of emergency department presentations per week. Reported by departure date.

4-week moving average 2019 2020 2021 2022 2023



Latest 4-week average (per week): 2,083
(Sun 26 Nov 2023)

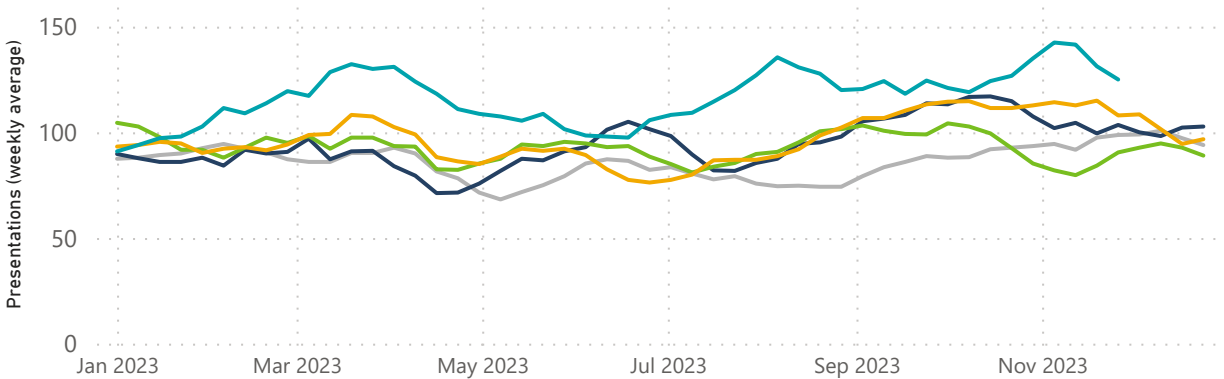
SP2019: 2,032	Change: 51
SP2020: 2,203	Change: -120
SP2021: 1,895	Change: 188
SP2022: 1,823	Change: 260

Data source: VEMD. Date extracted: 22 Jan 2024.

Number of mental health-related ED presentations, Aboriginal and Torres Strait Islander people

Measure presents the moving average number of mental health-related ED presentations per week where the patient identified as Aboriginal and/or Torres Strait Islander. Reported by departure date.

4-week moving average 2019 2020 2021 2022 2023



Latest 4-week average (per week): 125.0
(Sun 26 Nov 2023)

SP2019: 98.8	Change: 26.2
SP2020: 103.5	Change: 21.5
SP2021: 90.5	Change: 34.5
SP2022: 108.0	Change: 17.0

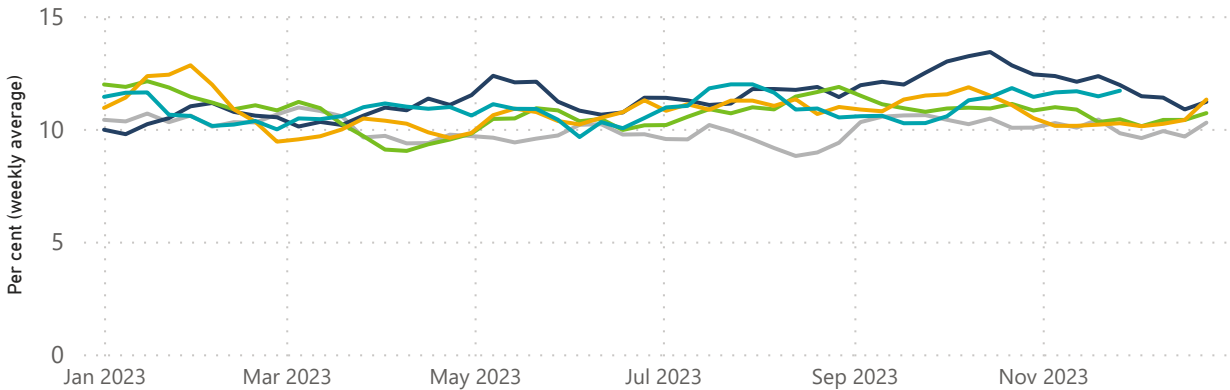
Data source: VEMD. Date extracted: 22 Jan 2024.

Emergency department presentations

Percentage of mental health-related ED presentations where the patient re-presented to the same campus within 48 hours

Measure presents the moving average percentage of mental health-related emergency department presentations per week where the patient re-presented to the same campus within 48 hours.

4-week moving average 2019 2020 2021 2022 2023



Latest 4-week average (per week): 11.7
(Sun 26 Nov 2023)

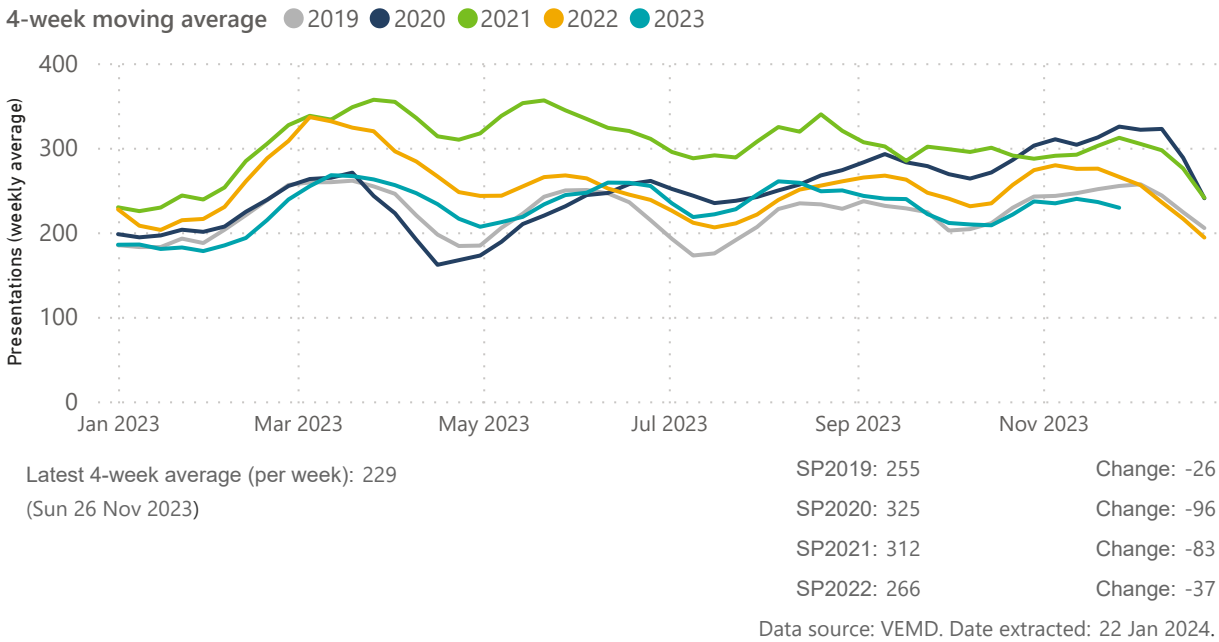
SP2019: 9.8	Change: 1.9
SP2020: 11.9	Change: -0.2
SP2021: 10.4	Change: 1.3
SP2022: 10.3	Change: 1.4

Data source: VEMD. Date extracted: 22 Jan 2024.

Emergency department presentations

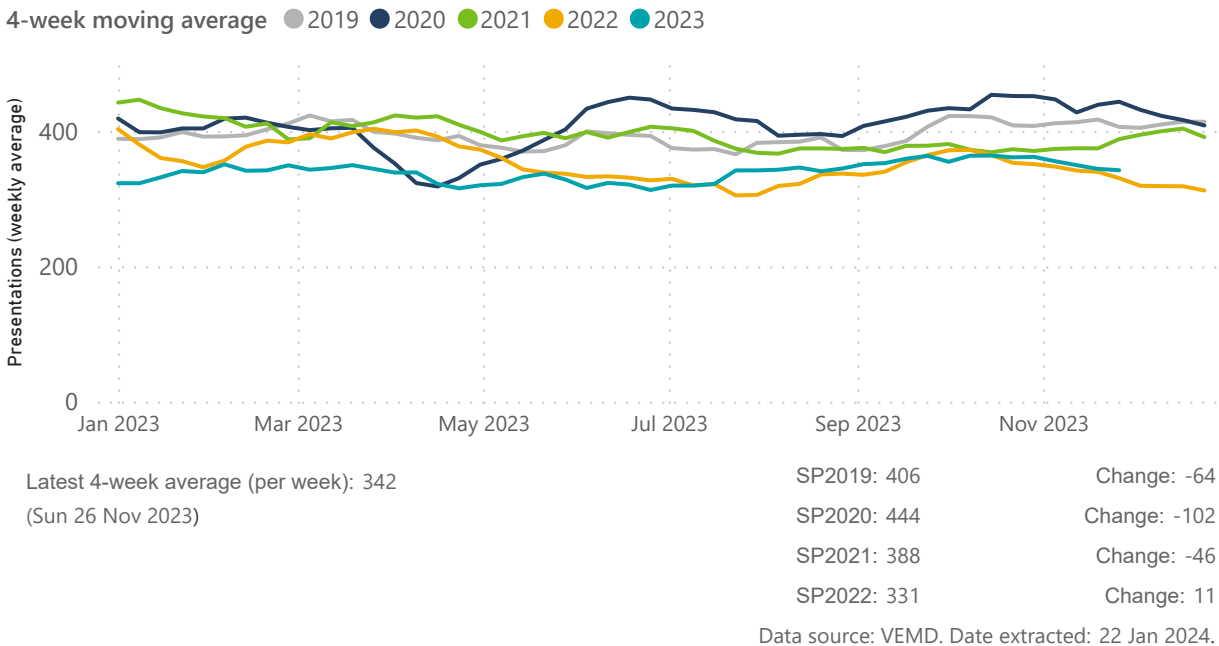
Number of mental health-related ED presentations, ages 0-17 years

Measure presents the moving average number of mental health-related ED presentations per week where the patient was aged under 18 years. Reported by departure date.



Number of mental health-related ED presentations, ages 18-25 years

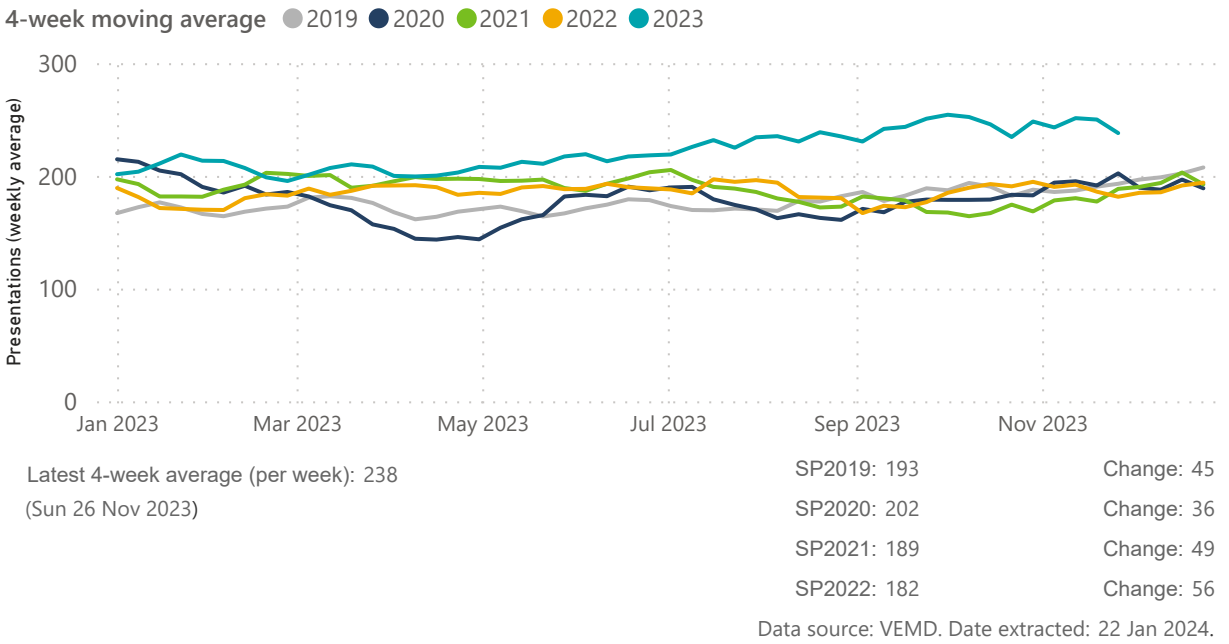
Measure presents the moving average number of mental health-related ED presentations per week where the patient was aged 18 – 25 years. Reported by departure date.



Emergency department presentations

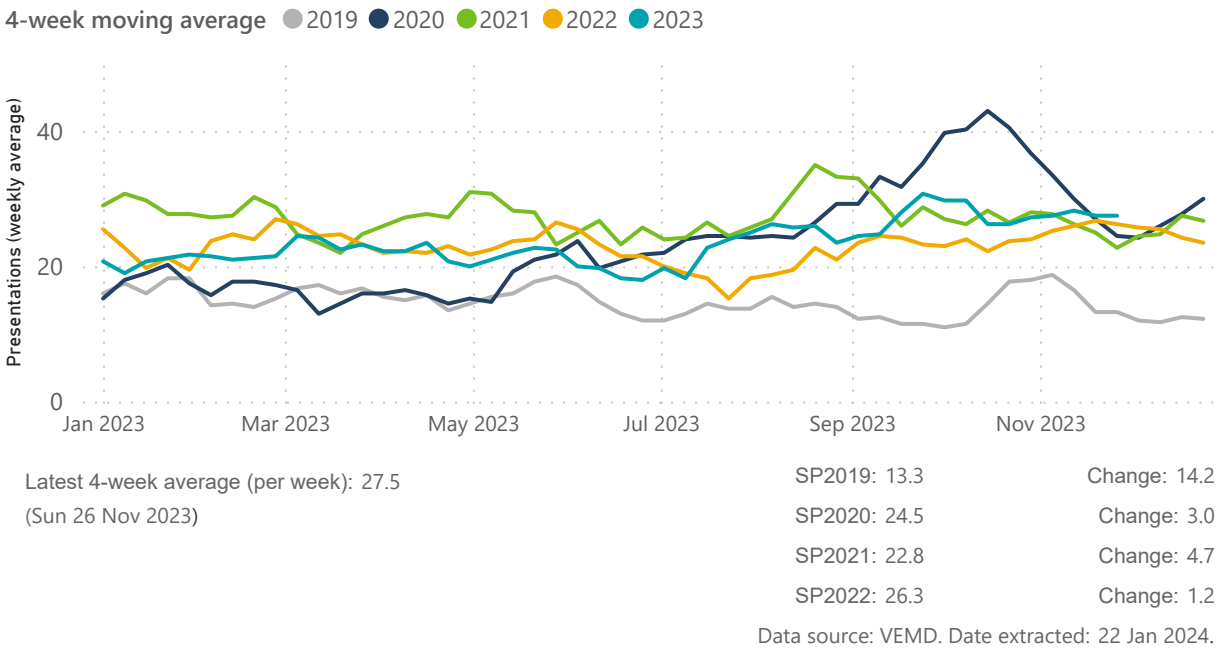
Number of mental health-related ED presentations, ages 65+ years

Measure presents the moving average number of mental health-related ED presentations per week where the patient was aged 65 years and over. Reported by departure date.



Number of eating disorder-related ED presentations, all ages

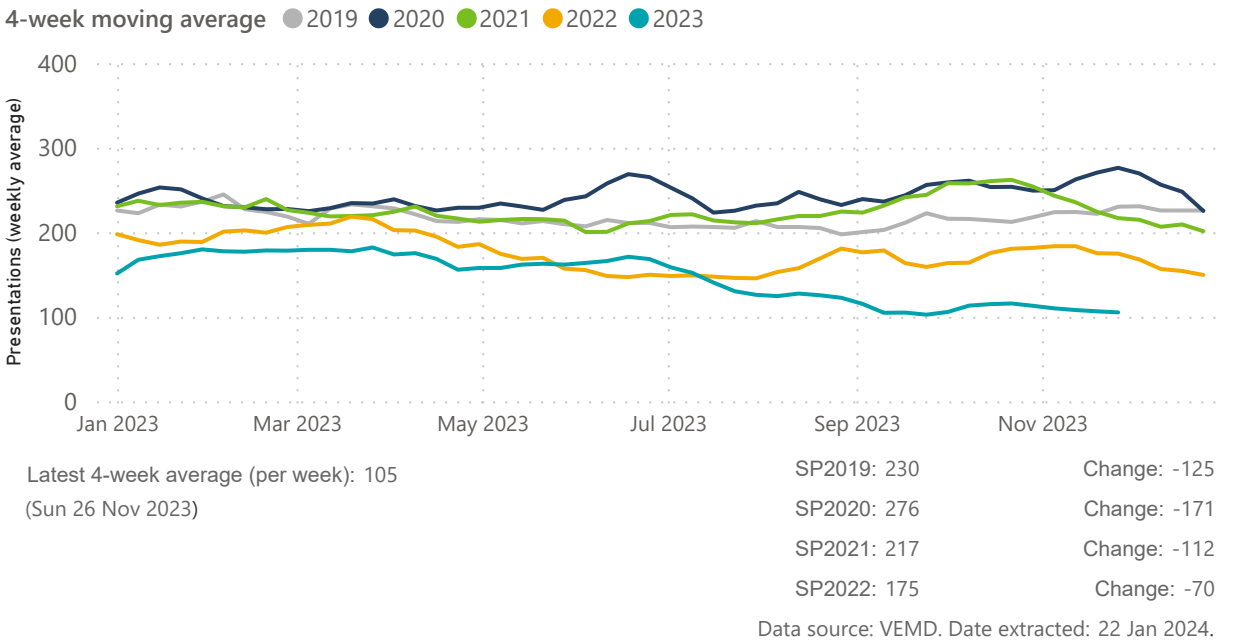
Measure presents the moving average number of eating disorder-related ED presentations per week. An eating disorder-related ED presentation includes those with a primary or other diagnosis of ICD-10AM F500-F509. Reported by departure date.



Emergency department presentations

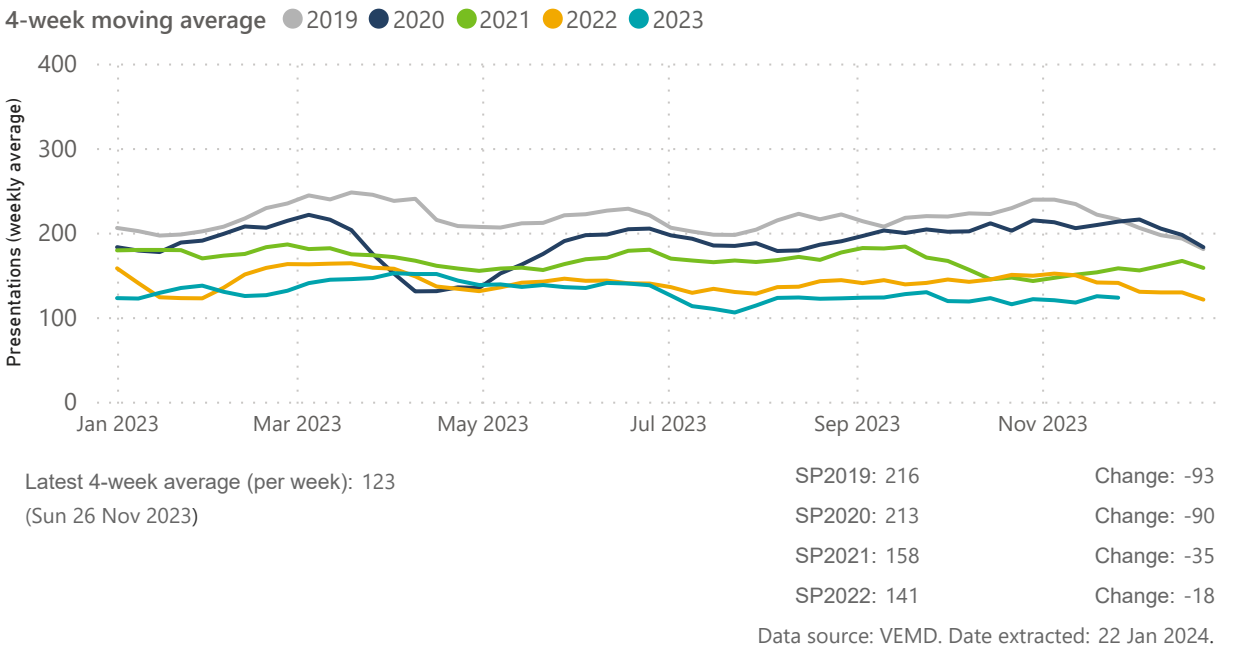
Number of anxiety disorder-related ED presentations, all ages

Measure presents the moving average number of anxiety disorder-related ED presentations per week. Measure includes those with a primary or other diagnosis of ICD-10AM F418, F419, F445 or F449. Reported by departure date.



Number of mood disorder-related ED presentations, all ages

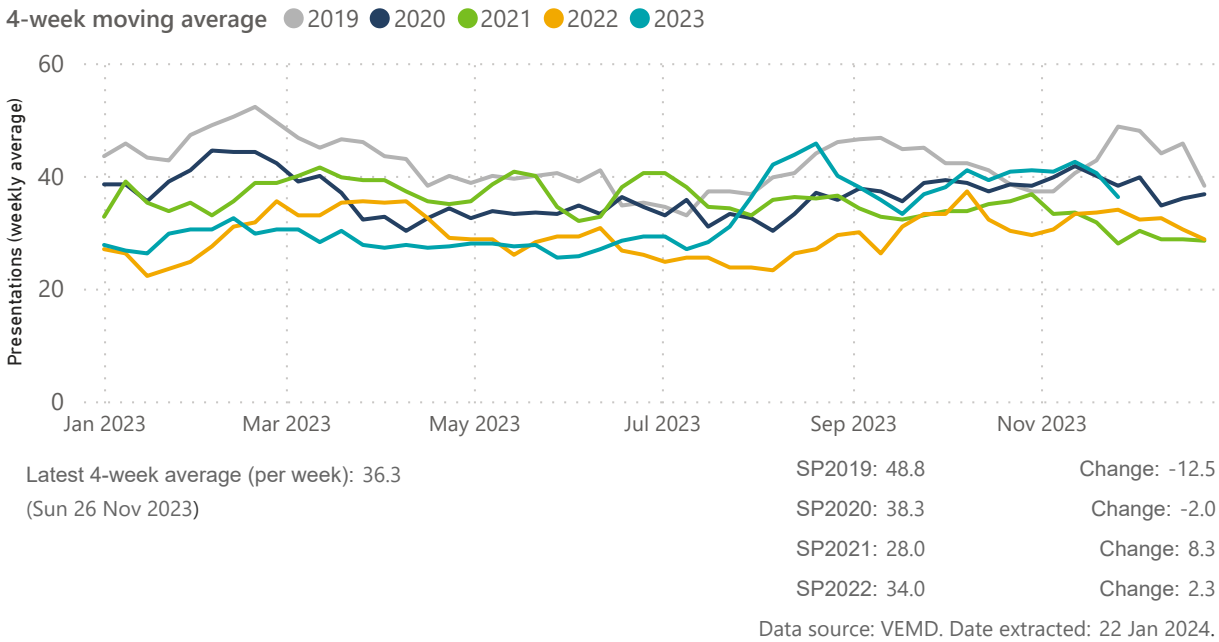
Measure presents the moving average number of mood disorder-related ED presentations per week. Measure includes those with a primary or other diagnosis of ICD-10AM F30-F39. Reported by departure date.



Emergency department presentations

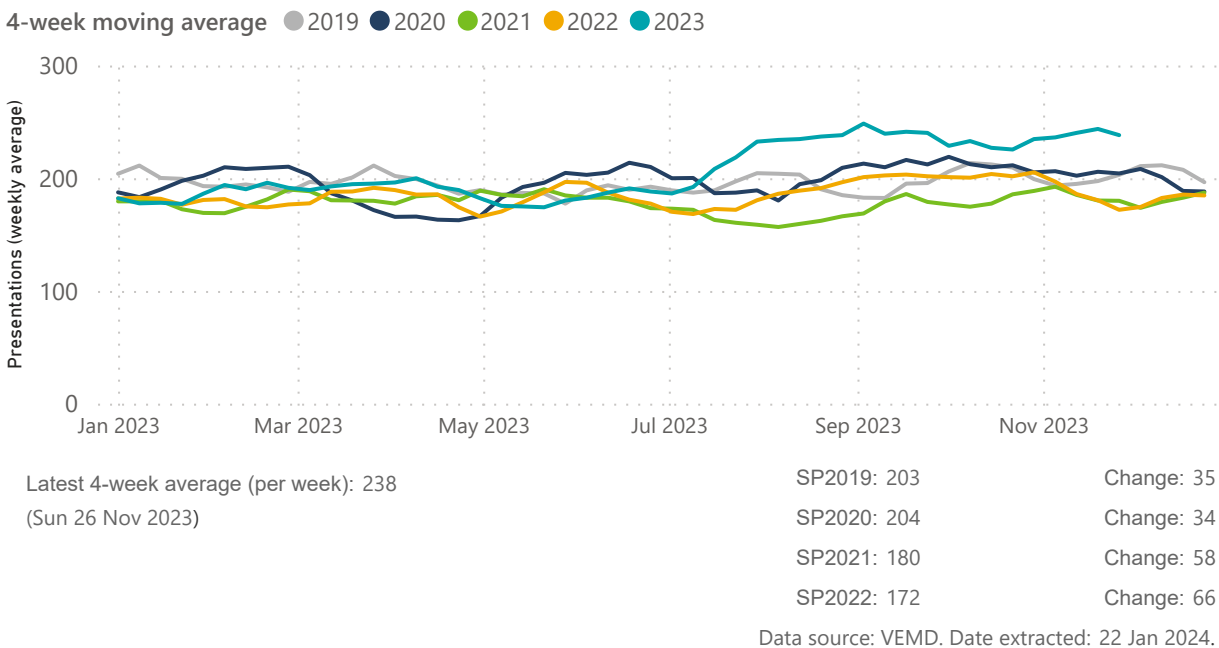
Number of stress and adjustment disorder-related ED presentations, all ages

Measure presents the moving average number of stress and adjustment disorder-related ED presentations per week. Measure includes those with a primary or other diagnosis of ICD-10AM F431-F439. Reported by departure date.



