

Mental health, alcohol and other drug treatment services in Victoria

June 2026



Department
of Health

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Foreword

The Victorian Government is committed to implementing all recommendations outlined in the Royal Commission's Final report into the Mental Health System.

It is important to understand the current context for Victorians and the impacts on their mental health to inform how we can respond and support all Victorians experiencing mental illness or psychological distress, including their carers, families and supporters and members of the workforce.

The following report presents information about a range of different services. We acknowledge that some consumers, carers and community members may find this data distressing. You may want to consider how and when you read this report.

If you find content in this report distressing, or if you or a loved one need support, the following support services are available:

- If you are not in immediate danger but you need help, call **NURSE-ON-CALL** on **1300 60 60 24**.
- For crisis support, contact **Lifeline** on **13 11 14**.
- For phone-based support contact **Beyond Blue** on **1300 224 636**.
- If you are looking for a mental health service, visit **betterhealth.vic.gov.au**.
- **For situations that are harmful or life-threatening, contact emergency services immediately on Triple Zero (000).**

About the report

This report has been prepared by the Department of Health to provide the Victorian community with regular information on system activity regarding publicly-funded mental health (MH) and alcohol and other drug (AoD) treatment services in Victoria.

The data in this report contains information about emergency department (ED), ambulance, triage, community-based and bed-based mental health services, as well as Victoria's publicly-funded AoD treatment services. The report details service activity across adult, older adults, child youth and adolescent (CAMHS/CYMHS) populations. It provides moving averages of activity measures over the most recent four week period, with comparisons against the same period over the preceding four years to highlight changes over time.

The transparency of health service activity data to members of the Victorian community delivers on the commitment of the Victorian Government to providing publicly available information.

Data presented in this report complements other publicly available data on the performance of Victorian mental health services available via the Department of Health website - [Mental health performance reports](#).

For further information, or to provide feedback on this report, please email vahi@vahi.vic.gov.au.

About the data

This report includes the latest available 4-week moving averages, as well as comparisons with the same period over the preceding four years. Recent data is interim and may be subject to change as services correct and update their submissions.

Data used to calculate the measures in this report were sourced from the following collections.

- Ambulance Victoria data
- Client Management Interface / Operational Data Store (CMI/ODS)*
- Mental Health Triage Minimum Dataset
- Victorian Alcohol and Drug Collection (VADC)
- Victorian Emergency Minimum Dataset (VEMD)

Data extracted from the VEMD and presented in this report exclude type of visit code '19' (COVID-19 assessment clinic), triage category '6' (dead on arrival) and virtual presentations. The VEMD includes emergency department presentations at Albury Base Hospital from November 2023. The method for calculating mental health-related presentations to emergency departments expanded from 1 July 2023 to include departures to mental health community support services, and expanded further from 1 July 2025 to include a primary or other diagnosis reflecting homicidal ideation, attempted self-injury (harm) or other systems involving emotional state.

For technical specifications of measures presented in this report, please email vahi@vahi.vic.gov.au.

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What's changed?

	Latest	Last year	Change		Pg.
Emergency department presentations					
Number of mental health-related ED presentations	2,291	2,253	38	↗	10
Number of mental health-related ED presentations, Aboriginal and Torres Strait Islander people	158.8	157.0	1.8	↗	10
Percentage of mental health-related ED presentations where the patient re-presented to the same campus within 48 hours	13.5	12.7	0.8	↗	11
Number of mental health-related ED presentations, ages 0-17 years	231	206	25	↗	12
Number of mental health-related ED presentations, ages 18-25 years	415	381	34	↗	12
Number of mental health-related ED presentations, ages 65+ years	261	289	-28	↘	13
Number of eating disorder-related ED presentations, all ages	27.3	33.0	-5.7	↘	13
Number of anxiety disorder-related ED presentations, all ages	99	108	-9	↘	14
Number of mood disorder-related ED presentations, all ages	110	92	18	↗	14
Number of stress and adjustment disorder-related ED presentations, all ages	46.3	46.5	-0.2	↘	15
Number of schizophrenia, paranoia and acute psychotic disorder-related ED presentations, all ages	268	250	18	↗	15
Average length of stay (hours) of mental health-related ED presentations	7.7	7.4	0.3	↗	16
Number of mental health-related ED presentations exceeding a 24-hour length of stay	49.0	57.3	-8.3	↘	16
Number of intentional self-harm and suicidal ideation ED presentations, all ages	500	504	-4	↘	17
Number of intentional self-harm and suicidal ideation ED presentations, triage categories '1' and '2'	173	178	-5	↘	18
Number of intentional self-harm and suicidal ideation ED presentations, ages 0-17 years	92.5	76.8	15.7	↗	18
Number of intentional self-harm and suicidal ideation ED presentations, ages 0-17 years, triage categories '1' and '2'	28.8	22.5	6.3	↗	19
Number of intentional self-harm and suicidal ideation ED presentations, ages 18-25 years	126	116	10	↗	20
Number of intentional self-harm and suicidal ideation ED presentations, ages 26-64 years	267	291	-24	↘	20
Number of intentional self-harm and suicidal ideation ED presentations, ages 65+ years	14.3	20.0	-5.7	↘	21
Number of alcohol and other drug-related ED presentations	610	605	5	↗	22
Number of alcohol and other drug-related ED presentations, triage categories '1' and '2'	243	233	10	↗	23

What's changed?

	Latest	Last year	Change		Pg.
Emergency department presentations					
Number of alcohol-related ED presentations	275	266	9 ↗		23
Number of alcohol-related ED presentations, triage categories '1' and '2'	74.3	63.3	11.0 ↗		24
Number of drugs of dependence and illicit drug-related ED presentations	239	232	7 ↗		25
Number of drugs of dependence and illicit drug-related ED presentations, triage categories '1' and '2'	125.0	125.0	0.0 ➡		26
Ambulance Victoria					
Number of mental health-related ambulance cases	1,332	1,255	77 ↗		27
Number of ambulance patients transported to ED which were MH-related	909	842	67 ↗		27
Percentage of ambulance patients transported to ED which were MH-related	10.0	9.2	0.8 ↗		28
Number of AoD-related ambulance cases	400	382	18 ↗		28
Number of ambulance patients transported to ED which were AoD-related	297	277	20 ↗		29
Percentage of ambulance patients transported to ED which were AoD-related	3.3	3.0	0.3 ↗		29
Mental health triage services					
Number of mental health triage episodes	4,082	4,042	40 ↗		30
Percentage of mental health triage episodes where the service recipient is a parent, family, carer or other	24.7	26.4	-1.7 ↘		30
Number of mental health triage episodes (CAMHS/CYMHS)	465	504	-39 ↘		31
Number of mental health triage episodes, triage codes 'A' and 'B'	326	314	12 ↗		31
Number of mental health triage episodes, triage codes 'A' and 'B' (CAMHS/CYMHS)	25.5	21.0	4.5 ↗		32
Consumers accessing clinical mental health care					
Number of 'active' mental health consumers*	52,449	45,420	7,029 ↗		33
Number of 'new' mental health consumers*	705	639	66 ↗		33
Number of 'new' CAMHS/CYMHS mental health consumers*	142.8	131.5	11.3 ↗		34
Number of consumers receiving assessment and treatment in their own environment by adult CATT, ACIS or MHaP response services via direct face-to-face or videoconference contact*	386	154	232 ↗		34
Bed-based clinical mental health care					
Number of admissions to an acute mental health inpatient unit – all settings	571	550	21 ↗		35
Number of admissions to a CAMHS acute inpatient unit	48.5	44.5	4.0 ↗		35
Number of admissions to an older adult acute inpatient unit	48.0	49.0	-1.0 ↘		36

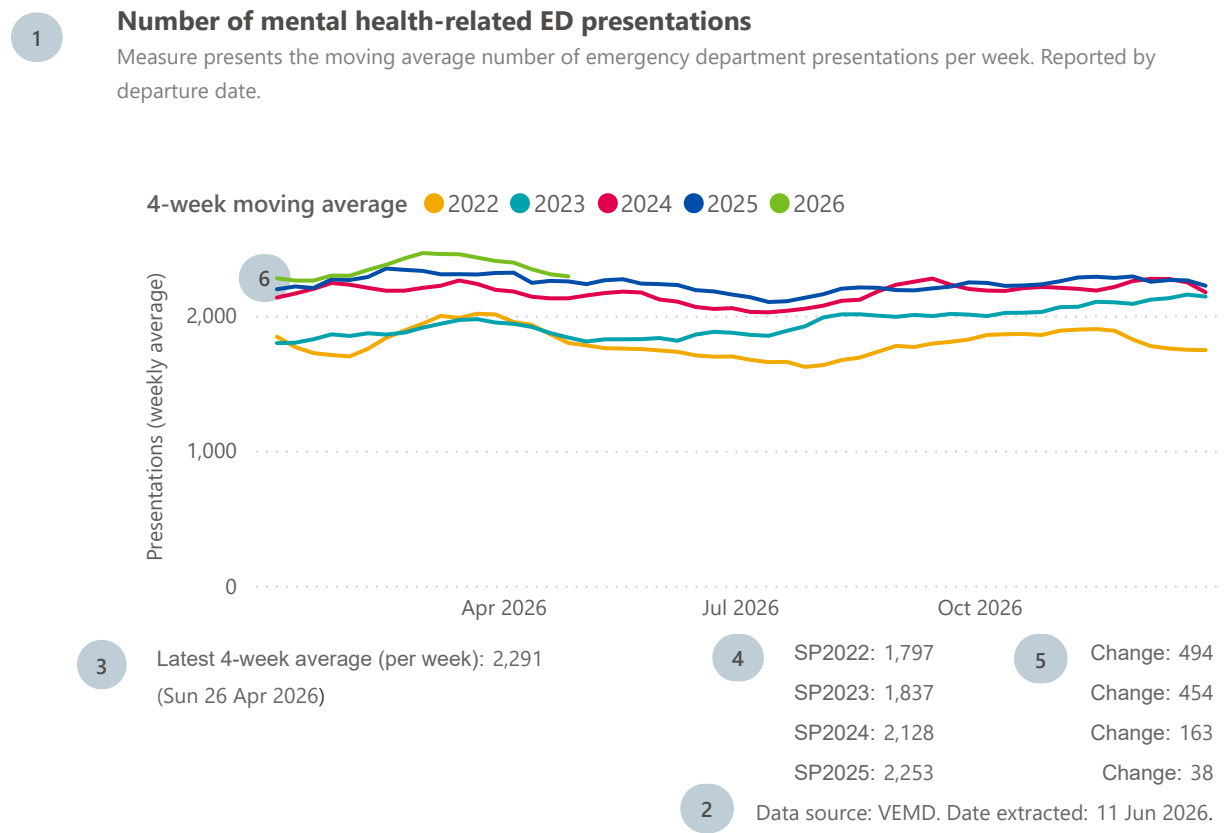
What's changed?

	Latest	Last year	Change		Pg.
Bed-based clinical mental health care					
Number of admissions to a youth prevention and recovery care (PARC) unit	19.8	16.3	3.5	↗	36
Bed occupancy, excluding leave – adult acute	87.2	85.6	1.6	↗	37
Bed occupancy, excluding leave – adolescent acute	64.6	60.6	4.0	↗	37
Average clinician-reported outcomes (HoNOS) at admission to an inpatient unit – adult acute*	20.4	20.1	0.3	↗	39
Average clinician-reported outcomes (HoNOS) at admission to an inpatient unit – adolescent acute*	22.0	21.0	1.0	↗	39
Percentage of separations from an inpatient unit re-admitted within seven days – adult acute	4.9	5.3	-0.4	↘	40
Percentage of separations from an inpatient unit re-admitted within 28 days – adult acute	12.6	12.9	-0.3	↘	40
Percentage of separations from an inpatient unit re-admitted within 91 days – adult acute	24.7	24.2	0.5	↗	41
Percentage of separations from an inpatient unit re-admitted within seven days – CAMHS acute	7.5	6.9	0.6	↗	41
Percentage of separations from an inpatient unit re-admitted within 28 days – CAMHS acute	18.0	25.2	-7.2	↘	42
Percentage of separations from an inpatient unit re-admitted within 91 days – CAMHS acute	31.8	30.3	1.5	↗	42
Percentage of separations from an inpatient unit re-admitted within seven days – older adult acute	3.1	2.2	0.9	↗	43
Percentage of separations from an inpatient unit re-admitted within 28 days – older adult acute	6.4	6.7	-0.3	↘	43
Percentage of separations from an inpatient unit re-admitted within 91 days – older adult acute	15.6	14.5	1.1	↗	44
Community-based clinical mental health care					
Number of ambulatory service contacts*	74,902	40,232	34,670	↗	45
Number of ambulatory service hours*	41,094	25,753	15,341	↗	45
Number of ambulatory service contacts - adult*	54,902	26,309	28,593	↗	46
Number of ambulatory service hours - adult*	29,452	16,226	13,226	↗	46
Number of ambulatory service contacts - older adult*	5,863	3,991	1,872	↗	47
Number of ambulatory service hours - older adult*	3,094	2,297	797	↗	47
Number of ambulatory service contacts - CAMHS/CYMHS*	11,562	8,044	3,518	↗	48
Number of ambulatory service hours - CAMHS/CYMHS*	6,842	5,769	1,073	↗	48

What's changed?

	Latest	Last year	Change		Pg.
Community-based clinical mental health care					
Number of direct (face-to-face) ambulatory service contacts*	24,719	15,700	9,019	↗	49
Number of ambulatory service contacts by telephone*	30,591	15,663	14,928	↗	49
Number of ambulatory service contacts by videoconference / teleconference*	1,977	1,454	523	↗	50
Average clinician-reported outcomes (HoNOS) at community case start – adult*	16.2	16.1	0.1	↗	50
Average clinician-reported outcomes (HoNOS) at community case start – older adult*	15.1	13.4	1.7	↗	51
Average clinician-reported outcomes (HoNOS) at community case start – CAMHS/CYMHS*	16.7	17.4	-0.7	↘	51
Percentage of separations from an inpatient unit where the consumer received an ambulatory service contact within 7 days – adult acute*	93.7	72.1	21.6	↗	52
Percentage of separations from an inpatient unit where the consumer received an ambulatory service contact within 7 days – CAMHS acute*	88.2	76.9	11.3	↗	52
Number of consumers receiving a contact from a CAMHS/CYMHS ambulatory service – eating disorders*†	389	376	13	↗	53
Number of CAMHS/CYMHS ambulatory service contacts – eating disorders*†	1,214	1,006	208	↗	53
Number of CAMHS/CYMHS ambulatory service contact hours – eating disorders*†	743	692	51	↗	54
Number of consumers receiving a contact from a funded perinatal emotional health program (PEHP)*	435	314	121	↗	55
Number of ambulatory service contacts – PEHP*	1,077	735	342	↗	55
Number of ambulatory service contact hours – PEHP*	632	478	154	↗	56
Alcohol and other drug treatment services					
Number of new clients accessing alcohol and other drug treatment services*	198	275	-77	↘	57
Number of commenced intake and comprehensive assessment events*	501	690	-189	↘	57
Number of commenced AoD community counselling events*	277	398	-121	↘	58
Number of commenced residential withdrawal treatment events*	101.3	96.3	5.0	↗	58
Number of commenced residential rehabilitation treatment events*	26.0	28.0	-2.0	↘	59
Average Kessler Psychological Distress Scale (K10) scores at assessment*	29.9	26.9	3.0	↗	59

Interpreting charts in this report



- 1

Measure name, description, inclusions and exclusions.
- 2

Data source collection and date extracted from the source collection. Health services may update data regularly. For this reason, there may be differences in reported data between previous and future reports as data are not static.
- 3

Latest 4-week average as at the date specified.
- 4

Average over the same 4-week period during prior years.
- 5

Change in reported/observed numbers between the latest 4-week average and the same 4-week periods over the prior four years.
- 6

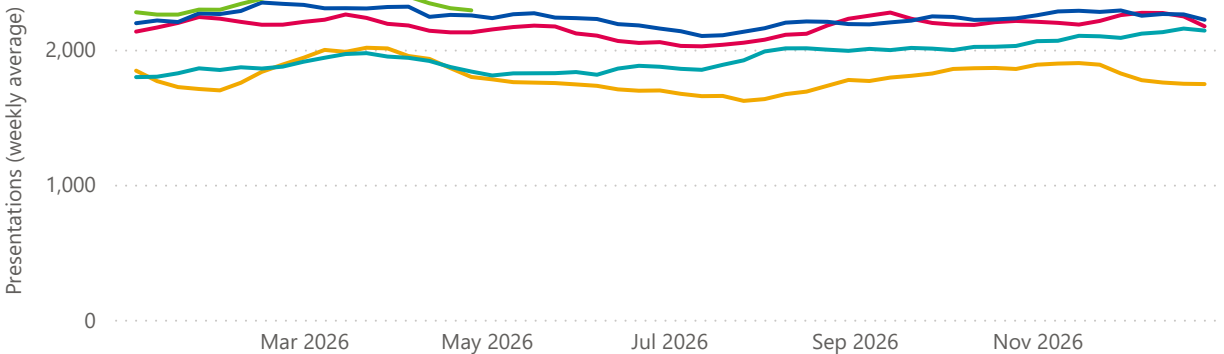
Data presented in each chart are expressed as a '4-week moving average'. These are based on the calculated average of each week's reported/observed numbers across a 4-week period. Presenting data as a moving average can smooth out short-term fluctuations in order to more clearly present longer-term patterns.

Emergency department presentations

Number of mental health-related ED presentations

Measure presents the moving average number of emergency department presentations per week. Reported by departure date.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



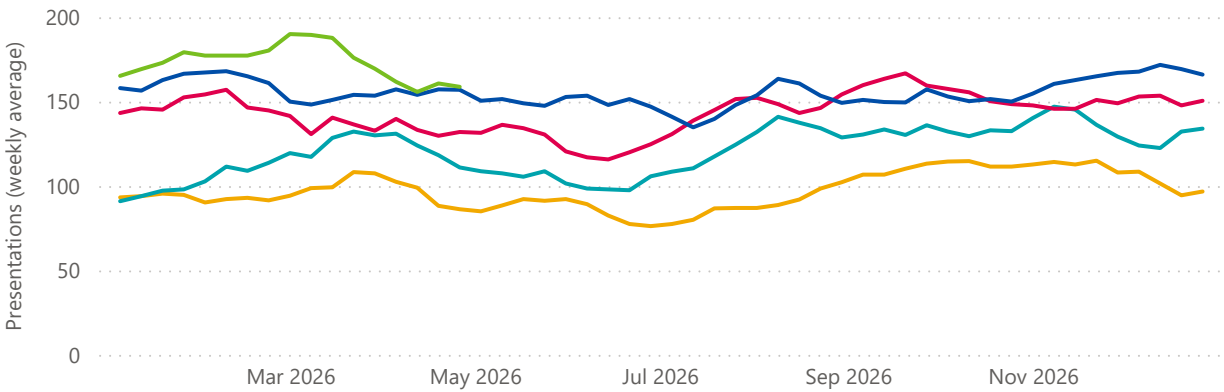
Latest 4-week average (per week): 2,291 (Sun 26 Apr 2026)	SP2022: 1,797	Change: 494
	SP2023: 1,837	Change: 454
	SP2024: 2,128	Change: 163
	SP2025: 2,253	Change: 38

Data source: VEMD. Date extracted: 11 Jun 2026.

Number of mental health-related ED presentations, Aboriginal and Torres Strait Islander people

Measure presents the moving average number of mental health-related ED presentations per week where the patient identified as Aboriginal and/or Torres Strait Islander. Reported by departure date.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



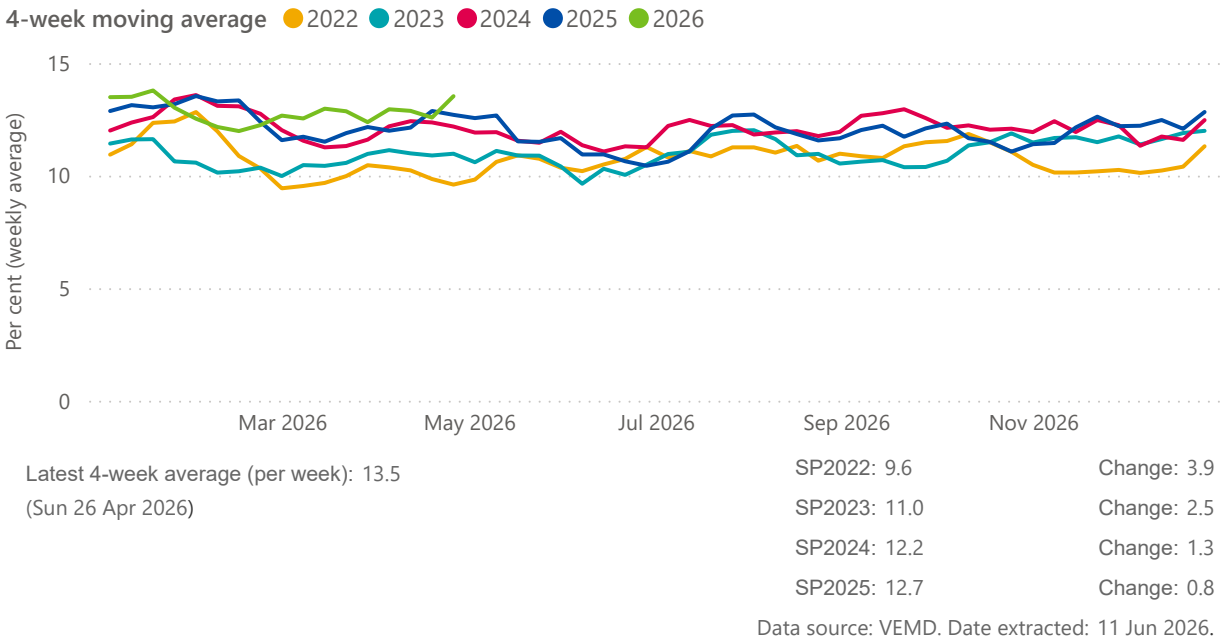
Latest 4-week average (per week): 158.8 (Sun 26 Apr 2026)	SP2022: 86.3	Change: 72.5
	SP2023: 111.0	Change: 47.8
	SP2024: 132.0	Change: 26.8
	SP2025: 157.0	Change: 1.8

Data source: VEMD. Date extracted: 11 Jun 2026.

Emergency department presentations

Percentage of mental health-related ED presentations where the patient re-presented to the same campus within 48 hours

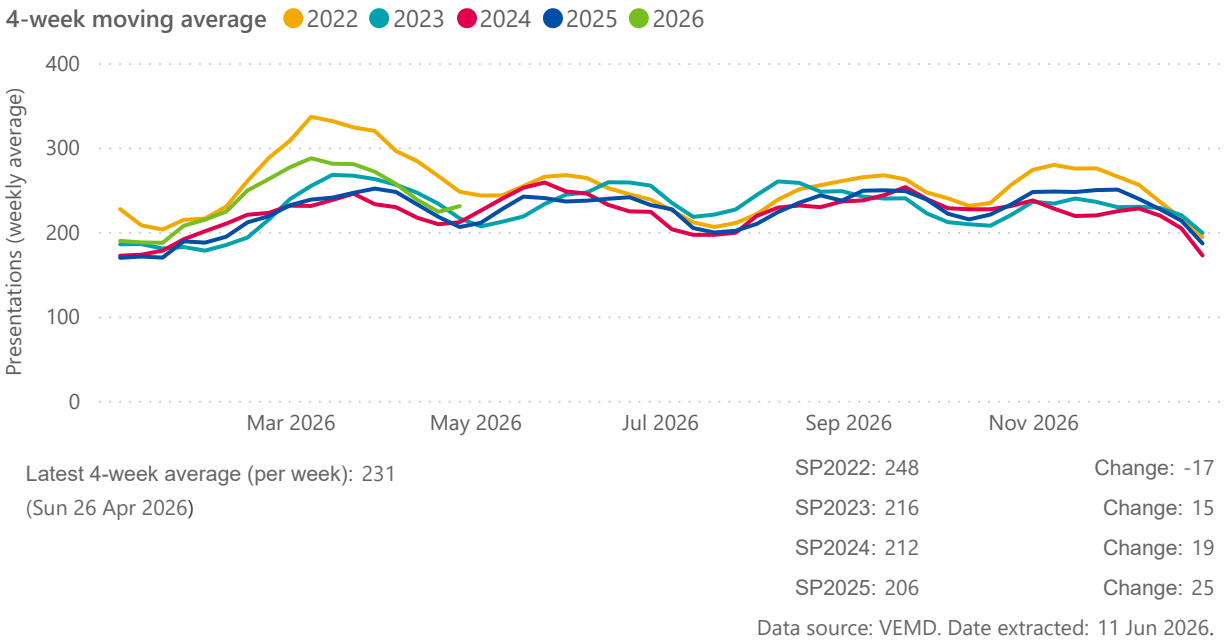
Measure presents the moving average percentage of mental health-related emergency department presentations per week where the patient re-presented to the same campus within 48 hours.



Emergency department presentations

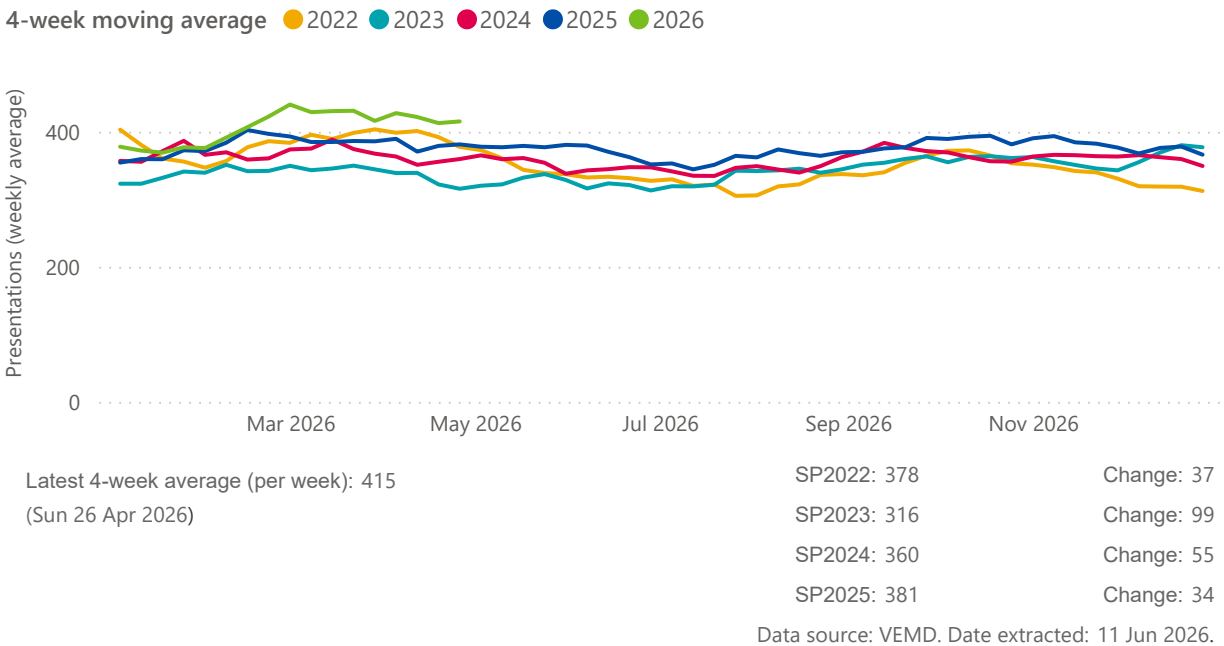
Number of mental health-related ED presentations, ages 0-17 years

Measure presents the moving average number of mental health-related ED presentations per week where the patient was aged under 18 years. Reported by departure date.



Number of mental health-related ED presentations, ages 18-25 years

Measure presents the moving average number of mental health-related ED presentations per week where the patient was aged 18 – 25 years. Reported by departure date.

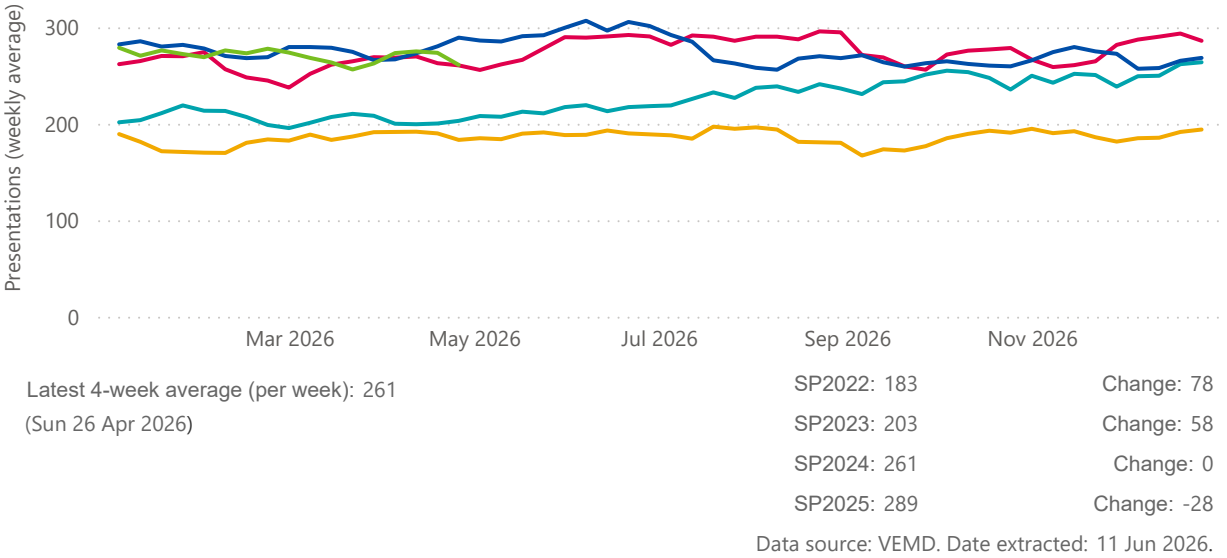


Emergency department presentations

Number of mental health-related ED presentations, ages 65+ years

Measure presents the moving average number of mental health-related ED presentations per week where the patient was aged 65 years and over. Reported by departure date.

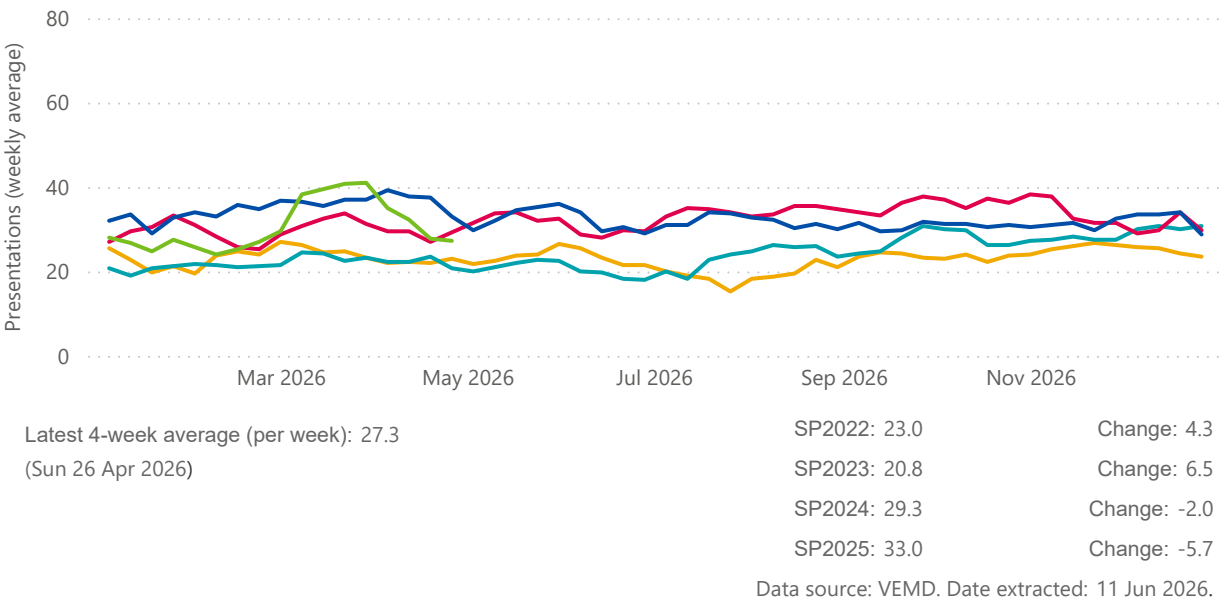
4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



Number of eating disorder-related ED presentations, all ages

Measure presents the moving average number of eating disorder-related ED presentations per week. An eating disorder-related ED presentation includes those with a primary or other diagnosis of ICD-10AM F500-F509. Reported by departure date.

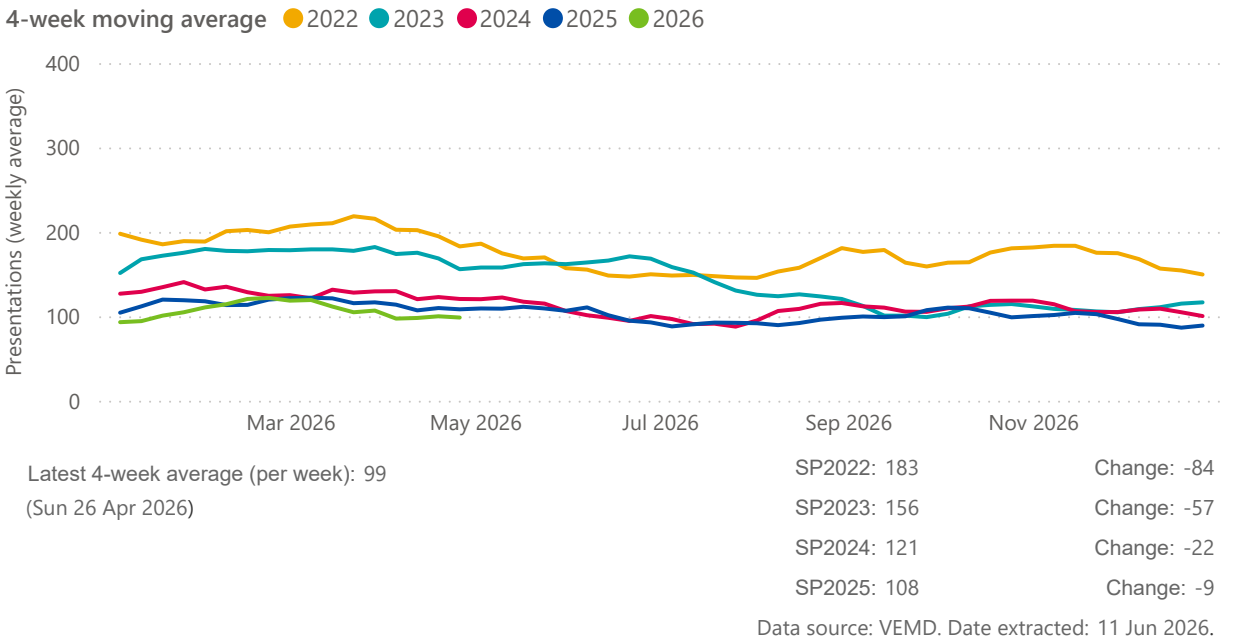
4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



Emergency department presentations

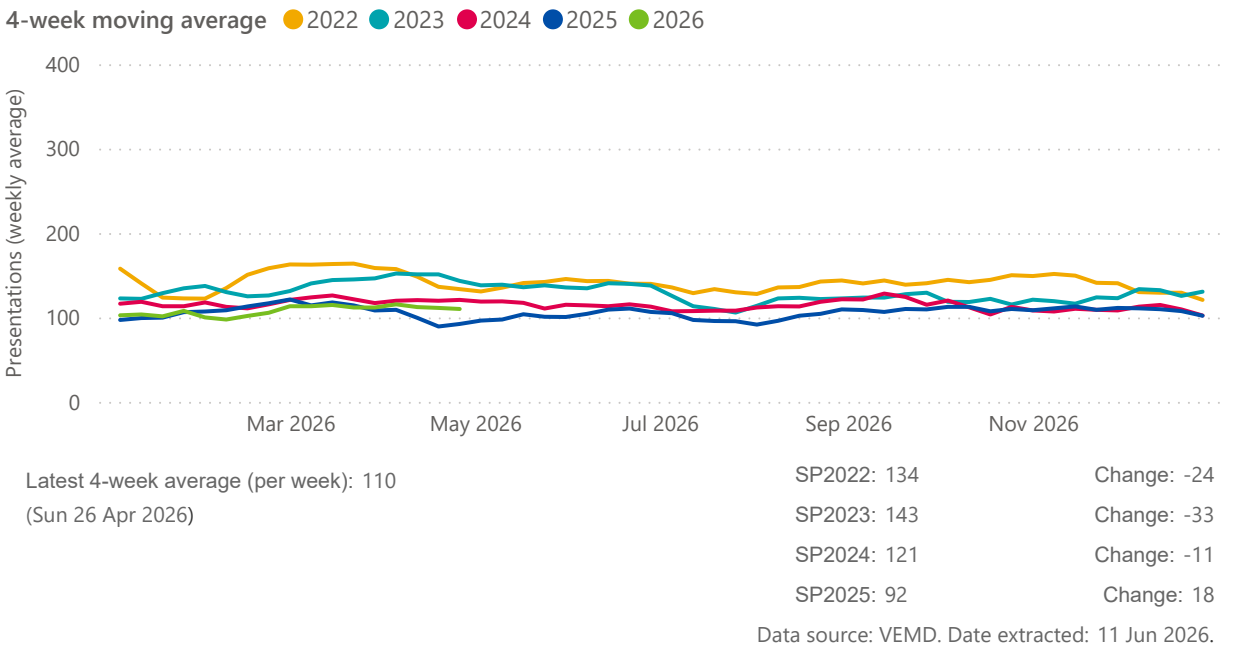
Number of anxiety disorder-related ED presentations, all ages

Measure presents the moving average number of anxiety disorder-related ED presentations per week. Measure includes those with a primary or other diagnosis of ICD-10AM F418, F419, F445 or F449. Reported by departure date.



Number of mood disorder-related ED presentations, all ages

Measure presents the moving average number of mood disorder-related ED presentations per week. Measure includes those with a primary or other diagnosis of ICD-10AM F30-F39. Reported by departure date.

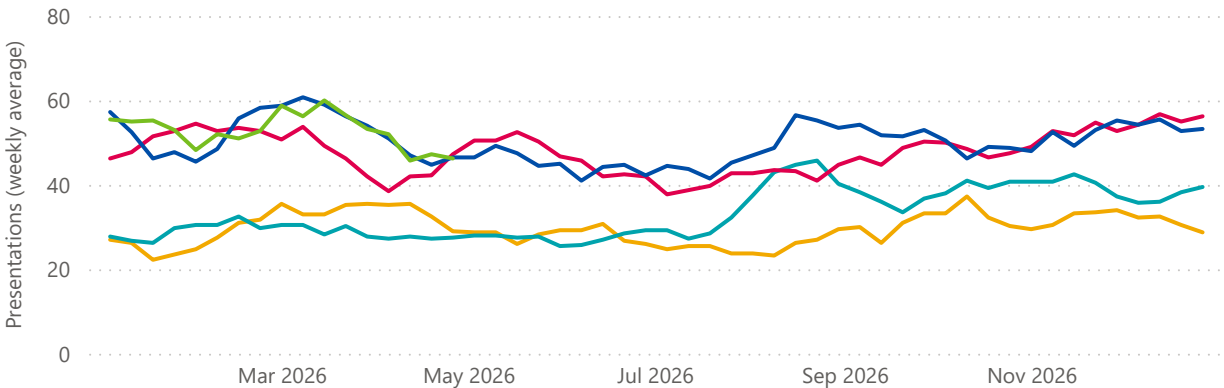


Emergency department presentations

Number of stress and adjustment disorder-related ED presentations, all ages

Measure presents the moving average number of stress and adjustment disorder-related ED presentations per week. Measure includes those with a primary or other diagnosis of ICD-10AM F431-F439. Reported by departure date.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026

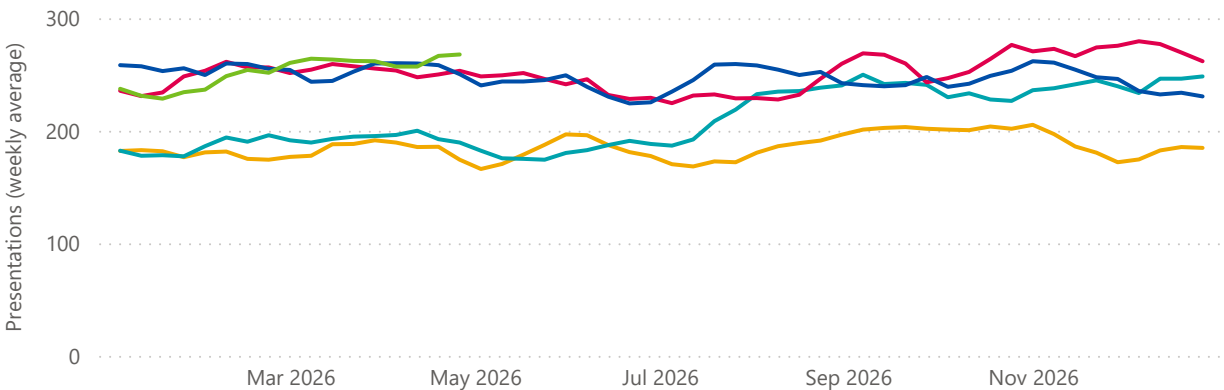


Latest 4-week average (per week): 46.3 (Sun 26 Apr 2026)	SP2022: 29.0	Change: 17.3
	SP2023: 27.5	Change: 18.8
	SP2024: 47.3	Change: -1.0
	SP2025: 46.5	Change: -0.2
Data source: VEMD. Date extracted: 11 Jun 2026.		

Number of schizophrenia, paranoia and acute psychotic disorder-related ED presentations, all ages

Measure presents the moving average number of schizophrenia, paranoia and acute psychotic disorder-related ED presentations per week. Measure includes those with a primary or other diagnosis of ICD-10AM F20-F29. Reported by departure date.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



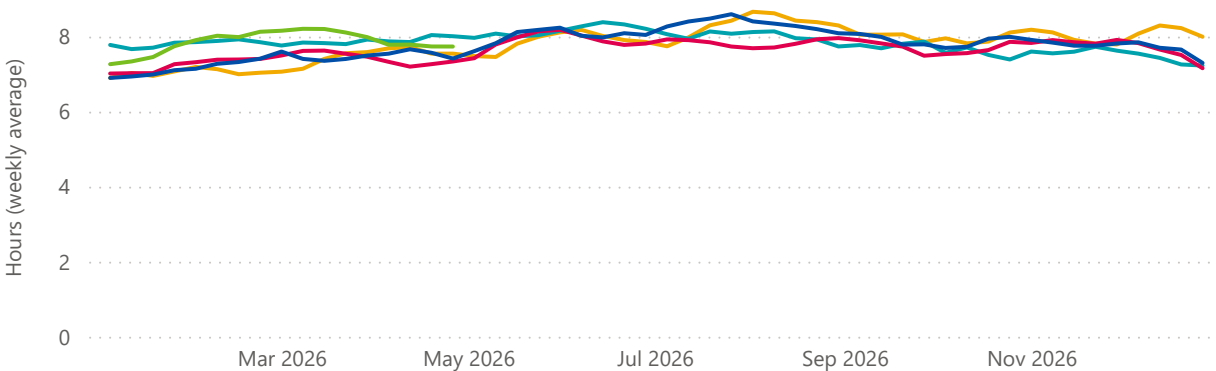
Latest 4-week average (per week): 268 (Sun 26 Apr 2026)	SP2022: 174	Change: 94
	SP2023: 190	Change: 78
	SP2024: 253	Change: 15
	SP2025: 250	Change: 18
Data source: VEMD. Date extracted: 11 Jun 2026.		

Emergency department presentations

Average length of stay (hours) of mental health-related ED presentations

Measure presents the moving average length of stay (in hours) per week for mental health-related ED presentations. Reported by departure date.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026

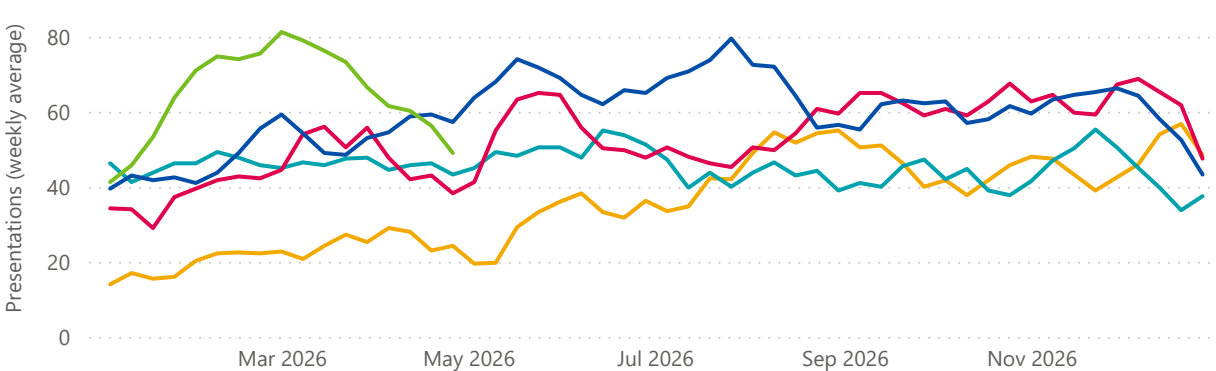


Latest 4-week average (per week): 7.7 (Sun 26 Apr 2026)	SP2022: 7.5	Change: 0.2
	SP2023: 8.0	Change: -0.3
	SP2024: 7.3	Change: 0.4
	SP2025: 7.4	Change: 0.3
	Data source: VEMD. Date extracted: 11 Jun 2026.	

Number of mental health-related ED presentations exceeding a 24-hour length of stay

Measure presents the moving average number of mental health-related ED presentations per week with a length of stay exceeding 24 hours. Reported by departure date.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



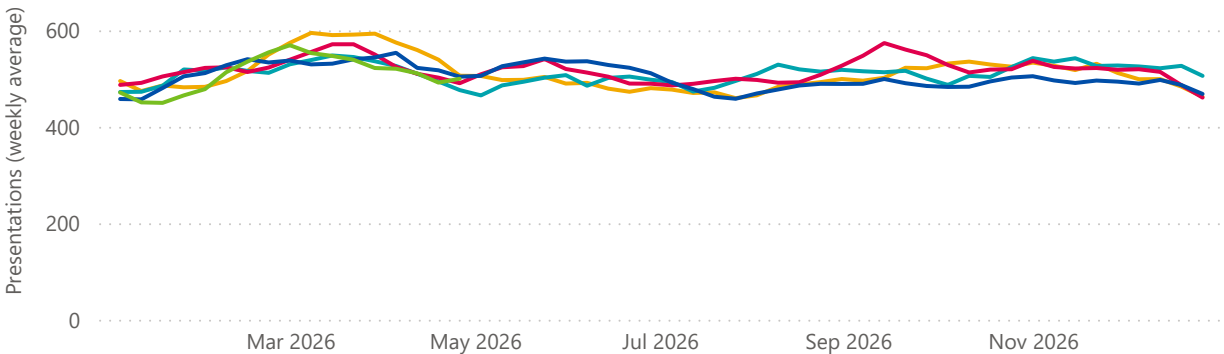
Latest 4-week average (per week): 49.0 (Sun 26 Apr 2026)	SP2022: 24.3	Change: 24.7
	SP2023: 43.3	Change: 5.7
	SP2024: 38.3	Change: 10.7
	SP2025: 57.3	Change: -8.3
	Data source: VEMD. Date extracted: 11 Jun 2026.	

Emergency department presentations

Number of intentional self-harm and suicidal ideation ED presentations, all ages

Measure presents the moving average number of emergency department presentations per week with recorded intentional self-harm and/or suicidal ideation. Reported by departure date.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026

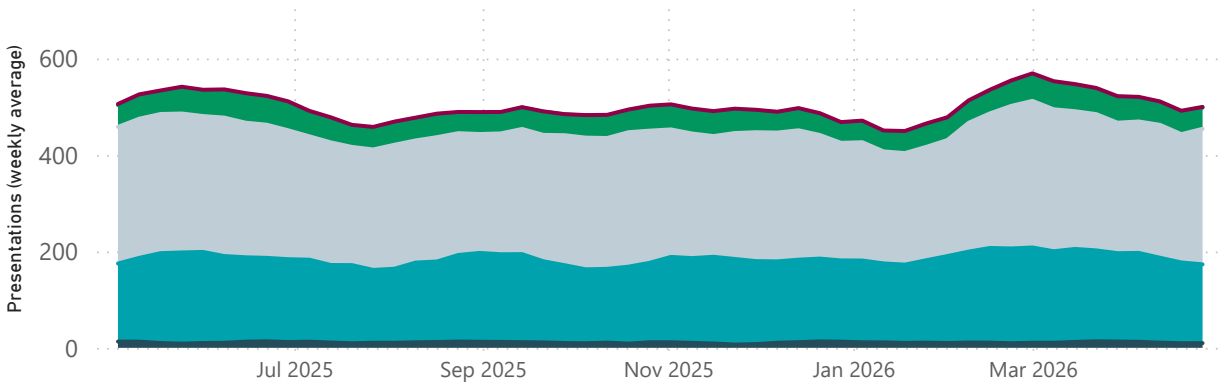


Latest 4-week average (per week): 500 (Sun 26 Apr 2026)	SP2022: 506 SP2023: 476 SP2024: 490 SP2025: 504	Change: -6 Change: 24 Change: 10 Change: -4
Data source: VEMD. Date extracted: 11 Jun 2026.		

Number of intentional self-harm and suicidal ideation ED presentations, by triage category

Measure presents the moving average number of intentional self-harm and suicidal ideation ED presentations per week over the previous 12 months by triage categories: 1. Resuscitation, 2. Emergency, 3. Urgent, 4. Semi-urgent, 5. Non-urgent. Reported by departure date.

● 1 ● 2 ● 3 ● 4 ● 5



Latest 4-week average (per week): 500 (Sun 26 Apr 2026)	
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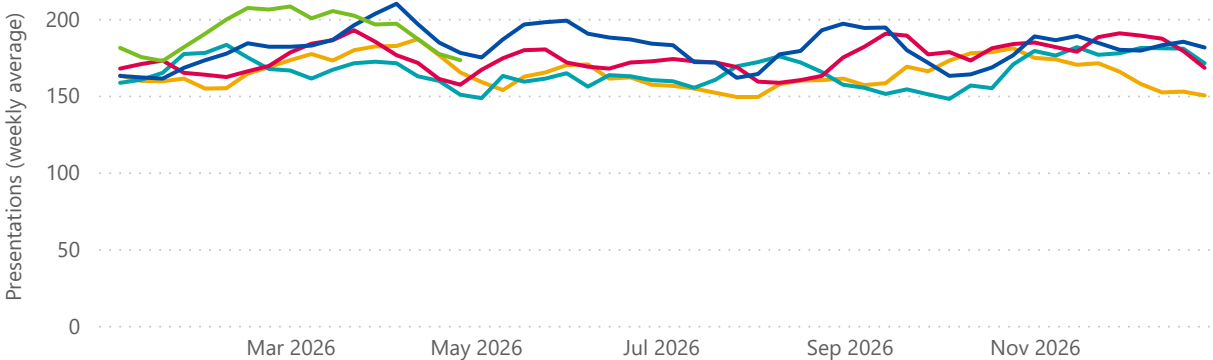
Data source: VEMD. Date extracted: 11 Jun 2026.

Emergency department presentations

Number of intentional self-harm and suicidal ideation ED presentations, triage categories '1' and '2'

Measure presents the moving average number of intentional self-harm and suicidal ideation ED presentations per week by triage categories: 1. Resuscitation, 2. Emergency. Reported by departure date.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026

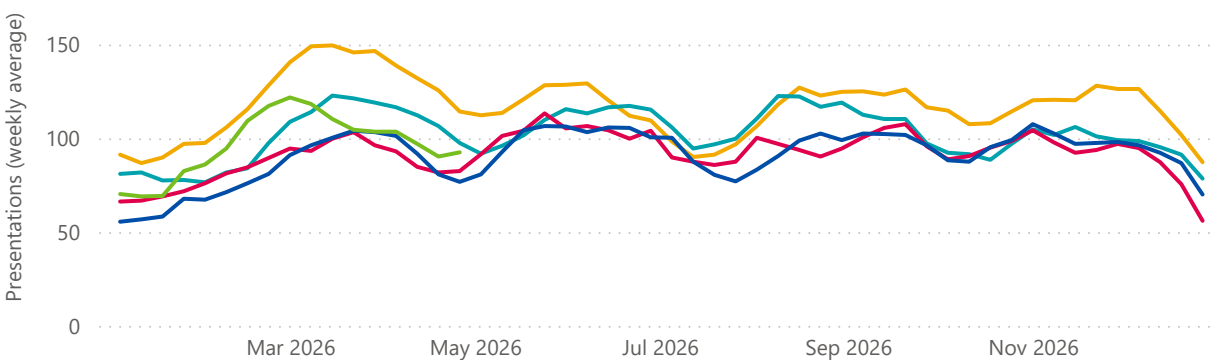


Latest 4-week average (per week): 173 (Sun 26 Apr 2026)	SP2022: 165	Change: 8
	SP2023: 151	Change: 22
	SP2024: 157	Change: 16
	SP2025: 178	Change: -5
Data source: VEMD. Date extracted: 11 Jun 2026.		

Number of intentional self-harm and suicidal ideation ED presentations, ages 0-17 years

Measure presents the moving average number of emergency department presentations per week with recorded intentional self-harm and/or suicidal ideation where the patient was aged under 18 years. Reported by departure date.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026

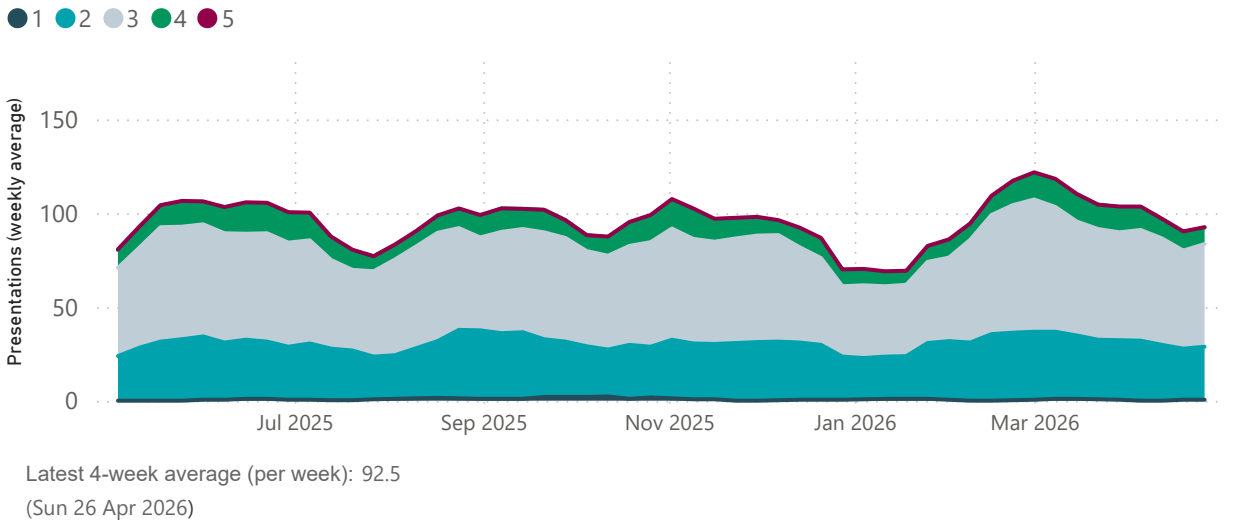


Latest 4-week average (per week): 92.5 (Sun 26 Apr 2026)	SP2022: 114.3	Change: -21.8
	SP2023: 97.5	Change: -5.0
	SP2024: 82.5	Change: 10.0
	SP2025: 76.8	Change: 15.7
Data source: VEMD. Date extracted: 11 Jun 2026.		