Number of schizophrenia, paranoia and acute psychotic disorder-related ED presentations, all ages

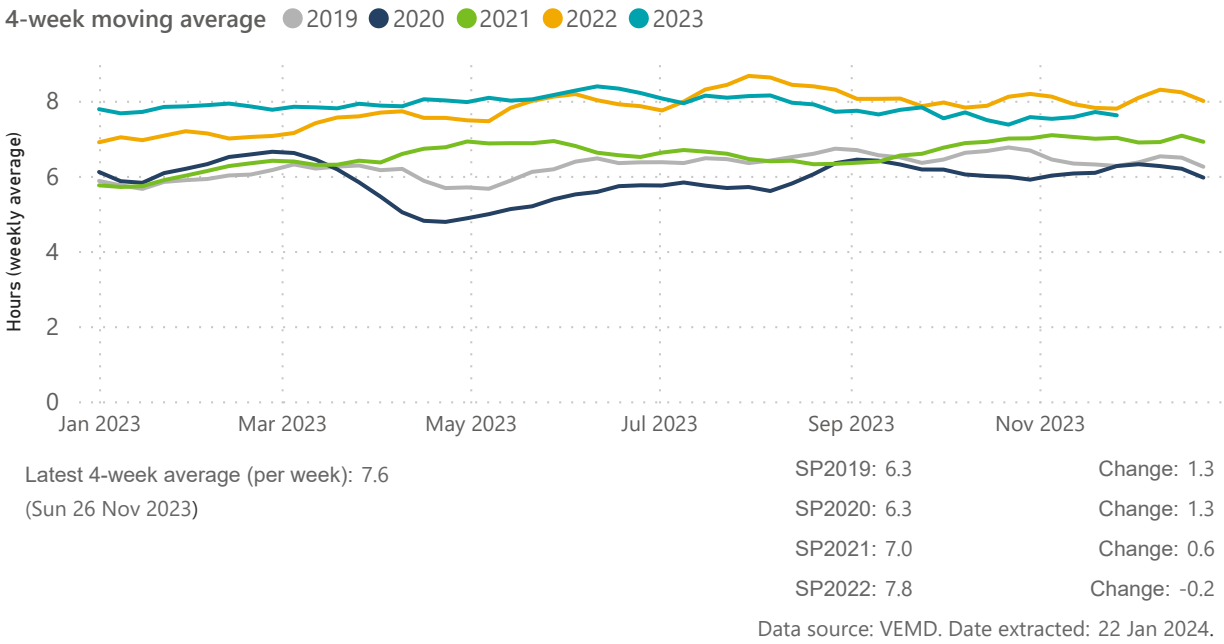
Measure presents the moving average number of schizophrenia, paranoia and acute psychotic disorder-related ED presentations per week. Measure includes those with a primary or other diagnosis of ICD-10AM F20-F29. Reported by departure date.



Emergency department presentations

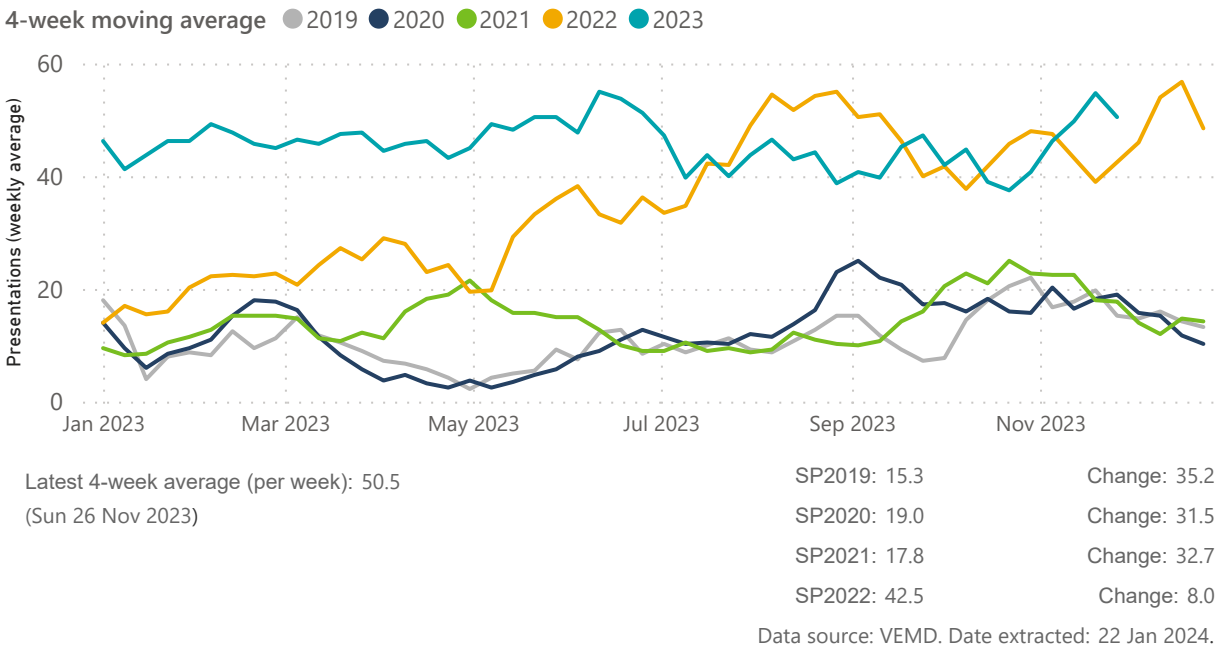
Average length of stay (hours) of mental health-related ED presentations

Measure presents the moving average length of stay (in hours) per week for mental health-related ED presentations. Reported by departure date.



Number of mental health-related ED presentations exceeding a 24-hour length of stay

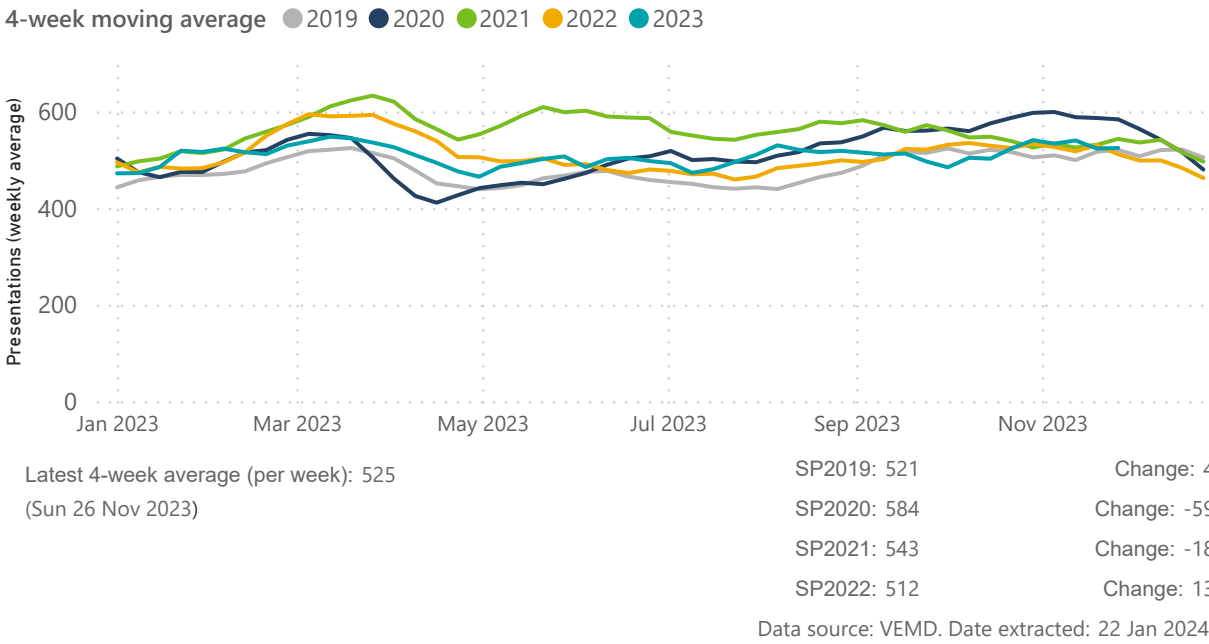
Measure presents the moving average number of mental health-related ED presentations per week with a length of stay exceeding 24 hours. Reported by departure date.



Emergency department presentations

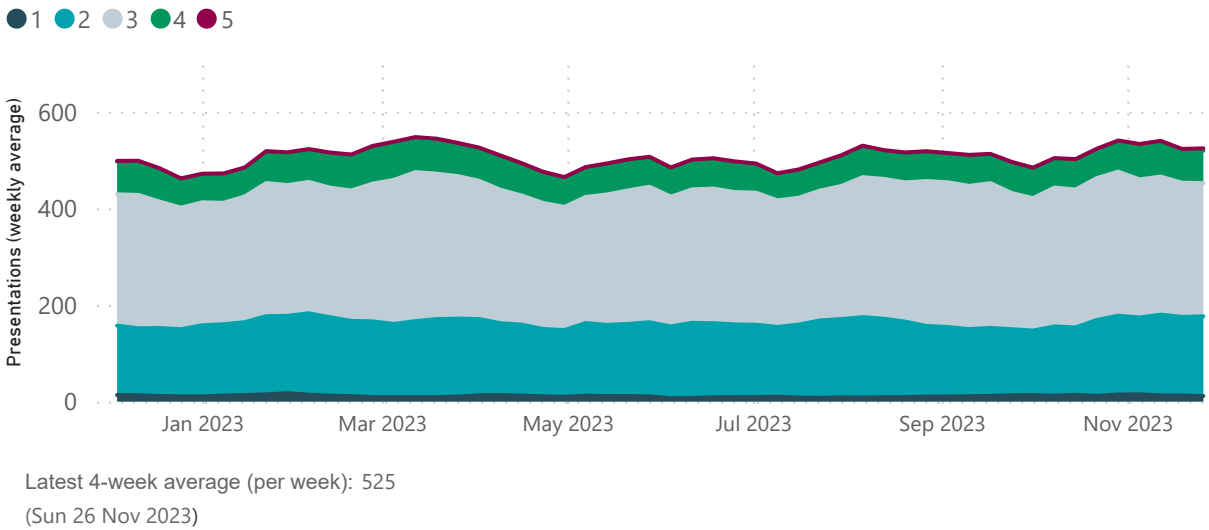
Number of intentional self-harm and suicidal ideation ED presentations, all ages

Measure presents the moving average number of emergency department presentations per week with recorded intentional self-harm and/or suicidal ideation. Reported by departure date.



Number of intentional self-harm and suicidal ideation ED presentations, by triage category

Measure presents the moving average number of intentional self-harm and suicidal ideation ED presentations per week over the previous 12 months by triage categories: 1. Resuscitation, 2. Emergency, 3. Urgent, 4. Semi-urgent, 5. Non-urgent. Reported by departure date.

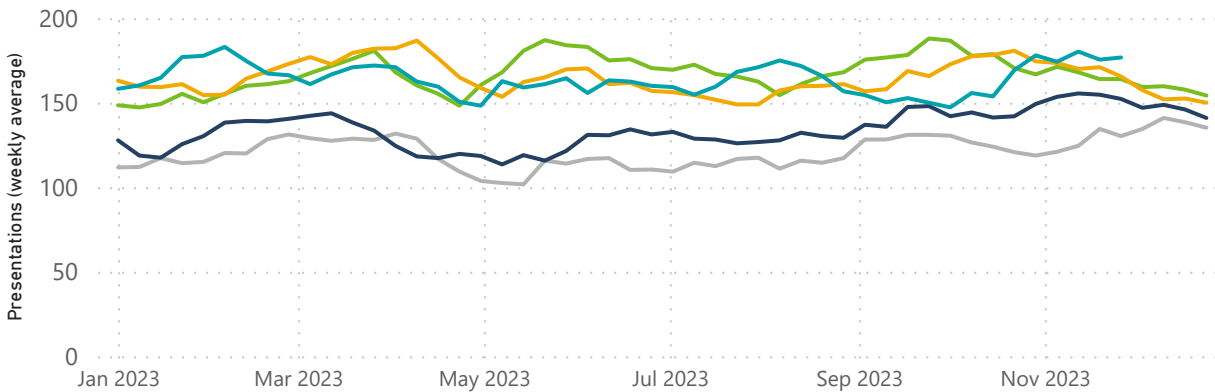


Emergency department presentations

Number of intentional self-harm and suicidal ideation ED presentations, triage categories '1' and '2'

Measure presents the moving average number of intentional self-harm and suicidal ideation ED presentations per week by triage categories: 1. Resuscitation, 2. Emergency. Reported by departure date.

4-week moving average 2019 2020 2021 2022 2023



Latest 4-week average (per week): 177
(Sun 26 Nov 2023)

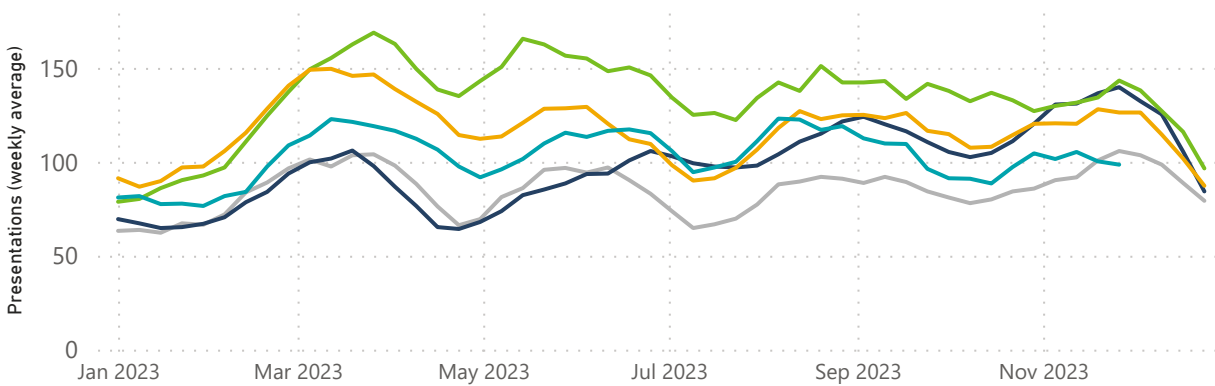
SP2019: 130	Change: 47
SP2020: 152	Change: 25
SP2021: 164	Change: 13
SP2022: 166	Change: 11

Data source: VEMD. Date extracted: 22 Jan 2024.

Number of intentional self-harm and suicidal ideation ED presentations, ages 0-17 years

Measure presents the moving average number of emergency department presentations per week with recorded intentional self-harm and/or suicidal ideation where the patient was aged under 18 years. Reported by departure date.

4-week moving average 2019 2020 2021 2022 2023



Latest 4-week average (per week): 98.5
(Sun 26 Nov 2023)

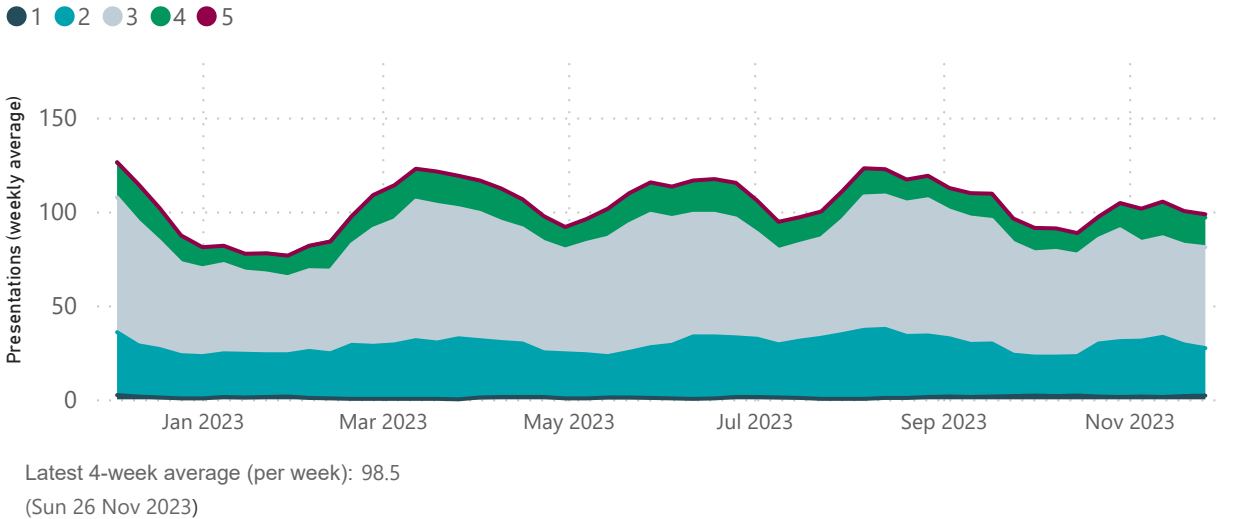
SP2019: 105.8	Change: -7.3
SP2020: 139.8	Change: -41.3
SP2021: 143.3	Change: -44.8
SP2022: 126.3	Change: -27.8

Data source: VEMD. Date extracted: 22 Jan 2024.

Emergency department presentations

Number of intentional self-harm and suicidal ideation ED presentations, ages 0-17 years, by triage category

Measure presents the moving average number of intentional self-harm and suicidal ideation ED presentations per week over the previous 12 months where the patient was aged under 18 years, by triage categories: 1. Resuscitation, 2. Emergency, 3. Urgent, 4. Semi-urgent, 5. Non-urgent. Reported by departure date.

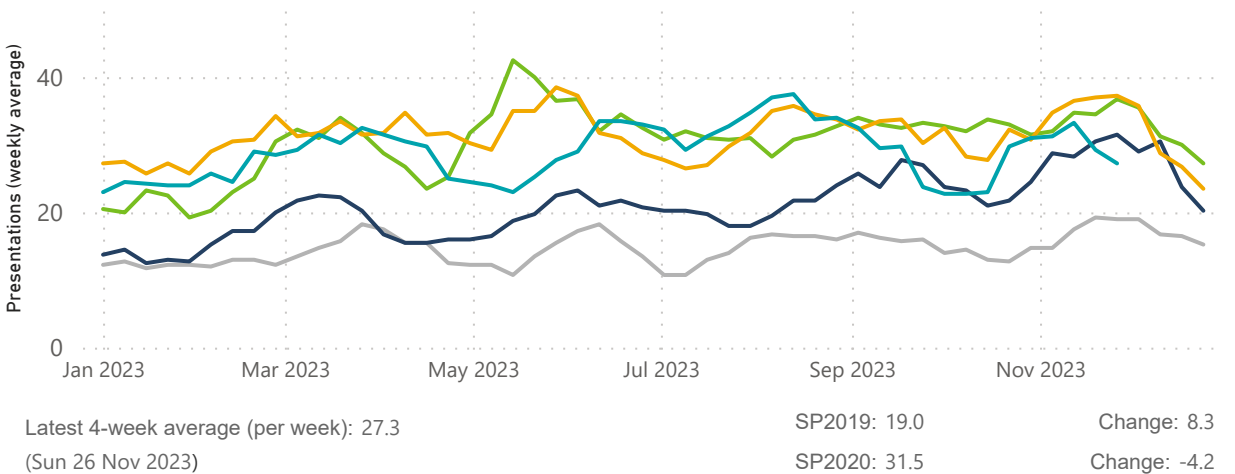


Data source: VEMD. Date extracted: 22 Jan 2024.

Number of intentional self-harm and suicidal ideation ED presentations, ages 0-17 years, triage categories '1' and '2'

Measure presents the moving average number of intentional self-harm and suicidal ideation ED presentations per week where the patient was aged under 18 years, by triage categories: 1. Resuscitation, 2. Emergency. Reported by departure date.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022 ● 2023



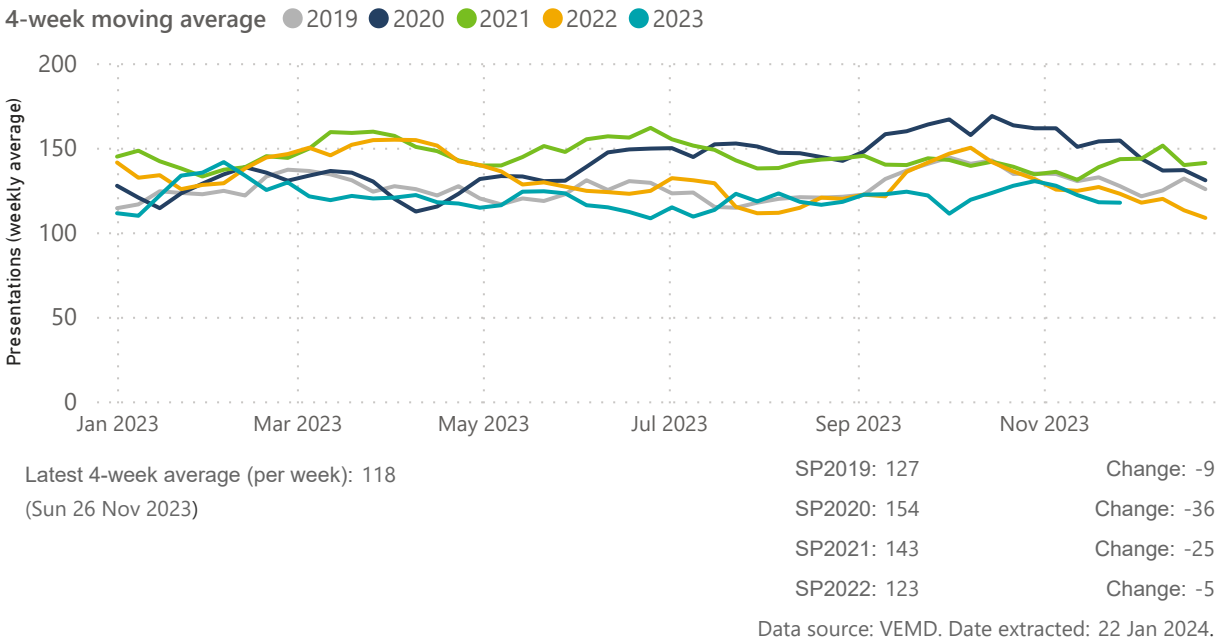
SP2019: 19.0	Change: 8.3
SP2020: 31.5	Change: -4.2
SP2021: 36.8	Change: -9.5
SP2022: 37.3	Change: -10.0

Data source: VEMD. Date extracted: 22 Jan 2024.

Emergency department presentations

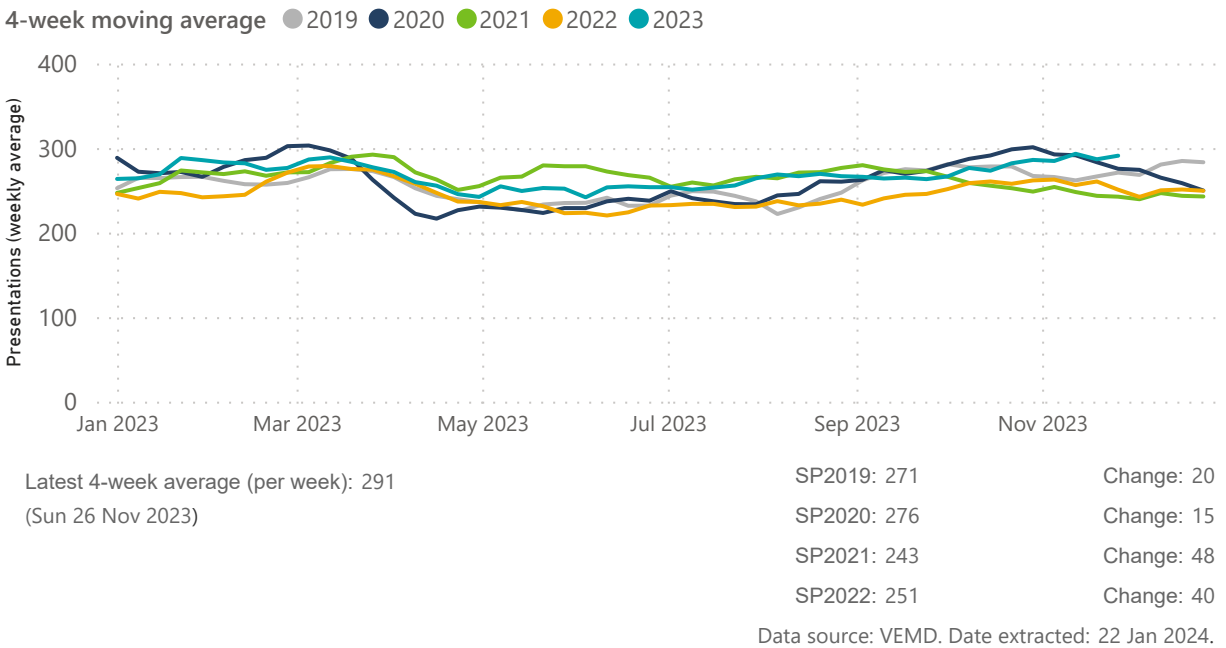
Number of intentional self-harm and suicidal ideation ED presentations, ages 18-25 years

Measure presents the moving average number of intentional self-harm and suicidal ideation ED presentations per week where the patient was aged 18 – 25 years. Reported by departure date.



Number of intentional self-harm and suicidal ideation ED presentations, ages 26-64 years

Measure presents the moving average number of intentional self-harm and suicidal ideation ED presentations per week where the patient was aged 26 – 64 years. Reported by departure date.

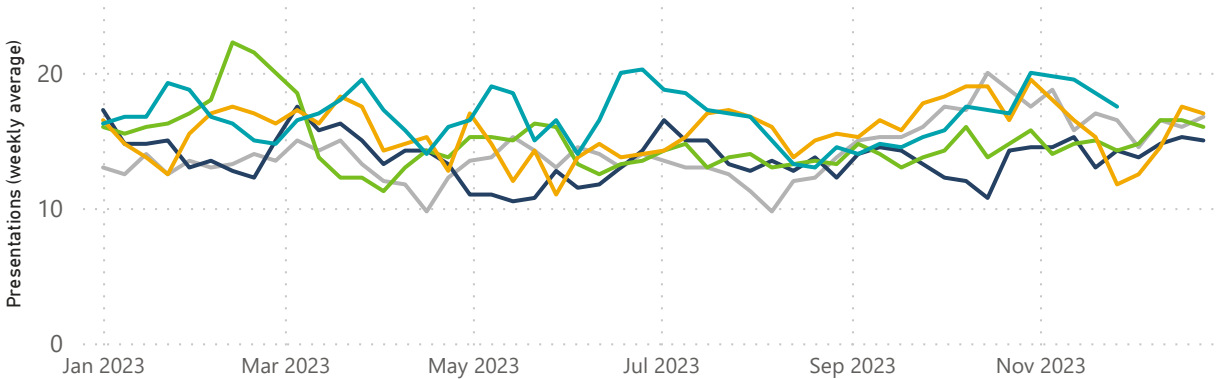


Emergency department presentations

Number of intentional self-harm and suicidal ideation ED presentations, ages 65+ years

Measure presents the moving average number of intentional self-harm and suicidal ideation ED presentations per week where the patient was aged 65 years and over. Reported by departure date.