Emergency department presentations

Number of intentional self-harm and suicidal ideation ED presentations, ages 0-17 years, by triage category

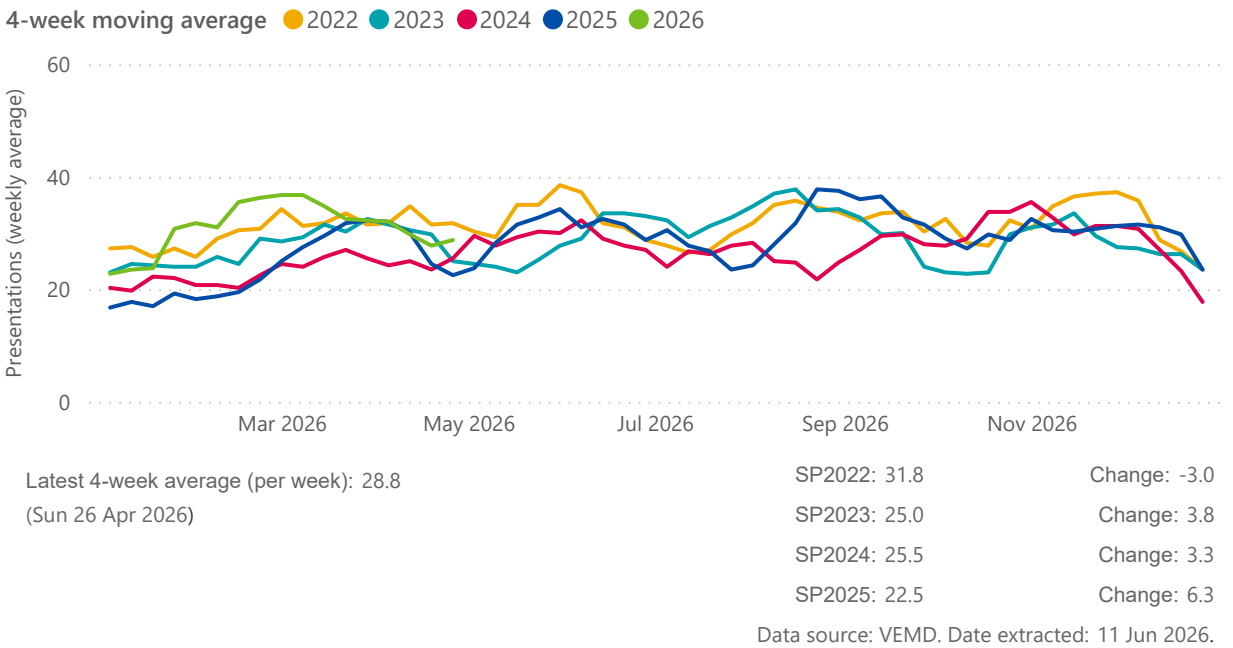
Measure presents the moving average number of intentional self-harm and suicidal ideation ED presentations per week over the previous 12 months where the patient was aged under 18 years, by triage categories: 1. Resuscitation, 2. Emergency, 3. Urgent, 4. Semi-urgent, 5. Non-urgent. Reported by departure date.



Data source: VEMD. Date extracted: 11 Jun 2026.

Number of intentional self-harm and suicidal ideation ED presentations, ages 0-17 years, triage categories '1' and '2'

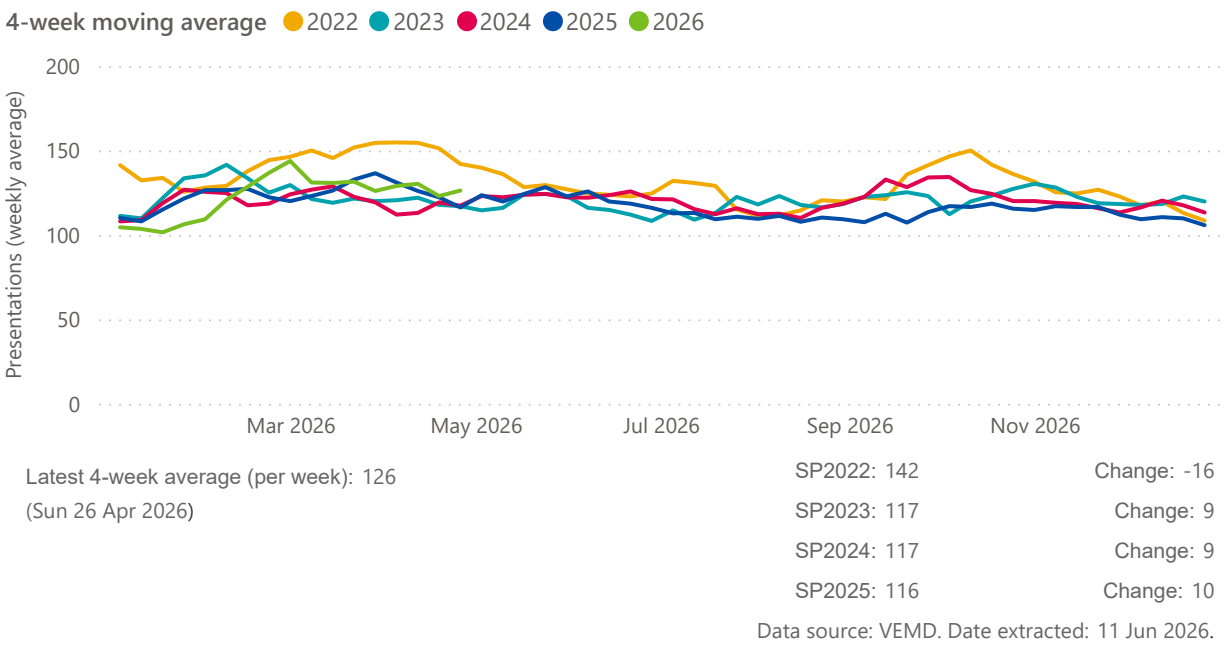
Measure presents the moving average number of intentional self-harm and suicidal ideation ED presentations per week where the patient was aged under 18 years, by triage categories: 1. Resuscitation, 2. Emergency. Reported by departure date.



Emergency department presentations

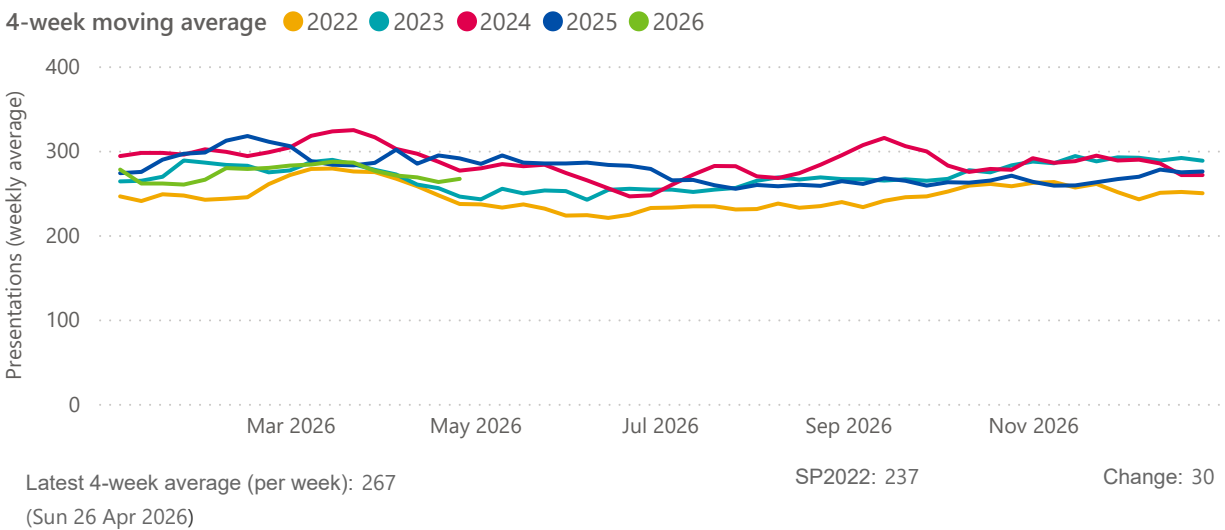
Number of intentional self-harm and suicidal ideation ED presentations, ages 18-25 years

Measure presents the moving average number of intentional self-harm and suicidal ideation ED presentations per week where the patient was aged 18 – 25 years. Reported by departure date.



Number of intentional self-harm and suicidal ideation ED presentations, ages 26-64 years

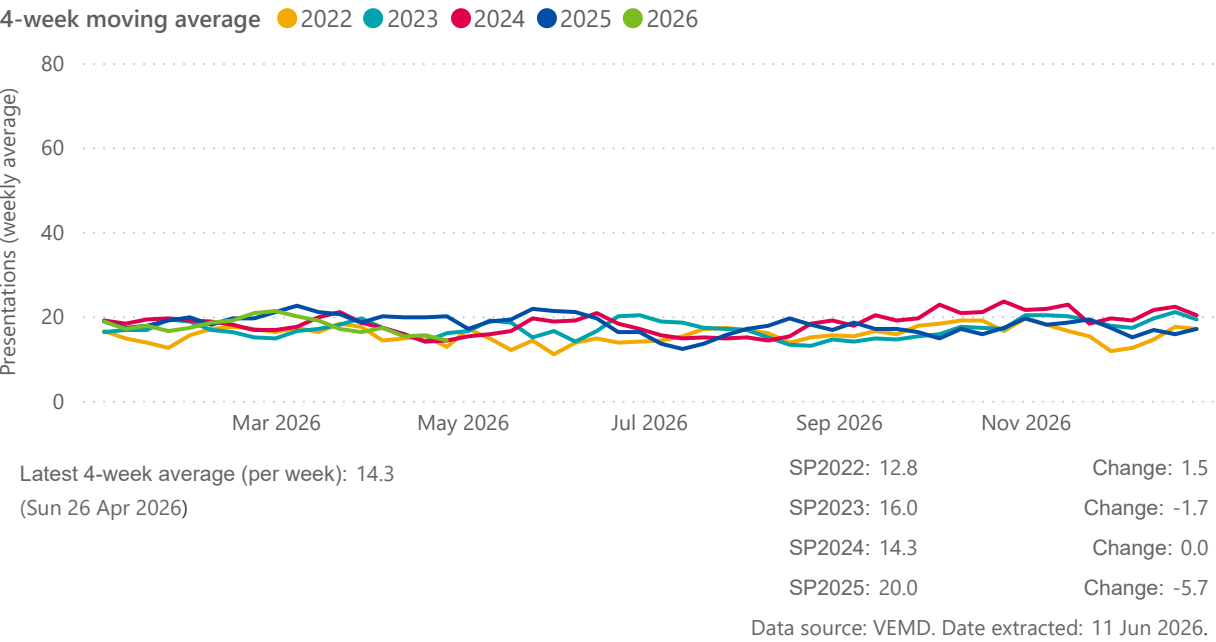
Measure presents the moving average number of intentional self-harm and suicidal ideation ED presentations per week where the patient was aged 26 – 64 years. Reported by departure date.



Emergency department presentations

Number of intentional self-harm and suicidal ideation ED presentations, ages 65+ years

Measure presents the moving average number of intentional self-harm and suicidal ideation ED presentations per week where the patient was aged 65 years and over. Reported by departure date.

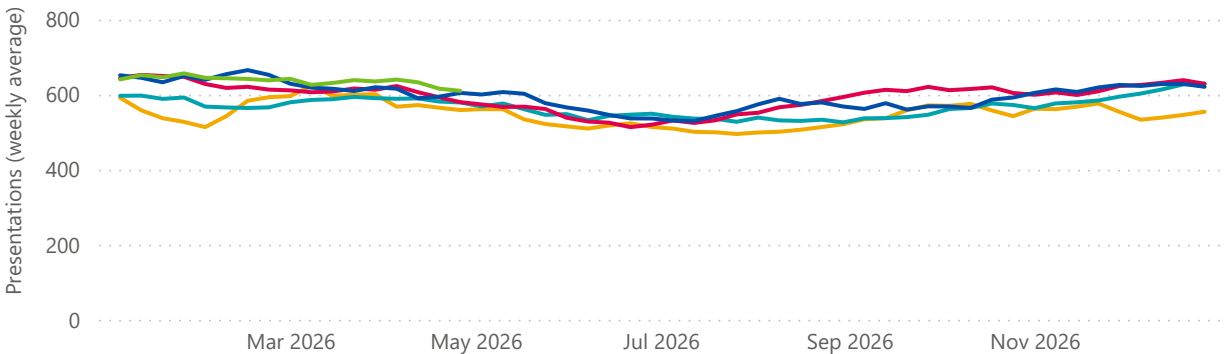


Emergency department presentations

Number of alcohol and other drug-related ED presentations

Measure presents the moving average number of ED presentations per week with an acute AoD-related primary or other diagnosis, or where the patient was referred to an AoD service on departure (including counselling, residential withdrawal, rehabilitation and supported accommodation). Reported by departure date.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026

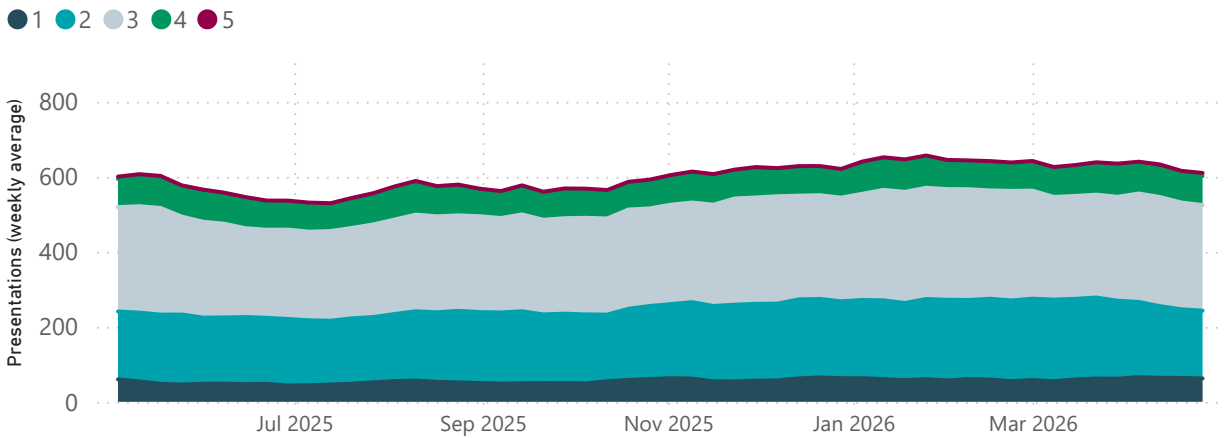


Latest 4-week average (per week): 610 (Sun 26 Apr 2026)	SP2022: 559	Change: 51
	SP2023: 579	Change: 31
	SP2024: 580	Change: 30
	SP2025: 605	Change: 5

Data source: VEMD. Date extracted: 11 Jun 2026.

Number of alcohol and other drug-related ED presentations, by triage category

Measure presents the moving average number of acute AoD-related ED presentations per week over the previous 12 months by triage categories: 1. Resuscitation, 2. Emergency, 3. Urgent, 4. Semi-urgent, 5. Non-urgent. Reported by departure date.



Latest 4-week average (per week): 610 (Sun 26 Apr 2026)	
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Data source: VEMD. Date extracted: 11 Jun 2026.

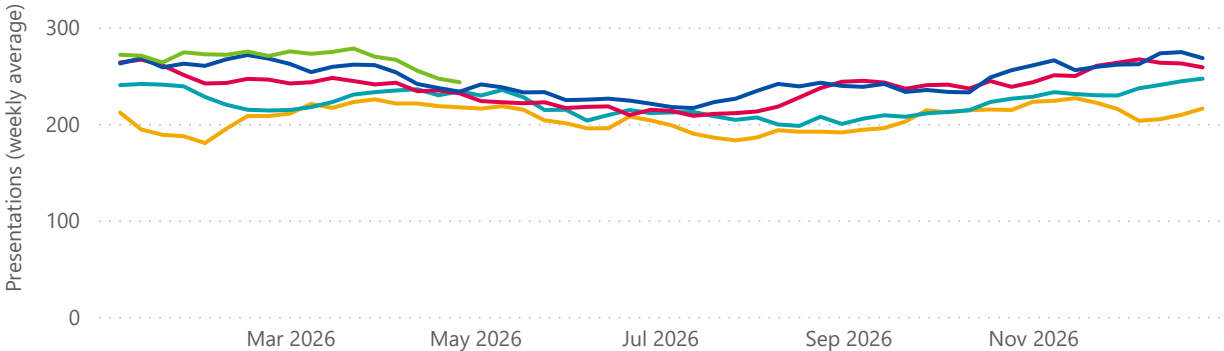
Emergency department presentations

Number of alcohol and other drug-related ED presentations, triage categories '1' and '2'

Measure presents the moving average number of acute AoD-related ED presentations per week by triage categories:

1. Resuscitation, 2. Emergency. Reported by departure date.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026

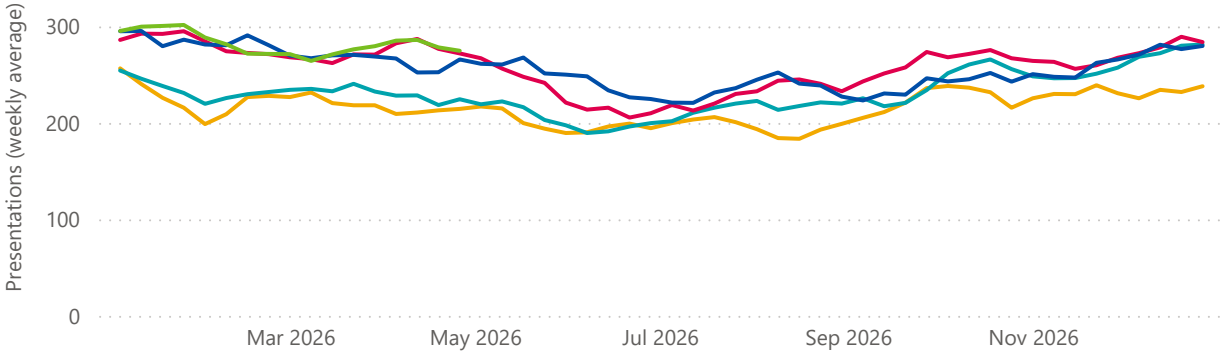


Latest 4-week average (per week): 243 (Sun 26 Apr 2026)	SP2022: 217	Change: 26
	SP2023: 234	Change: 9
	SP2024: 232	Change: 11
	SP2025: 233	Change: 10
Data source: VEMD. Date extracted: 11 Jun 2026.		

Number of alcohol-related ED presentations

Measure presents the moving average number of ED presentations per week with a primary or other diagnosis reflecting an acute condition or manifestation of alcohol use or dependence. Reported by departure date.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026

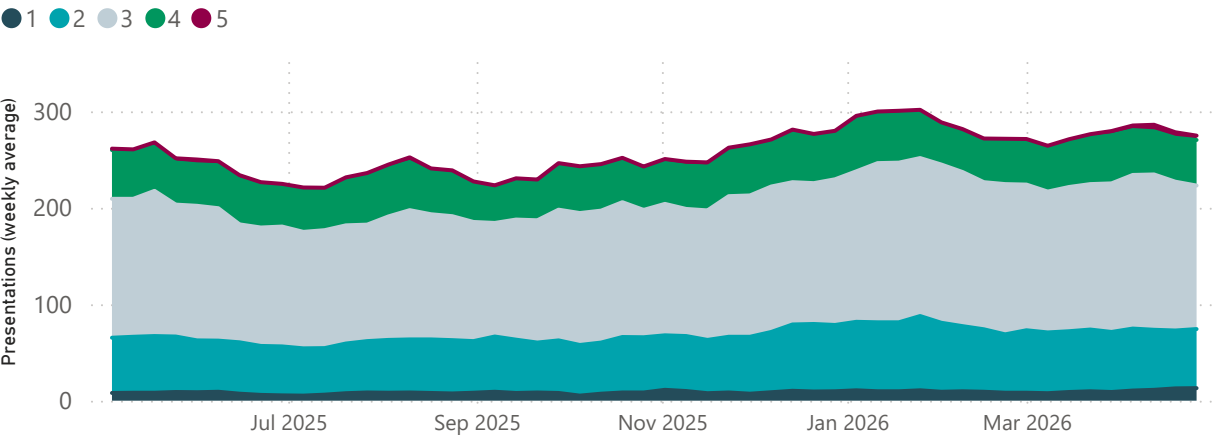


Latest 4-week average (per week): 275 (Sun 26 Apr 2026)	SP2022: 215	Change: 60
	SP2023: 225	Change: 50
	SP2024: 272	Change: 3
	SP2025: 266	Change: 9
Data source: VEMD. Date extracted: 11 Jun 2026.		

Emergency department presentations

Number of alcohol-related ED presentations, by triage category

Measure presents the moving average number of ED presentations per week over the previous 12 months with an acute condition or manifestation of alcohol use or dependence, by triage categories: 1. Resuscitation, 2. Emergency, 3. Urgent, 4. Semi-urgent, 5. Non-urgent. Reported by departure date.

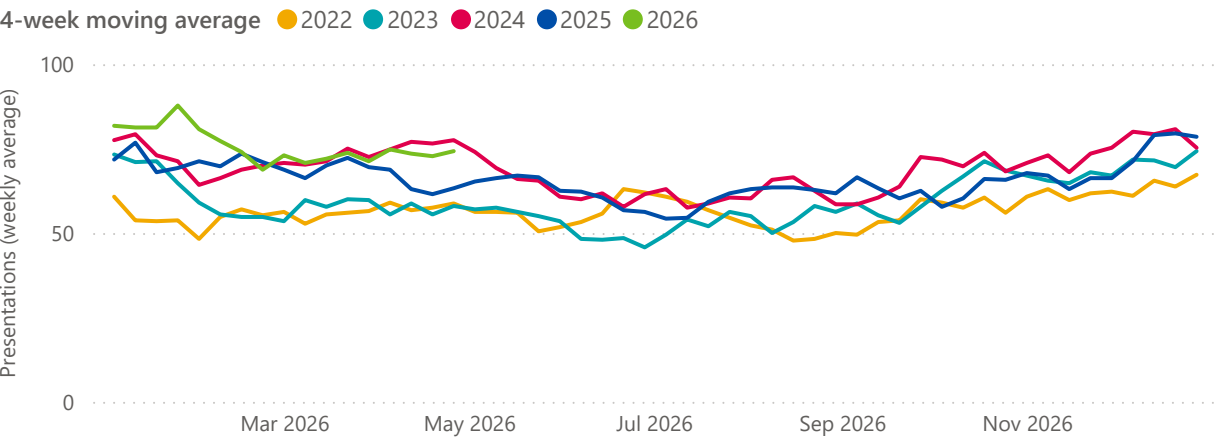


Latest 4-week average (per week): 275
(Sun 26 Apr 2026)

Data source: VEMD. Date extracted: 11 Jun 2026.

Number of alcohol-related ED presentations, triage categories '1' and '2'

Measure presents the moving average number of ED presentations per week with an acute condition or manifestation of alcohol use or dependence, by triage categories: 1. Resuscitation, 2. Emergency. Reported by departure date.



Latest 4-week average (per week): 74.3
(Sun 26 Apr 2026)

SP2022: 58.8	Change: 15.5
SP2023: 58.0	Change: 16.3
SP2024: 77.5	Change: -3.2
SP2025: 63.3	Change: 11.0

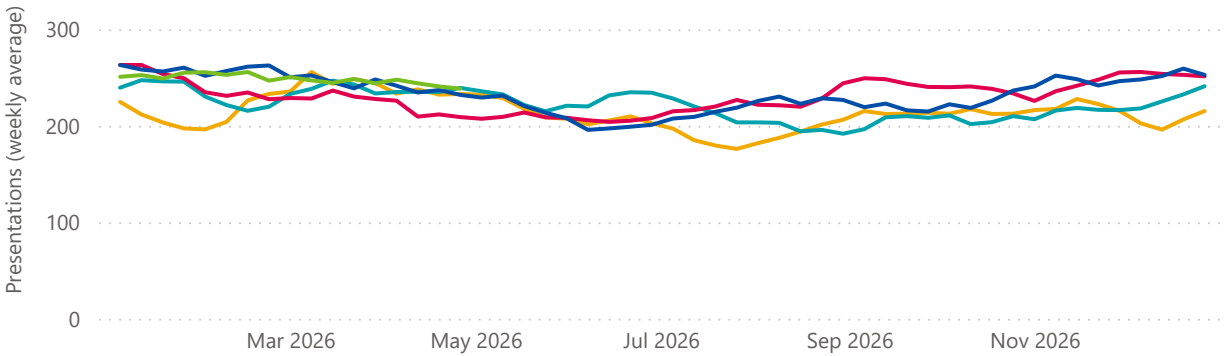
Data source: VEMD. Date extracted: 11 Jun 2026.

Emergency department presentations

Number of drugs of dependence and illicit drug-related ED presentations

Measure presents the moving average number of ED presentations per week with a primary or other diagnosis reflecting an acute condition or manifestation of use or dependence of an illicit substance, or drugs with a recognised potential for misuse, abuse and dependence. Reported by departure date.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



Latest 4-week average (per week): 239
(Sun 26 Apr 2026)

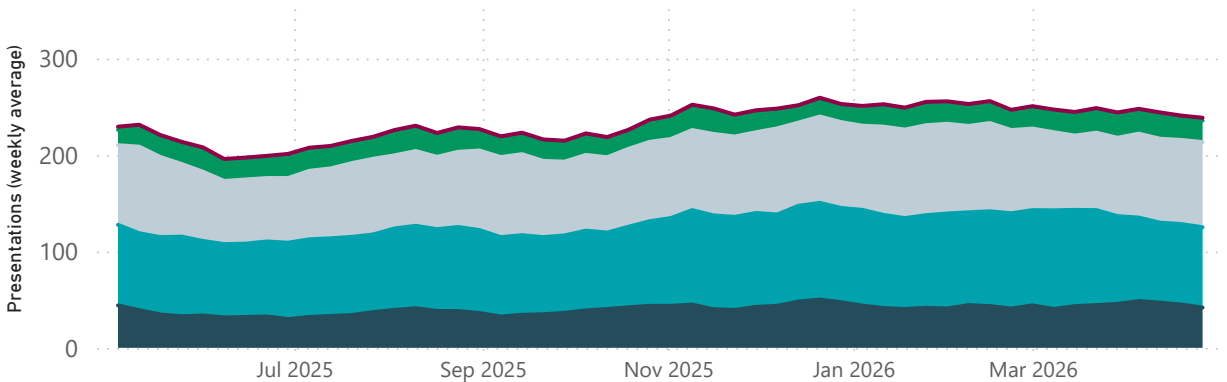
Year	SP2022	SP2023	SP2024	SP2025	Change
2022	233	239	209	232	6
2023	233	239	209	232	0
2024	209	239	209	232	30
2025	232	239	209	232	7

Data source: VEMD. Date extracted: 11 Jun 2026.

Number of drugs of dependence and illicit drug-related ED presentations, by triage category

Measure presents the moving average number of ED presentations per week over the previous 12 months with a primary or other diagnosis reflecting an acute condition or manifestation of use or dependence of an illicit substance, or drugs with a recognised potential for misuse, abuse and dependence. Reported by triage categories: 1. Resuscitation, 2. Emergency, 3. Urgent, 4. Semi-urgent, 5. Non-urgent. Reported by departure date.

● 1 ● 2 ● 3 ● 4 ● 5



Latest 4-week average (per week): 239
(Sun 26 Apr 2026)

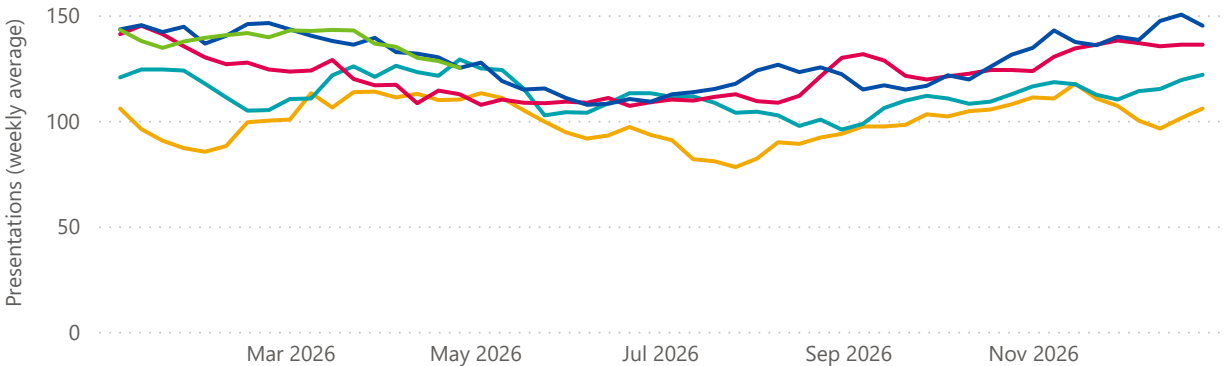
Data source: VEMD. Date extracted: 11 Jun 2026.

Emergency department presentations

Number of drugs of dependence and illicit drug-related ED presentations, triage categories '1' and '2'

Measure presents the moving average number of ED presentations per week with a primary or other diagnosis reflecting an acute condition or manifestation of use or dependence of an illicit substance, or drugs with a recognised potential for misuse, abuse and dependence by triage categories: 1. Resuscitation, 2. Emergency. Reported by departure date.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



Latest 4-week average (per week): 125.0
(Sun 26 Apr 2026)

SP2022: 110.0	Change: 15.0
SP2023: 129.0	Change: -4.0
SP2024: 112.5	Change: 12.5
SP2025: 125.0	Change: 0.0

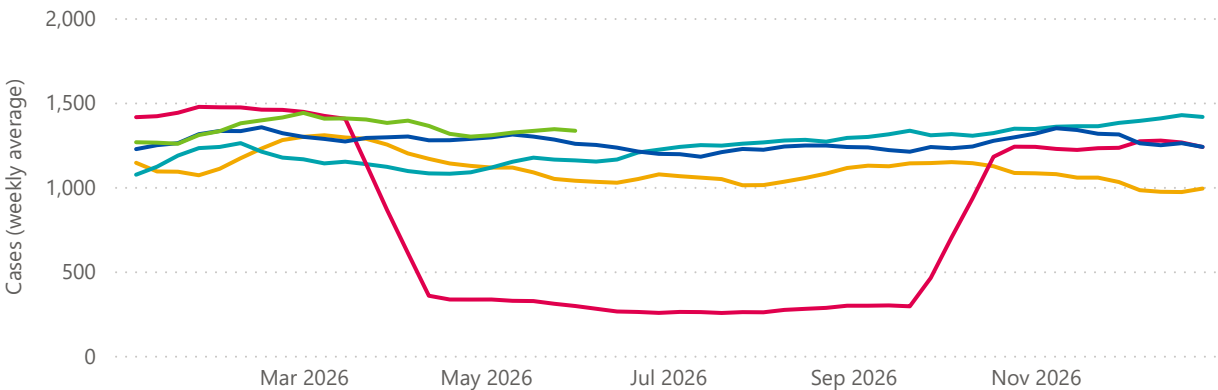
Data source: VEMD. Date extracted: 11 Jun 2026.

Ambulance Victoria

Number of mental health-related ambulance cases**

Measure presents the moving average number of ambulance cases per week where the clinical information captured within the patient care record indicated the case was mental health related. 'Ambulance cases' refer to emergency and non-emergency occasions where Ambulance Victoria has attended to a patient at a scene and filled out a patient care record.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026

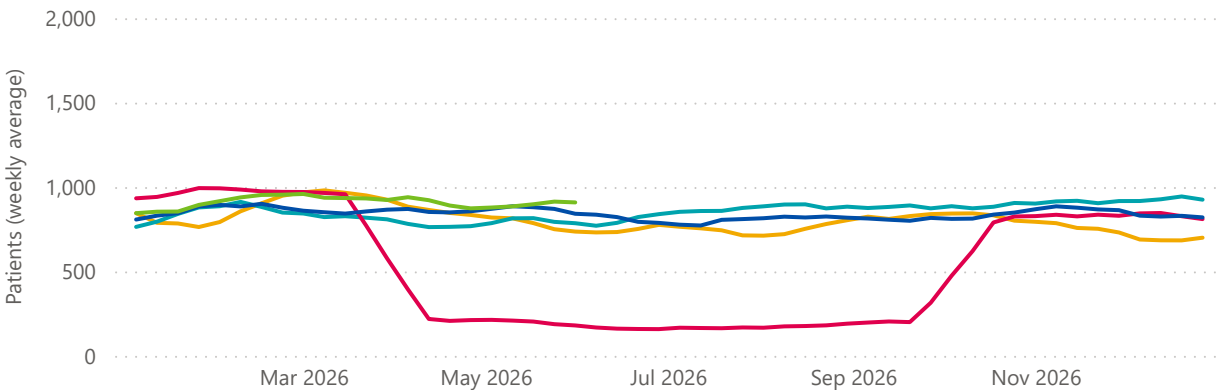


Latest 4-week average (per week): 1,332 (Sun 31 May 2026)	SP2022: 1,036	Change: 296
	SP2023: 1,157	Change: 175
	SP2024: 294	Change: 1,038
	SP2025: 1,255	Change: 77
Data source: AV. Date extracted: 12 Jun 2026.		

Number of ambulance patients transported to ED which were MH-related**

Measure presents the moving average number of ambulance patients per week transported to a hospital ED where the clinical information captured within the patient care record indicated the case was mental health related. A hospital ED is defined as one of the 40 healthcare providers with the greatest number of ambulance arrivals in Victoria.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



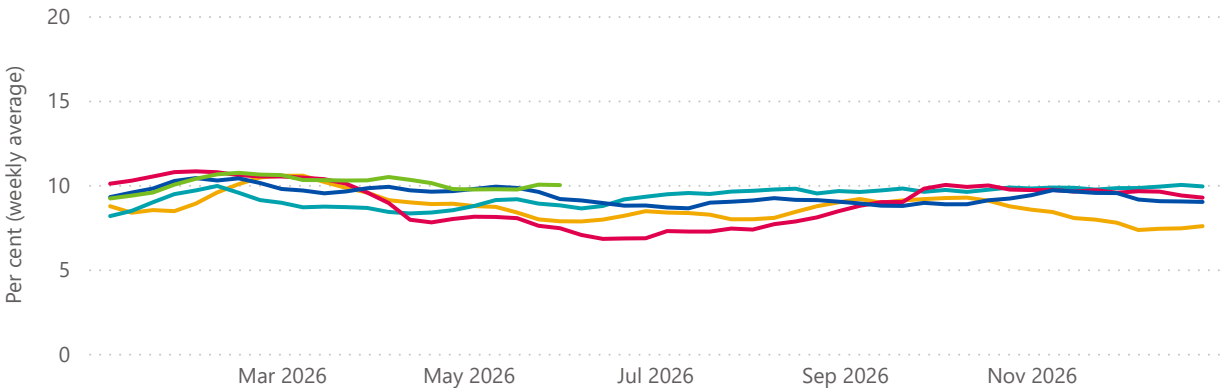
Latest 4-week average (per week): 909 (Sun 31 May 2026)	SP2022: 736	Change: 173
	SP2023: 786	Change: 123
	SP2024: 180	Change: 729
	SP2025: 842	Change: 67
Data source: AV. Date extracted: 12 Jun 2026.		

Ambulance Victoria

Percentage of ambulance patients transported to ED which were MH-related**

Measure presents the moving average percentage of total ambulance patients per week transported to a hospital ED for mental health related reasons. A hospital ED is defined as one of the 40 healthcare providers with the greatest number of ambulance arrivals in Victoria.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



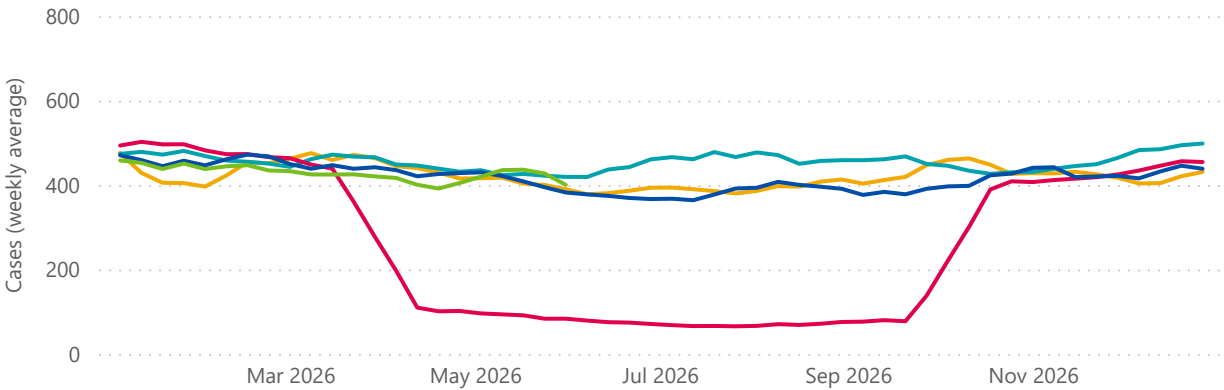
Latest 4-week average (per week): 10.0
(Sun 31 May 2026)

Data source: AV. Date extracted: 12 Jun 2026.

Number of AoD-related ambulance cases**

Measure presents the moving average number of ambulance cases per week where a drug and/or alcohol category was recorded as the final primary assessment by a treating paramedic. 'Ambulance cases' refer to emergency and non-emergency occasions where Ambulance Victoria has attended to a patient at a scene and filled out a patient care record.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



Latest 4-week average (per week): 400
(Sun 31 May 2026)

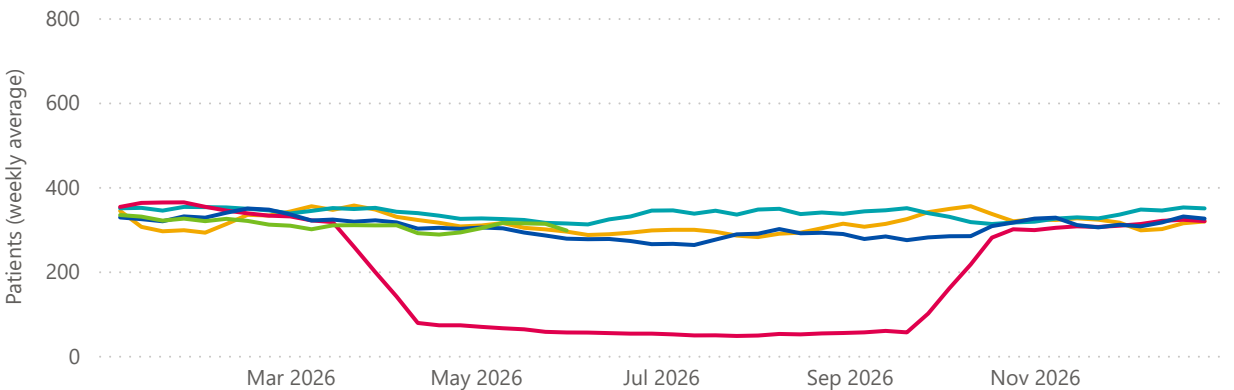
Data source: AV. Date extracted: 12 Jun 2026.

Ambulance Victoria

Number of ambulance patients transported to ED which were AoD-related**

Measure presents the moving average number of ambulance patients per week transported to a hospital emergency department where a drug and/or alcohol category was recorded as the final primary assessment by a treating paramedic. A hospital emergency department is defined as one of the 40 healthcare providers with the greatest number of ambulance arrivals in Victoria.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026

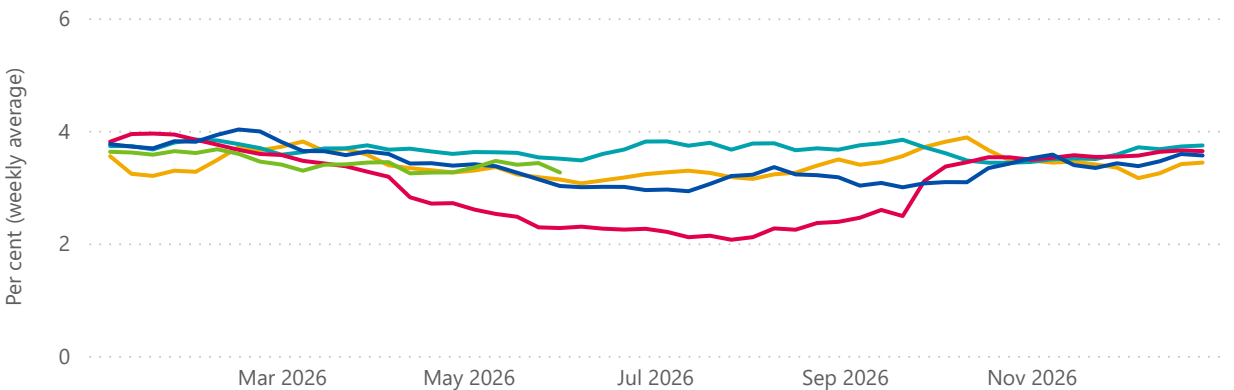


Latest 4-week average (per week): 297 (Sun 31 May 2026)	SP2022: 294	Change: 3
	SP2023: 313	Change: -16
	SP2024: 55	Change: 242
	SP2025: 277	Change: 20
	Data source: AV. Date extracted: 12 Jun 2026.	

Percentage of ambulance patients transported to ED which were AoD-related**

Measure presents the moving average percentage of total ambulance patients per week transported to a hospital ED for AoD-related reasons. A hospital ED is defined as one of the 40 healthcare providers with the greatest number of ambulance arrivals in Victoria.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



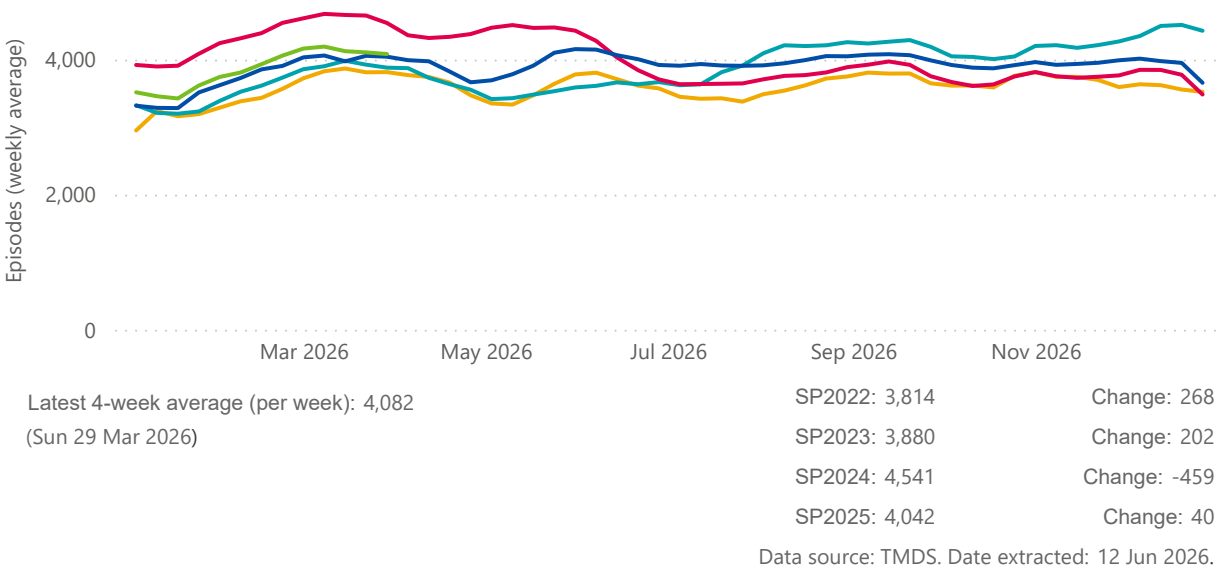
Latest 4-week average (per week): 3.3 (Sun 31 May 2026)	SP2022: 3.1	Change: 0.2
	SP2023: 3.5	Change: -0.2
	SP2024: 2.3	Change: 1.0
	SP2025: 3.0	Change: 0.3
	Data source: AV. Date extracted: 12 Jun 2026.	

Mental health triage services

Number of mental health triage episodes

Measure presents the moving average number of mental health triage contacts per week resulting in a triage scale being assigned. Refer to *Triage scale – mental health service guidelines* for detailed information on the mental health triage process and triage codes.

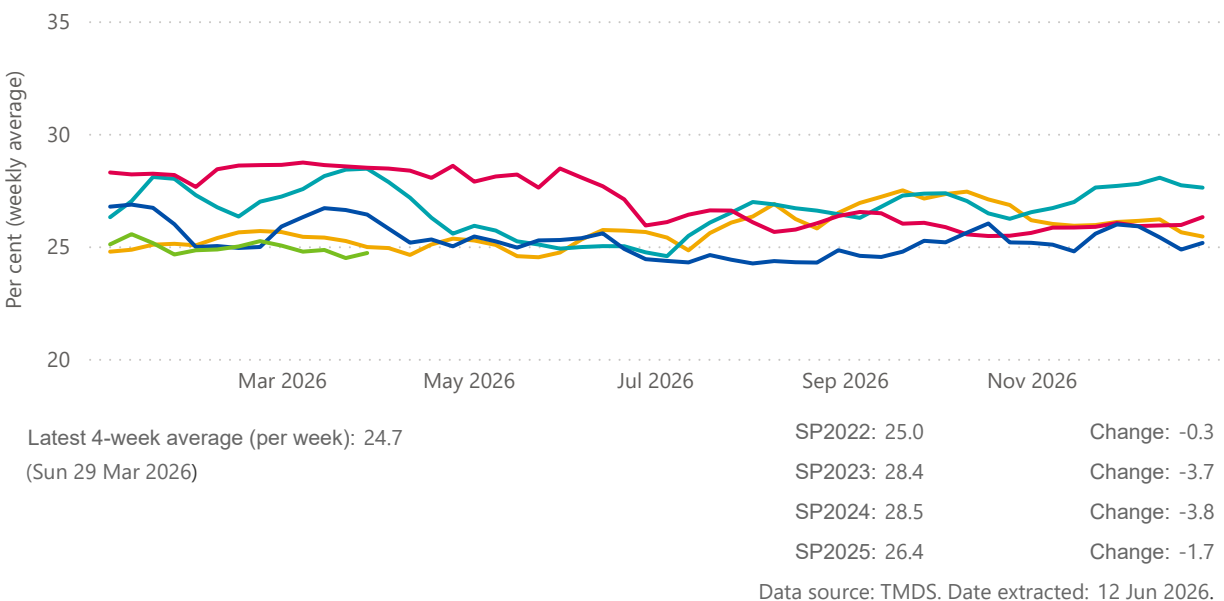
4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



Percentage of mental health triage episodes where the service recipient is a parent, family, carer or other

Measure presents the percentage of mental health triage contacts per week where the service recipient is a parent, family member, carer or other recipient. Refer to *Triage scale – mental health service guidelines* for detailed information on the mental health triage process and triage codes.

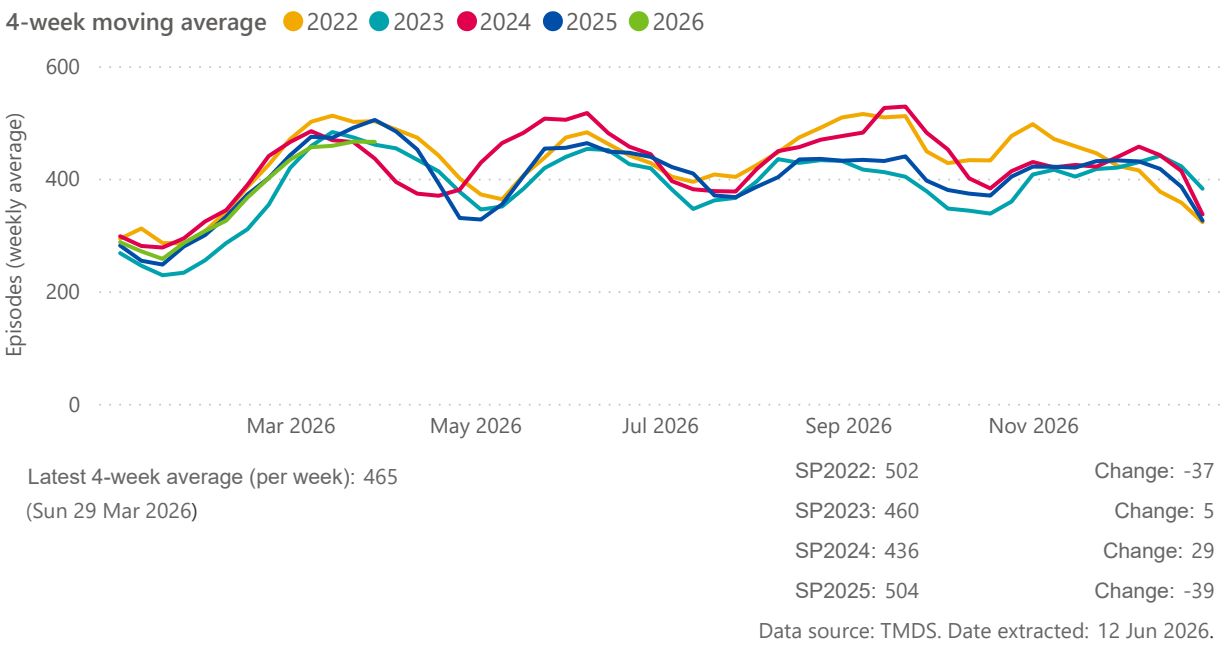
4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



Mental health triage services

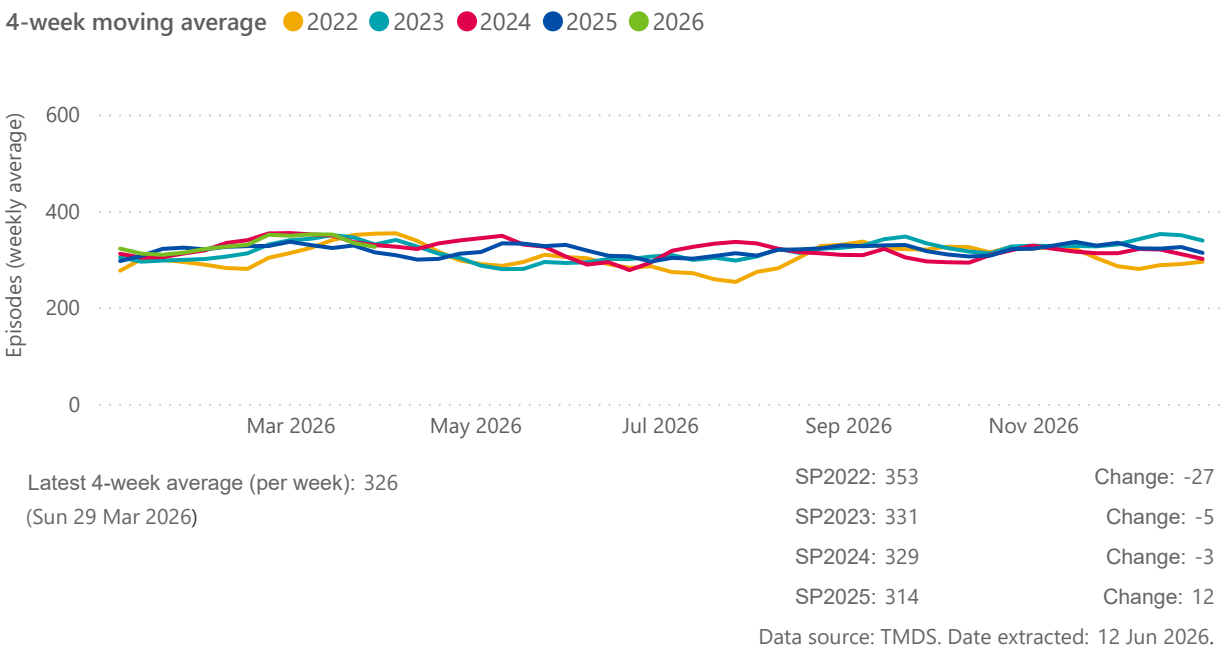
Number of mental health triage episodes (CAMHS/CYMHS)

Measure presents the moving average number of mental health triage contacts per week resulting in a triage scale being assigned with an assigned child and youth (CAMHS/CYMHS) program type at intake. Refer to *Triage scale – mental health service guidelines* for detailed information on the mental health triage process and triage codes.



Number of mental health triage episodes, triage codes 'A' and 'B'

Measure presents the moving average number of mental health triage contacts per week with an assigned triage code: A. Emergency services response, B. Crisis mental health response. Refer to *Triage scale – mental health service guidelines* for detailed information on the mental health triage process and triage codes.

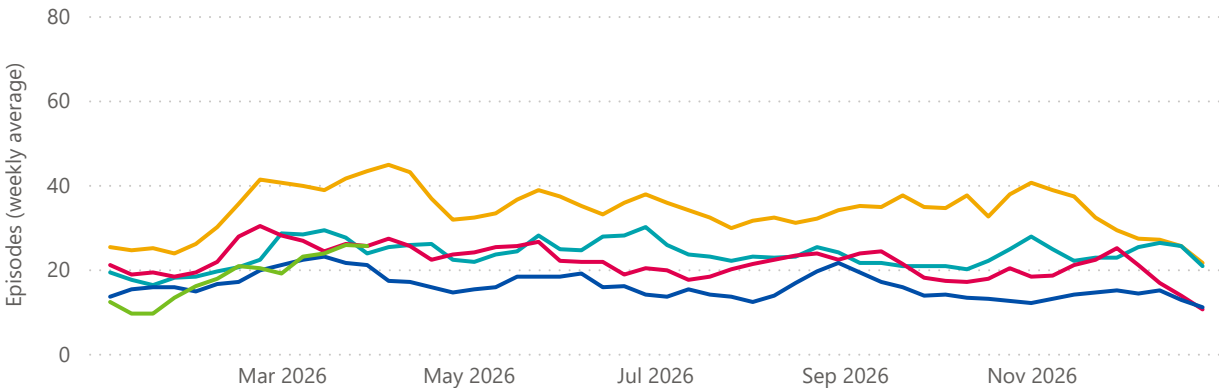


Mental health triage services

Number of mental health triage episodes, triage codes 'A' and 'B' (CAMHS/CYMHS)

Measure presents the moving average number of mental health triage contacts per week with a CAMHS/CYMHS program type at intake, and with an assigned triage code: A. Emergency services response, B. Crisis mental health response. Refer to *Triage scale – mental health service guidelines* for detailed information on the mental health triage process and triage codes.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



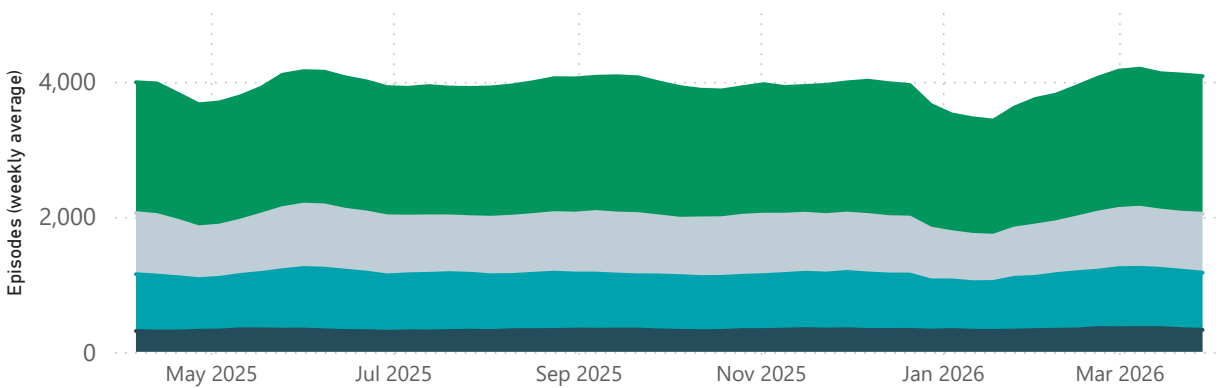
Latest 4-week average (per week): 25.5
(Sun 29 Mar 2026)

SP2022: 43.3 Change: -17.8
SP2023: 23.8 Change: 1.7
SP2024: 25.5 Change: 0.0
SP2025: 21.0 Change: 4.5
Data source: TMDS. Date extracted: 12 Jun 2026.