4-week moving average 2019 2020 2021 2022 2023



Latest 4-week average (per week): 18.3
(Sun 26 Nov 2023)

SP2019: 16.5	Change: 1.0
SP2020: 14.3	Change: 3.2
SP2021: 14.3	Change: 3.2
SP2022: 11.8	Change: 6.5

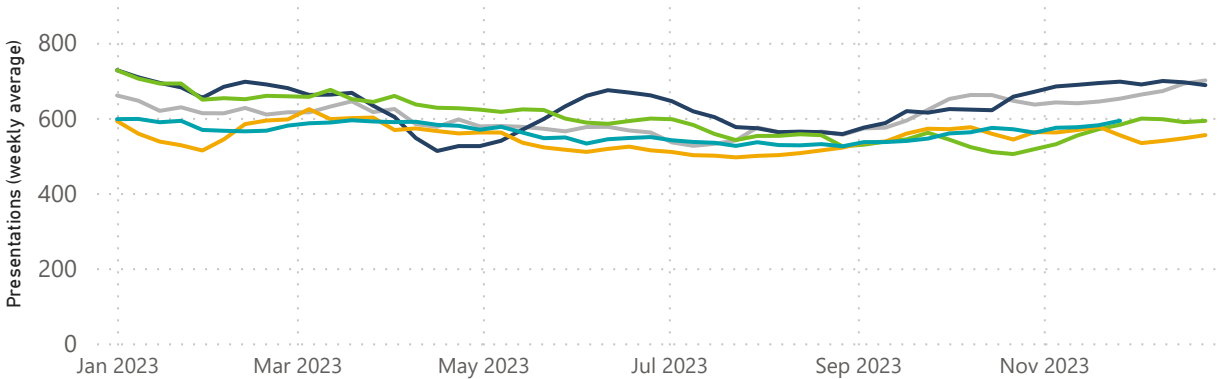
Data source: VEMD. Date extracted: 22 Jan 2024.

Emergency department presentations

Number of alcohol and other drug-related ED presentations

Measure presents the moving average number of ED presentations per week with an acute AoD-related primary or other diagnosis, or where the patient was referred to an AoD service on departure (including counselling, residential withdrawal, rehabilitation and supported accommodation). Reported by departure date.

4-week moving average 2019 2020 2021 2022 2023



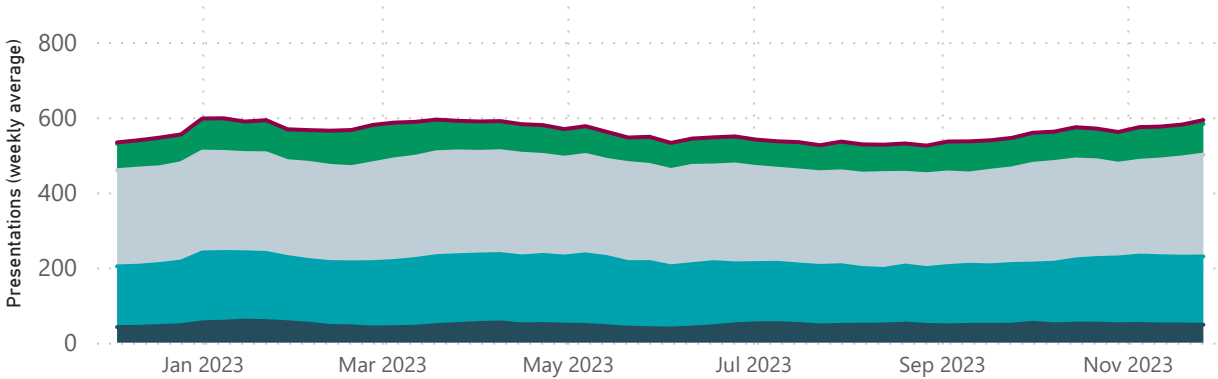
Latest 4-week average (per week): 593
(Sun 26 Nov 2023)

SP2019: 651 Change: -58
SP2020: 697 Change: -104
SP2021: 582 Change: 11
SP2022: 554 Change: 39
Data source: VEMD. Date extracted: 22 Jan 2024.

Number of alcohol and other drug-related ED presentations, by triage category

Measure presents the moving average number of acute AoD-related ED presentations per week over the previous 12 months by triage categories: 1. Resuscitation, 2. Emergency, 3. Urgent, 4. Semi-urgent, 5. Non-urgent. Reported by departure date.

1 2 3 4 5



Latest 4-week average (per week): 593
(Sun 26 Nov 2023)

Data source: VEMD. Date extracted: 22 Jan 2024.

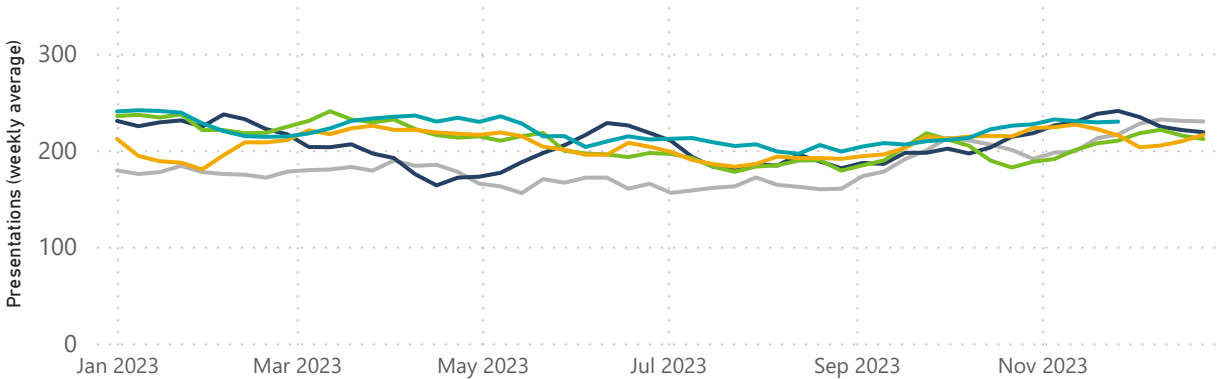
Emergency department presentations

Number of alcohol and other drug-related ED presentations, triage categories '1' and '2'

Measure presents the moving average number of acute AoD-related ED presentations per week by triage categories:

1. Resuscitation, 2. Emergency. Reported by departure date.

4-week moving average 2019 2020 2021 2022 2023



Latest 4-week average (per week): 230
(Sun 26 Nov 2023)

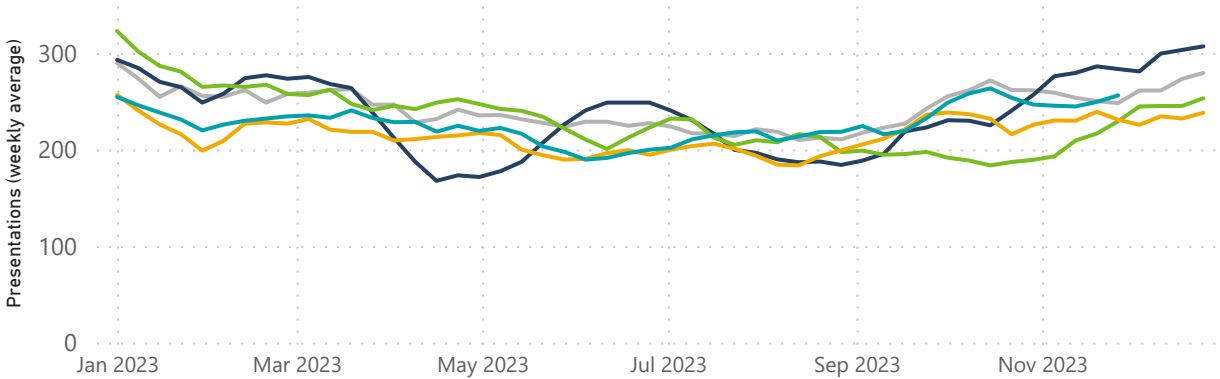
SP2019: 216	Change: 14
SP2020: 241	Change: -11
SP2021: 210	Change: 20
SP2022: 215	Change: 15

Data source: VEMD. Date extracted: 22 Jan 2024.

Number of alcohol-related ED presentations

Measure presents the moving average number of ED presentations per week with a primary or other diagnosis reflecting an acute condition or manifestation of alcohol use or dependence. Reported by departure date.

4-week moving average 2019 2020 2021 2022 2023



Latest 4-week average (per week): 256
(Sun 26 Nov 2023)

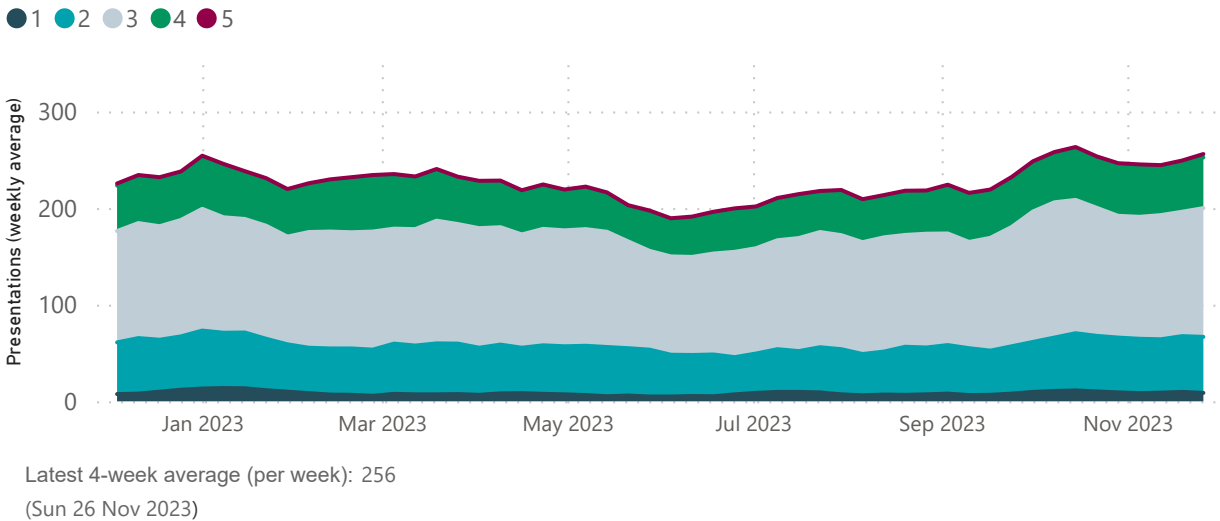
SP2019: 248	Change: 8
SP2020: 283	Change: -27
SP2021: 229	Change: 27
SP2022: 231	Change: 25

Data source: VEMD. Date extracted: 22 Jan 2024.

Emergency department presentations

Number of alcohol-related ED presentations, by triage category

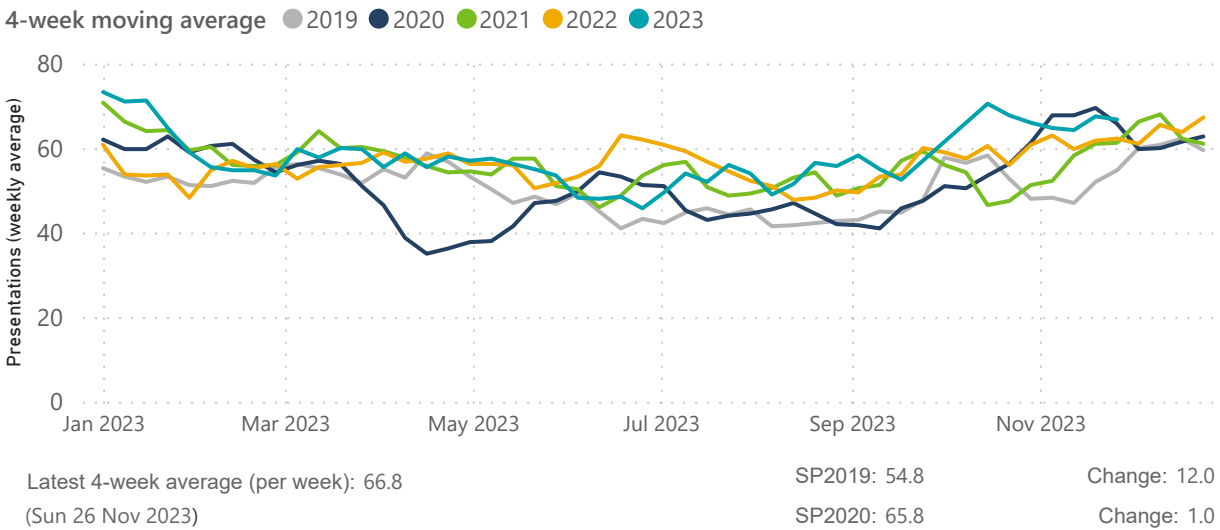
Measure presents the moving average number of ED presentations per week over the previous 12 months with an acute condition or manifestation of alcohol use or dependence, by triage categories: 1. Resuscitation, 2. Emergency, 3. Urgent, 4. Semi-urgent, 5. Non-urgent. Reported by departure date.



Data source: VEMD. Date extracted: 22 Jan 2024.

Number of alcohol-related ED presentations, triage categories '1' and '2'

Measure presents the moving average number of ED presentations per week with an acute condition or manifestation of alcohol use or dependence, by triage categories: 1. Resuscitation, 2. Emergency. Reported by departure date.



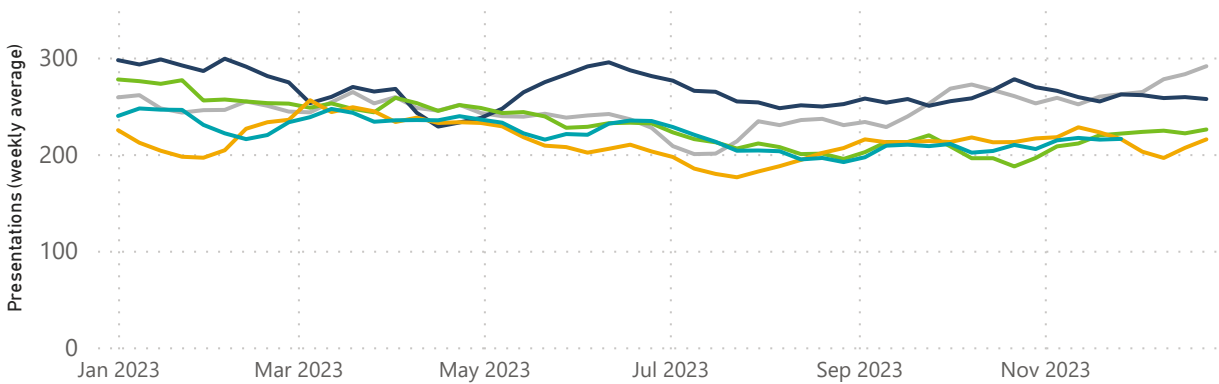
Data source: VEMD. Date extracted: 22 Jan 2024.

Emergency department presentations

Number of drugs of dependence and illicit drug-related ED presentations

Measure presents the moving average number of ED presentations per week with a primary or other diagnosis reflecting an acute condition or manifestation of use or dependence of an illicit substance, or drugs with a recognised potential for misuse, abuse and dependence. Reported by departure date.

4-week moving average 2019 2020 2021 2022 2023

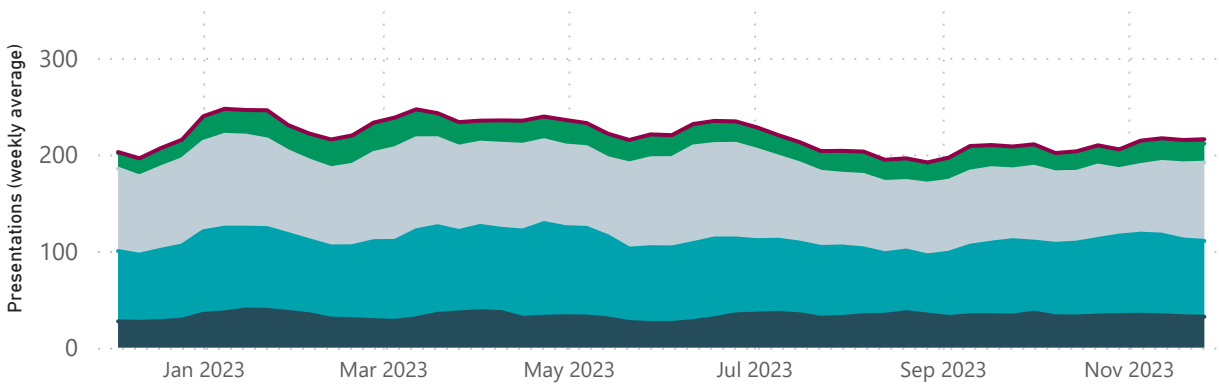


Latest 4-week average (per week): 216 (Sun 26 Nov 2023)	SP2019: 262 SP2020: 262 SP2021: 221 SP2022: 216	Change: -46 Change: -46 Change: -5 Change: 0
Data source: VEMD. Date extracted: 22 Jan 2024.		

Number of drugs of dependence and illicit drug-related ED presentations, by triage category

Measure presents the moving average number of ED presentations per week over the previous 12 months with a primary or other diagnosis reflecting an acute condition or manifestation of use or dependence of an illicit substance, or drugs with a recognised potential for misuse, abuse and dependence. Reported by triage categories: 1. Resuscitation, 2. Emergency, 3. Urgent, 4. Semi-urgent, 5. Non-urgent. Reported by departure date.

1 2 3 4 5



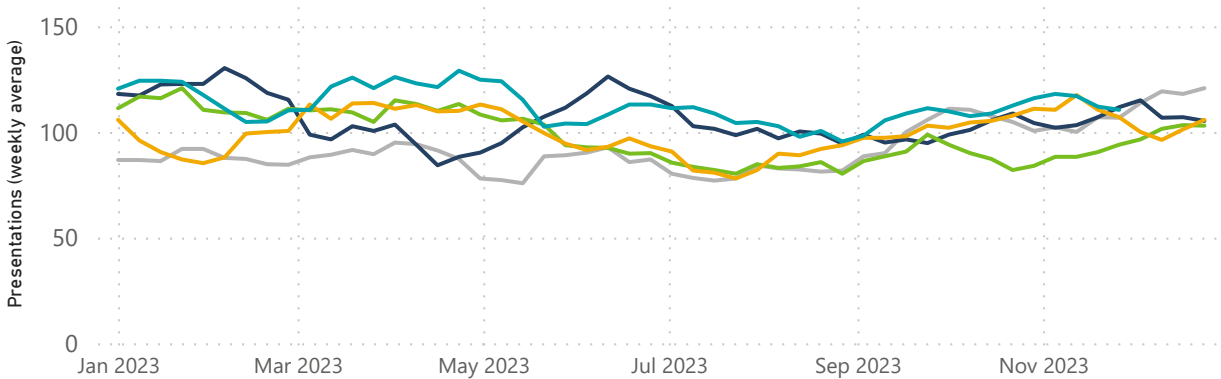
Latest 4-week average (per week): 216 (Sun 26 Nov 2023)	Data source: VEMD. Date extracted: 22 Jan 2024.	
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Emergency department presentations

Number of drugs of dependence and illicit drug-related ED presentations, triage categories '1' and '2'

Measure presents the moving average number of ED presentations per week with a primary or other diagnosis reflecting an acute condition or manifestation of use or dependence of an illicit substance, or drugs with a recognised potential for misuse, abuse and dependence by triage categories: 1. Resuscitation, 2. Emergency. Reported by departure date.

4-week moving average 2019 2020 2021 2022 2023



Latest 4-week average (per week): 110.5
(Sun 26 Nov 2023)

SP2019: 106.8	Change: 3.7
SP2020: 111.8	Change: -1.3
SP2021: 94.0	Change: 16.5
SP2022: 107.0	Change: 3.5

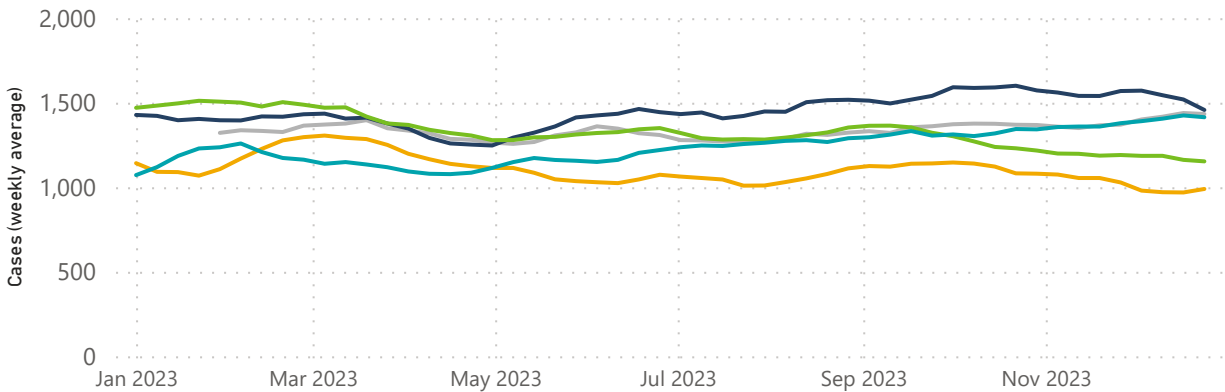
Data source: VEMD. Date extracted: 22 Jan 2024.

Ambulance Victoria

Number of mental health-related ambulance cases

Measure presents the moving average number of ambulance cases per week where the clinical information captured within the patient care record indicated the case was mental health related. 'Ambulance cases' refer to emergency and non-emergency occasions where Ambulance Victoria has attended to a patient at a scene and filled out a patient care record.

4-week moving average 2019 2020 2021 2022 2023



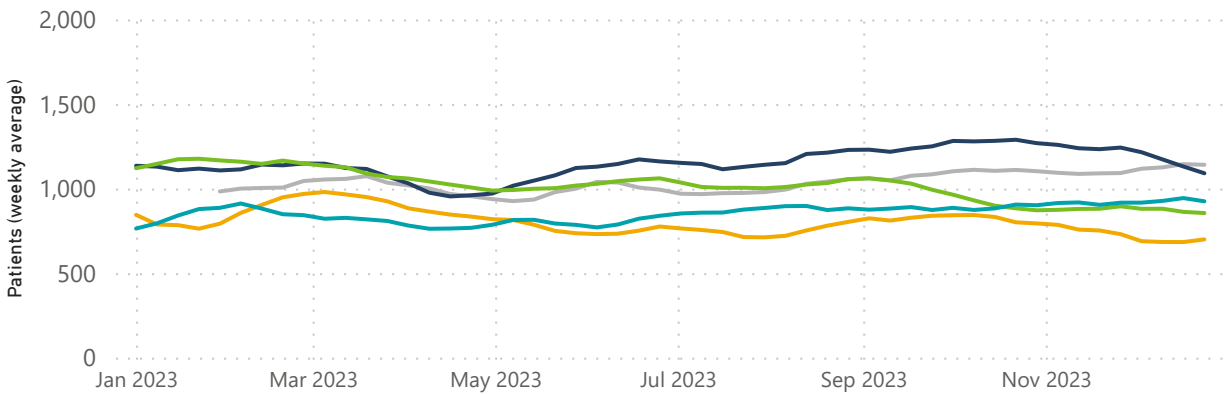
Latest 4-week average (per week): 1,414
(Sun 24 Dec 2023)

SP2019: 1,433 Change: -19
SP2020: 1,457 Change: -43
SP2021: 1,153 Change: 261
SP2022: 990 Change: 424
Data source: AV. Date extracted: 23 Jan 2024.

Number of ambulance patients transported to ED which were MH-related

Measure presents the moving average number of ambulance patients per week transported to a hospital ED where the clinical information captured within the patient care record indicated the case was mental health related. A hospital ED is defined as one of the 40 healthcare providers with the greatest number of ambulance arrivals in Victoria.

4-week moving average 2019 2020 2021 2022 2023



Latest 4-week average (per week): 925
(Sun 24 Dec 2023)

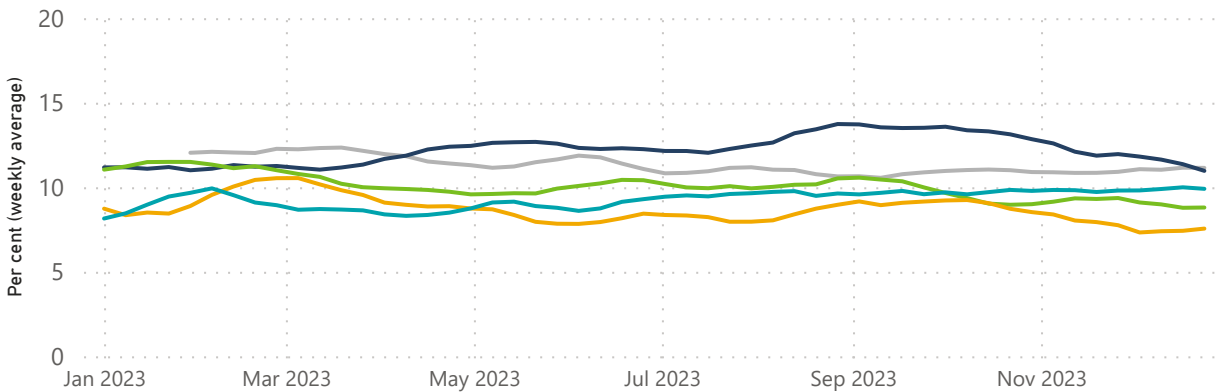
SP2019: 1,141 Change: -216
SP2020: 1,091 Change: -166
SP2021: 856 Change: 69
SP2022: 700 Change: 225
Data source: AV. Date extracted: 23 Jan 2024.