Number of mental health triage episodes, by triage code

Measure reports the moving average number of mental health triage contacts resulting in a triage scale being assigned, by mental health triage codes: A. Emergency services response, B. Crisis mental health response, C. Urgent mental health response, D. Semi-urgent mental health response, E. Non-urgent mental health response, F. Referral to contact a service provider, G. Advice only or more info needed.

● A & B ● C & D ● E ● F & G



Latest 4-week average (per week): 4,082
(Sun 29 Mar 2026)

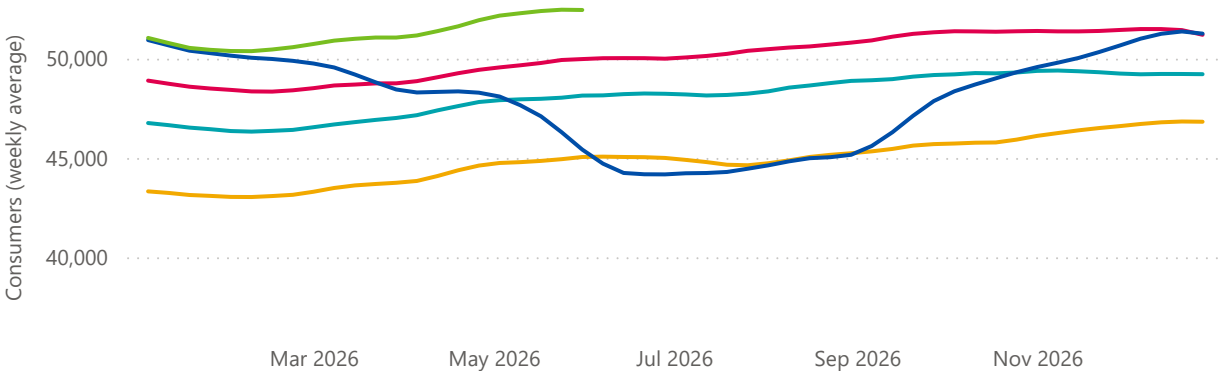
Data source: TMDS. Date extracted: 12 Jun 2026.

Clinical mental health care

Number of 'active' mental health consumers*

Measure presents the moving average number of consumers per week in an open acute/subacute inpatient or residential episode, or those with a recorded ambulatory contact within the preceding 90 days.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



Latest 4-week average (per week): 52,449
(Sun 31 May 2026)

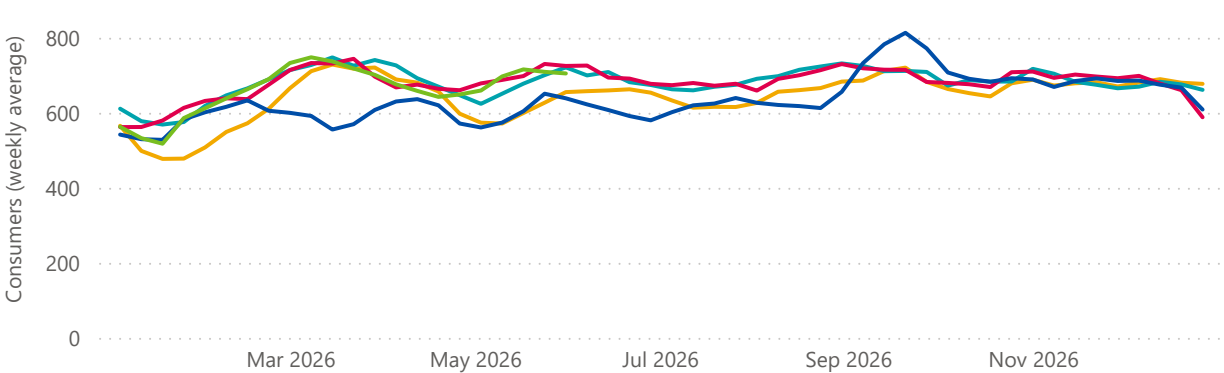
SP2022: 45,047	Change: 7,402
SP2023: 48,139	Change: 4,310
SP2024: 49,978	Change: 2,471
SP2025: 45,420	Change: 7,029

Data source: CMI/ODS. Date extracted: 10 Jun 2026.

Number of 'new' mental health consumers*

Measure presents the moving average number of consumers per week in an open acute/subacute inpatient or residential episode, or those with a recorded ambulatory contact within the preceding 90 days, who have not have not previously accessed clinical mental health services in the last five years.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



Latest 4-week average (per week): 705
(Sun 31 May 2026)

SP2022: 655	Change: 50
SP2023: 721	Change: -16
SP2024: 725	Change: -20
SP2025: 639	Change: 66

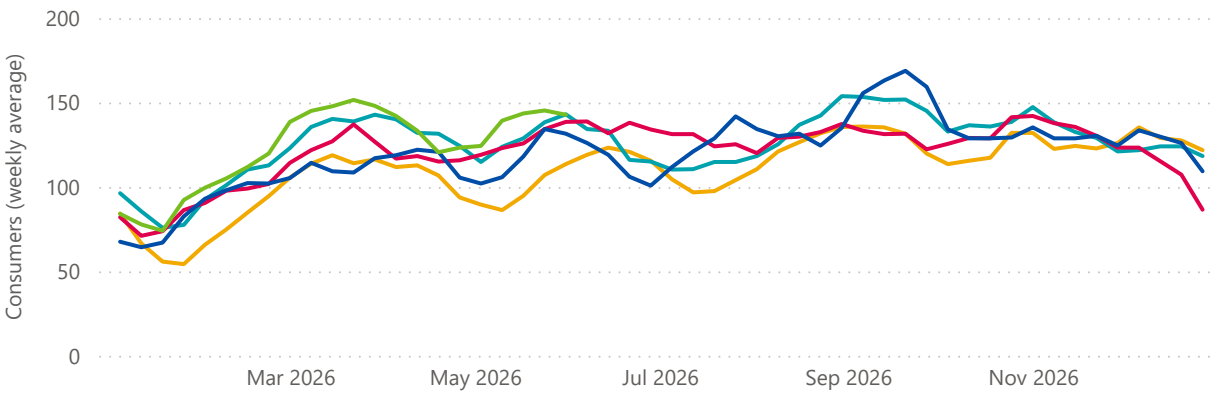
Data source: CMI/ODS. Date extracted: 10 Jun 2026.

Clinical mental health care

Number of 'new' CAMHS/CYMHS mental health consumers*

Measure presents the moving average number of consumers per week in an open CAMHS/CYMHS acute/subacute inpatient or residential episode, or those with a recorded ambulatory contact within the preceding 90 days, who have not have not previously accessed clinical mental health services in the last five years.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



Latest 4-week average (per week): 142.8
(Sun 31 May 2026)

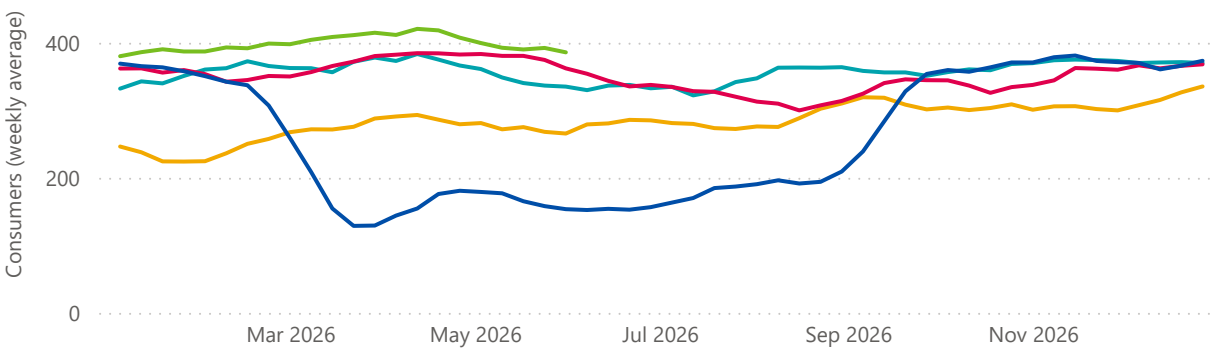
SP2022:	113.5	Change: 29.3
SP2023:	143.0	Change: -0.2
SP2024:	138.5	Change: 4.3
SP2025:	131.5	Change: 11.3

Data source: CMI/ODS. Date extracted: 10 Jun 2026.

Number of consumers receiving assessment and treatment in their own environment by adult CATT, ACIS or MHaP response services via direct face-to-face or videoconference contact*

Measure presents the moving average number of consumers per week receiving direct (face-to-face) or videoconference contacts from an adult Crisis and Assessment Team (CATT), an adult Acute Community Intervention Service (ACIS) response team or a Mental Health and Police Response (MHaP) response.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



Latest 4-week average (per week): 386
(Sun 31 May 2026)

SP2022:	266	Change: 120
SP2023:	335	Change: 51
SP2024:	362	Change: 24
SP2025:	154	Change: 232

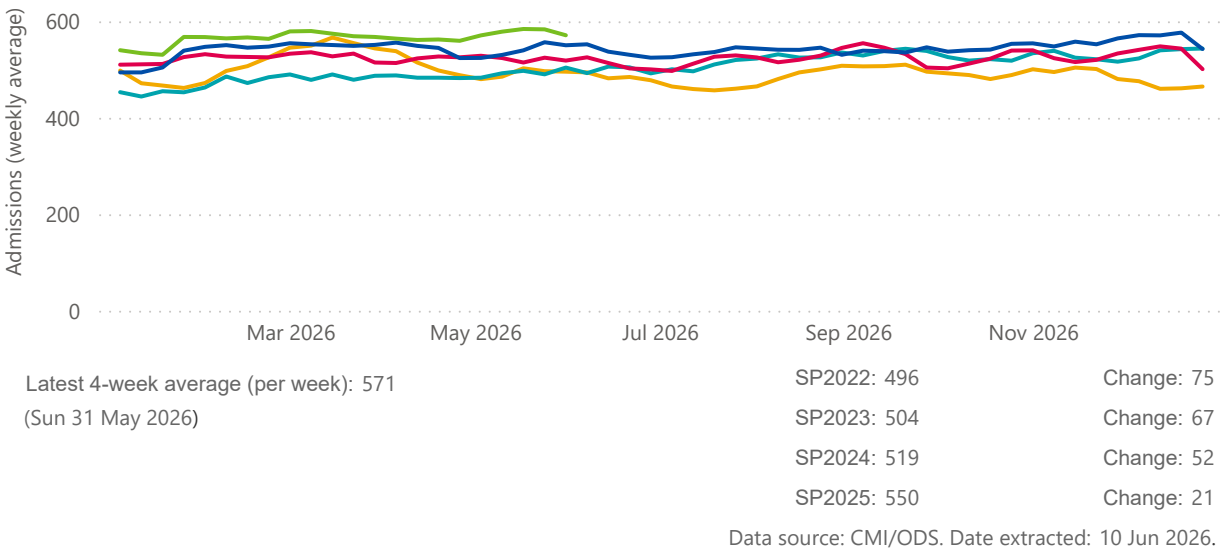
Data source: CMI/ODS. Date extracted: 10 Jun 2026.

Clinical mental health care

Number of admissions to an acute mental health inpatient unit – all settings

Measure presents the moving average number of admissions per week to all acute inpatient units, including within adult, older adults, child and adolescent, forensic mental health and specialist settings. At an individual unit level, this measure is based on the originating inpatient unit. Consumers may be subsequently transferred to other units at the same campus during the same admitted episode. Includes same day stays.

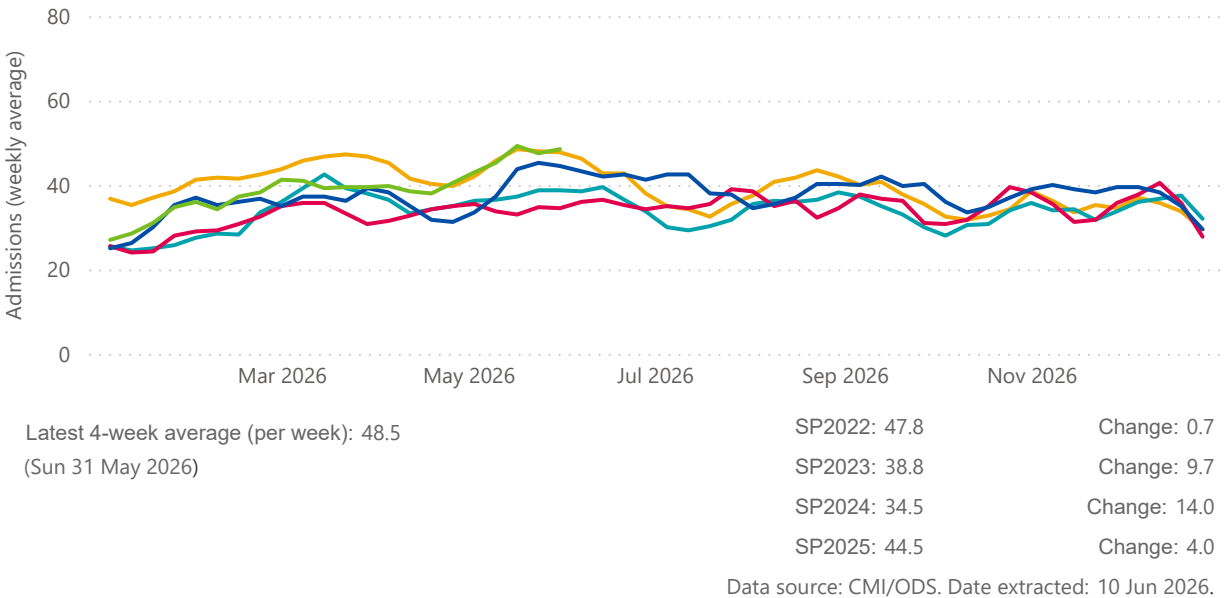
4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



Number of admissions to a CAMHS acute inpatient unit

Measure presents the moving average number of admissions per week to the following acute inpatient units: 1. Statewide child acute units, 2. Adolescent acute units, 3. Specialist adolescent acute beds in regional Victoria. At an individual unit level, this measure is based on the originating inpatient unit. Consumers may be subsequently transferred to other units at the same campus during the same admitted episode. Includes same day stays.

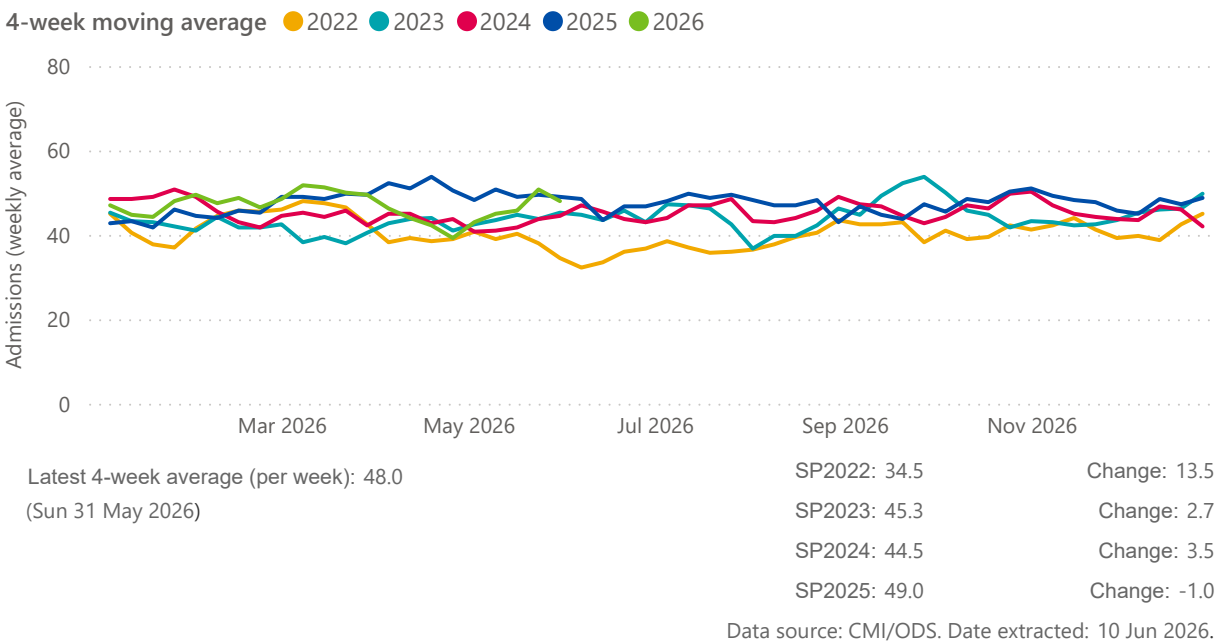
4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



Clinical mental health care

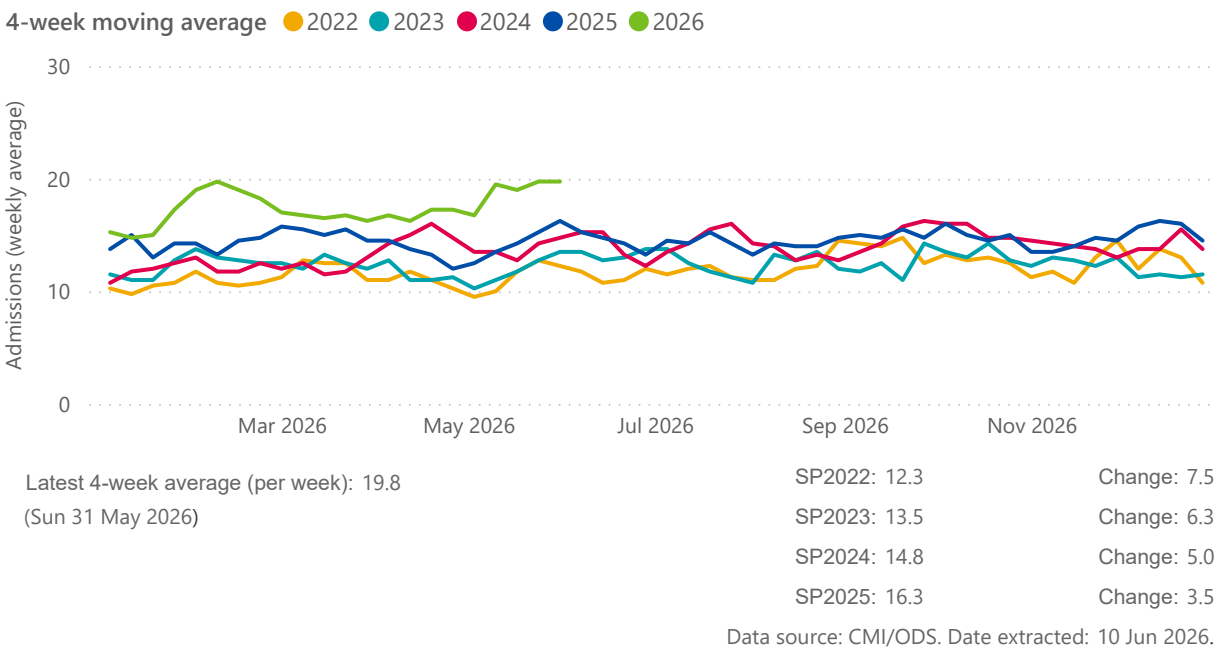
Number of admissions to an older adult acute inpatient unit

Measure presents the moving average number of admissions per week to an older adult acute inpatient unit. At an individual unit level, this measure is based on the originating inpatient unit. Consumers may be subsequently transferred to other units at the same campus during the same admitted episode. Includes same day stays.



Number of admissions to a youth prevention and recovery care (PARC) unit

Measure presents the moving average number of admissions per week to a youth PARC unit. Includes same day stays.

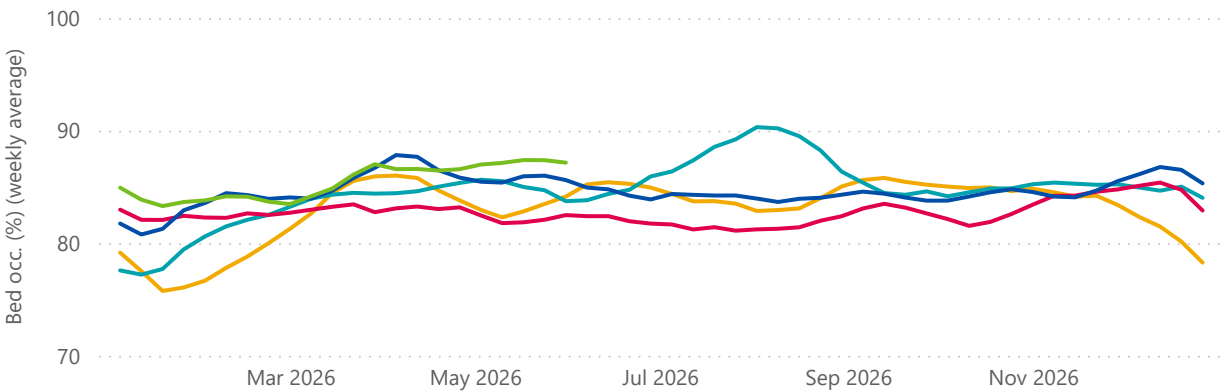


Clinical mental health care

Bed occupancy, excluding leave – adult acute

Measure presents the moving average bed occupancy rate per week within adult acute inpatient units, excluding leave. Includes the Parkville Youth Mental Health and Wellbeing Service.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



Latest 4-week average (per week): 87.2
(Sun 31 May 2026)

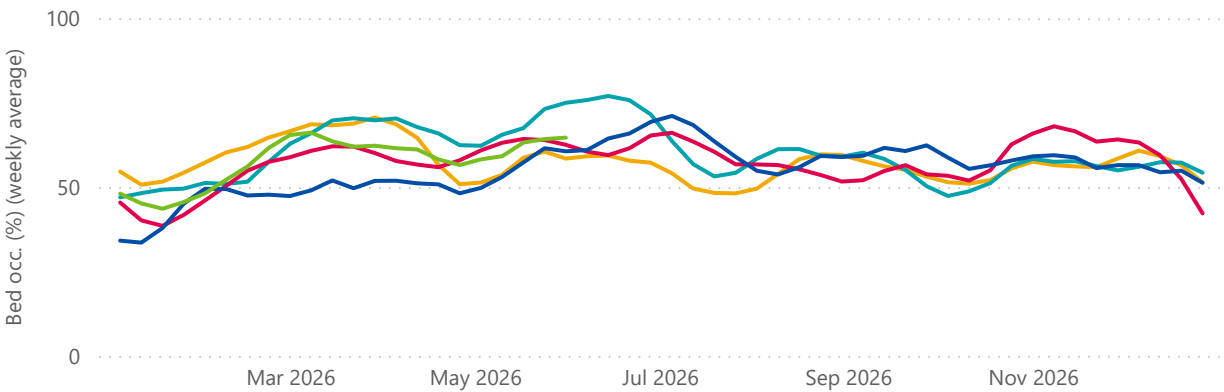
SP2022: 84.1	Change: 3.1
SP2023: 83.7	Change: 3.5
SP2024: 82.5	Change: 4.7
SP2025: 85.6	Change: 1.6

Data source: CMI/ODS. Date extracted: 10 Jun 2026.

Bed occupancy, excluding leave – adolescent acute

Measure presents the moving average bed occupancy rate per week within the adolescent acute inpatient units, excluding leave. Excludes specialist adolescent acute beds in regional Victoria.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



Latest 4-week average (per week): 64.6
(Sun 31 May 2026)

SP2022: 58.4	Change: 6.2
SP2023: 74.9	Change: -10.3
SP2024: 62.5	Change: 2.1
SP2025: 60.6	Change: 4.0

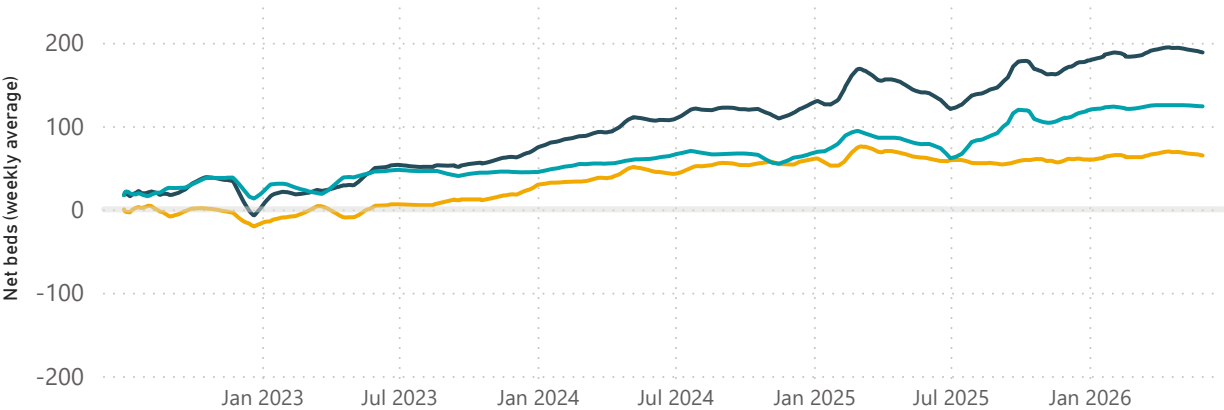
Data source: CMI/ODS. Date extracted: 10 Jun 2026.

Clinical mental health care

Net operational bed capacity

Measure presents the 4-week moving average number of net operational beds within acute, subacute and residential settings since 1 July 2022. Adult acute beds include the Parkville Youth Mental Health and Wellbeing Service.

4-week moving average ● Net (total) ● Net (adult acute) ● Net (other)



Latest 4-week average (per week): 188.3
(Sun 31 May 2026)

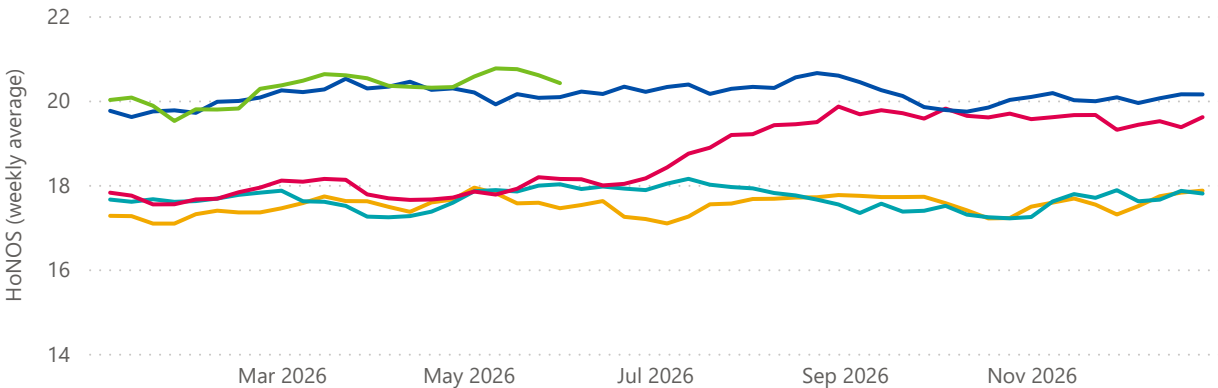
Data source: CMI/ODS. Date extracted: 10 Jun 2026.

Clinical mental health care

Average clinician-reported outcomes (HoNOS) at admission to an inpatient unit – adult acute*

Measure presents the moving average total HoNOS score per week collected at inpatient episode start, excluding invalid HoNOS scores (more than two times rated as '9'). Includes the Parkville Youth Mental Health and Wellbeing Service. HoNOS is required to be collected at admission, however not all result in a recorded valid HoNOS score. Interpret with caution.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



Latest 4-week average (per week): 20.4
(Sun 31 May 2026)

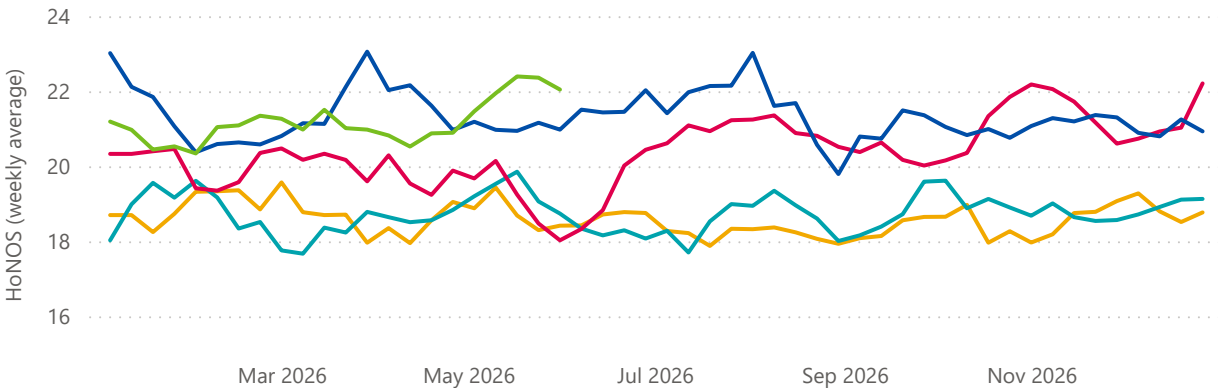
SP2022: 17.4	Change: 3.0
SP2023: 18.0	Change: 2.4
SP2024: 18.1	Change: 2.3
SP2025: 20.1	Change: 0.3

Data source: CMI/ODS. Date extracted: 10 Jun 2026.

Average clinician-reported outcomes (HoNOS) at admission to an inpatient unit – adolescent acute*

Measure presents the moving average total HoNOS score per week collected at inpatient episode start, excluding invalid HoNOS scores (more than two times rated as '9') within adolescent acute units. Excludes specialist adolescent acute beds in regional Victoria. HoNOS is required to be collected at admission, however not all result in a recorded valid HoNOS score. Interpret with caution.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



Latest 4-week average (per week): 22.0
(Sun 31 May 2026)

SP2022: 18.4	Change: 3.6
SP2023: 18.7	Change: 3.3
SP2024: 18.0	Change: 4.0
SP2025: 21.0	Change: 1.0

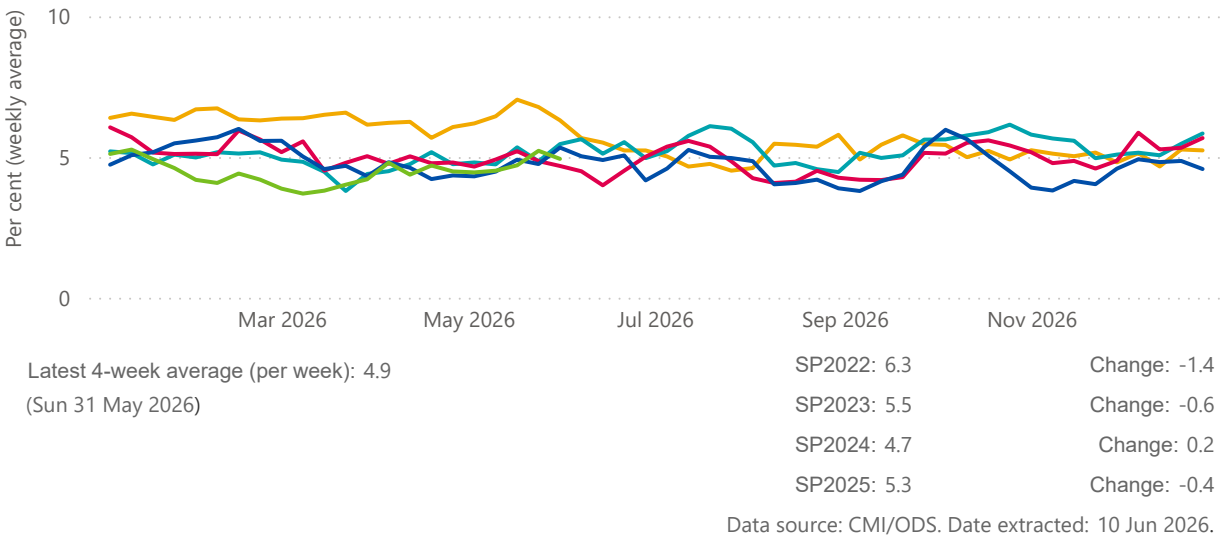
Data source: CMI/ODS. Date extracted: 10 Jun 2026.

Clinical mental health care

Percentage of separations from an inpatient unit re-admitted within seven days – adult acute

Measure reports the moving average percentage of separations per week from an adult acute inpatient unit re-admitted to any inpatient unit within seven days. Separation date lagged by seven days. Includes separations from the Parkville Youth Mental Health and Wellbeing Service. Excludes separations where the consumer was transferred to another inpatient unit, same day stays, and overnight ECT admissions where ECT occurred on the day of separation.

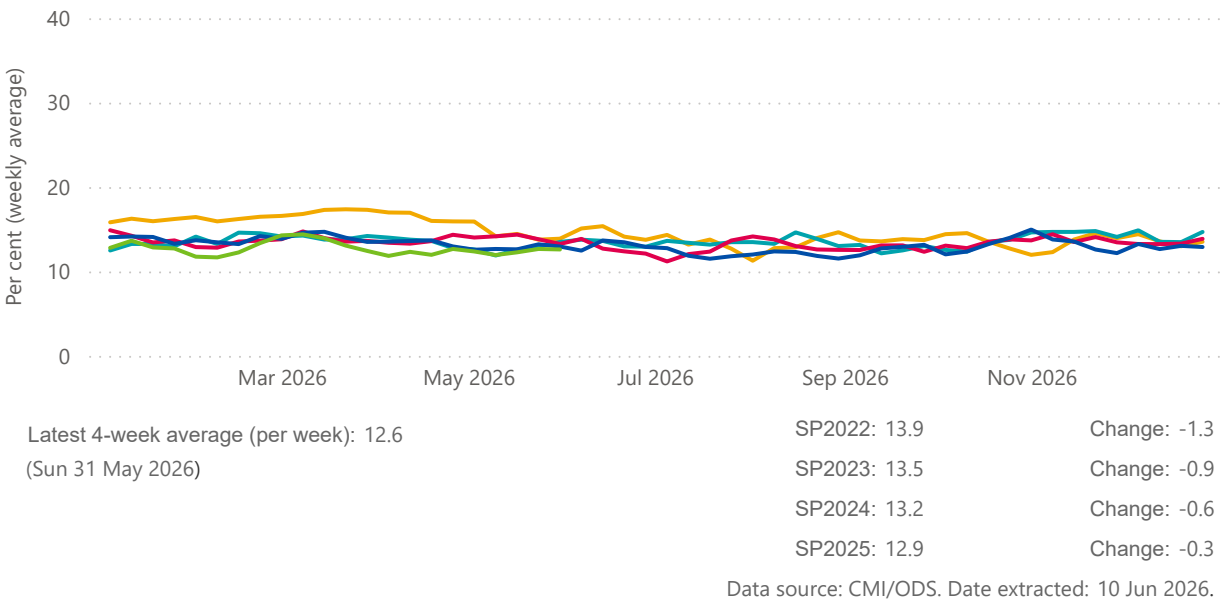
4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



Percentage of separations from an inpatient unit re-admitted within 28 days – adult acute

Measure reports the moving average percentage of separations per week from an adult acute inpatient unit re-admitted to any inpatient unit within 28 days. Separation date lagged by one month. Includes separations from the Parkville Youth Mental Health and Wellbeing Service. Excludes separations where the consumer was transferred to another inpatient unit, same day stays, and overnight ECT admissions where ECT occurred on the day of separation.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026

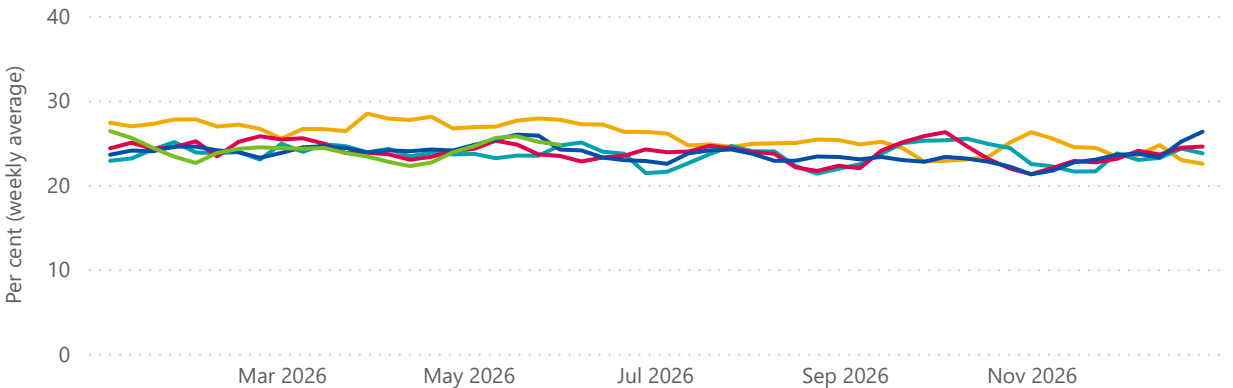


Clinical mental health care

Percentage of separations from an inpatient unit re-admitted within 91 days – adult acute

Measure reports the moving average percentage of separations per week from an adult acute inpatient unit re-admitted to any inpatient unit within 91 days. Separation date lagged by 13 weeks. Includes separations from the Parkville Youth Mental Health and Wellbeing Service. Excludes separations where the consumer was transferred to another inpatient unit, same day stays, and overnight ECT admissions where ECT occurred on the day of separation.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



Latest 4-week average (per week): 24.7
(Sun 31 May 2026)

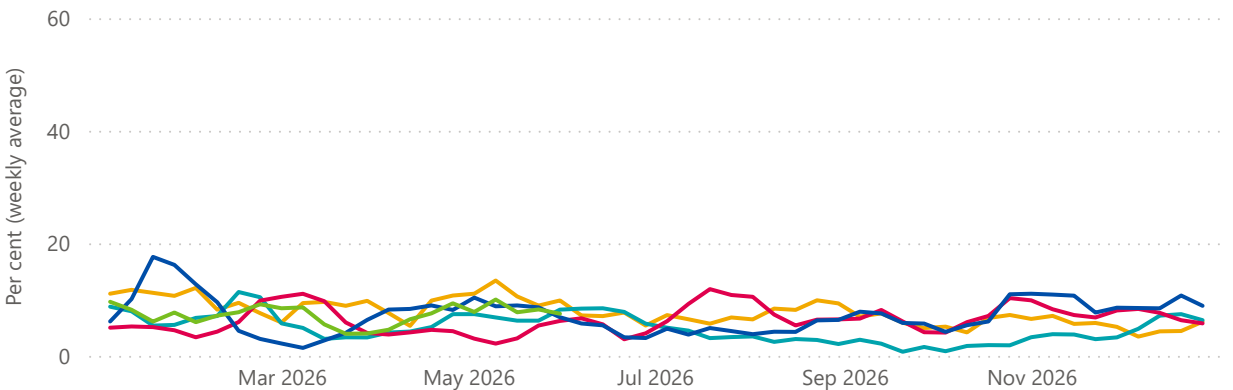
SP2022: 27.7	Change: -3.0
SP2023: 24.7	Change: 0.0
SP2024: 23.4	Change: 1.3
SP2025: 24.2	Change: 0.5

Data source: CMI/ODS. Date extracted: 10 Jun 2026.

Percentage of separations from an inpatient unit re-admitted within seven days – CAMHS acute

Measure reports the moving average percentage of separations per week from a CAMHS acute inpatient unit re-admitted to any inpatient unit within seven days. Separation date lagged by seven days. Includes separations from adolescent acute, statewide child acute and specialist adolescent acute beds in regional Victoria. Excludes separations where the consumer was transferred to another inpatient unit, same day stays, and overnight ECT admissions where ECT occurred on the day of separation.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



Latest 4-week average (per week): 7.5
(Sun 31 May 2026)

SP2022: 9.8	Change: -2.3
SP2023: 8.2	Change: -0.7
SP2024: 6.2	Change: 1.3
SP2025: 6.9	Change: 0.6

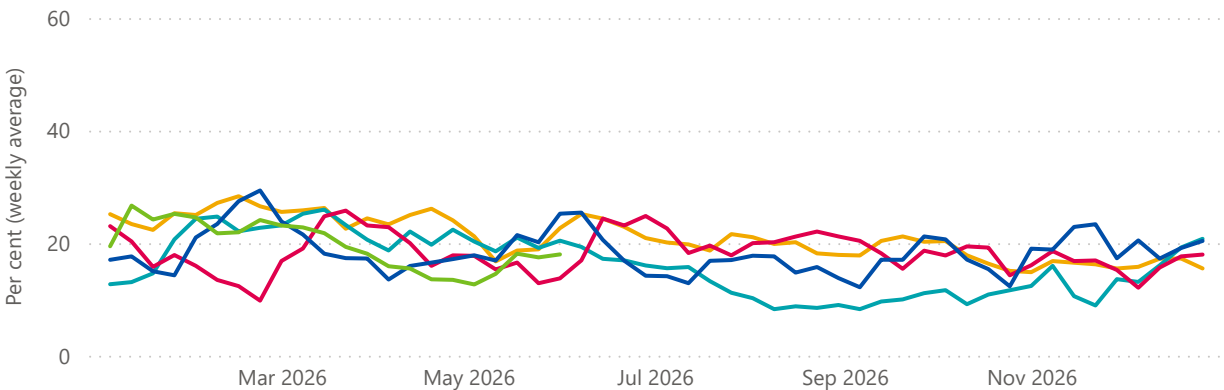
Data source: CMI/ODS. Date extracted: 10 Jun 2026.

Clinical mental health care

Percentage of separations from an inpatient unit re-admitted within 28 days – CAMHS acute

Measure reports the moving average percentage of separations per week from a CAMHS acute inpatient unit re-admitted to any inpatient unit within 28 days. Separation date lagged by one month. Includes separations from adolescent acute, statewide child acute and specialist adolescent acute beds in regional Victoria. Excludes separations where the consumer was transferred to another inpatient unit, same day stays, and overnight ECT admissions where ECT occurred on the day of separation.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



Latest 4-week average (per week): 18.0
(Sun 31 May 2026)

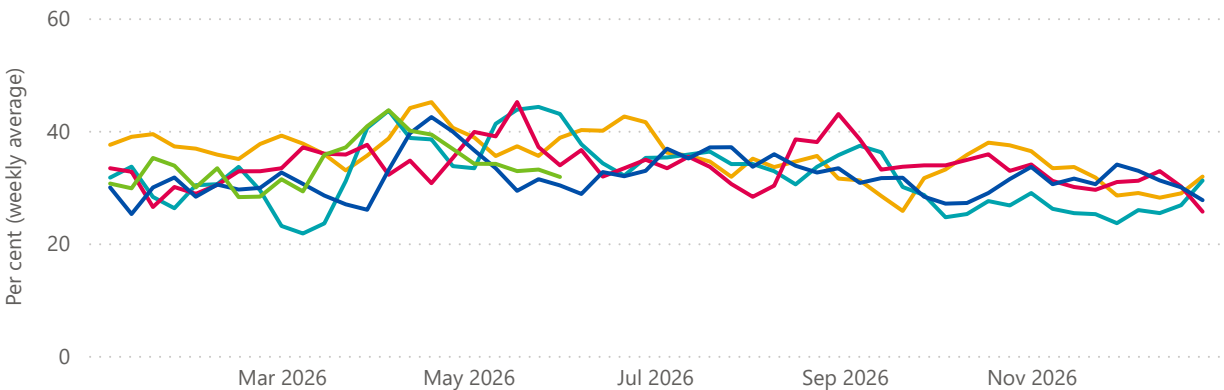
SP2022: 22.7	Change: -4.7
SP2023: 20.4	Change: -2.4
SP2024: 13.7	Change: 4.3
SP2025: 25.2	Change: -7.2

Data source: CMI/ODS. Date extracted: 10 Jun 2026.

Percentage of separations from an inpatient unit re-admitted within 91 days – CAMHS acute

Measure reports the moving average percentage of separations per week from a CAMHS acute inpatient unit re-admitted to any inpatient unit within 91 days. Separation date lagged by 13 weeks. Includes separations from adolescent acute, statewide child acute and specialist adolescent acute beds in regional Victoria. Excludes separations where the consumer was transferred to another inpatient unit, same day stays, and overnight ECT admissions where ECT occurred on the day of separation.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



Latest 4-week average (per week): 31.8
(Sun 31 May 2026)

SP2022: 38.8	Change: -7.0
SP2023: 43.0	Change: -11.2
SP2024: 33.9	Change: -2.1
SP2025: 30.3	Change: 1.5

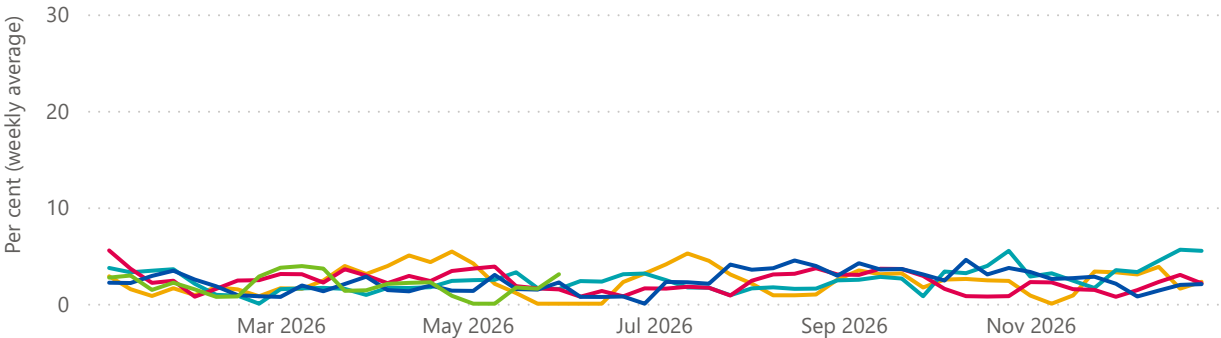
Data source: CMI/ODS. Date extracted: 10 Jun 2026.

Clinical mental health care

Percentage of separations from an inpatient unit re-admitted within seven days – older adult acute

Measure reports the moving average percentage of separations per week from an older adult acute inpatient unit re-admitted to any inpatient unit within seven days. Separation date lagged by seven days. Excludes separations where the consumer was transferred to another inpatient unit, same day stays, and overnight ECT admissions where ECT occurred on the day of separation.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



Latest 4-week average (per week): 3.1
(Sun 31 May 2026)

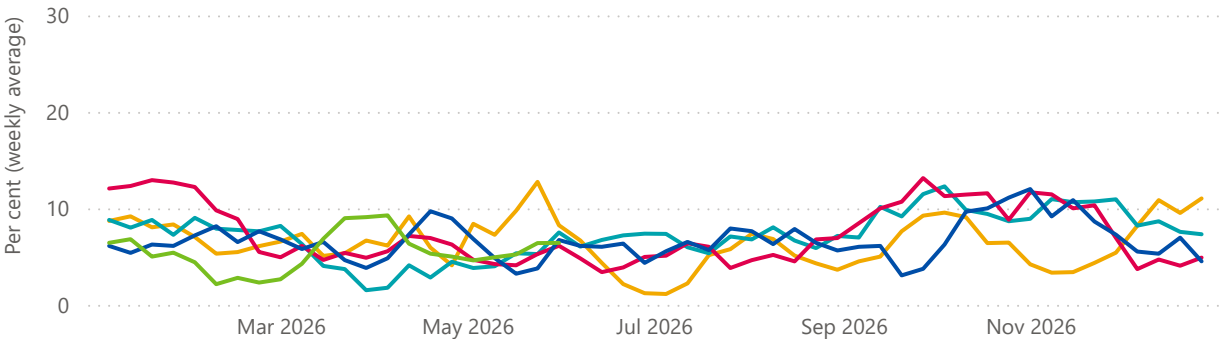
SP2022: 0.0	Change: 3.1
SP2023: 1.5	Change: 1.6
SP2024: 1.5	Change: 1.6
SP2025: 2.2	Change: 0.9

Data source: CMI/ODS. Date extracted: 10 Jun 2026.

Percentage of separations from an inpatient unit re-admitted within 28 days – older adult acute

Measure reports the moving average percentage of separations per week from an older adult acute inpatient unit re-admitted to any inpatient unit within 91 days. Separation date lagged by 13 weeks. Excludes separations where the consumer was transferred to another inpatient unit, same day stays, and overnight ECT admissions where ECT occurred on the day of separation.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



Latest 4-week average (per week): 6.4
(Sun 31 May 2026)

SP2022: 8.2	Change: -1.8
SP2023: 7.5	Change: -1.1
SP2024: 6.1	Change: 0.3
SP2025: 6.7	Change: -0.3

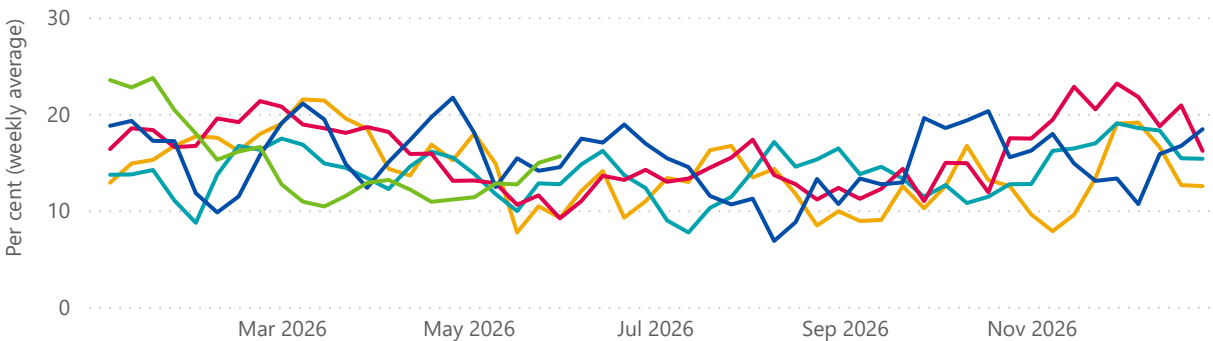
Data source: CMI/ODS. Date extracted: 10 Jun 2026.

Clinical mental health care

Percentage of separations from an inpatient unit re-admitted within 91 days – older adult acute

Measure reports the moving average percentage of separations per week from an older adult acute inpatient unit re-admitted to any inpatient unit within 91 days. Separation date lagged by 13 weeks. Excludes separations where the consumer was transferred to another inpatient unit, same day stays, and overnight ECT admissions where ECT occurred on the day of separation.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



Latest 4-week average (per week): 15.6
(Sun 31 May 2026)

SP2022: 9.2	Change: 6.4
SP2023: 12.7	Change: 2.9
SP2024: 9.2	Change: 6.4
SP2025: 14.5	Change: 1.1

Data source: CMI/ODS. Date extracted: 10 Jun 2026.

Clinical mental health care

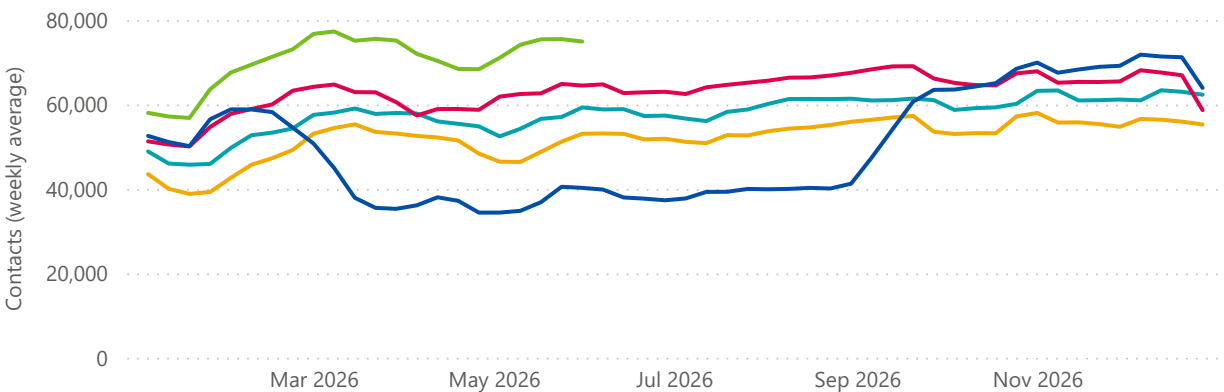
Number of ambulatory service contacts*

Measure presents the moving average number of ambulatory service contacts per week for the following contact types:

A: Registered consumer contact, B: Un-registered consumer contact, C: Community contact, E: Case contact.

Service contacts are defined as contacts adjusted for group session contacts.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



Latest 4-week average (per week): 74,902
(Sun 31 May 2026)

SP2022: 53,052	Change: 21,850
SP2023: 59,302	Change: 15,600
SP2024: 64,477	Change: 10,425
SP2025: 40,232	Change: 34,670

Data source: CMI/ODS. Date extracted: 10 Jun 2026.

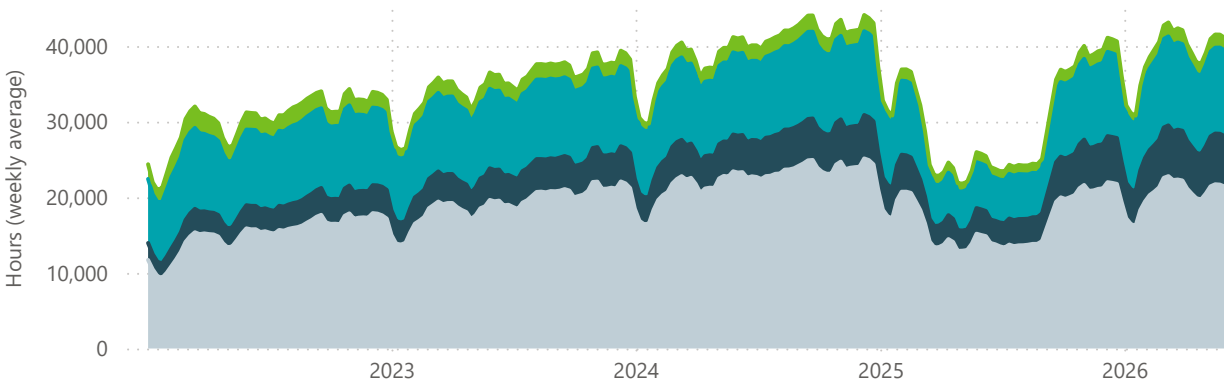
Number of ambulatory service hours, by modality*

Measure presents the moving average number of ambulatory service hours per week for the following contact types (by modality):

A: Registered consumer contact, B: Un-registered consumer contact, C: Community contact, E: Case contact.

Service hours are adjusted for group session contacts.