Ambulance Victoria

Percentage of ambulance patients transported to ED which were MH-related

Measure presents the moving average percentage of total ambulance patients per week transported to a hospital ED for mental health related reasons. A hospital ED is defined as one of the 40 healthcare providers with the greatest number of ambulance arrivals in Victoria.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022 ● 2023



Latest 4-week average (per week): 9.9
(Sun 24 Dec 2023)

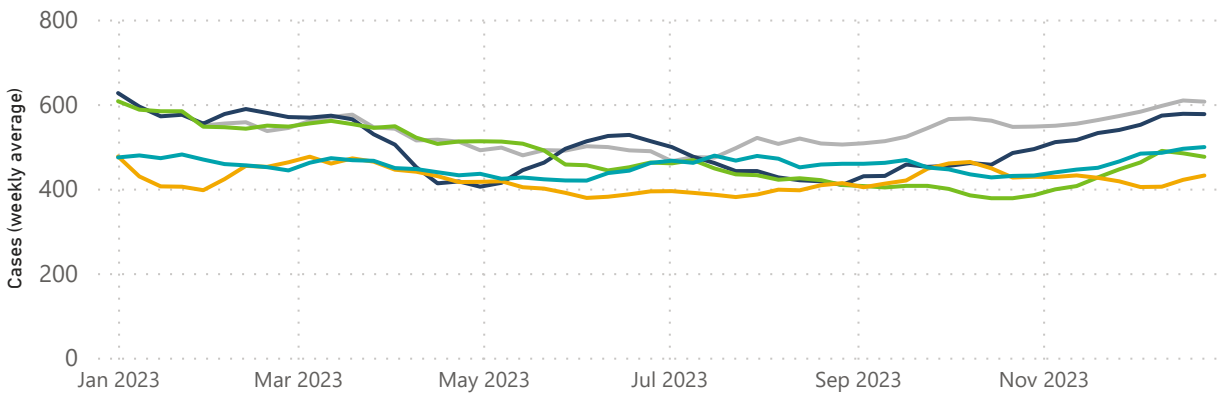
SP2019: 11.1	Change: -1.2
SP2020: 11.0	Change: -1.1
SP2021: 8.8	Change: 1.1
SP2022: 7.6	Change: 2.3

Data source: AV. Date extracted: 23 Jan 2024.

Number of AoD-related ambulance cases

Measure presents the moving average number of ambulance cases per week where a drug and/or alcohol category was recorded as the final primary assessment by a treating paramedic. 'Ambulance cases' refer to emergency and non-emergency occasions where Ambulance Victoria has attended to a patient at a scene and filled out a patient care record.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022 ● 2023



Latest 4-week average (per week): 498
(Sun 24 Dec 2023)

SP2019: 606	Change: -108
SP2020: 576	Change: -78
SP2021: 475	Change: 23
SP2022: 431	Change: 67

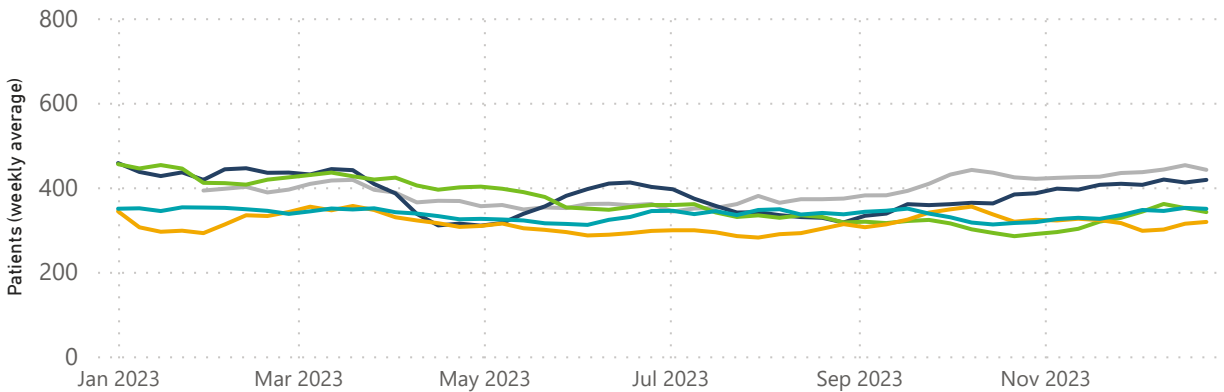
Data source: AV. Date extracted: 23 Jan 2024.

Ambulance Victoria

Number of ambulance patients transported to ED which were AoD-related

Measure presents the moving average number of ambulance patients per week transported to a hospital emergency department where a drug and/or alcohol category was recorded as the final primary assessment by a treating paramedic. A hospital emergency department is defined as one of the 40 healthcare providers with the greatest number of ambulance arrivals in Victoria.

4-week moving average 2019 2020 2021 2022 2023



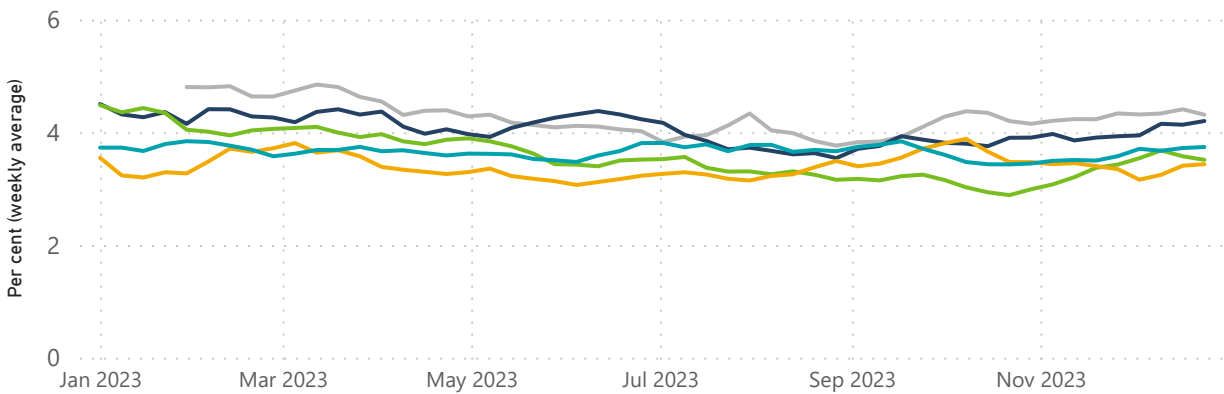
Latest 4-week average (per week): 349
(Sun 24 Dec 2023)

SP2019: 441 Change: -92
SP2020: 418 Change: -69
SP2021: 341 Change: 8
SP2022: 318 Change: 31
Data source: AV. Date extracted: 23 Jan 2024.

Percentage of ambulance patients transported to ED which were AoD-related

Measure presents the moving average percentage of total ambulance patients per week transported to a hospital ED for AoD-related reasons. A hospital ED is defined as one of the 40 healthcare providers with the greatest number of ambulance arrivals in Victoria.

4-week moving average 2019 2020 2021 2022 2023



Latest 4-week average (per week): 3.7
(Sun 24 Dec 2023)

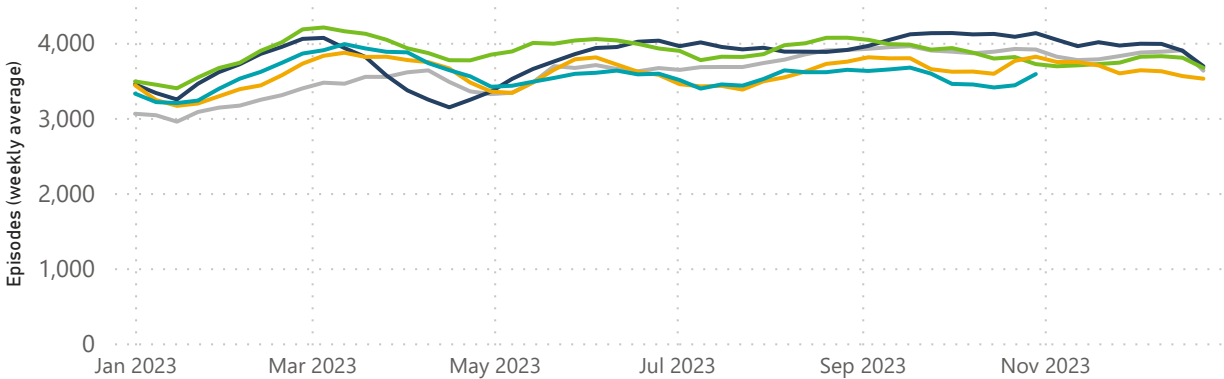
SP2019: 4.3 Change: -0.6
SP2020: 4.2 Change: -0.5
SP2021: 3.5 Change: 0.2
SP2022: 3.4 Change: 0.3
Data source: AV. Date extracted: 23 Jan 2024.

Mental health triage services

Number of mental health triage episodes

Measure presents the moving average number of mental health triage contacts per week resulting in a triage scale being assigned. Refer to *Triage scale – mental health service guidelines* for detailed information on the mental health triage process and triage codes.

4-week moving average 2019 2020 2021 2022 2023



Latest 4-week average (per week): 3,584
(Sun 29 Oct 2023)

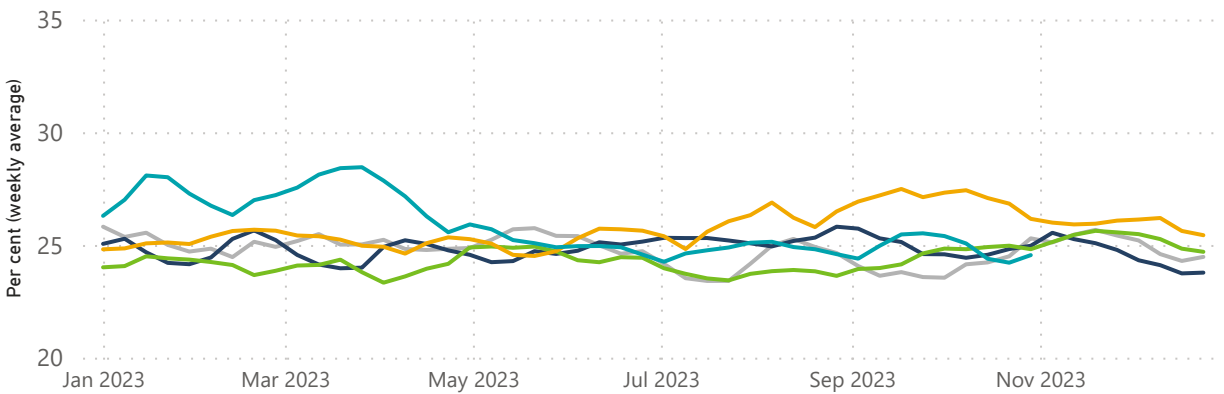
SP2019: 3,910	Change: -326
SP2020: 4,128	Change: -544
SP2021: 3,716	Change: -132
SP2022: 3,814	Change: -230

Data source: TMDS. Date extracted: 23 Jan 2024.

Percentage of mental health triage episodes where the service recipient is a parent, family, carer or other

Measure presents the percentage of mental health triage contacts per week where the service recipient is a parent, family member, carer or other recipient. Refer to *Triage scale – mental health service guidelines* for detailed information on the mental health triage process and triage codes.

4-week moving average 2019 2020 2021 2022 2023



Latest 4-week average (per week): 24.6
(Sun 29 Oct 2023)

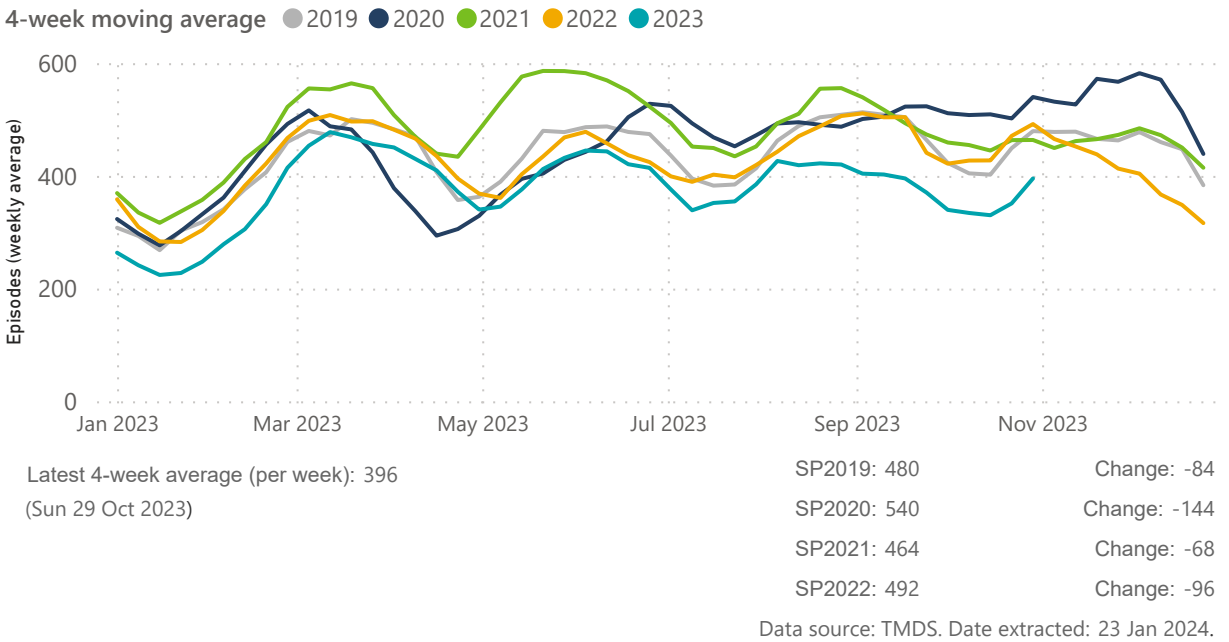
SP2019: 25.3	Change: -0.7
SP2020: 25.0	Change: -0.4
SP2021: 24.8	Change: -0.2
SP2022: 26.2	Change: -1.6

Data source: TMDS. Date extracted: 23 Jan 2024.

Mental health triage services

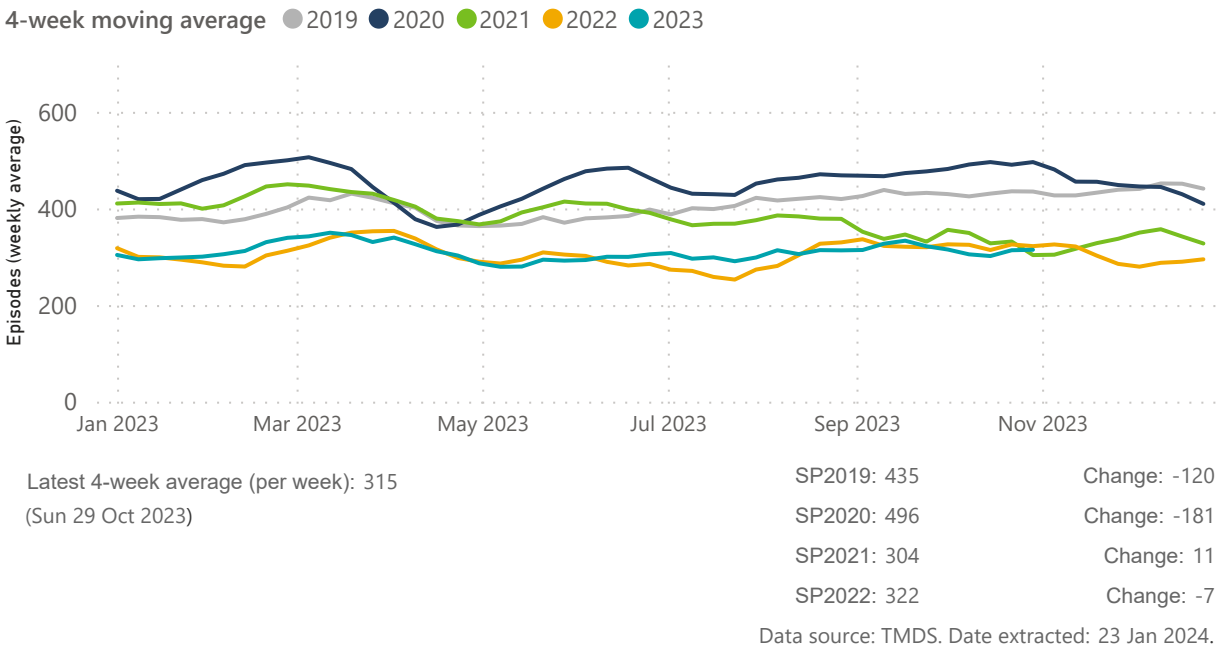
Number of mental health triage episodes (CAMHS/CYMHS)

Measure presents the moving average number of mental health triage contacts per week resulting in a triage scale being assigned with an assigned child and youth (CAMHS/CYMHS) program type at intake. Refer to *Triage scale – mental health service guidelines* for detailed information on the mental health triage process and triage codes.



Number of mental health triage episodes, triage codes 'A' and 'B'

Measure presents the moving average number of mental health triage contacts per week with an assigned triage code: A. Emergency services response, B. Crisis mental health response. Refer to *Triage scale – mental health service guidelines* for detailed information on the mental health triage process and triage codes.

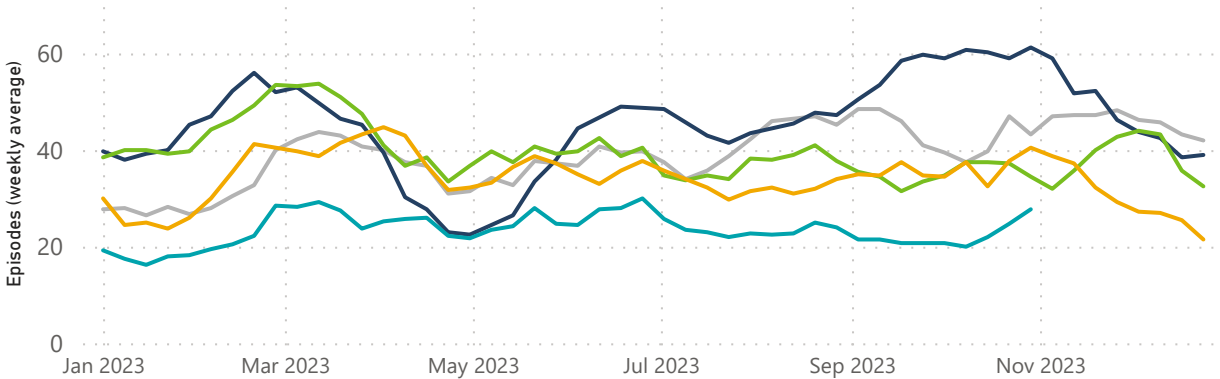


Mental health triage services

Number of mental health triage episodes, triage codes 'A' and 'B' (CAMHS/CYMHS)

Measure presents the moving average number of mental health triage contacts per week with a CAMHS/CYMHS program type at intake, and with an assigned triage code: A. Emergency services response, B. Crisis mental health response. Refer to *Triage scale – mental health service guidelines* for detailed information on the mental health triage process and triage codes.

4-week moving average 2019 2020 2021 2022 2023



Latest 4-week average (per week): 27.8
(Sun 29 Oct 2023)

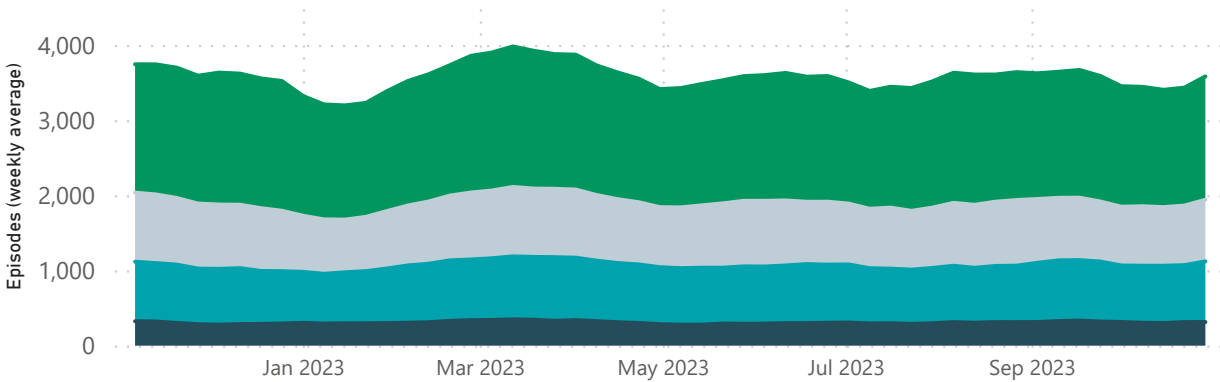
SP2019: 43.3	Change: -15.5
SP2020: 61.3	Change: -33.5
SP2021: 34.5	Change: -6.7
SP2022: 40.5	Change: -12.7

Data source: TMDS. Date extracted: 23 Jan 2024.

Number of mental health triage episodes, by triage code

Measure reports the moving average number of mental health triage contacts resulting in a triage scale being assigned, by mental health triage codes: A. Emergency services response, B. Crisis mental health response, C. Urgent mental health response, D. Semi-urgent mental health response, E. Non-urgent mental health response, F. Referral to contact a service provider, G. Advice only or more info needed.

● A & B ● C & D ● E ● F & G



Latest 4-week average (per week): 3,584
(Sun 29 Oct 2023)

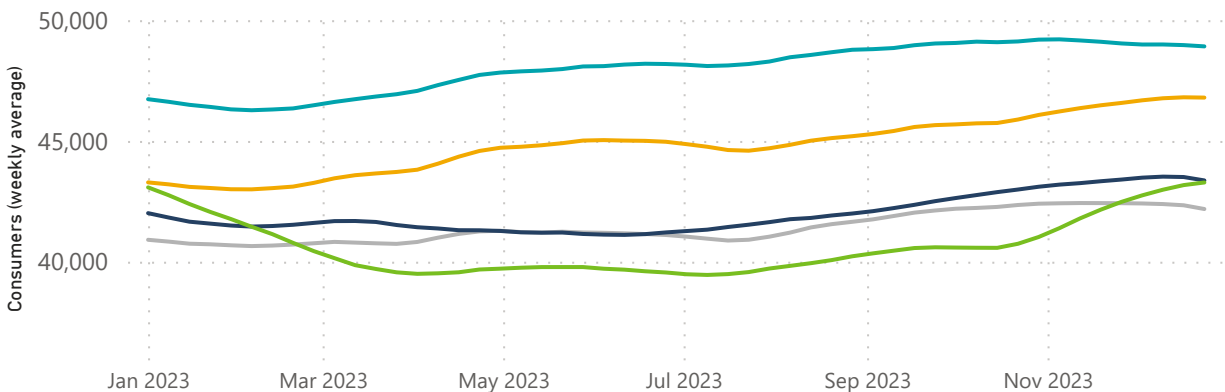
Data source: TMDS. Date extracted: 23 Jan 2024.

Clinical mental health care

Number of 'active' mental health consumers*

Measure presents the moving average number of consumers per week in an open acute/subacute inpatient or residential episode, or those with a recorded ambulatory contact within the preceding 90 days.

4-week moving average 2019 2020 2021 2022 2023



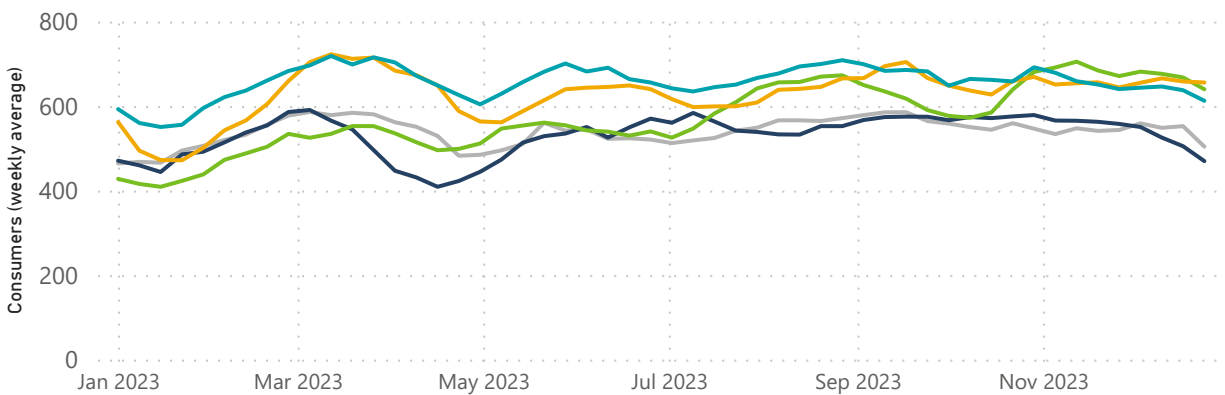
Latest 4-week average (per week): 48,916
(Sun 24 Dec 2023)

SP2019: 42,182 Change: 6,734
SP2020: 43,366 Change: 5,550
SP2021: 43,281 Change: 5,635
SP2022: 46,796 Change: 2,120
Data source: CMI/ODS. Date extracted: 19 Jan 2024.

Number of 'new' mental health consumers*

Measure presents the moving average number of consumers per week in an open acute/subacute inpatient or residential episode, or those with a recorded ambulatory contact within the preceding 90 days, who have not have not previously accessed clinical mental health services in the last five years.

4-week moving average 2019 2020 2021 2022 2023



Latest 4-week average (per week): 613
(Sun 24 Dec 2023)

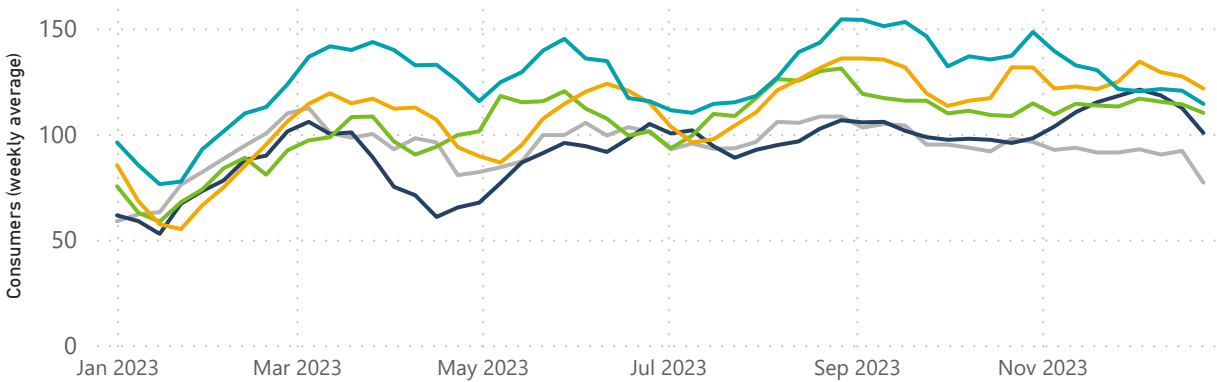
SP2019: 504 Change: 109
SP2020: 470 Change: 143
SP2021: 640 Change: -27
SP2022: 656 Change: -43
Data source: CMI/ODS. Date extracted: 19 Jan 2024.