● Service hours - direct ● Service hours - other ● Service hours - telephone ● Service hours - video



Latest 4-week average (per week): 41,094
(Sun 31 May 2026)

SP2022: 31,221	Change: 9,873
SP2023: 36,502	Change: 4,592
SP2024: 40,991	Change: 103
SP2025: 25,753	Change: 15,341

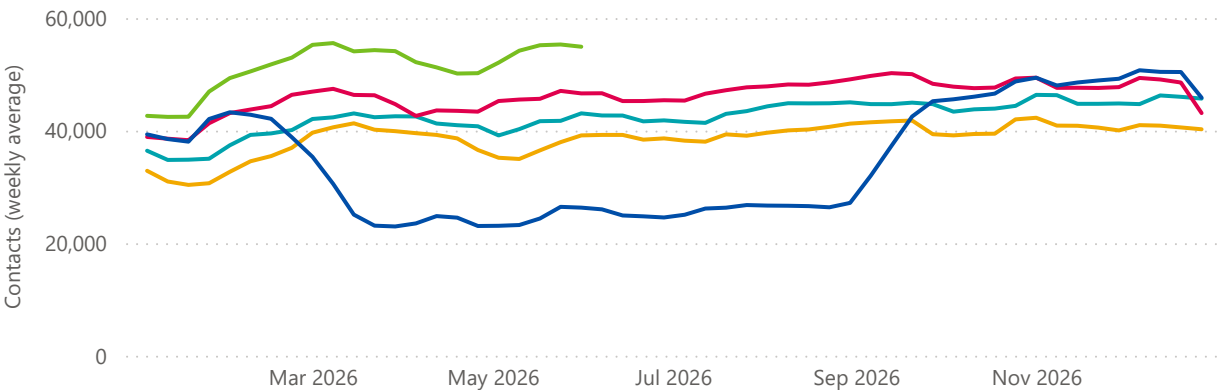
Data source: CMI/ODS. Date extracted: 10 Jun 2026.

Clinical mental health care

Number of ambulatory service contacts - adult*

Measure presents the moving average number of ambulatory service contacts per week by adult ambulatory mental health services for the following contact types: A: Registered consumer contact, B: Un-registered consumer contact, C: Community contact, E: Case contact. Service contacts are defined as contacts adjusted for group session contacts.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



Latest 4-week average (per week): 54,902
(Sun 31 May 2026)

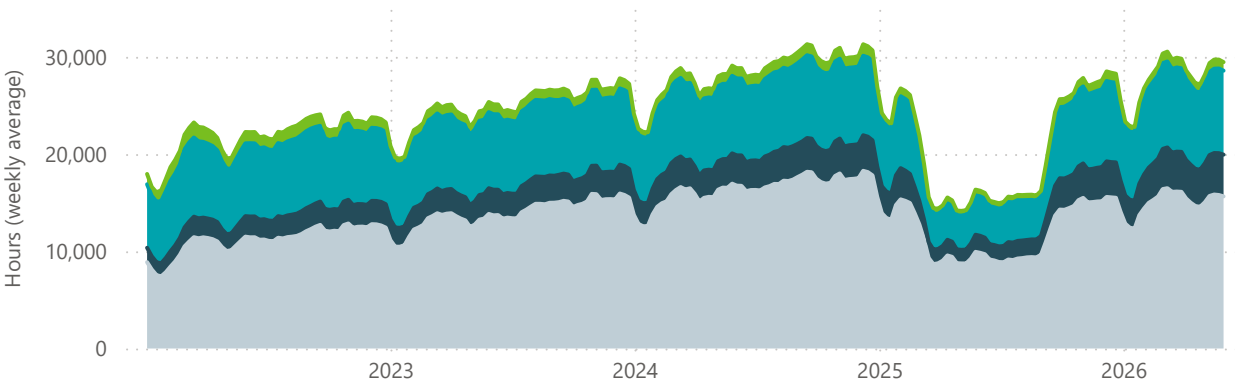
SP2022: 39,144	Change: 15,758
SP2023: 43,063	Change: 11,839
SP2024: 46,607	Change: 8,295
SP2025: 26,309	Change: 28,593

Data source: CMI/ODS. Date extracted: 10 Jun 2026.

Number of ambulatory service hours, by modality - adult*

Measure presents the moving average number of ambulatory service hours per week by adult ambulatory mental health services for the following contact types (by modality): A: Registered consumer contact, B: Un-registered consumer contact, C: Community contact, E: Case contact. Service hours are adjusted for group session contacts.

● Service hours - direct ● Service hours - other ● Service hours - telephone ● Service hours - video



Latest 4-week average (per week): 29,452
(Sun 31 May 2026)

SP2022: 22,264	Change: 7,188
SP2023: 25,355	Change: 4,097
SP2024: 28,828	Change: 624
SP2025: 16,226	Change: 13,226

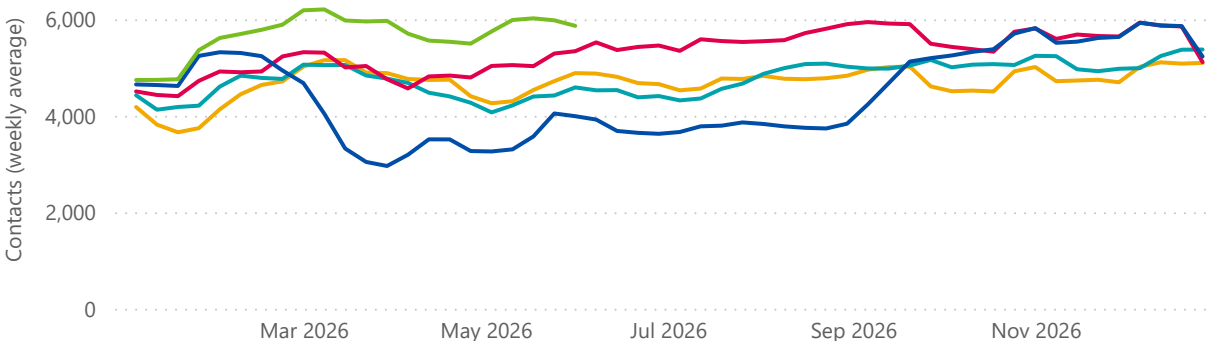
Data source: CMI/ODS. Date extracted: 10 Jun 2026.

Clinical mental health care

Number of ambulatory service contacts - older adult*

Measure presents the moving average number of ambulatory service contacts per week by older adult ambulatory mental health services for the following contact types: A: Registered consumer contact, B: Un-registered consumer contact, C: Community contact, E: Case contact. Service contacts are defined as contacts adjusted for group session contacts.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026

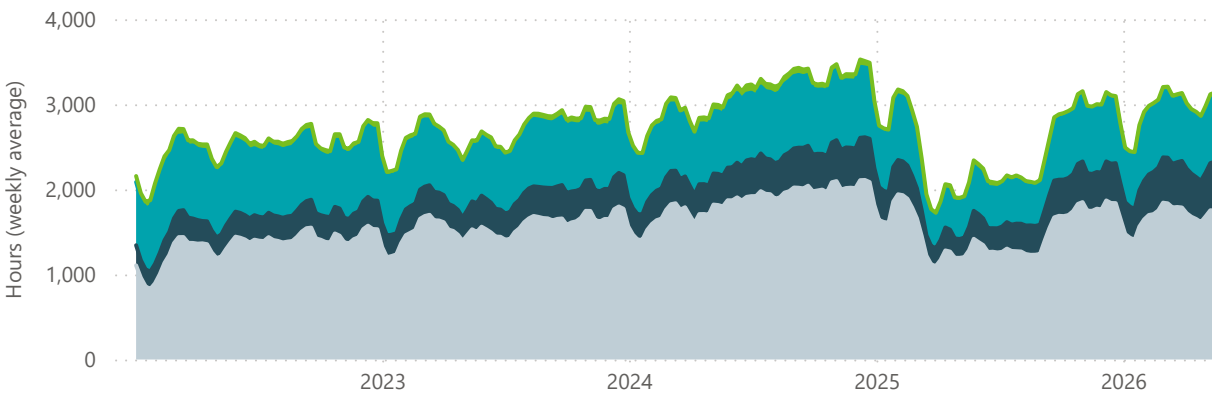


Latest 4-week average (per week): 5,863 (Sun 31 May 2026)	SP2022: 4,884 SP2023: 4,588 SP2024: 5,338 SP2025: 3,991	Change: 979 Change: 1,275 Change: 525 Change: 1,872
Data source: CMI/ODS. Date extracted: 10 Jun 2026.		

Number of ambulatory service hours, by modality - older adult*

Measure presents the moving average number of ambulatory service hours per week by older adult ambulatory mental health services for the following contact types (by modality): A: Registered consumer contact, B: Un-registered consumer contact, C: Community contact, E: Case contact. Service hours are adjusted for group session contacts.

● Service hours - direct ● Service hours - other ● Service hours - telephone ● Service hours - video



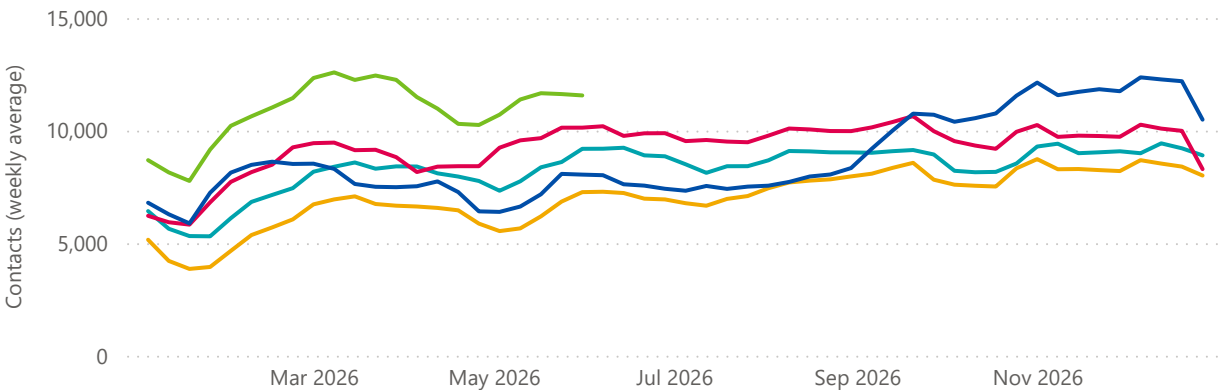
Latest 4-week average (per week): 3,094 (Sun 31 May 2026)	SP2022: 2,662 SP2023: 2,681 SP2024: 3,130 SP2025: 2,297	Change: 432 Change: 413 Change: -36 Change: 797
Data source: CMI/ODS. Date extracted: 10 Jun 2026.		

Clinical mental health care

Number of ambulatory service contacts - CAMHS/CYMHS*

Measure presents the moving average number of ambulatory service contacts per week by CAMHS/CYMHS ambulatory mental health services for the following contact types: A: Registered consumer contact, B: Un-registered consumer contact, C: Community contact, E: Case contact. Service contacts are defined as contacts adjusted for group session contacts.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



Latest 4-week average (per week): 11,562
(Sun 31 May 2026)

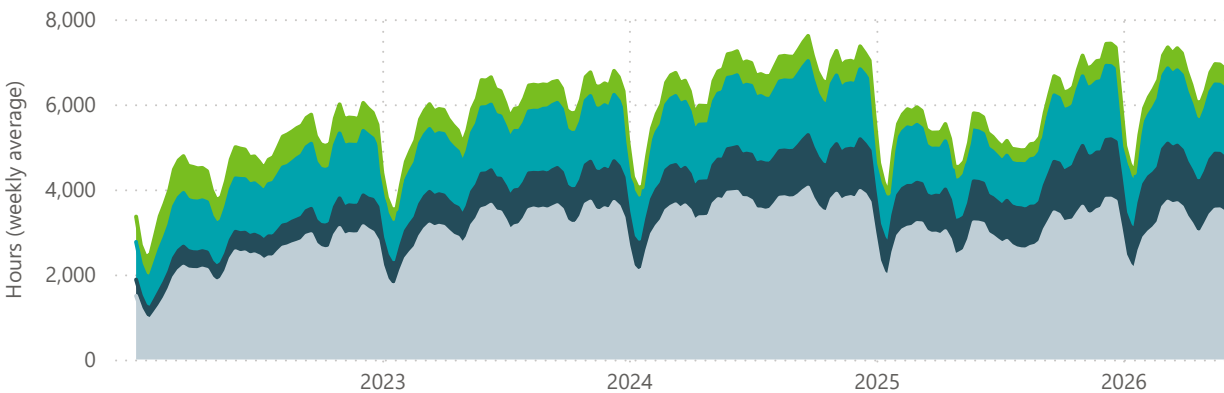
SP2022: 7,266	Change: 4,296
SP2023: 9,190	Change: 2,372
SP2024: 10,130	Change: 1,432
SP2025: 8,044	Change: 3,518

Data source: CMI/ODS. Date extracted: 10 Jun 2026.

Number of ambulatory service hours, by modality - CAMHS/CYMHS*

Measure presents the moving average number of ambulatory service hours per week by CAMHS/CYMHS ambulatory mental health services for the following contact types (by modality): A: Registered consumer contact, B: Un-registered consumer contact, C: Community contact, E: Case contact. Service hours are adjusted for group session contacts.

● Service hours - direct ● Service hours - other ● Service hours - telephone ● Service hours - video



Latest 4-week average (per week): 6,842
(Sun 31 May 2026)

SP2022: 4,993	Change: 1,849
SP2023: 6,569	Change: 273
SP2024: 7,201	Change: -359
SP2025: 5,769	Change: 1,073

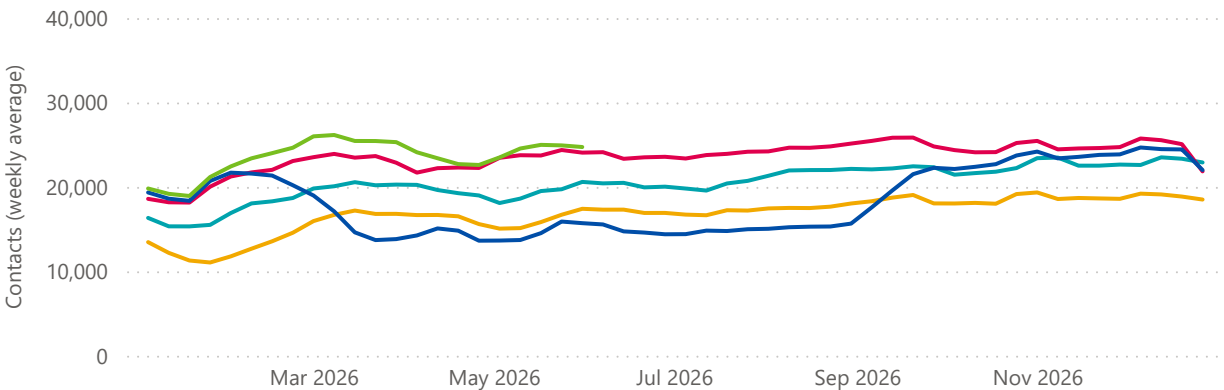
Data source: CMI/ODS. Date extracted: 10 Jun 2026.

Clinical mental health care

Number of direct (face-to-face) ambulatory service contacts*

Measure presents the moving average number of ambulatory service contacts per week for the following contact types (with a direct face-to-face contact): A: Registered consumer contact, B: Un-registered consumer contact, C: Community contact, E: Case contact. Service contacts are defined as contacts adjusted for group session contacts.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



Latest 4-week average (per week): 24,719
(Sun 31 May 2026)

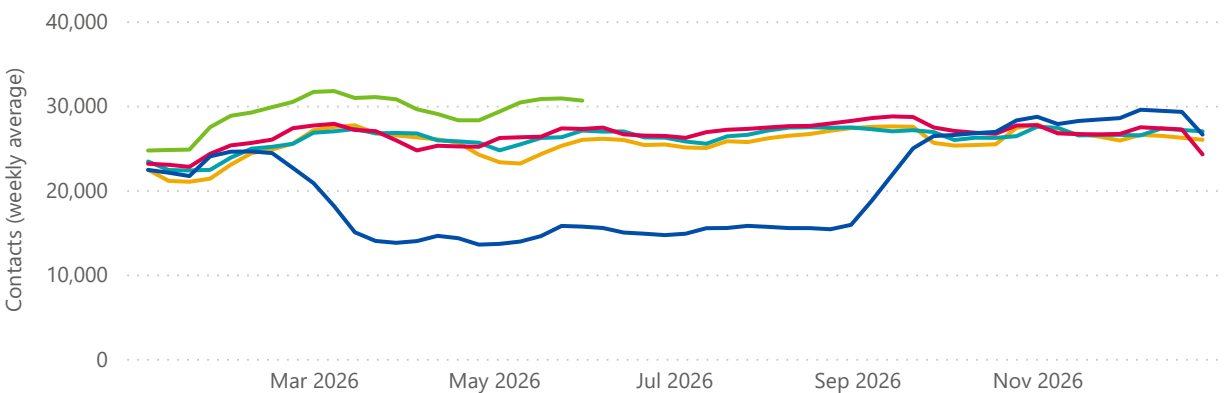
SP2022: 17,401	Change: 7,318
SP2023: 20,586	Change: 4,133
SP2024: 24,055	Change: 664
SP2025: 15,700	Change: 9,019

Data source: CMI/ODS. Date extracted: 10 Jun 2026.

Number of ambulatory service contacts by telephone*

Measure presents the moving average number of ambulatory service contacts per week for the following contact types (with a telephone contact): A: Registered consumer contact, B: Un-registered consumer contact, C: Community contact, E: Case contact. Service contacts are defined as contacts adjusted for group session contacts.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



Latest 4-week average (per week): 30,591
(Sun 31 May 2026)

SP2022: 25,948	Change: 4,643
SP2023: 27,044	Change: 3,547
SP2024: 27,230	Change: 3,361
SP2025: 15,663	Change: 14,928

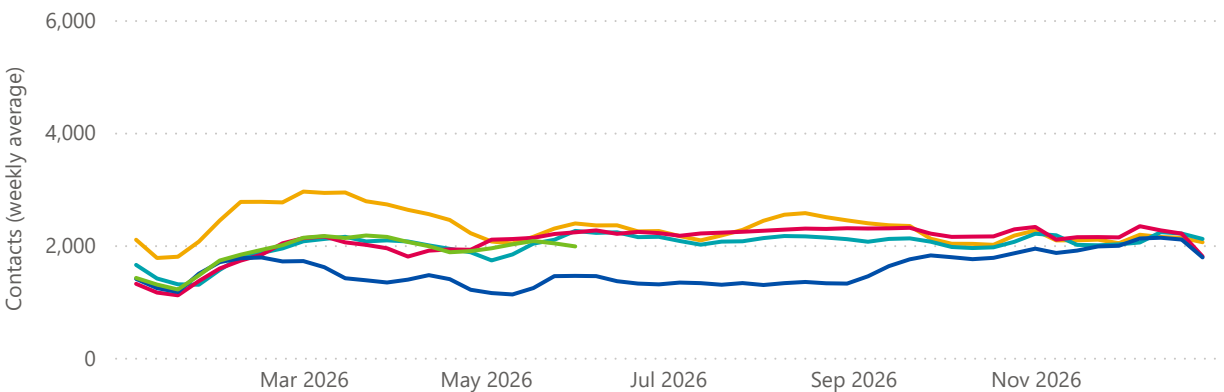
Data source: CMI/ODS. Date extracted: 10 Jun 2026.

Clinical mental health care

Number of ambulatory service contacts by videoconference / teleconference*

Measure presents the moving average number of ambulatory service contacts per week for the following contact types (with a videoconference / teleconference contact): A: Registered consumer contact, B: Un-registered consumer contact, C: Community contact, E: Case contact. Service contacts are defined as contacts adjusted for group session contacts.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



Latest 4-week average (per week): 1,977
(Sun 31 May 2026)

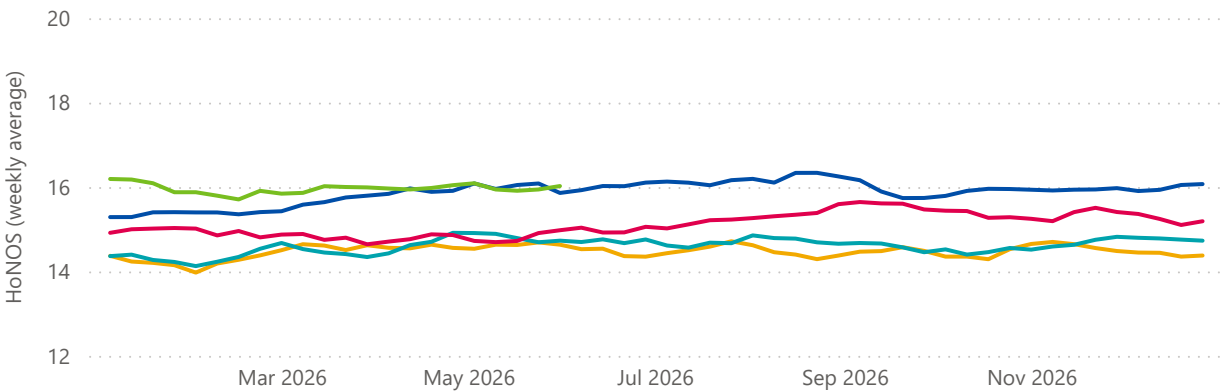
SP2022: 2,385	Change: -408
SP2023: 2,253	Change: -276
SP2024: 2,228	Change: -251
SP2025: 1,454	Change: 523

Data source: CMI/ODS. Date extracted: 10 Jun 2026.

Average clinician-reported outcomes (HoNOS) at community case start – adult*

Measure presents the moving average total HoNOS score per week collected at an adult community case commencement, excluding invalid scores (more than two times rated as '9'). Includes Parkville Youth MHWS. HoNOS reports symptom severity using 12 scales scored from '0' (no problem or issue identified) to '4' (severe problem). Dates used in measure calculation are based on HoNOS completion date. HoNOS is required to be collected at community case start, however not all result in a recorded valid HoNOS score.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



Latest 4-week average (per week): 16.2
(Sun 31 May 2026)

SP2022: 14.3	Change: 1.9
SP2023: 14.6	Change: 1.6
SP2024: 14.7	Change: 1.5
SP2025: 16.1	Change: 0.1

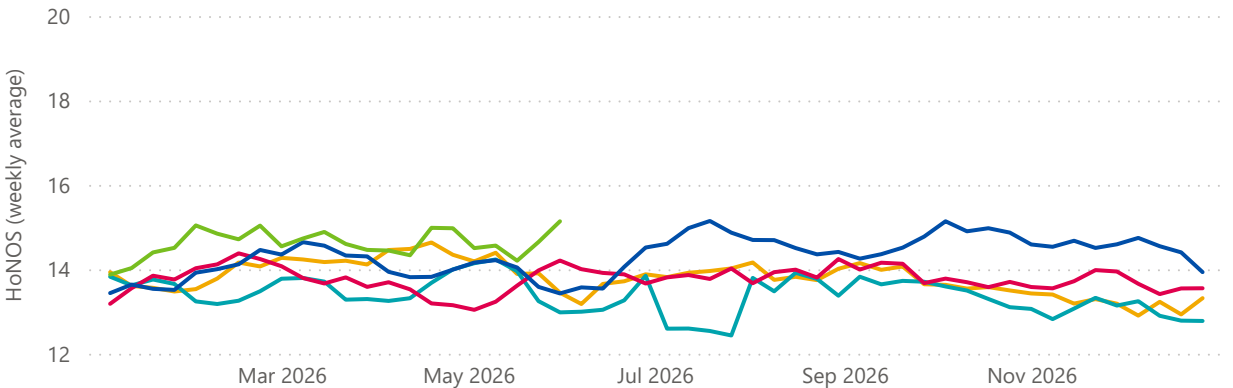
Data source: CMI/ODS. Date extracted: 10 Jun 2026.

Clinical mental health care

Average clinician-reported outcomes (HoNOS) at community case start – older adult*

Measure presents the moving average total HoNOS score per week collected at an older adult community case commencement, excluding invalid scores (more than two times rated as '9'). HoNOS is required to be collected at community case start, however not all result in a recorded valid HoNOS score. Interpret with caution.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



Latest 4-week average (per week): 15.1
(Sun 31 May 2026)

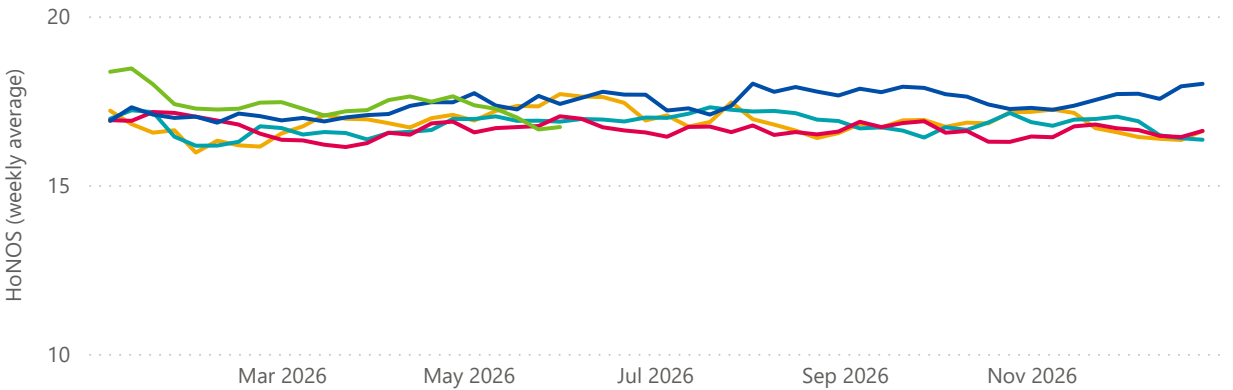
SP2022: 13.4	Change: 1.7
SP2023: 13.0	Change: 2.1
SP2024: 14.2	Change: 0.9
SP2025: 13.4	Change: 1.7

Data source: CMI/ODS. Date extracted: 10 Jun 2026.

Average clinician-reported outcomes (HoNOS) at community case start – CAMHS/CYMHS*

Measure presents the moving average total HoNOS score per week collected at a CAMHS/CYMHS community case commencement, excluding invalid scores (more than two times rated as '9'). HoNOS is required to be collected at community case start, however not all result in a recorded valid HoNOS score. Interpret with caution.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



Latest 4-week average (per week): 16.7
(Sun 31 May 2026)

SP2022: 17.7	Change: -1.0
SP2023: 16.9	Change: -0.2
SP2024: 17.0	Change: -0.3
SP2025: 17.4	Change: -0.7

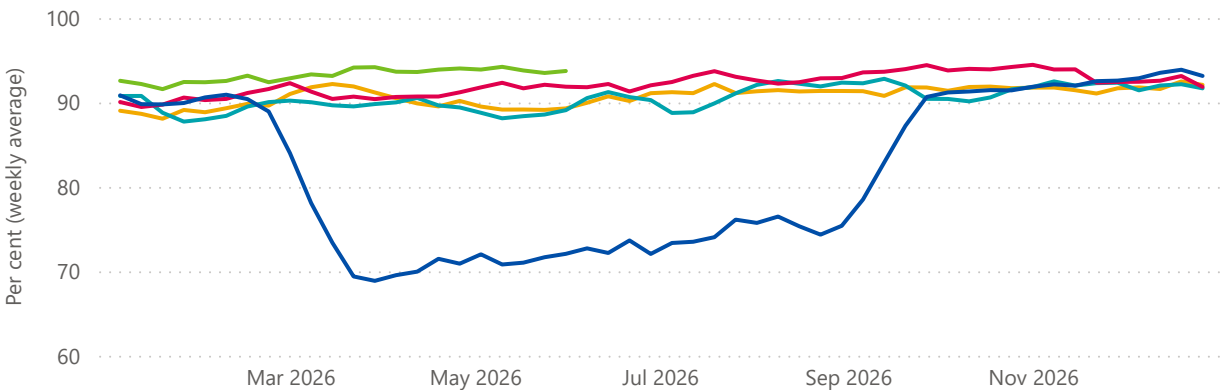
Data source: CMI/ODS. Date extracted: 10 Jun 2026.