Clinical mental health care

Number of 'new' CAMHS/CYMHS mental health consumers*

Measure presents the moving average number of consumers per week in an open CAMHS/CYMHS acute/subacute inpatient or residential episode, or those with a recorded ambulatory contact within the preceding 90 days, who have not have not previously accessed clinical mental health services in the last five years.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022 ● 2023



Latest 4-week average (per week): 114.3
(Sun 24 Dec 2023)

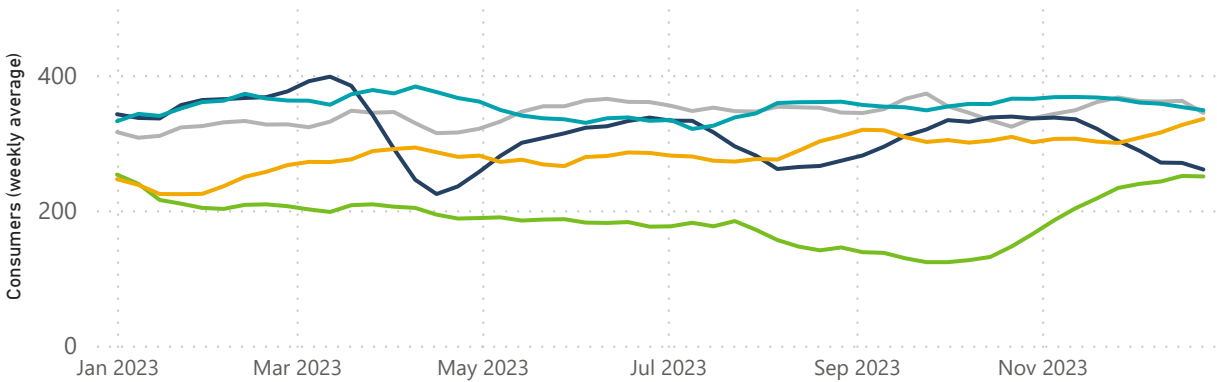
SP2019: 77.0	Change: 37.3
SP2020: 100.5	Change: 13.8
SP2021: 110.0	Change: 4.3
SP2022: 121.5	Change: -7.2

Data source: CMI/ODS. Date extracted: 19 Jan 2024.

Number of consumers receiving assessment and treatment in their own environment by adult CATT, ACIS or MHaP response services via direct face-to-face or videoconference contact*

Measure presents the moving average number of consumers per week receiving direct (face-to-face) or videoconference contacts from an adult Crisis and Assessment Team (CATT), an adult Acute Community Intervention Service (ACIS) response team or a Mental Health and Police Response (MHaP) response.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022 ● 2023



Latest 4-week average (per week): 348
(Sun 24 Dec 2023)

SP2019: 344	Change: 4
SP2020: 261	Change: 87
SP2021: 250	Change: 98
SP2022: 335	Change: 13

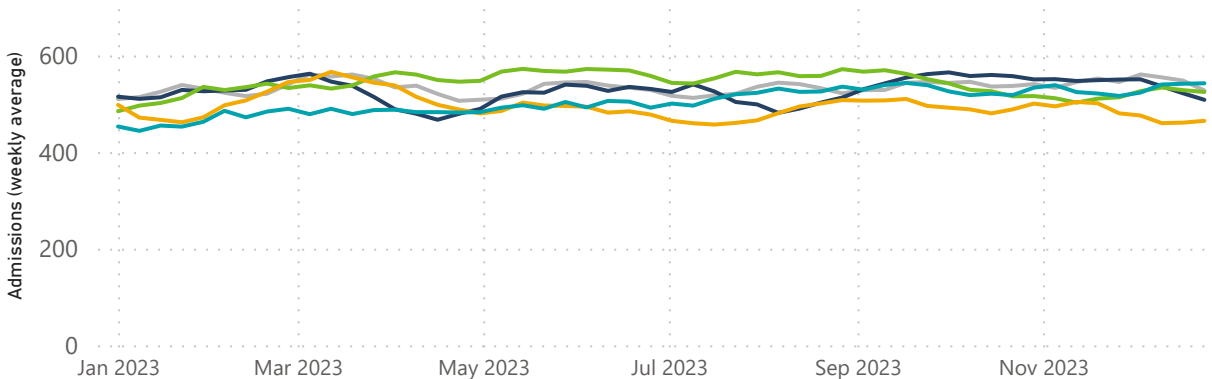
Data source: CMI/ODS. Date extracted: 19 Jan 2024.

Clinical mental health care

Number of admissions to an acute mental health inpatient unit – all settings

Measure presents the moving average number of admissions per week to all acute inpatient units, including within adult, older persons, child and adolescent, forensic mental health and specialist settings. At an individual unit level, this measure is based on the originating inpatient unit. Consumers may be subsequently transferred to other units at the same campus during the same admitted episode. Includes same day stays.

4-week moving average 2019 2020 2021 2022 2023

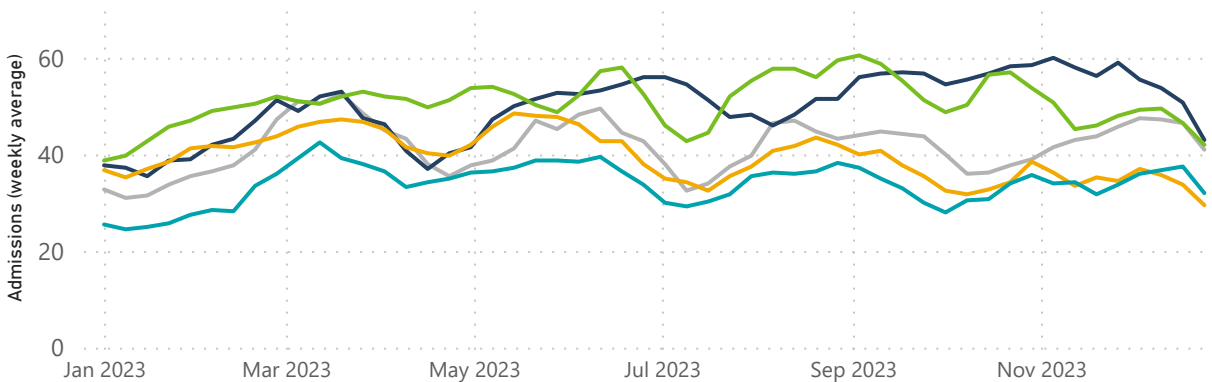


Latest 4-week average (per week): 543 (Sun 24 Dec 2023)	SP2019: 528	Change: 15
	SP2020: 508	Change: 35
	SP2021: 525	Change: 18
	SP2022: 465	Change: 78
	Data source: CMI/ODS. Date extracted: 19 Jan 2024.	

Number of admissions to a CAMHS acute inpatient unit

Measure presents the moving average number of admissions per week to the following acute inpatient units: 1. Statewide child acute units, 2. Adolescent acute units, 3. Specialist adolescent acute beds in regional Victoria. At an individual unit level, this measure is based on the originating inpatient unit. Consumers may be subsequently transferred to other units at the same campus during the same admitted episode. Includes same day stays.

4-week moving average 2019 2020 2021 2022 2023



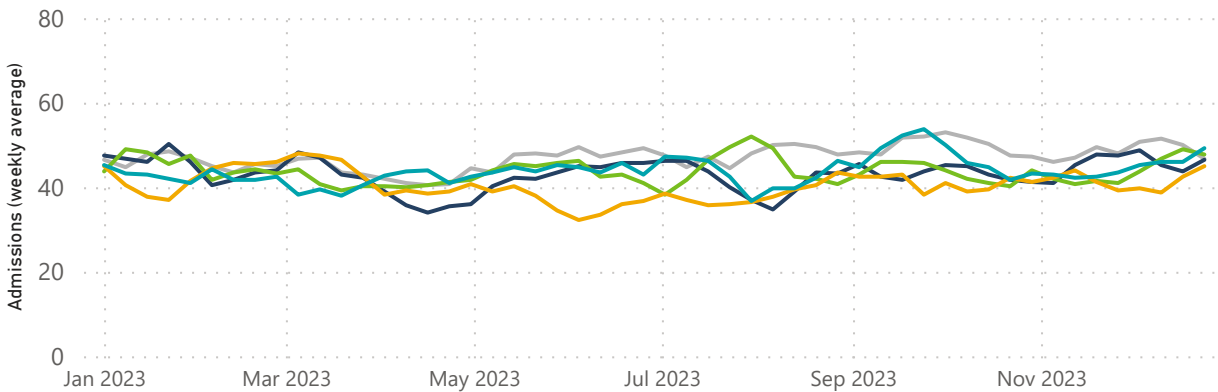
Latest 4-week average (per week): 32.0 (Sun 24 Dec 2023)	SP2019: 41.0	Change: -9.0
	SP2020: 43.0	Change: -11.0
	SP2021: 42.0	Change: -10.0
	SP2022: 29.5	Change: 2.5
	Data source: CMI/ODS. Date extracted: 19 Jan 2024.	

Clinical mental health care

Number of admissions to an aged acute inpatient unit

Measure presents the moving average number of admissions per week to an aged acute inpatient unit. At an individual unit level, this measure is based on the originating inpatient unit. Consumers may be subsequently transferred to other units at the same campus during the same admitted episode. Includes same day stays.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022 ● 2023



Latest 4-week average (per week): 49.3
(Sun 24 Dec 2023)

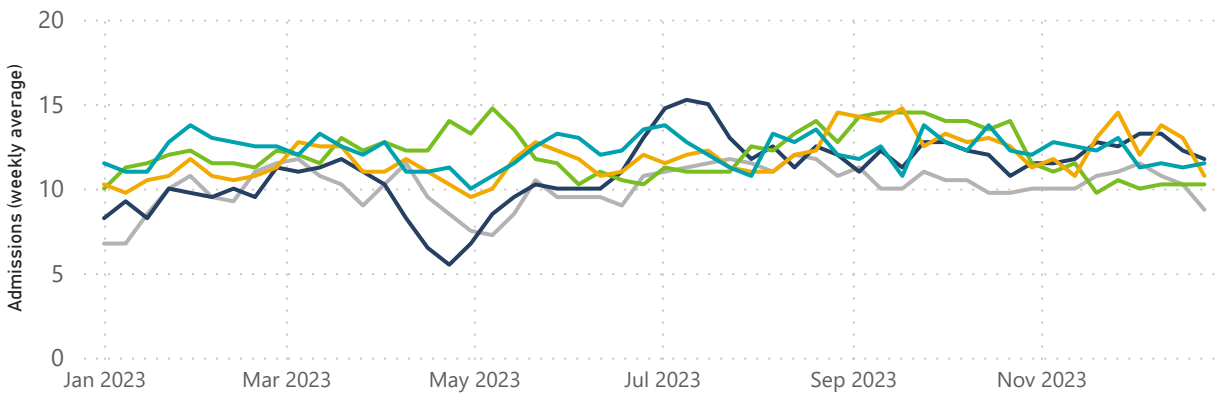
SP2019: 46.8	Change: 2.5
SP2020: 46.5	Change: 2.8
SP2021: 47.8	Change: 1.5
SP2022: 45.0	Change: 4.3

Data source: CMI/ODS. Date extracted: 19 Jan 2024.

Number of admissions to a youth prevention and recovery care (PARC) unit

Measure presents the moving average number of admissions per week to a youth PARC unit. Includes same day stays.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022 ● 2023



Latest 4-week average (per week): 11.5
(Sun 24 Dec 2023)

SP2019: 8.8	Change: 2.7
SP2020: 11.8	Change: -0.3
SP2021: 10.3	Change: 1.2
SP2022: 10.8	Change: 0.7

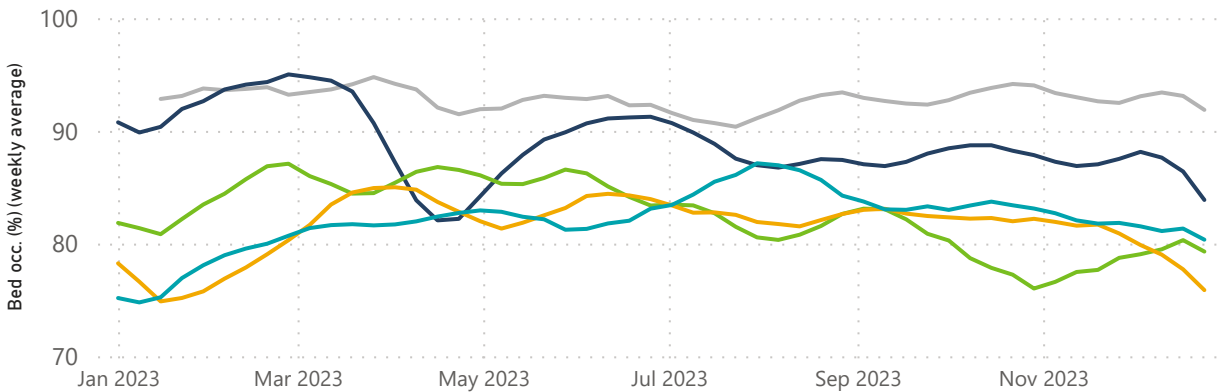
Data source: CMI/ODS. Date extracted: 19 Jan 2024.

Clinical mental health care

Bed occupancy, excluding leave – adult acute

Measure presents the moving average bed occupancy rate per week within adult acute inpatient units, excluding leave. Includes the Orygen inpatient unit at Footscray.

4-week moving average 2019 2020 2021 2022 2023



Latest 4-week average (per week): 80.4
(Sun 24 Dec 2023)

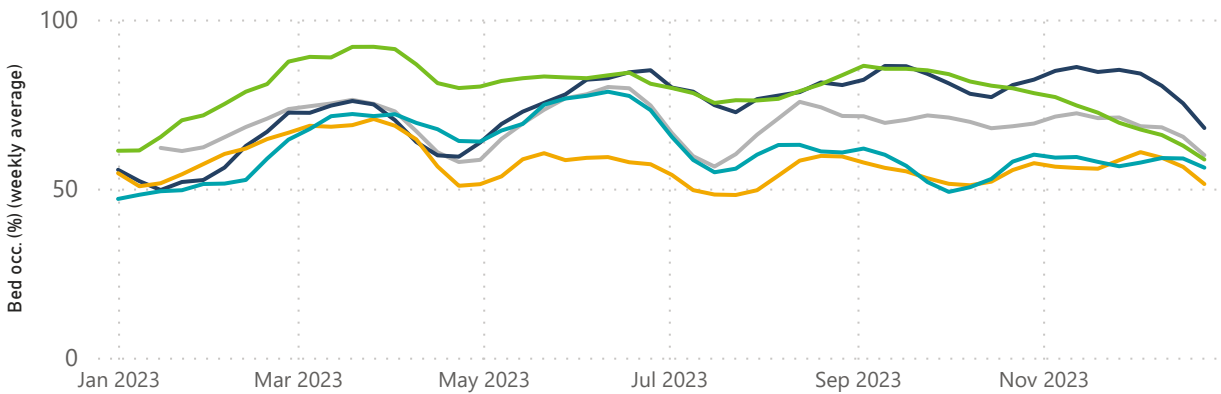
SP2019: 91.9	Change: -11.5
SP2020: 83.9	Change: -3.5
SP2021: 79.3	Change: 1.1
SP2022: 75.9	Change: 4.5

Data source: CMI/ODS. Date extracted: 19 Jan 2024.

Bed occupancy, excluding leave – adolescent acute

Measure presents the moving average bed occupancy rate per week within the adolescent acute inpatient units, excluding leave. Excludes specialist adolescent acute beds in regional Victoria.

4-week moving average 2019 2020 2021 2022 2023



Latest 4-week average (per week): 56.2
(Sun 24 Dec 2023)

SP2019: 59.9	Change: -3.7
SP2020: 67.9	Change: -11.7
SP2021: 58.6	Change: -2.4
SP2022: 51.4	Change: 4.8

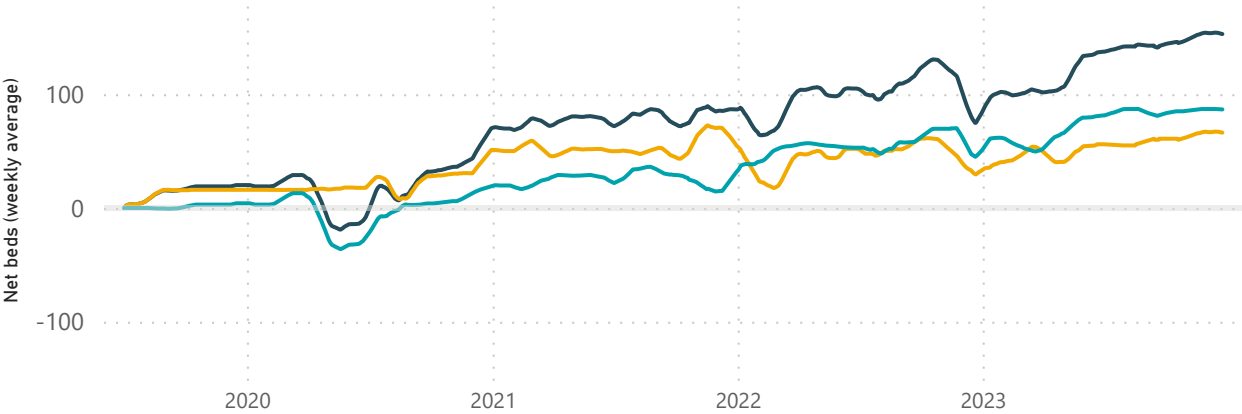
Data source: CMI/ODS. Date extracted: 19 Jan 2024.

Clinical mental health care

Net operational bed capacity

Measure presents the 4-week moving average number of net operational beds within acute, subacute and residential settings since 1 July 2019. Adult acute beds include the Orygen inpatient unit at Footscray.

4-week moving average ● Net (total) ● Net (adult acute) ● Net (other)



Latest 4-week average (per week): 152.9
(Sun 24 Dec 2023)

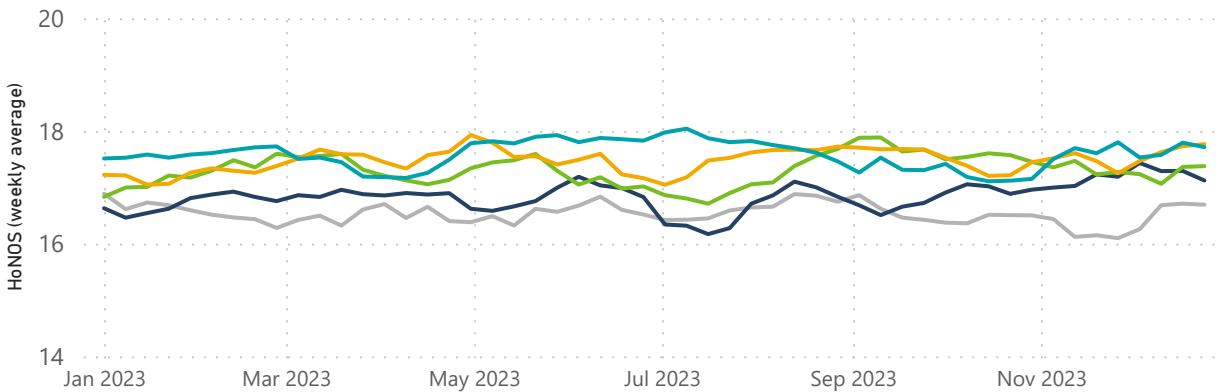
Data source: CMI/ODS. Date extracted: 19 Jan 2024.

Clinical mental health care

Average clinician-reported outcomes (HoNOS) at admission to an inpatient unit – adult acute*

Measure presents the moving average total HoNOS score per week collected at inpatient episode start, excluding invalid HoNOS scores (more than two times rated as '9'). Includes Orygen. HoNOS is required to be collected at admission, however not all result in a recorded valid HoNOS score. Interpret with caution.

4-week moving average 2019 2020 2021 2022 2023



Latest 4-week average (per week): 17.7
(Sun 24 Dec 2023)

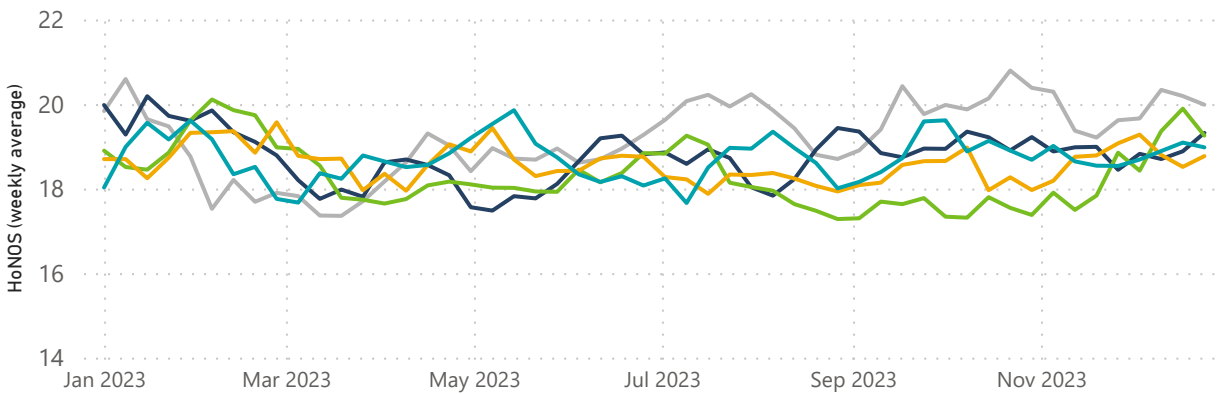
SP2019: 16.7	Change: 1.0
SP2020: 17.1	Change: 0.6
SP2021: 17.4	Change: 0.3
SP2022: 17.8	Change: -0.1

Data source: CMI/ODS. Date extracted: 19 Jan 2024.

Average clinician-reported outcomes (HoNOS) at admission to an inpatient unit – adolescent acute*

Measure presents the moving average total HoNOS score per week collected at inpatient episode start, excluding invalid HoNOS scores (more than two times rated as '9') within adolescent acute units. Excludes specialist adolescent acute beds in regional Victoria. HoNOS is required to be collected at admission, however not all result in a recorded valid HoNOS score. Interpret with caution.

4-week moving average 2019 2020 2021 2022 2023



Latest 4-week average (per week): 19.0
(Sun 24 Dec 2023)

SP2019: 20.0	Change: -1.0
SP2020: 19.3	Change: -0.3
SP2021: 19.3	Change: -0.3
SP2022: 18.8	Change: 0.2

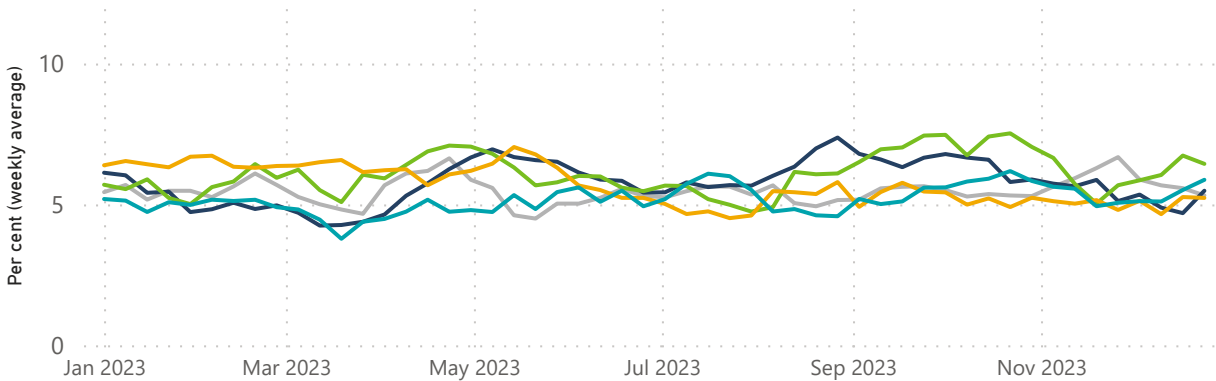
Data source: CMI/ODS. Date extracted: 19 Jan 2024.

Clinical mental health care

Percentage of separations from an inpatient unit re-admitted within seven days – adult acute

Measure reports the moving average percentage of separations per week from an adult acute inpatient unit re-admitted to any inpatient unit within seven days. Separation date lagged by seven days. Includes separations from the Orygen inpatient unit at Footscray. Excludes separations where the consumer was transferred to another inpatient unit, same day stays, and overnight ECT admissions where ECT occurred on the day of separation.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022 ● 2023



Latest 4-week average (per week): 5.9
(Sun 24 Dec 2023)

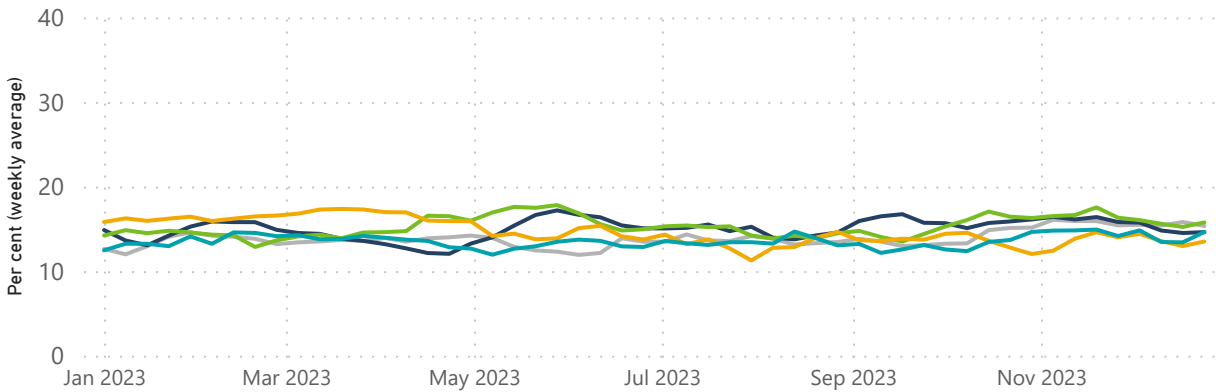
SP2019: 5.3	Change: 0.6
SP2020: 5.5	Change: 0.4
SP2021: 6.4	Change: -0.5
SP2022: 5.2	Change: 0.7

Data source: CMI/ODS. Date extracted: 19 Jan 2024.

Percentage of separations from an inpatient unit re-admitted within 28 days – adult acute

Measure reports the moving average percentage of separations per week from an adult acute inpatient unit re-admitted to any inpatient unit within 28 days. Separation date lagged by one month. Includes separations from the Orygen inpatient unit at Footscray. Excludes separations where the consumer was transferred to another inpatient unit, same day stays, and overnight ECT admissions where ECT occurred on the day of separation.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022 ● 2023



Latest 4-week average (per week): 14.6
(Sun 24 Dec 2023)

SP2019: 15.3	Change: -0.7
SP2020: 14.6	Change: 0.0
SP2021: 15.8	Change: -1.2
SP2022: 13.5	Change: 1.1

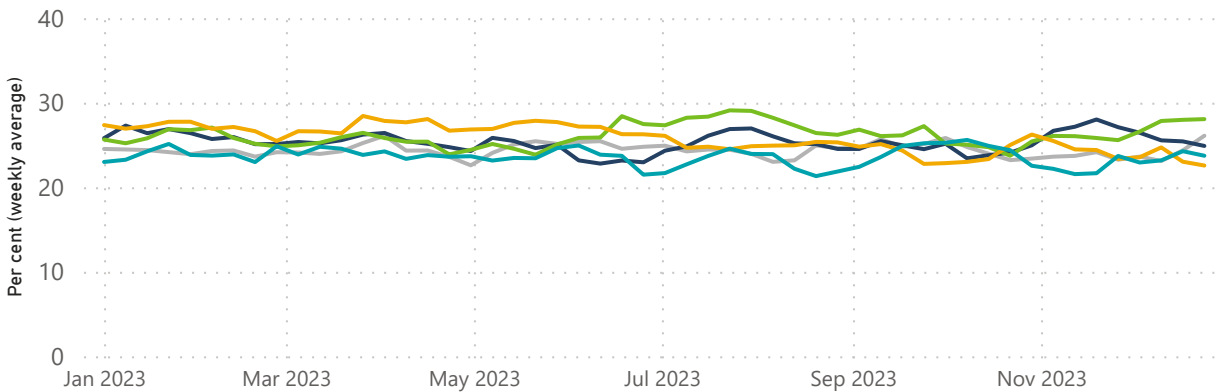
Data source: CMI/ODS. Date extracted: 19 Jan 2024.

Clinical mental health care

Percentage of separations from an inpatient unit re-admitted within 91 days – adult acute

Measure reports the moving average percentage of separations per week from an adult acute inpatient unit re-admitted to any inpatient unit within 91 days. Separation date lagged by 13 weeks. Includes separations from the Orygen inpatient unit at Footscray. Excludes separations where the consumer was transferred to another inpatient unit, same day stays, and overnight ECT admissions where ECT occurred on the day of separation.

4-week moving average 2019 2020 2021 2022 2023



Latest 4-week average (per week): 23.7
(Sun 24 Dec 2023)

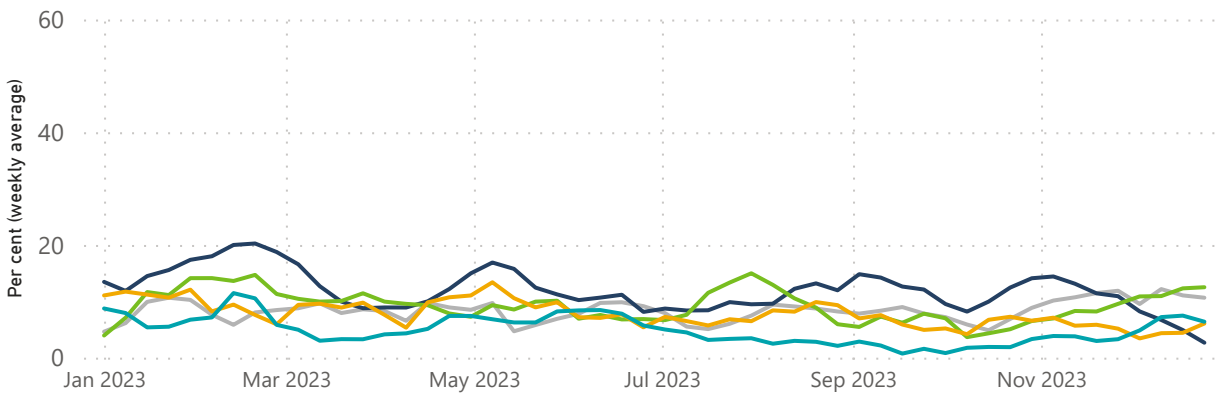
SP2019: 26.1	Change: -2.4
SP2020: 24.9	Change: -1.2
SP2021: 28.1	Change: -4.4
SP2022: 22.6	Change: 1.1

Data source: CMI/ODS. Date extracted: 19 Jan 2024.

Percentage of separations from an inpatient unit re-admitted within seven days – CAMHS acute

Measure reports the moving average percentage of separations per week from a CAMHS acute inpatient unit re-admitted to any inpatient unit within seven days. Separation date lagged by seven days. Includes separations from adolescent acute, statewide child acute and specialist adolescent acute beds in regional Victoria. Excludes separations where the consumer was transferred to another inpatient unit, same day stays, and overnight ECT admissions where ECT occurred on the day of separation.

4-week moving average 2019 2020 2021 2022 2023



Latest 4-week average (per week): 6.4
(Sun 24 Dec 2023)

SP2019: 10.6	Change: -4.2
SP2020: 2.7	Change: 3.7
SP2021: 12.5	Change: -6.1
SP2022: 6.1	Change: 0.3

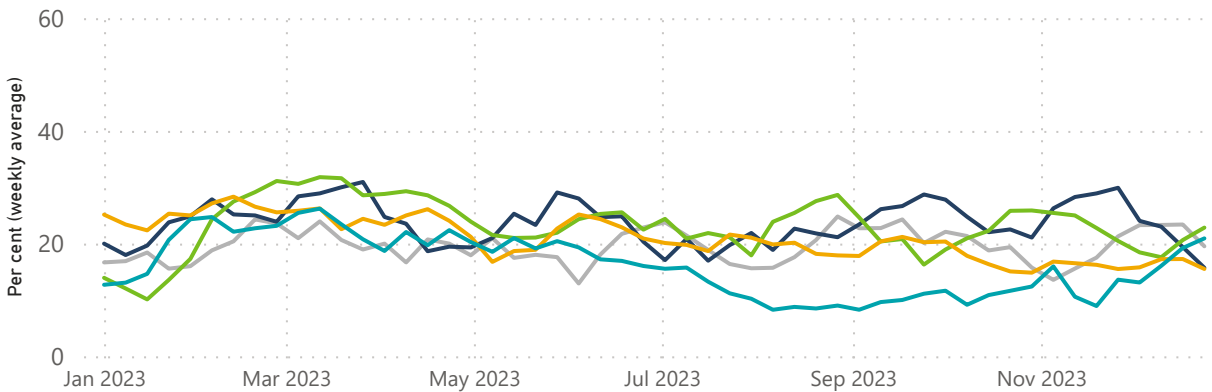
Data source: CMI/ODS. Date extracted: 19 Jan 2024.

Clinical mental health care

Percentage of separations from an inpatient unit re-admitted within 28 days – CAMHS acute

Measure reports the moving average percentage of separations per week from a CAMHS acute inpatient unit re-admitted to any inpatient unit within 28 days. Separation date lagged by one month. Includes separations from adolescent acute, statewide child acute and specialist adolescent acute beds in regional Victoria. Excludes separations where the consumer was transferred to another inpatient unit, same day stays, and overnight ECT admissions where ECT occurred on the day of separation.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022 ● 2023



Latest 4-week average (per week): 20.9
(Sun 24 Dec 2023)

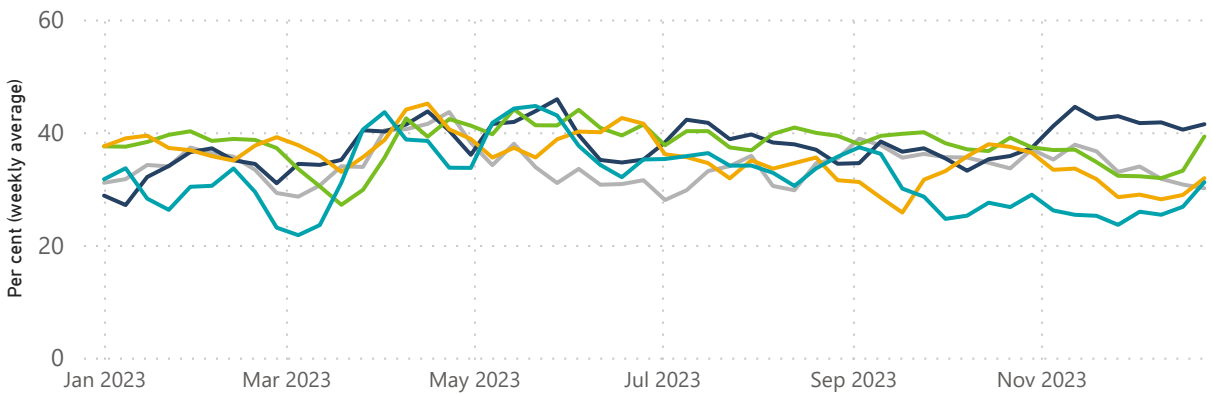
SP2019: 19.5 Change: 1.4
SP2020: 15.7 Change: 5.2
SP2021: 22.8 Change: -1.9
SP2022: 15.5 Change: 5.4

Data source: CMI/ODS. Date extracted: 19 Jan 2024.

Percentage of separations from an inpatient unit re-admitted within 91 days – CAMHS acute

Measure reports the moving average percentage of separations per week from a CAMHS acute inpatient unit re-admitted to any inpatient unit within 91 days. Separation date lagged by 13 weeks. Includes separations from adolescent acute, statewide child acute and specialist adolescent acute beds in regional Victoria. Excludes separations where the consumer was transferred to another inpatient unit, same day stays, and overnight ECT admissions where ECT occurred on the day of separation.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022 ● 2023



Latest 4-week average (per week): 31.1
(Sun 24 Dec 2023)

SP2019: 30.1 Change: 1.0
SP2020: 41.4 Change: -10.3
SP2021: 39.2 Change: -8.1
SP2022: 31.9 Change: -0.8

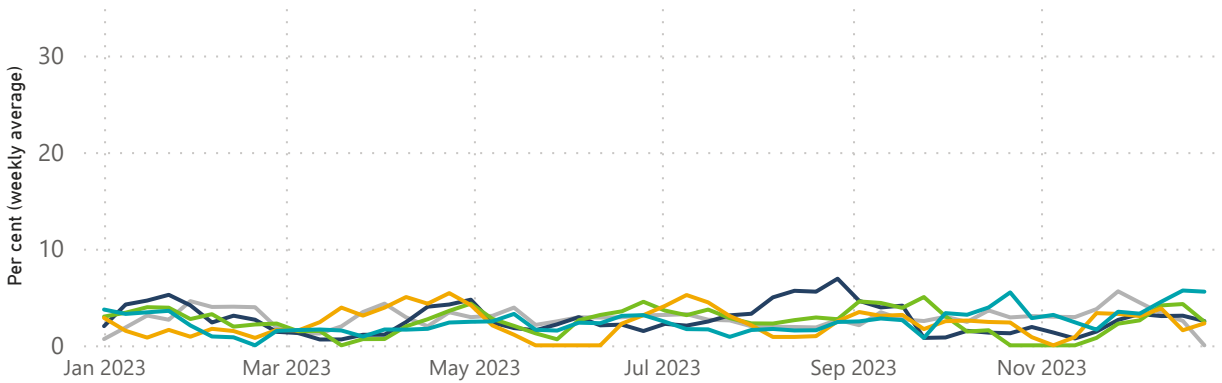
Data source: CMI/ODS. Date extracted: 19 Jan 2024.

Clinical mental health care

Percentage of separations from an inpatient unit re-admitted within seven days – aged acute

Measure reports the moving average percentage of separations per week from an aged acute inpatient unit re-admitted to any inpatient unit within seven days. Separation date lagged by seven days. Excludes separations where the consumer was transferred to another inpatient unit, same day stays, and overnight ECT admissions where ECT occurred on the day of separation.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022 ● 2023



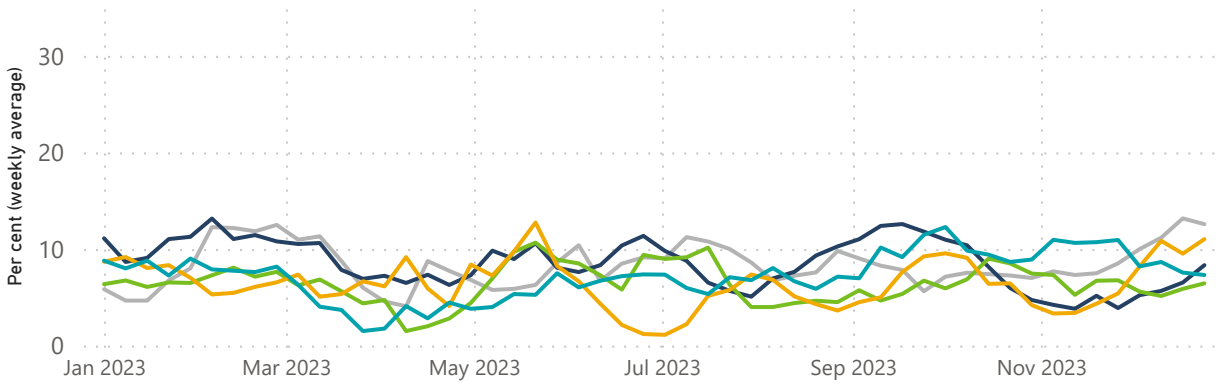
Latest 4-week average (per week): 5.6 (Sun 24 Dec 2023)	SP2019: 0.0	Change: 5.6
	SP2020: 2.5	Change: 3.1
	SP2021: 2.4	Change: 3.2
	SP2022: 2.3	Change: 3.3

Data source: CMI/ODS. Date extracted: 19 Jan 2024.

Percentage of separations from an inpatient unit re-admitted within 28 days – aged acute

Measure reports the moving average percentage of separations per week from an aged acute inpatient unit re-admitted to any inpatient unit within 91 days. Separation date lagged by 13 weeks. Excludes separations where the consumer was transferred to another inpatient unit, same day stays, and overnight ECT admissions where ECT occurred on the day of separation.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022 ● 2023



Latest 4-week average (per week): 7.3 (Sun 24 Dec 2023)	SP2019: 12.6	Change: -5.3
	SP2020: 8.3	Change: -1.0
	SP2021: 6.5	Change: 0.8
	SP2022: 11.0	Change: -3.7

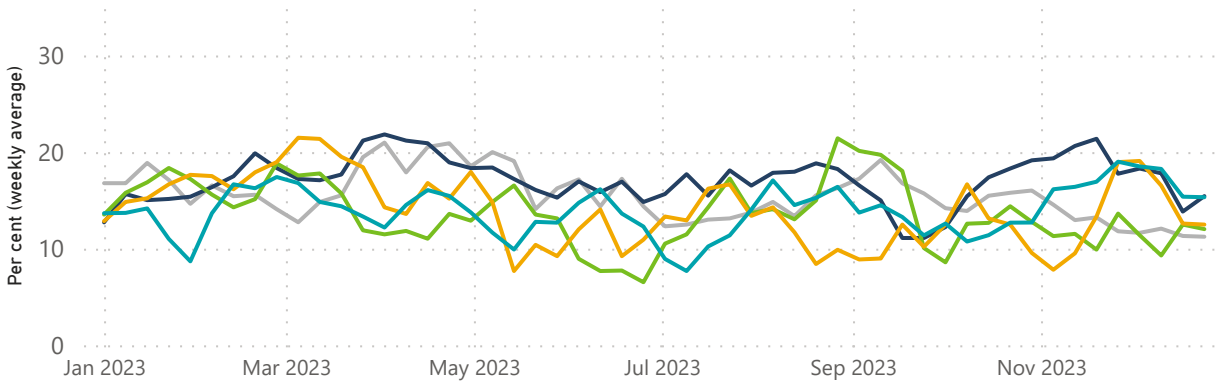
Data source: CMI/ODS. Date extracted: 19 Jan 2024.

Clinical mental health care

Percentage of separations from an inpatient unit re-admitted within 91 days – aged acute

Measure reports the moving average percentage of separations per week from an aged acute inpatient unit re-admitted to any inpatient unit within 91 days. Separation date lagged by 13 weeks. Excludes separations where the consumer was transferred to another inpatient unit, same day stays, and overnight ECT admissions where ECT occurred on the day of separation.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022 ● 2023



Latest 4-week average (per week): 15.3
(Sun 24 Dec 2023)

SP2019: 11.2	Change: 4.1
SP2020: 15.4	Change: -0.1
SP2021: 12.0	Change: 3.3
SP2022: 12.5	Change: 2.8

Data source: CMI/ODS. Date extracted: 19 Jan 2024.

Clinical mental health care

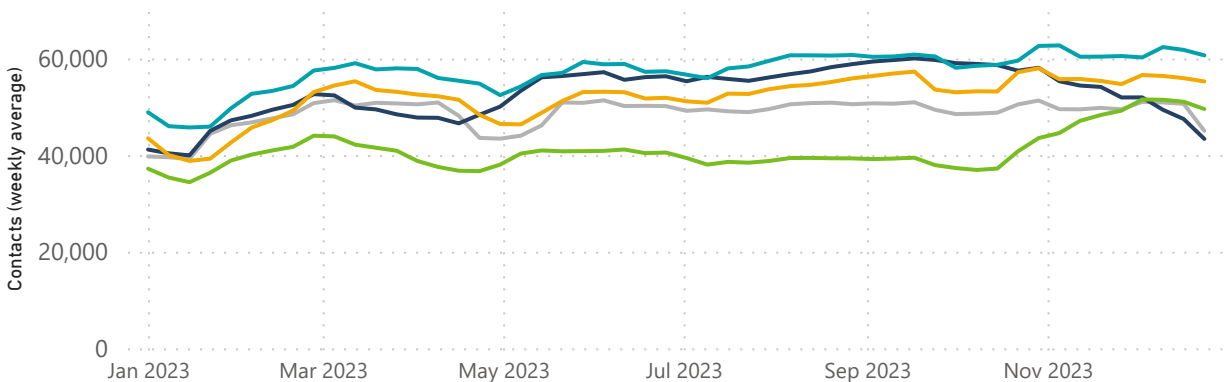
Number of ambulatory service contacts*

Measure presents the moving average number of ambulatory service contacts per week for the following contact types:

A: Registered consumer contact, B: Un-registered consumer contact, C: Community contact, E: Case contact.

Service contacts are defined as contacts adjusted for group session contacts.

4-week moving average 2019 2020 2021 2022 2023



Latest 4-week average (per week): 60,649
(Sun 24 Dec 2023)

SP2019: 45,026	Change: 15,623
SP2020: 43,354	Change: 17,295
SP2021: 49,537	Change: 11,112
SP2022: 55,251	Change: 5,398

Data source: CMI/ODS. Date extracted: 19 Jan 2024.

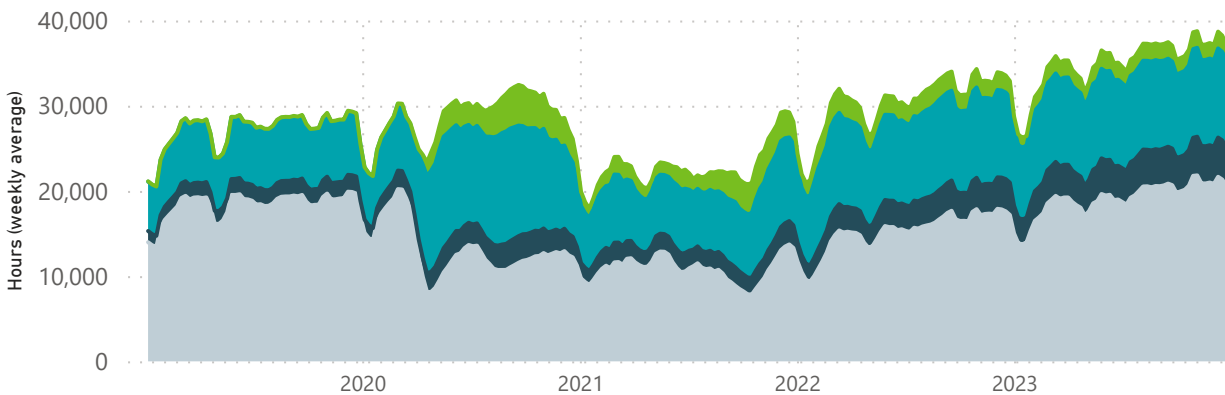
Number of ambulatory service hours, by modality*

Measure presents the moving average number of ambulatory service hours per week for the following contact types (by modality):

A: Registered consumer contact, B: Un-registered consumer contact, C: Community contact, E: Case contact.

Service hours are adjusted for group session contacts.

Service hours - direct Service hours - other Service hours - telephone Service hours - video



Latest 4-week average (per week): 37,143
(Sun 24 Dec 2023)

SP2019: 25,522	Change: 11,621
SP2020: 23,536	Change: 13,607
SP2021: 28,119	Change: 9,024
SP2022: 32,899	Change: 4,244

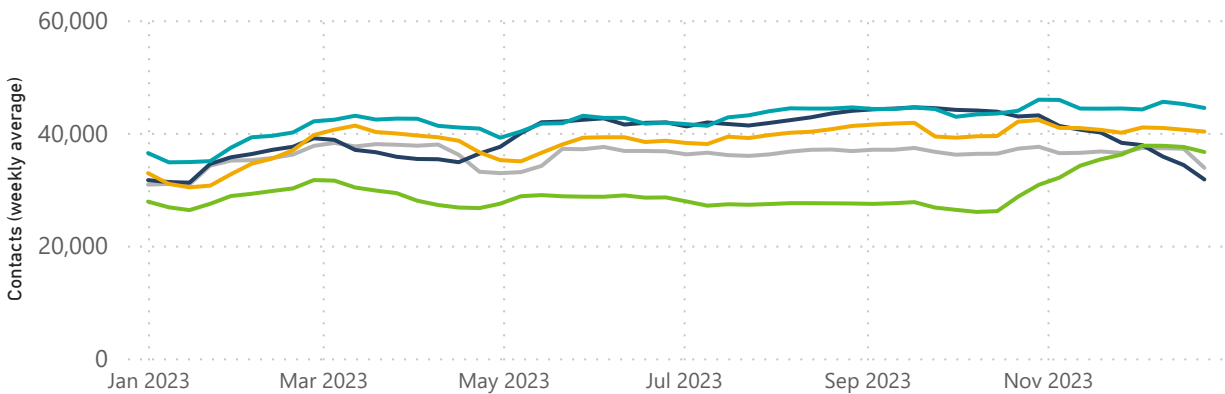
Data source: CMI/ODS. Date extracted: 19 Jan 2024.

Clinical mental health care

Number of ambulatory service contacts - adult*

Measure presents the moving average number of ambulatory service contacts per week by adult ambulatory mental health services for the following contact types: A: Registered consumer contact, B: Un-registered consumer contact, C: Community contact, E: Case contact. Service contacts are defined as contacts adjusted for group session contacts.

4-week moving average 2019 2020 2021 2022 2023



Latest 4-week average (per week): 44,431
(Sun 24 Dec 2023)

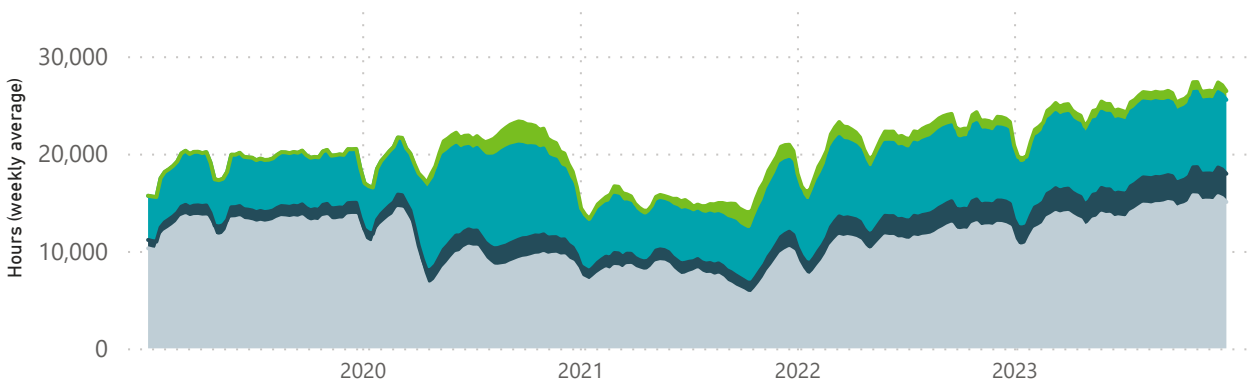
SP2019: 33,812	Change: 10,619
SP2020: 31,739	Change: 12,692
SP2021: 36,615	Change: 7,816
SP2022: 40,234	Change: 4,197

Data source: CMI/ODS. Date extracted: 19 Jan 2024.

Number of ambulatory service hours, by modality - adult*

Measure presents the moving average number of ambulatory service hours per week by adult ambulatory mental health services for the following contact types (by modality): A: Registered consumer contact, B: Un-registered consumer contact, C: Community contact, E: Case contact. Service hours are adjusted for group session contacts.

Service hours - direct Service hours - other Service hours - telephone Service hours - video



Latest 4-week average (per week): 26,422
(Sun 24 Dec 2023)

SP2019: 18,471	Change: 7,951
SP2020: 16,553	Change: 9,869
SP2021: 20,258	Change: 6,164
SP2022: 23,253	Change: 3,169

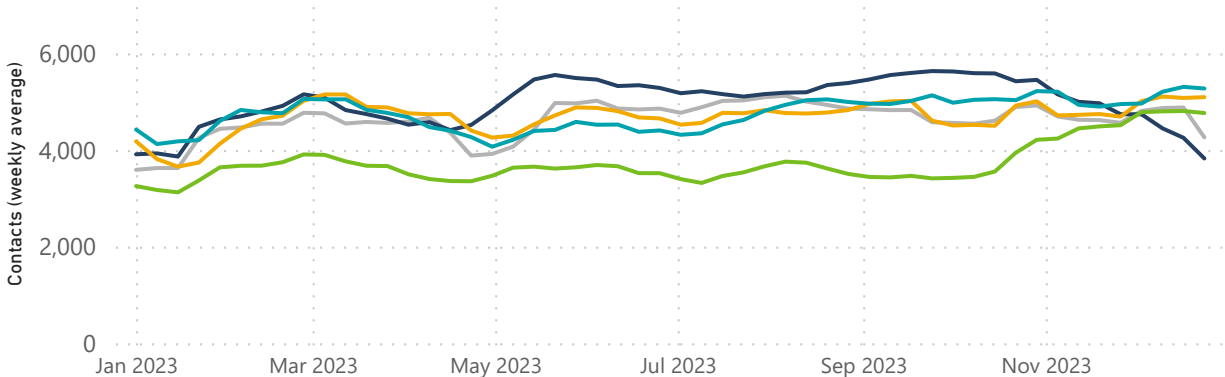
Data source: CMI/ODS. Date extracted: 19 Jan 2024.