Clinical mental health care

Percentage of separations from an inpatient unit where the consumer received an ambulatory service contact within 7 days – adult acute*

Measure presents the moving average percentage of separations per week from an adult acute inpatient unit where the consumer received an ambulatory service contact within seven days. Separation date lagged by seven days. Includes separations from the Parkville Youth Mental Health and Wellbeing Service.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



Latest 4-week average (per week): 93.7
(Sun 31 May 2026)

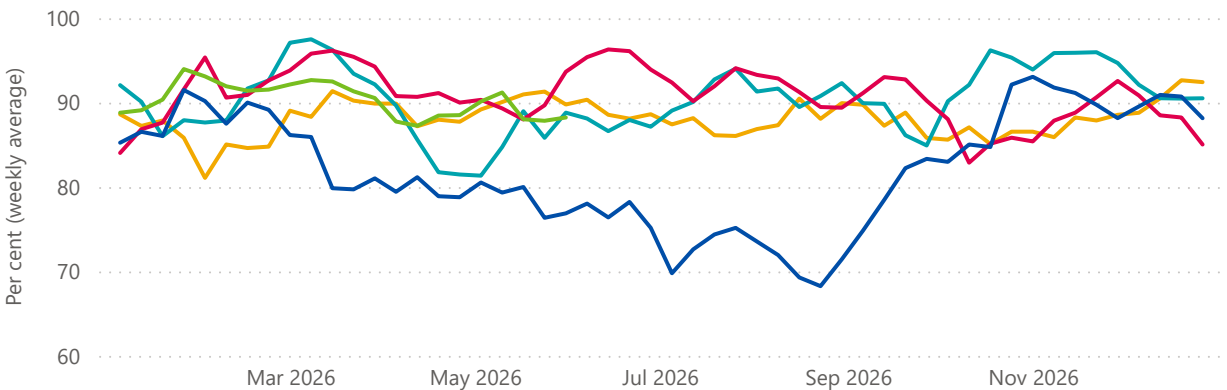
SP2022:	89.3	Change: 4.4
SP2023:	89.1	Change: 4.6
SP2024:	91.9	Change: 1.8
SP2025:	72.1	Change: 21.6

Data source: CMI/ODS. Date extracted: 10 Jun 2026.

Percentage of separations from an inpatient unit where the consumer received an ambulatory service contact within 7 days – CAMHS acute*

Measure presents the moving average percentage of separations per week from a CAMHS acute inpatient unit where the consumer received an ambulatory service contact within seven days. Separation date lagged by seven days. Includes separations from adolescent acute, statewide child acute and specialist adolescent acute beds in regional Victoria.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



Latest 4-week average (per week): 88.2
(Sun 31 May 2026)

SP2022:	89.8	Change: -1.6
SP2023:	88.8	Change: -0.6
SP2024:	93.7	Change: -5.5
SP2025:	76.9	Change: 11.3

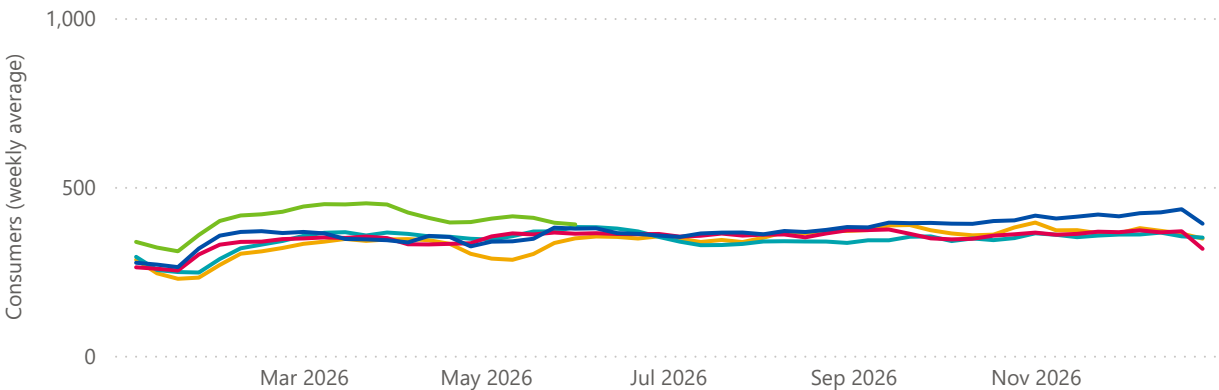
Data source: CMI/ODS. Date extracted: 10 Jun 2026.

Clinical mental health care

Number of consumers receiving a contact from a CAMHS/CYMHS ambulatory service – eating disorders*†

Measure reports the moving average number of consumers per week receiving an ambulatory service contact from a CAMHS/CYMHS eating disorder program, or where a consumer had a reported eating disorder diagnosis. Includes the following contact types: A: Registered consumer contact, E: Case contact. Service contacts are defined as contacts adjusted for group session contacts.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



Latest 4-week average (per week): 389
(Sun 31 May 2026)

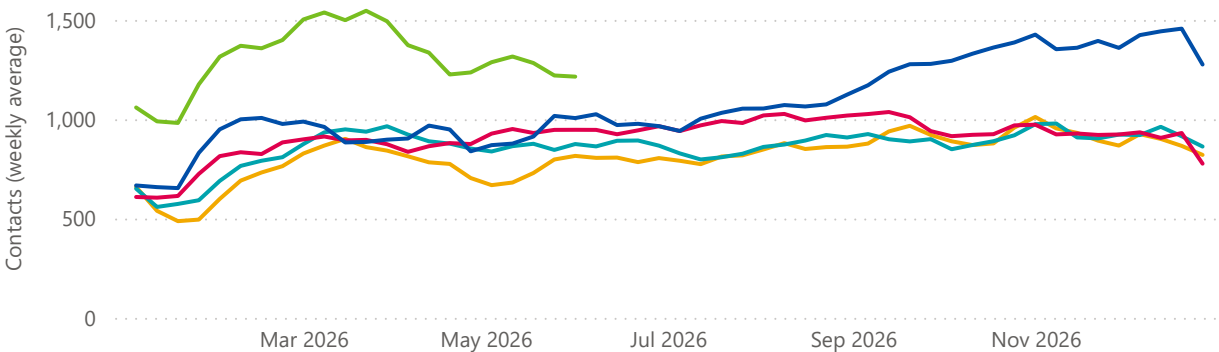
SP2022: 348	Change: 41
SP2023: 381	Change: 8
SP2024: 361	Change: 28
SP2025: 376	Change: 13

Data source: CMI/ODS. Date extracted: 10 Jun 2026.

Number of CAMHS/CYMHS ambulatory service contacts – eating disorders*†

Measure reports the moving average number of ambulatory service contacts per week from a CAMHS/CYMHS eating disorder program, or where a consumer had a reported eating disorder diagnosis. Includes the following contact types: A: Registered consumer contact , E: Case contact. Service contacts are defined as contacts adjusted for group session contacts.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



Latest 4-week average (per week): 1,214
(Sun 31 May 2026)

SP2022: 815	Change: 399
SP2023: 875	Change: 339
SP2024: 947	Change: 267
SP2025: 1,006	Change: 208

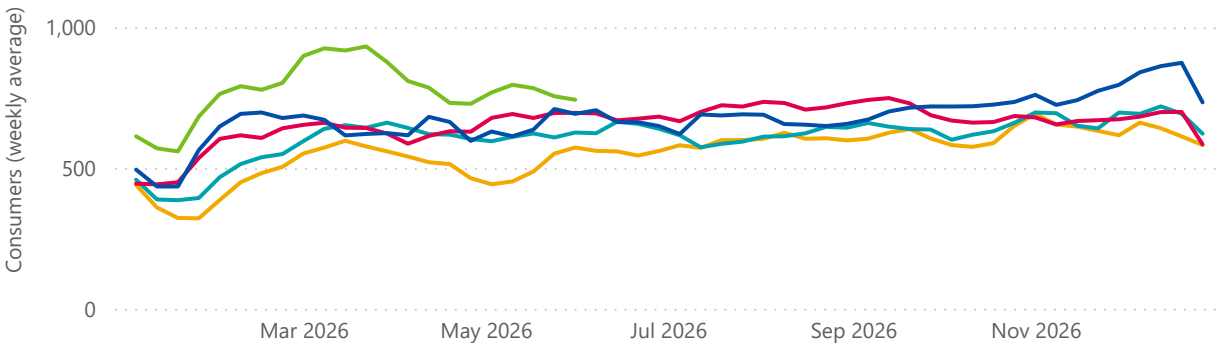
Data source: CMI/ODS. Date extracted: 10 Jun 2026.

Clinical mental health care

Number of CAMHS/CYMHS ambulatory service contact hours – eating disorders*†

Measure reports the moving average number of ambulatory service contact hours per week from a CAMHS/CYMHS eating disorder program, or where a consumer had a reported eating disorder diagnosis. Includes the following contact types: A: Registered consumer contact , E: Case contact. Service hours adjusted for group session contacts.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



Latest 4-week average (per week): 743
(Sun 31 May 2026)

SP2022: 573	Change: 170
SP2023: 626	Change: 117
SP2024: 696	Change: 47
SP2025: 692	Change: 51

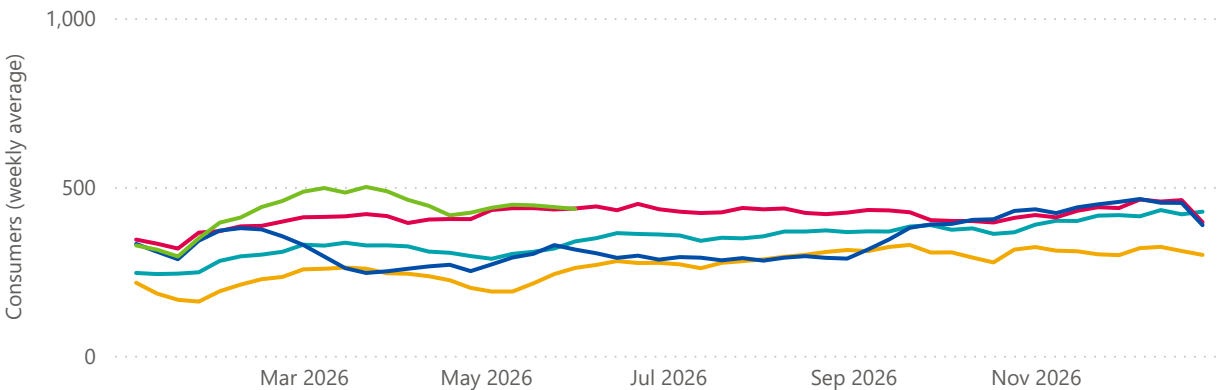
Data source: CMI/ODS. Date extracted: 10 Jun 2026.

Clinical mental health care

Number of consumers receiving a contact from a funded perinatal emotional health program (PEHP)*

Measure reports the moving average number of consumers per week receiving an ambulatory service contact from a funded perinatal emotional health program. Includes the following contact types: A: Registered consumer contact, E: Case contact. Service contacts are defined as contacts adjusted for group session contacts.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



Latest 4-week average (per week): 435
(Sun 31 May 2026)

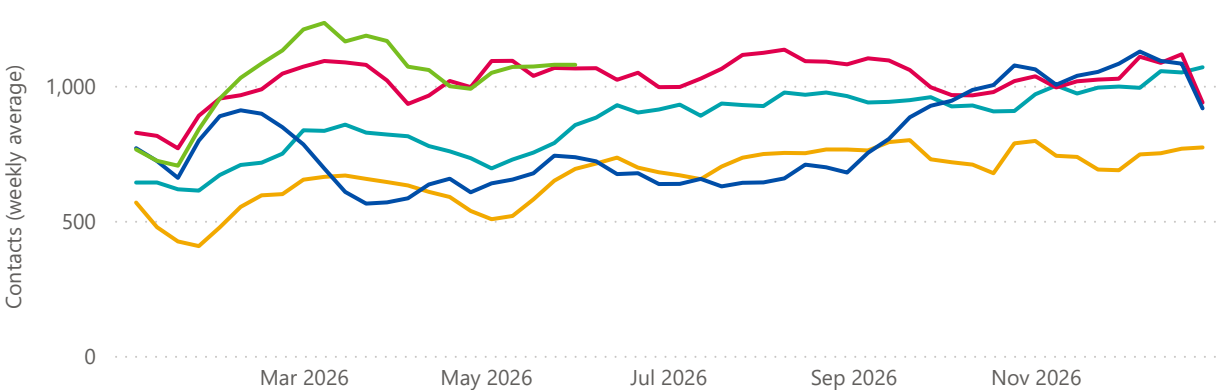
SP2022: 260	Change: 175
SP2023: 339	Change: 96
SP2024: 436	Change: -1
SP2025: 314	Change: 121

Data source: CMI/ODS. Date extracted: 10 Jun 2026.

Number of ambulatory service contacts – PEHP*

Measure reports the moving average number of ambulatory service contacts per week from a funded perinatal emotional health program. Includes the following contact types: A: Registered consumer contact, B: Un-registered consumer contact, C: Community contact, E: Case contact. Service contacts are defined as contacts adjusted for group session contacts.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



Latest 4-week average (per week): 1,077
(Sun 31 May 2026)

SP2022: 692	Change: 385
SP2023: 855	Change: 222
SP2024: 1,064	Change: 13
SP2025: 735	Change: 342

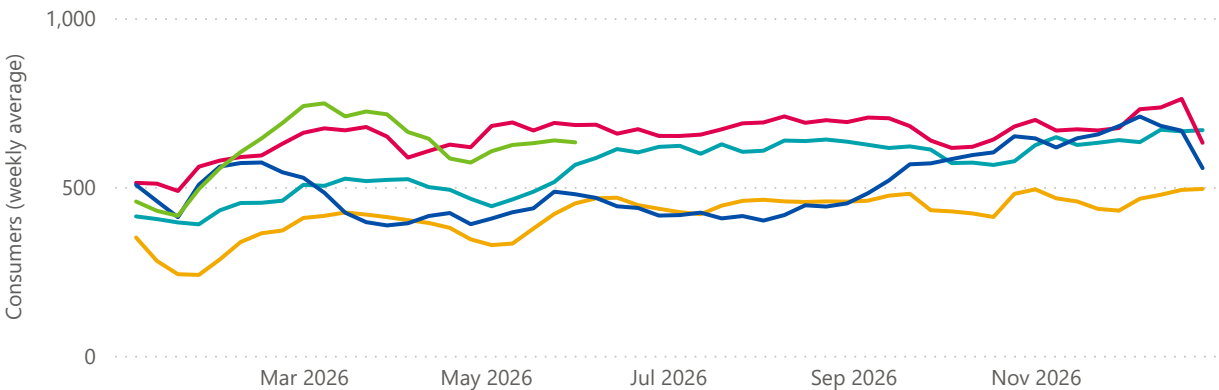
Data source: CMI/ODS. Date extracted: 10 Jun 2026.

Clinical mental health care

Number of ambulatory service contact hours – PEHP*

Measure reports the moving average number of ambulatory service contact hours per week from a funded perinatal emotional health program. Includes the following contact types: A: Registered consumer contact, B: Un-registered consumer contact, C: Community contact, E: Case contact. Service hours are adjusted for group session contacts.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



Latest 4-week average (per week): 632
(Sun 31 May 2026)

SP2022: 451	Change: 181
SP2023: 565	Change: 67
SP2024: 683	Change: -51
SP2025: 478	Change: 154

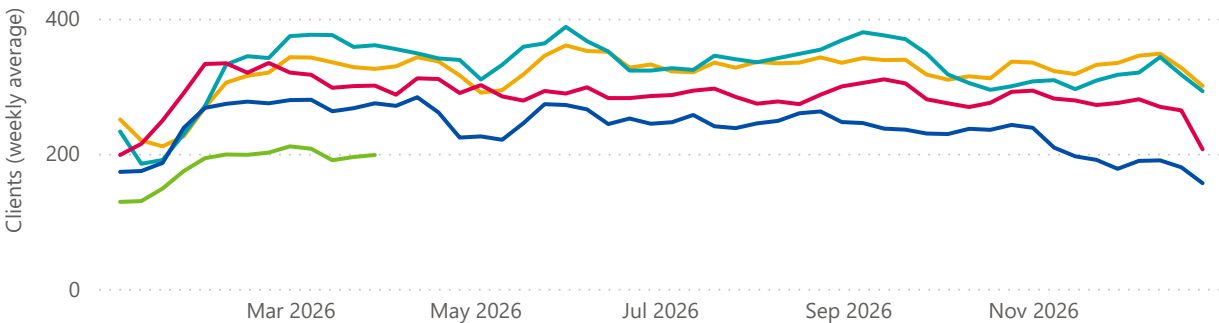
Data source: CMI/ODS. Date extracted: 10 Jun 2026.

Alcohol and other drug treatment services

Number of new clients accessing alcohol and other drug treatment services*

Measure presents the moving average number of active clients per week accessing AoD treatment services who had not accessed AoD treatment services within the last five years.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



Latest 4-week average (per week): 198
(Sun 29 Mar 2026)

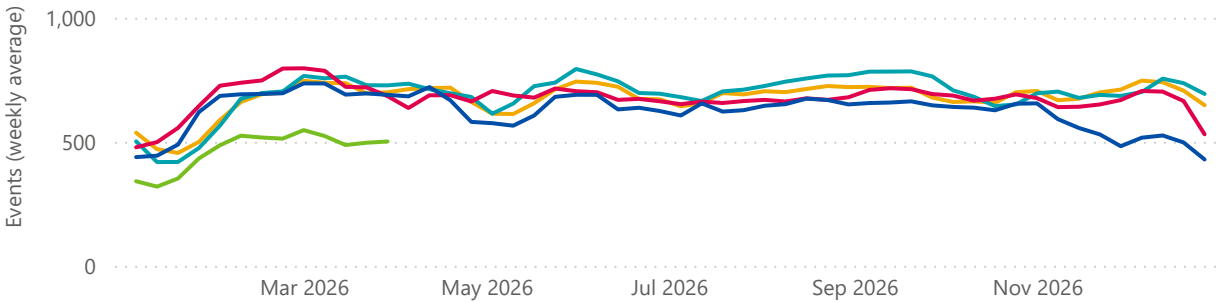
SP2022: 326	Change: -128
SP2023: 361	Change: -163
SP2024: 301	Change: -103
SP2025: 275	Change: -77

Data source: VADC. Date extracted: 12 Jun 2026.

Number of commenced intake and comprehensive assessment events*

Measure presents the moving average number of commenced intake and comprehensive assessment events per week. Intake and assessment events are used to determine whether a client seeking help for drug use requires treatment and which treatment type they should receive.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



Latest 4-week average (per week): 501
(Sun 29 Mar 2026)

SP2022: 700	Change: -199
SP2023: 728	Change: -227
SP2024: 684	Change: -183
SP2025: 689	Change: -188

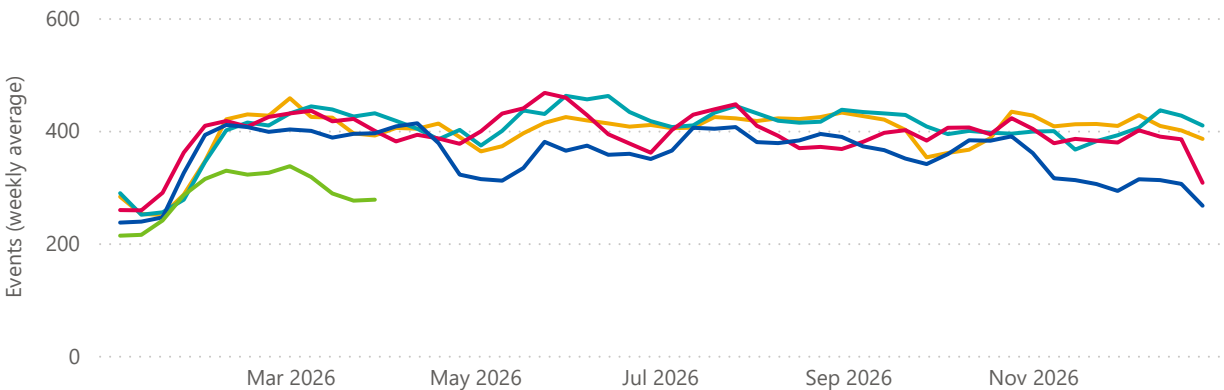
Data source: VADC. Date extracted: 12 Jun 2026.

Alcohol and other drug treatment services

Number of commenced AoD community counselling events*

Measure presents the moving average number of commenced counselling events per week. Counselling is the primary community-based AoD treatment option.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



Latest 4-week average (per week): 277
(Sun 29 Mar 2026)

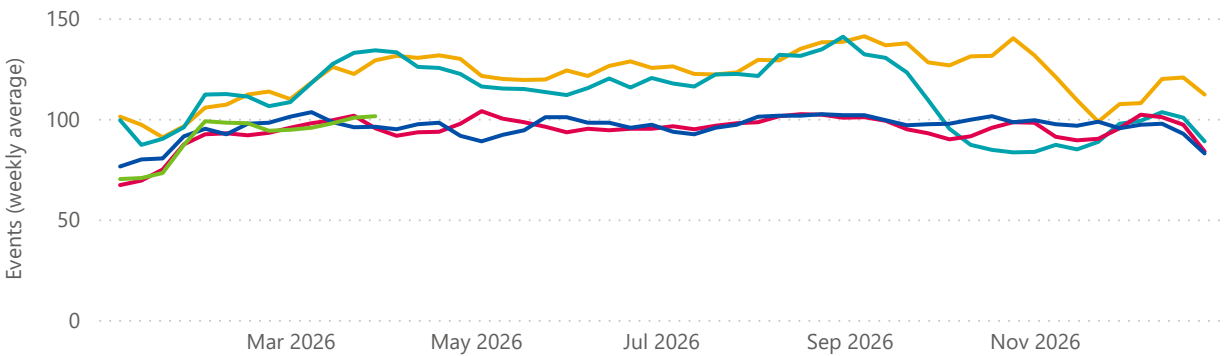
SP2022: 391	Change: -114
SP2023: 431	Change: -154
SP2024: 400	Change: -123
SP2025: 395	Change: -118

Data source: VADC. Date extracted: 12 Jun 2026.

Number of commenced residential withdrawal treatment events*

Measure presents the moving average number of commenced residential withdrawal treatment events per week. Residential withdrawal treatment supports complex clients to safely withdraw from substance dependence in a medically supervised setting.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



Latest 4-week average (per week): 101.3
(Sun 29 Mar 2026)

SP2022: 129.0	Change: -27.7
SP2023: 134.0	Change: -32.7
SP2024: 95.3	Change: 6.0
SP2025: 96.0	Change: 5.3

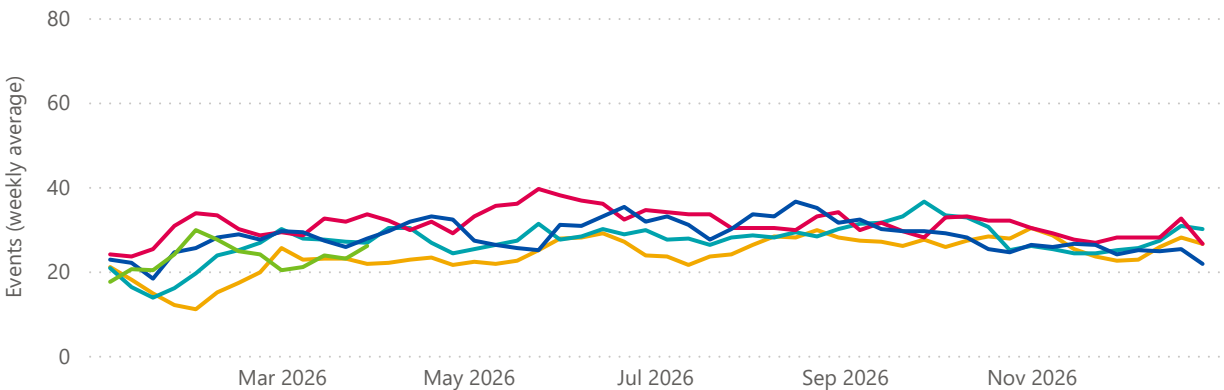
Data source: VADC. Date extracted: 12 Jun 2026.

Alcohol and other drug treatment services

Number of commenced residential rehabilitation treatment events*

Measure presents the moving average number of commenced residential rehabilitation treatment events per week.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



Latest 4-week average (per week): 26.0
(Sun 29 Mar 2026)

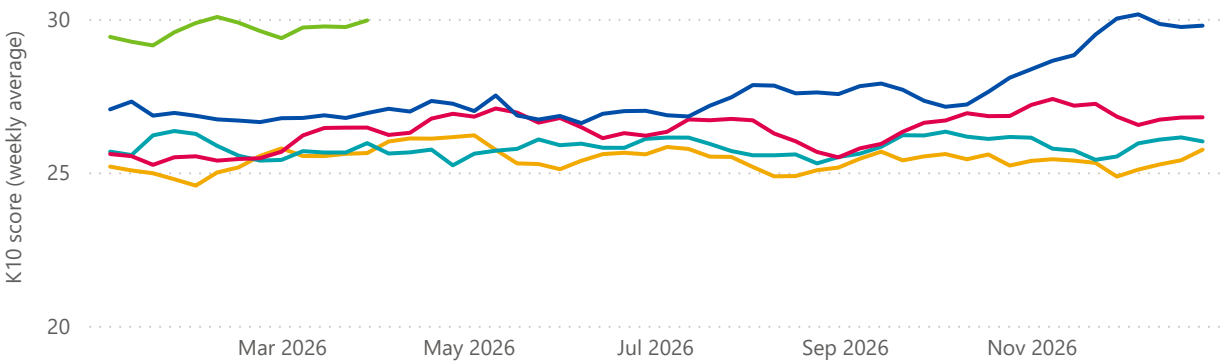
SP2022: 21.8	Change: 4.2
SP2023: 26.8	Change: -0.8
SP2024: 33.5	Change: -7.5
SP2025: 27.8	Change: -1.8

Data source: VADC. Date extracted: 12 Jun 2026.

Average Kessler Psychological Distress Scale (K10) scores at assessment*

Measure presents the moving average K10 scores per week at assessment. The K10 scale is a client-reported outcome measurement scale which measures psychological distress based on 10 questions about anxiety and depressive symptoms experienced in the last four weeks. Higher scores are indicative of greater psychological distress at the time of seeking treatment for AoD use.

4-week moving average ● 2022 ● 2023 ● 2024 ● 2025 ● 2026



Latest 4-week average (per week): 29.9
(Sun 29 Mar 2026)

SP2022: 25.6	Change: 4.3
SP2023: 26.0	Change: 3.9
SP2024: 26.5	Change: 3.4
SP2025: 26.9	Change: 3.0

Data source: VADC. Date extracted: 12 Jun 2026.

Annotations

* Data between November 2020 and November 2021 and between February 2025 and August 2025 may have been affected by protected industrial action, impacting the collection of non-clinical and administrative data and recording of ambulatory mental health service activity and consumer outcome measures. For ambulatory mental health service activity such as service hours and contacts in the community post-separation, this has resulted in activity appearing lower, as some consumers receiving an ambulatory service contact during these periods may not have had their contact recorded. Consequently, care should be taken when interpreting time series for affected data.

** Data between March and September 2024 were affected by protected industrial action, impacting the collection of ambulance cases reported by Ambulance Victoria. Care should be taken when interpreting time series for affected data.

† An ambulatory contact is flagged as being eating disorder-related where either:

1. an eating disorder diagnosis is entered in the community at the treating campus and a contact is reported by that same campus in the period from the date of diagnosis to:
 - a. one year post diagnosis date, or
 - b. the date at which a new diagnosis is entered in the community by the campus that is not eating disorder-related (whichever occurs first); or
2. the contact is reported against an eating disorder-specific program type.