Clinical mental health care

Number of ambulatory service contacts - aged*

Measure presents the moving average number of ambulatory service contacts per week by aged ambulatory mental health services for the following contact types: A: Registered consumer contact, B: Un-registered consumer contact, C: Community contact, E: Case contact. Service contacts are defined as contacts adjusted for group session contacts.

4-week moving average 2019 2020 2021 2022 2023



Latest 4-week average (per week): 5,276
(Sun 24 Dec 2023)

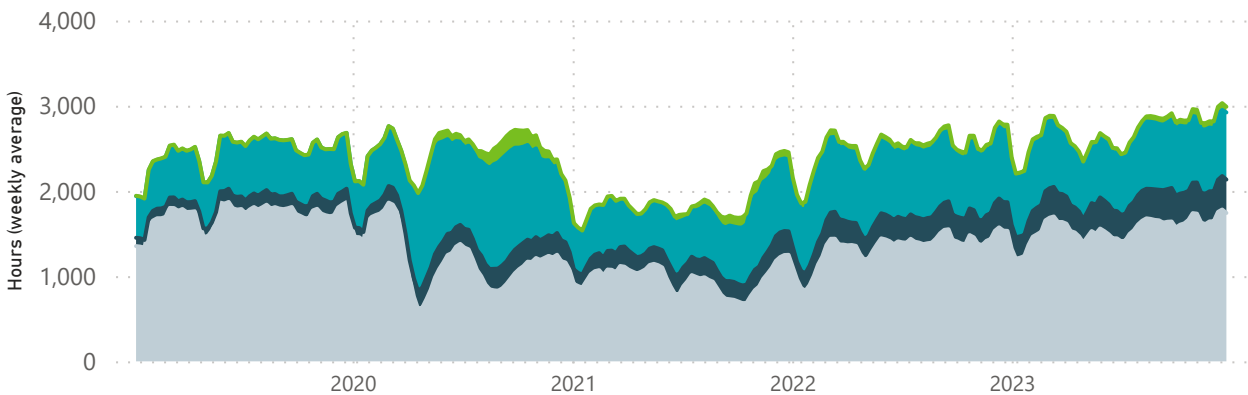
SP2019: 4,264	Change: 1,012
SP2020: 3,827	Change: 1,449
SP2021: 4,768	Change: 508
SP2022: 5,096	Change: 180

Data source: CMI/ODS. Date extracted: 19 Jan 2024.

Number of ambulatory service hours, by modality - aged*

Measure presents the moving average number of ambulatory service hours per week by aged ambulatory mental health services for the following contact types (by modality): A: Registered consumer contact, B: Un-registered consumer contact, C: Community contact, E: Case contact. Service hours are adjusted for group session contacts.

Service hours - direct Service hours - other Service hours - telephone Service hours - video



Latest 4-week average (per week): 2,988
(Sun 24 Dec 2023)

SP2019: 2,316	Change: 672
SP2020: 1,921	Change: 1,067
SP2021: 2,454	Change: 534
SP2022: 2,778	Change: 210

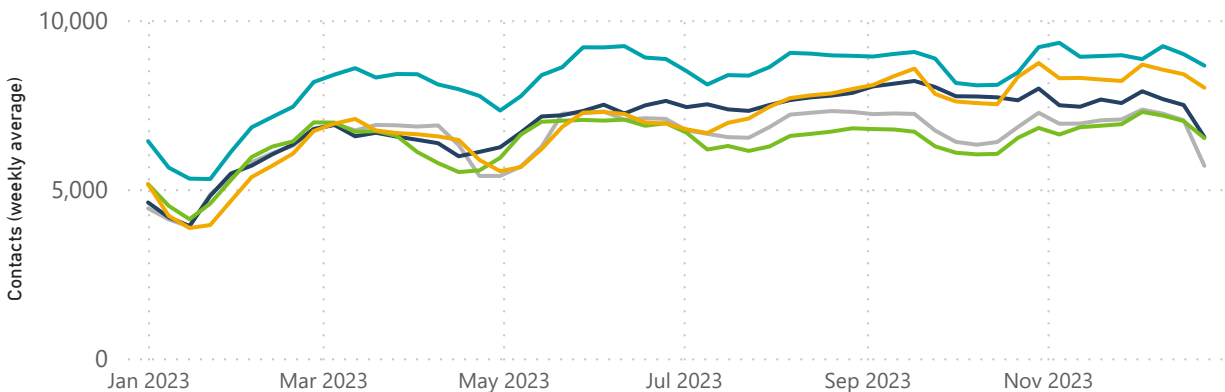
Data source: CMI/ODS. Date extracted: 19 Jan 2024.

Clinical mental health care

Number of ambulatory service contacts - CAMHS/CYMHS*

Measure presents the moving average number of ambulatory service contacts per week by CAMHS/CYMHS ambulatory mental health services for the following contact types: A: Registered consumer contact, B: Un-registered consumer contact, C: Community contact, E: Case contact. Service contacts are defined as contacts adjusted for group session contacts.

4-week moving average 2019 2020 2021 2022 2023



Latest 4-week average (per week): 8,656
(Sun 24 Dec 2023)

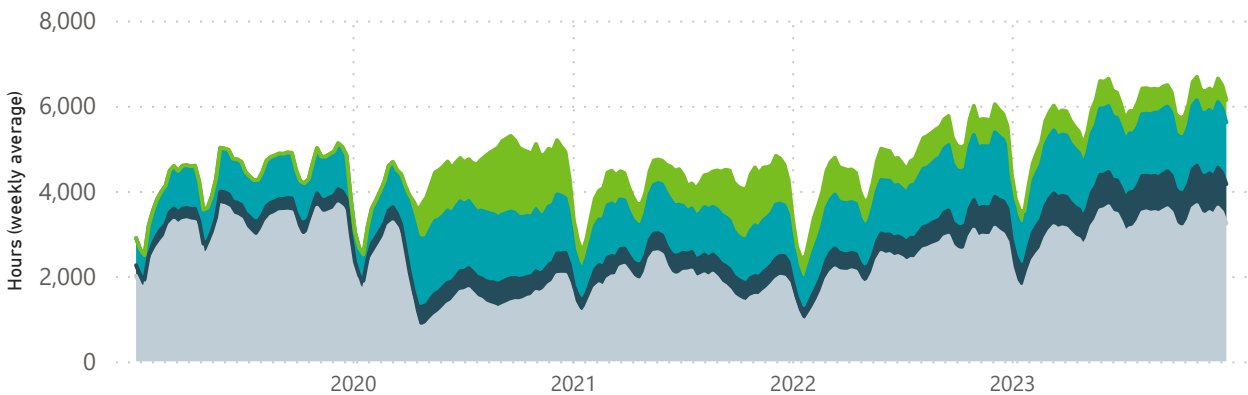
SP2019: 5,693	Change: 2,963
SP2020: 6,545	Change: 2,111
SP2021: 6,512	Change: 2,144
SP2022: 8,004	Change: 652

Data source: CMI/ODS. Date extracted: 19 Jan 2024.

Number of ambulatory service hours, by modality - CAMHS/CYMHS*

Measure presents the moving average number of ambulatory service hours per week by CAMHS/CYMHS ambulatory mental health services for the following contact types (by modality): A: Registered consumer contact, B: Un-registered consumer contact, C: Community contact, E: Case contact. Service hours are adjusted for group session contacts.

Service hours - direct Service hours - other Service hours - telephone Service hours - video



Latest 4-week average (per week): 6,135
(Sun 24 Dec 2023)

SP2019: 3,828	Change: 2,307
SP2020: 4,272	Change: 1,863
SP2021: 4,253	Change: 1,882
SP2022: 5,521	Change: 614

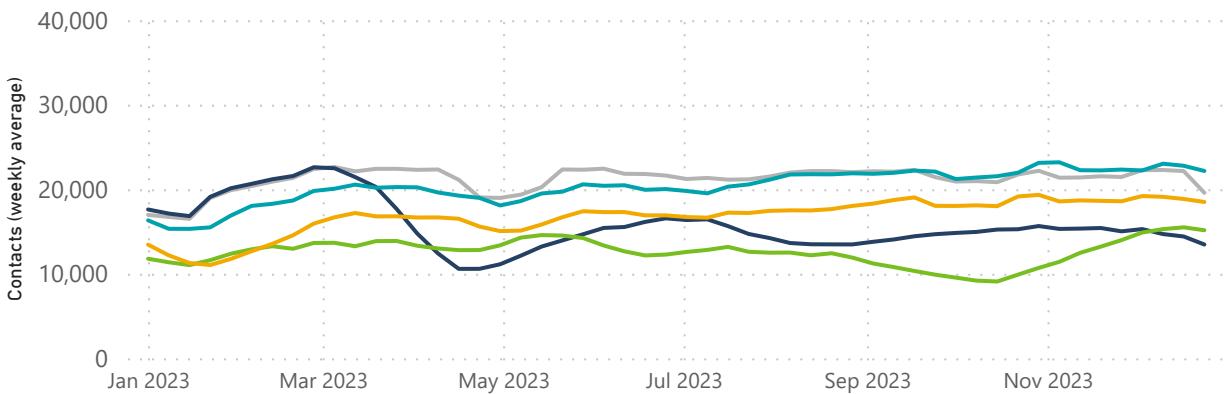
Data source: CMI/ODS. Date extracted: 19 Jan 2024.

Clinical mental health care

Number of direct (face-to-face) ambulatory service contacts*

Measure presents the moving average number of ambulatory service contacts per week for the following contact types (with a direct face-to-face contact): A: Registered consumer contact, B: Un-registered consumer contact, C: Community contact, E: Case contact. Service contacts are defined as contacts adjusted for group session contacts.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022 ● 2023



Latest 4-week average (per week): 22,167
(Sun 24 Dec 2023)

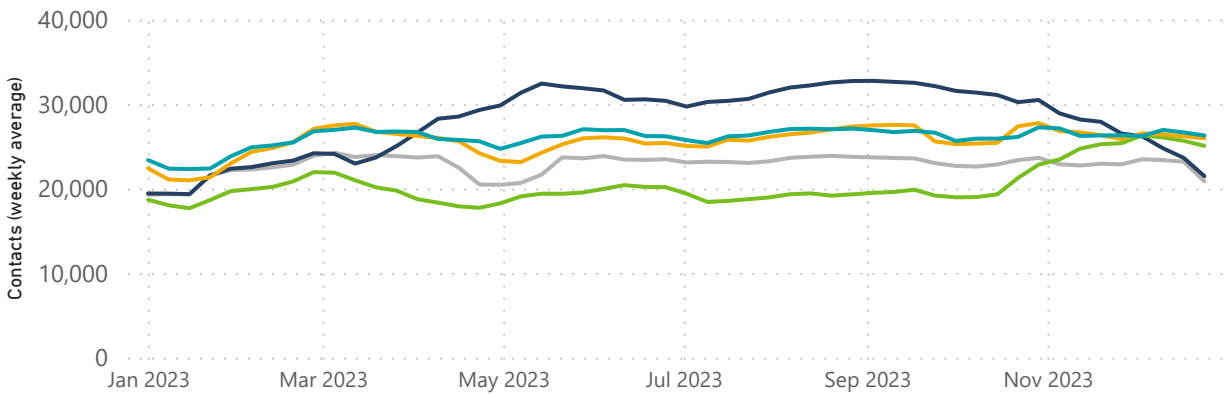
SP2019: 19,581	Change: 2,586
SP2020: 13,464	Change: 8,703
SP2021: 15,154	Change: 7,013
SP2022: 18,498	Change: 3,669

Data source: CMI/ODS. Date extracted: 19 Jan 2024.

Number of ambulatory service contacts by telephone*

Measure presents the moving average number of ambulatory service contacts per week for the following contact types (with a telephone contact): A: Registered consumer contact, B: Un-registered consumer contact, C: Community contact, E: Case contact. Service contacts are defined as contacts adjusted for group session contacts.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022 ● 2023



Latest 4-week average (per week): 26,288
(Sun 24 Dec 2023)

SP2019: 20,865	Change: 5,423
SP2020: 21,481	Change: 4,807
SP2021: 25,063	Change: 1,225
SP2022: 25,951	Change: 337

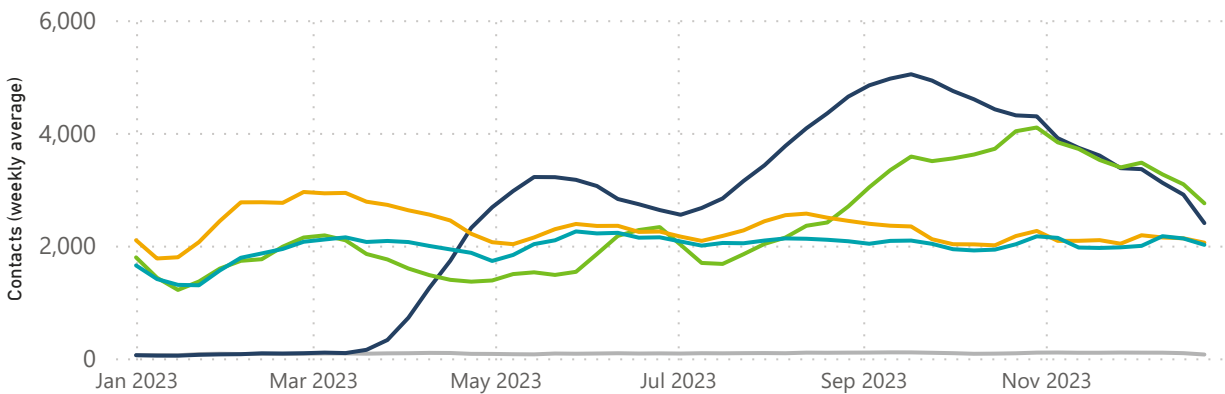
Data source: CMI/ODS. Date extracted: 19 Jan 2024.

Clinical mental health care

Number of ambulatory service contacts by videoconference / teleconference*

Measure presents the moving average number of ambulatory service contacts per week for the following contact types (with a videoconference / teleconference contact): A: Registered consumer contact, B: Un-registered consumer contact, C: Community contact, E: Case contact. Service contacts are defined as contacts adjusted for group session contacts.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022 ● 2023



Latest 4-week average (per week): 2,014
(Sun 24 Dec 2023)

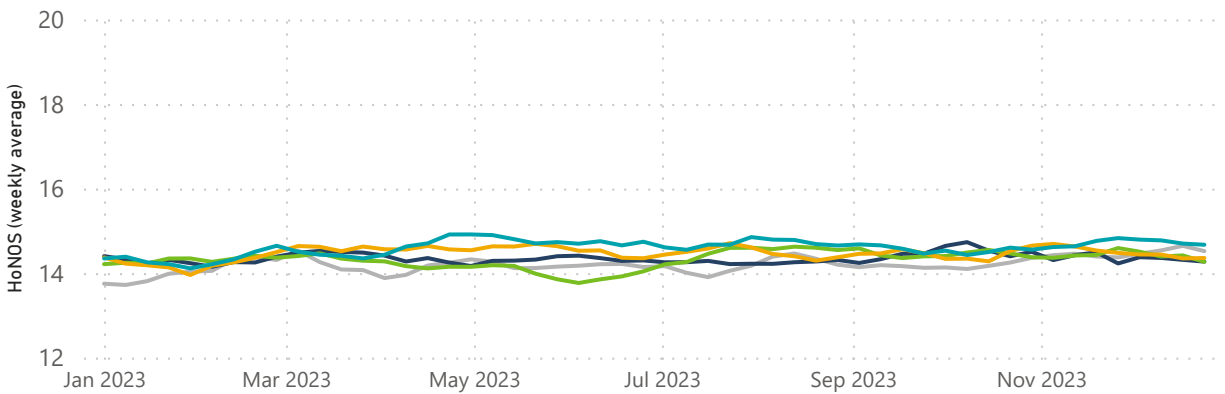
SP2019: 68
Change: 1,946
SP2020: 2,400
Change: -386
SP2021: 2,751
Change: -737
SP2022: 2,052
Change: -38

Data source: CMI/ODS. Date extracted: 19 Jan 2024.

Average clinician-reported outcomes (HoNOS) at community case start – adult*

Measure presents the moving average total HoNOS score per week collected at an adult community case commencement, excluding invalid scores (more than two times rated as '9'). Includes Orygen. HoNOS reports symptom severity using 12 scales scored from '0' (no problem or issue identified) to '4' (severe problem). Dates used in measure calculation are based on HoNOS completion date. HoNOS is required to be collected at community case start, however not all result in a recorded valid HoNOS score.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022 ● 2023



Latest 4-week average (per week): 14.8
(Sun 24 Dec 2023)

SP2019: 13.8
Change: 1.0
SP2020: 13.5
Change: 1.3
SP2021: 14.0
Change: 0.8
SP2022: 14.3
Change: 0.5

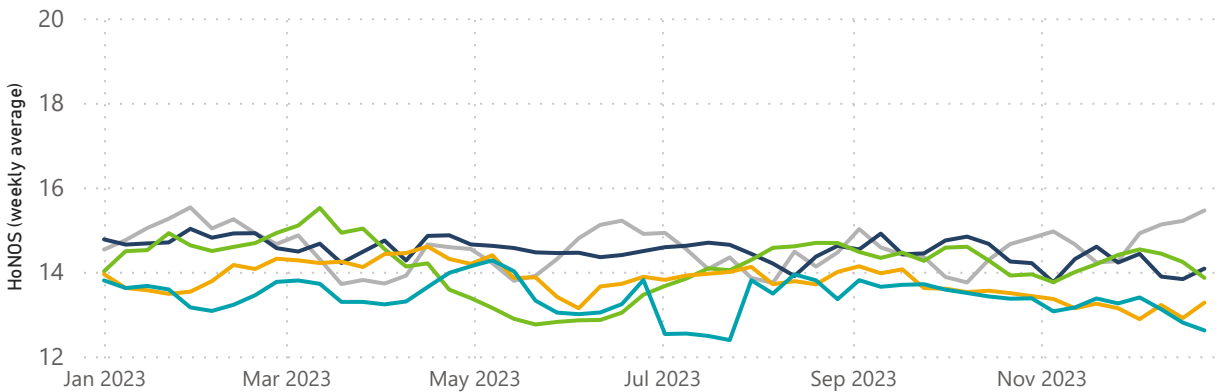
Data source: CMI/ODS. Date extracted: 19 Jan 2024.

Clinical mental health care

Average clinician-reported outcomes (HoNOS) at community case start – aged*

Measure presents the moving average total HoNOS score per week collected at an aged community case commencement, excluding invalid scores (more than two times rated as '9'). HoNOS is required to be collected at community case start, however not all result in a recorded valid HoNOS score. Interpret with caution.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022 ● 2023



Latest 4-week average (per week): 12.6
(Sun 24 Dec 2023)

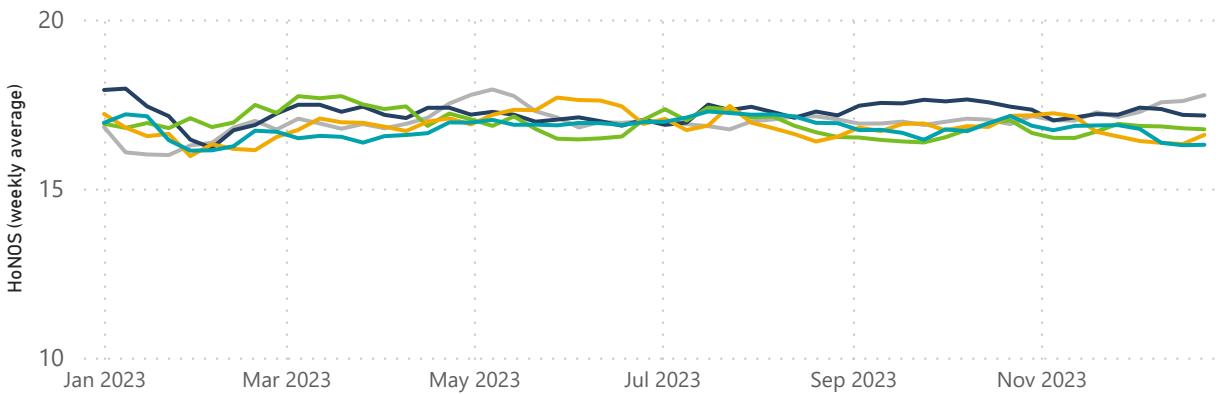
SP2019: 15.5	Change: -2.9
SP2020: 14.1	Change: -1.5
SP2021: 13.9	Change: -1.3
SP2022: 13.3	Change: -0.7

Data source: CMI/ODS. Date extracted: 19 Jan 2024.

Average clinician-reported outcomes (HoNOS) at community case start – CAMHS/CYMHS*

Measure presents the moving average total HoNOS score per week collected at a CAMHS/CYMHS community case commencement, excluding invalid scores (more than two times rated as '9'). HoNOS is required to be collected at community case start, however not all result in a recorded valid HoNOS score. Interpret with caution.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022 ● 2023



Latest 4-week average (per week): 16.3
(Sun 24 Dec 2023)

SP2019: 17.8	Change: -1.5
SP2020: 17.2	Change: -0.9
SP2021: 16.8	Change: -0.5
SP2022: 16.6	Change: -0.3

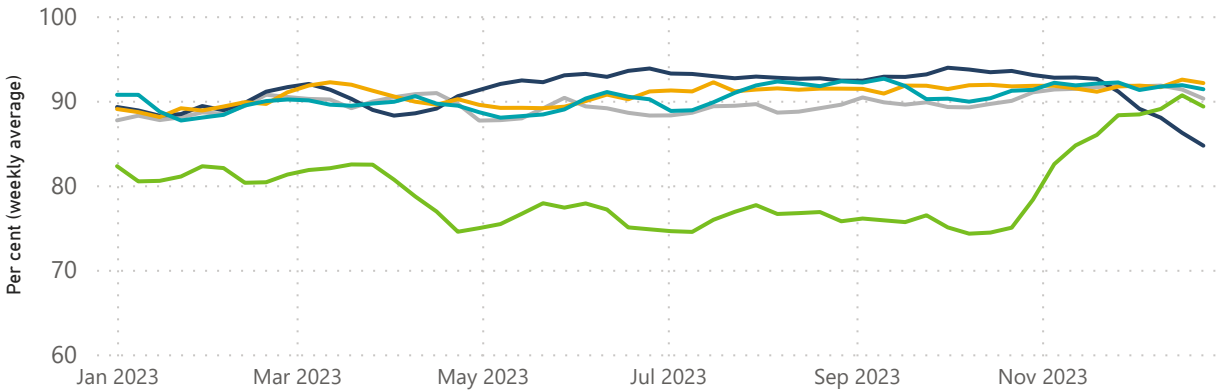
Data source: CMI/ODS. Date extracted: 19 Jan 2024.

Clinical mental health care

Percentage of separations from an inpatient unit where the consumer received an ambulatory service contact within 7 days – adult acute*

Measure presents the moving average percentage of separations per week from an adult acute inpatient unit where the consumer received an ambulatory service contact within seven days. Separation date lagged by seven days. Includes separations from the Orygen inpatient unit at Footscray.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022 ● 2023



Latest 4-week average (per week): 91.4
(Sun 24 Dec 2023)

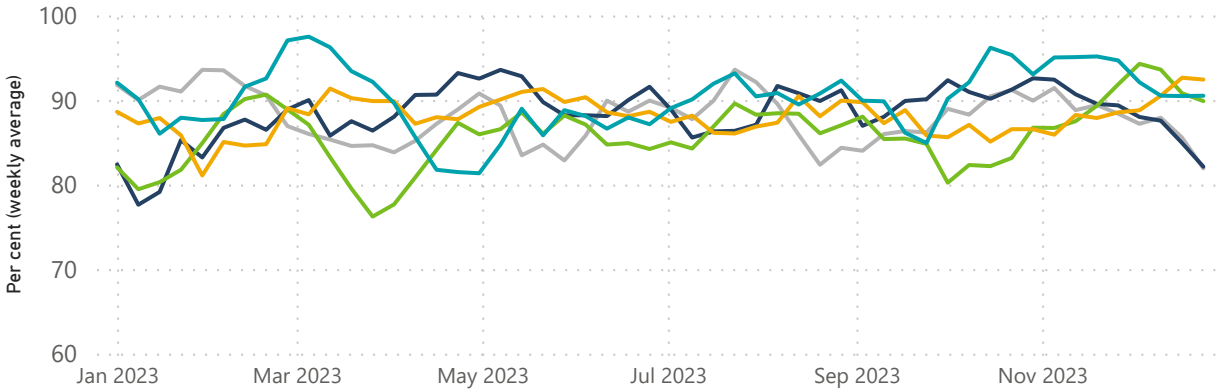
SP2019: 90.2 Change: 1.2
SP2020: 84.7 Change: 6.7
SP2021: 89.3 Change: 2.1
SP2022: 92.1 Change: -0.7

Data source: CMI/ODS. Date extracted: 19 Jan 2024.

Percentage of separations from an inpatient unit where the consumer received an ambulatory service contact within 7 days – CAMHS acute*

Measure presents the moving average percentage of separations per week from a CAMHS acute inpatient unit where the consumer received an ambulatory service contact within seven days. Separation date lagged by seven days. Includes separations from adolescent acute, statewide child acute and specialist adolescent acute beds in regional Victoria.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022 ● 2023



Latest 4-week average (per week): 90.5
(Sun 24 Dec 2023)

SP2019: 81.9 Change: 8.6
SP2020: 82.1 Change: 8.4
SP2021: 89.9 Change: 0.6
SP2022: 92.4 Change: -1.9

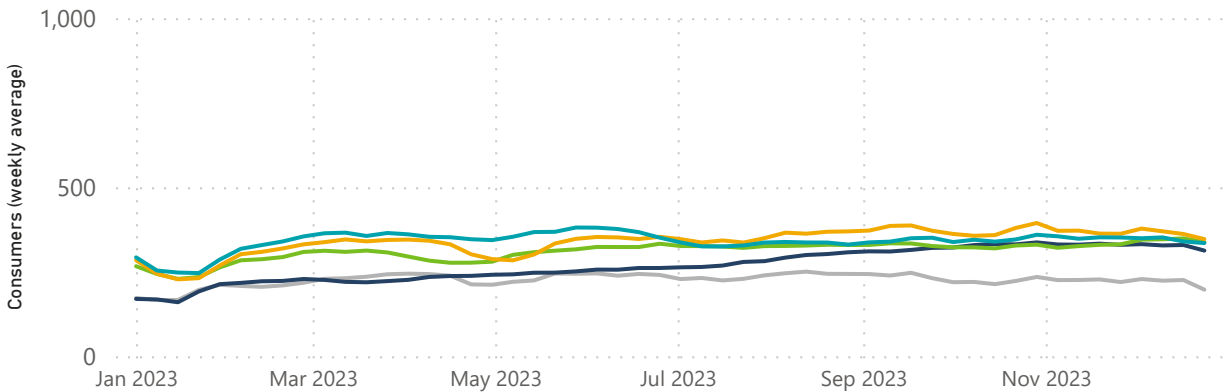
Data source: CMI/ODS. Date extracted: 19 Jan 2024.

Clinical mental health care

Number of consumers receiving a contact from a CAMHS/CYMHS ambulatory service – eating disorders*†

Measure reports the moving average number of consumers per week receiving an ambulatory service contact from a CAMHS/CYMHS eating disorder program, or where a consumer had a reported eating disorder diagnosis. Includes the following contact types: A: Registered consumer contact, E: Case contact. Service contacts are defined as contacts adjusted for group session contacts.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022 ● 2023



Latest 4-week average (per week): 335
(Sun 24 Dec 2023)

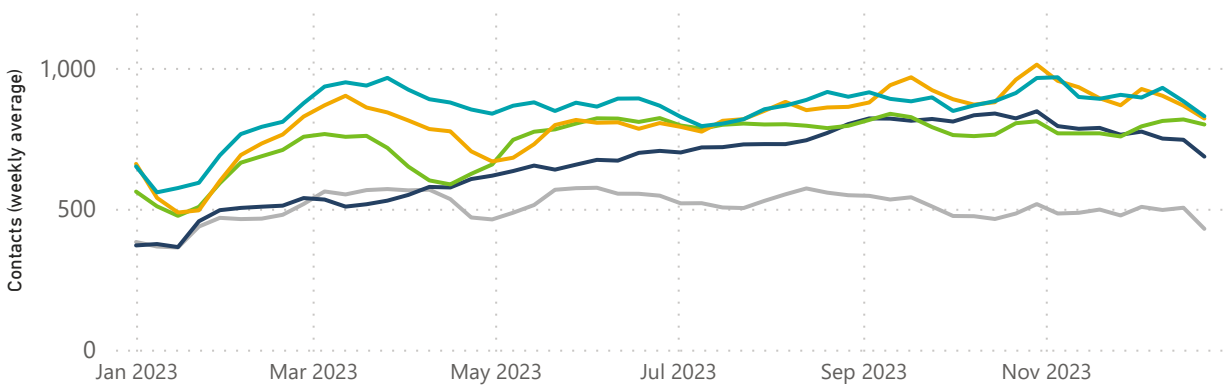
SP2019: 197 Change: 138
SP2020: 313 Change: 22
SP2021: 338 Change: -3
SP2022: 347 Change: -12

Data source: CMI/ODS. Date extracted: 19 Jan 2024.

Number of CAMHS/CYMHS ambulatory service contacts – eating disorders*†

Measure reports the moving average number of ambulatory service contacts per week from a CAMHS/CYMHS eating disorder program, or where a consumer had a reported eating disorder diagnosis. Includes the following contact types: A: Registered consumer contact , E: Case contact. Service contacts are defined as contacts adjusted for group session contacts.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022 ● 2023



Latest 4-week average (per week): 829
(Sun 24 Dec 2023)

SP2019: 429 Change: 400
SP2020: 685 Change: 144
SP2021: 799 Change: 30
SP2022: 820 Change: 9

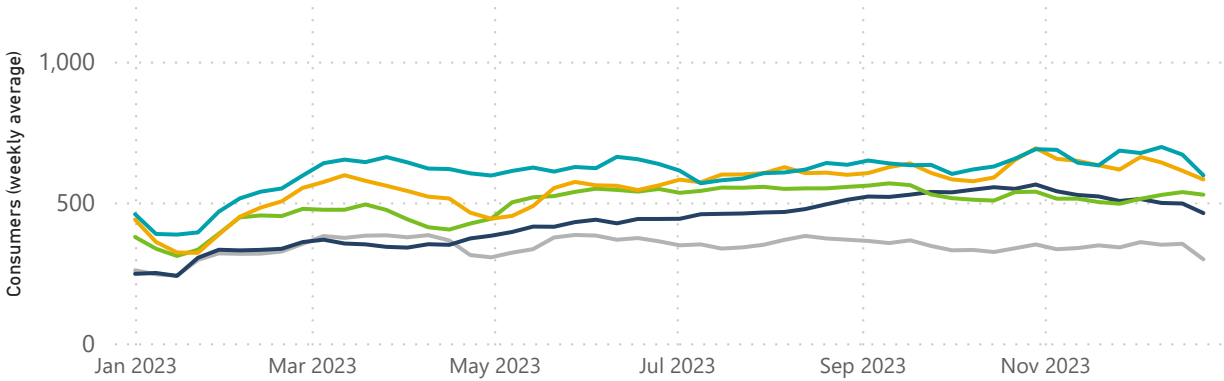
Data source: CMI/ODS. Date extracted: 19 Jan 2024.

Clinical mental health care

Number of CAMHS/CYMHS ambulatory service contact hours – eating disorders*†

Measure reports the moving average number of ambulatory service contact hours per week from a CAMHS/CYMHS eating disorder program, or where a consumer had a reported eating disorder diagnosis. Includes the following contact types: A: Registered consumer contact , E: Case contact. Service hours adjusted for group session contacts.

4-week moving average 2019 2020 2021 2022 2023



Latest 4-week average (per week): 596
(Sun 24 Dec 2023)

SP2019: 298	Change: 298
SP2020: 462	Change: 134
SP2021: 528	Change: 68
SP2022: 582	Change: 14

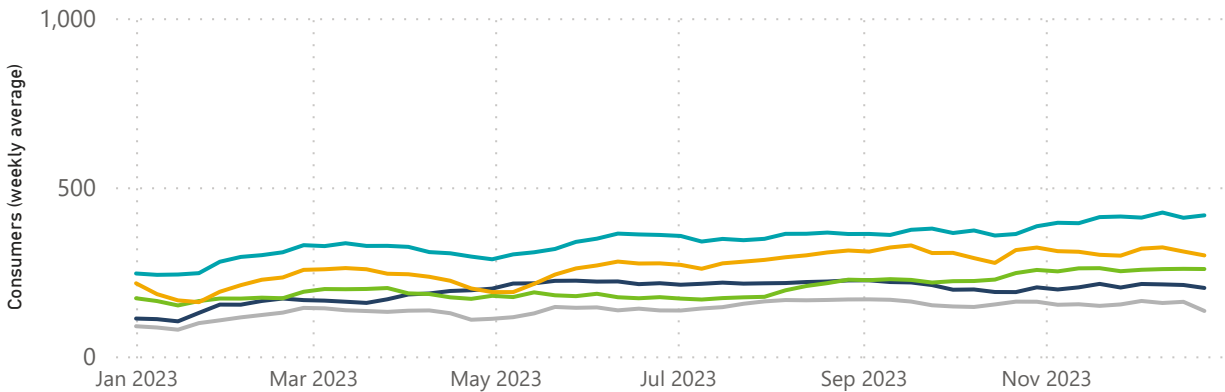
Data source: CMI/ODS. Date extracted: 19 Jan 2024.

Clinical mental health care

Number of consumers receiving a contact from a funded perinatal emotional health program (PEHP)*

Measure reports the moving average number of consumers per week receiving an ambulatory service contact from a funded perinatal emotional health program. Includes the following contact types: A: Registered consumer contact, E: Case contact. Service contacts are defined as contacts adjusted for group session contacts.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022 ● 2023



Latest 4-week average (per week): 417
(Sun 24 Dec 2023)

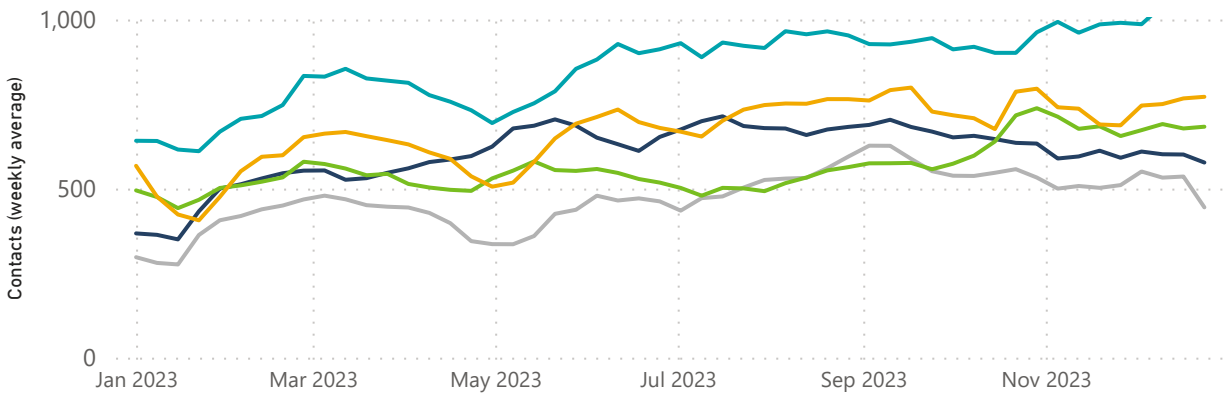
SP2019: 134	Change: 283
SP2020: 202	Change: 215
SP2021: 258	Change: 159
SP2022: 299	Change: 118

Data source: CMI/ODS. Date extracted: 19 Jan 2024.

Number of ambulatory service contacts – PEHP*

Measure reports the moving average number of ambulatory service contacts per week from a funded perinatal emotional health program. Includes the following contact types: A: Registered consumer contact, B: Un-registered consumer contact, C: Community contact, E: Case contact. Service contacts are defined as contacts adjusted for group session contacts.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022 ● 2023



Latest 4-week average (per week): 1,054
(Sun 24 Dec 2023)

SP2019: 445	Change: 609
SP2020: 577	Change: 477
SP2021: 683	Change: 371
SP2022: 772	Change: 282

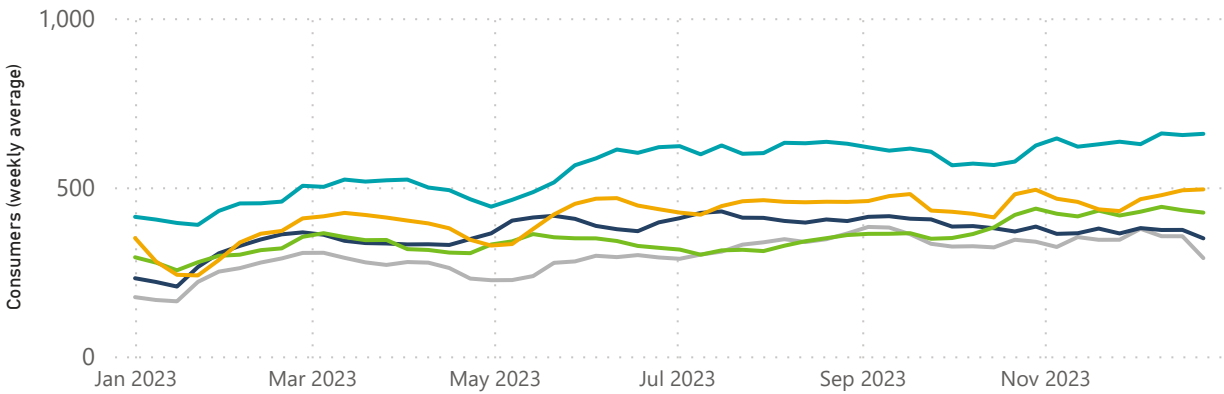
Data source: CMI/ODS. Date extracted: 19 Jan 2024.

Clinical mental health care

Number of ambulatory service contact hours – PEHP*

Measure reports the moving average number of ambulatory service contact hours per week from a funded perinatal emotional health program. Includes the following contact types: A: Registered consumer contact, B: Un-registered consumer contact, C: Community contact, E: Case contact. Service hours are adjusted for group session contacts.

4-week moving average 2019 2020 2021 2022 2023



Latest 4-week average (per week): 658
(Sun 24 Dec 2023)

SP2019: 291	Change: 367
SP2020: 349	Change: 309
SP2021: 425	Change: 233
SP2022: 494	Change: 164

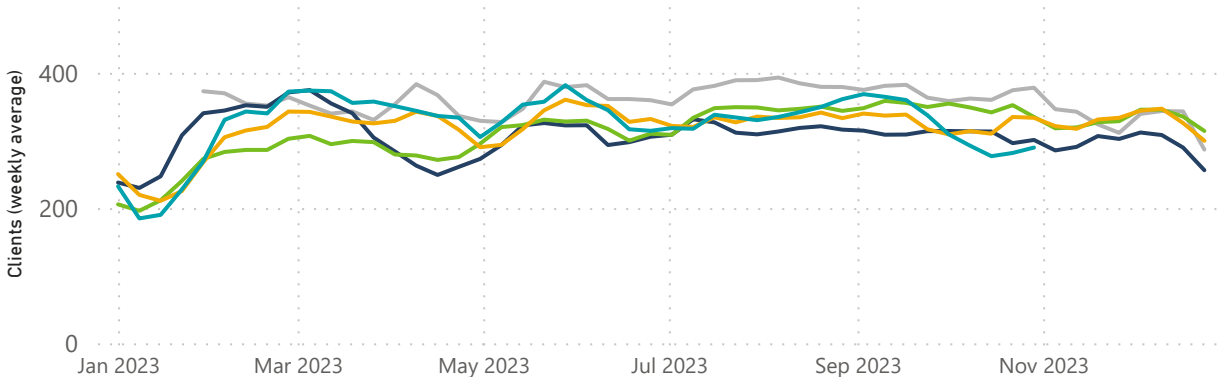
Data source: CMI/ODS. Date extracted: 19 Jan 2024.

Alcohol and other drug treatment services

Number of new clients accessing alcohol and other drug treatment services*

Measure presents the moving average number of active clients per week accessing AoD treatment services who had not accessed AoD treatment services within the last five years. This measure is sourced from the Victorian Alcohol and Drug Collection (VADC) which was established during 2018-19. Data quality and completeness issues have been observed during its establishment. Interpret with caution.

4-week moving average 2019 2020 2021 2022 2023



Latest 4-week average (per week): 290
(Sun 29 Oct 2023)

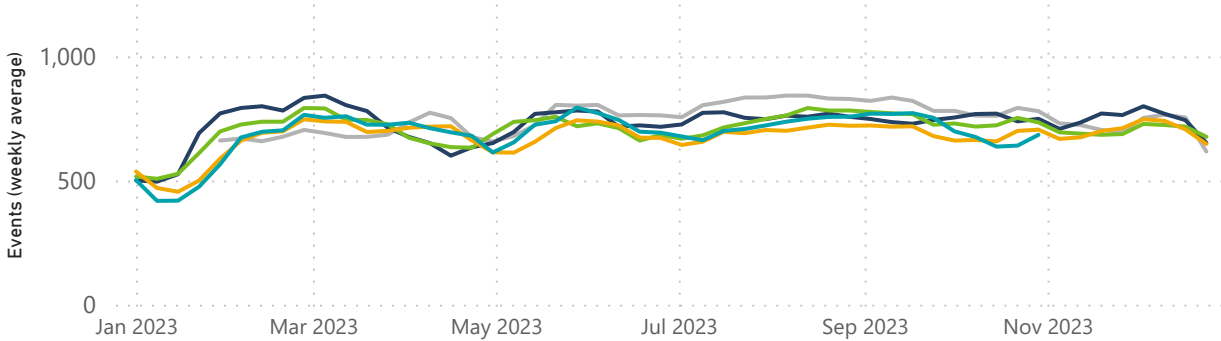
SP2019: 378	Change: -88
SP2020: 301	Change: -11
SP2021: 335	Change: -45
SP2022: 334	Change: -44

Data source: VADC. Date extracted: 23 Jan 2024.

Number of commenced intake and comprehensive assessment events*

Measure presents the moving average number of commenced intake and comprehensive assessment events per week. Intake and assessment events are used to determine whether a client seeking help for drug use requires treatment and which treatment type they should receive. This measure is sourced from the Victorian Alcohol and Drug Collection (VADC) which was established during 2018-19. Data quality and completeness issues have been observed during its establishment. Interpret with caution.

4-week moving average 2019 2020 2021 2022 2023



Latest 4-week average (per week): 684
(Sun 29 Oct 2023)

SP2019: 779	Change: -95
SP2020: 748	Change: -64
SP2021: 734	Change: -50
SP2022: 705	Change: -21

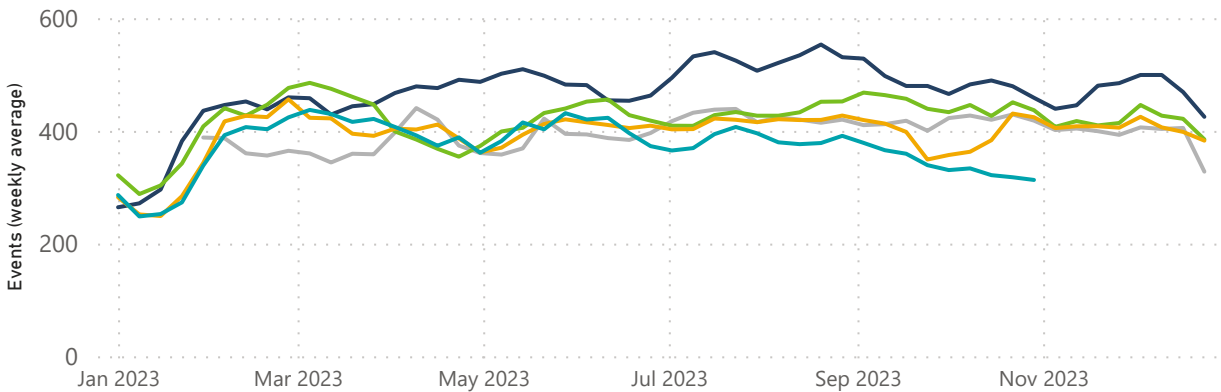
Data source: VADC. Date extracted: 23 Jan 2024.

Alcohol and other drug treatment services

Number of commenced AoD community counselling events*

Measure presents the moving average number of commenced counselling events per week. Counselling is the primary community-based AoD treatment option. This measure is sourced from the Victorian Alcohol and Drug Collection (VADC) which was established during 2018-19. Data quality and completeness issues have been observed during its establishment. Interpret with caution.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022 ● 2023



Latest 4-week average (per week): 313
(Sun 29 Oct 2023)

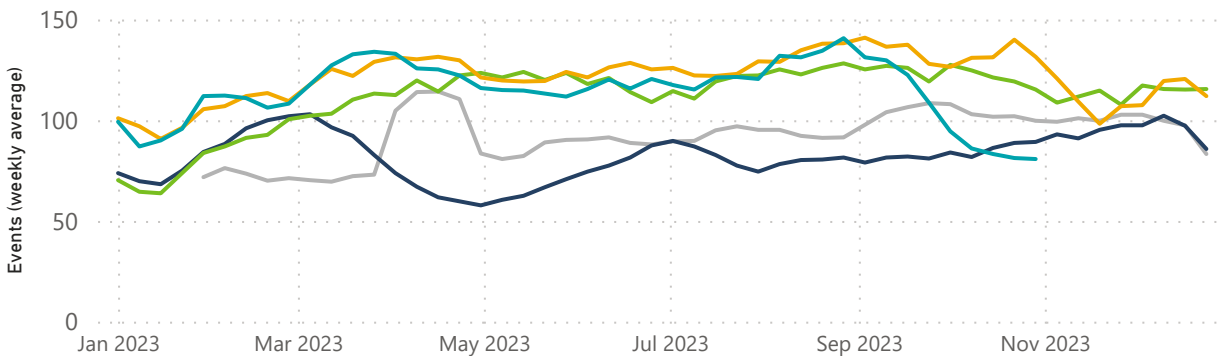
SP2019: 418	Change: -105
SP2020: 459	Change: -146
SP2021: 437	Change: -124
SP2022: 424	Change: -111

Data source: VADC. Date extracted: 23 Jan 2024.

Number of commenced residential withdrawal treatment events*

Measure presents the moving average number of commenced residential withdrawal treatment events per week. Residential withdrawal treatment supports complex clients to safely withdraw from substance dependence in a medically supervised setting. This measure is sourced from the Victorian Alcohol and Drug Collection (VADC) which was established during 2018-19. Data quality and completeness issues have been observed during its establishment. Interpret with caution.

4-week moving average ● 2019 ● 2020 ● 2021 ● 2022 ● 2023



Latest 4-week average (per week): 80.8
(Sun 29 Oct 2023)

SP2019: 99.8	Change: -19.0
SP2020: 89.3	Change: -8.5
SP2021: 115.3	Change: -34.5
SP2022: 131.5	Change: -50.7

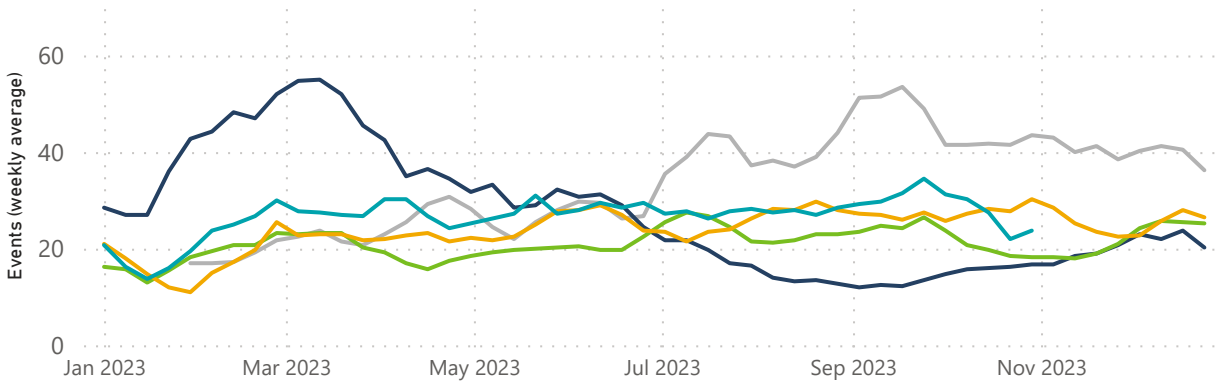
Data source: VADC. Date extracted: 23 Jan 2024.

Alcohol and other drug treatment services

Number of commenced residential rehabilitation treatment events*

Measure presents the moving average number of commenced residential rehabilitation treatment events per week. This measure is sourced from the Victorian Alcohol and Drug Collection (VADC) which was established during 2018-19. Data quality and completeness issues have been observed during its establishment. Interpret with caution.

4-week moving average 2019 2020 2021 2022 2023



Latest 4-week average (per week): 23.8
(Sun 29 Oct 2023)

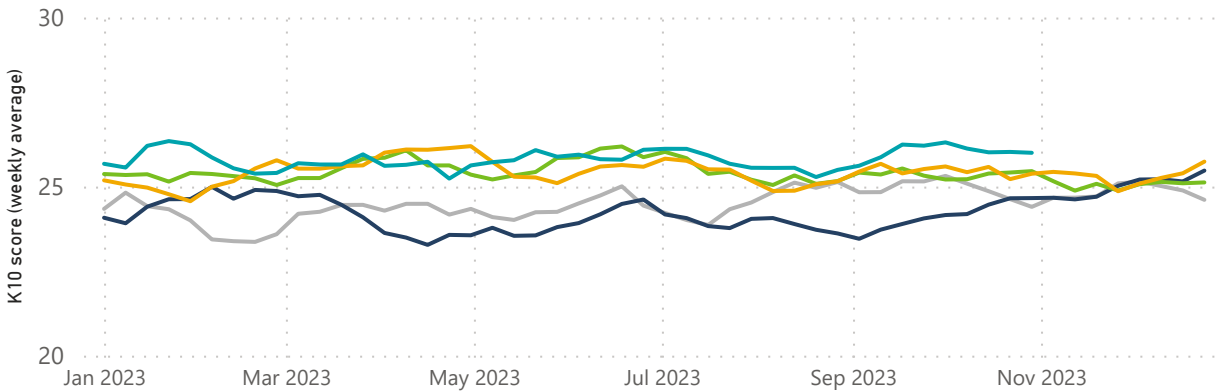
SP2019: 43.5	Change: -19.7
SP2020: 16.8	Change: 7.0
SP2021: 18.3	Change: 5.5
SP2022: 30.3	Change: -6.5

Data source: VADC. Date extracted: 23 Jan 2024.

Average Kessler Psychological Distress Scale (K10) scores at assessment*

Measure presents the moving average K10 scores per week at assessment. The K10 scale is a client-reported outcome measurement scale which measures psychological distress based on 10 questions about anxiety and depressive symptoms experienced in the last four weeks. Higher scores are indicative of greater psychological distress at the time of seeking treatment for AoD use.

4-week moving average 2019 2020 2021 2022 2023



Latest 4-week average (per week): 26.0
(Sun 29 Oct 2023)

SP2019: 24.4	Change: 1.6
SP2020: 24.7	Change: 1.3
SP2021: 25.5	Change: 0.5
SP2022: 25.4	Change: 0.6

Data source: VADC. Date extracted: 23 Jan 2024.

Annotations

* Data between November 2020 and November 2021 may have been affected by protected industrial activity, impacting the collection of non-clinical and administrative data and recording of ambulatory mental health service activity and consumer outcome measures. Affected data reported during this period should be interpreted with caution.

† An ambulatory contact is flagged as being eating disorder-related where either:

1. an eating disorder diagnosis is entered in the community at the treating campus and a contact is reported by that same campus in the period from the date of diagnosis to:
 - a. one year post diagnosis date, or
 - b. the date at which a new diagnosis is entered in the community by the campus that is not eating disorder-related (whichever occurs first); or
2. the contact is reported against an eating disorder-specific program type.